

Tameside Community Response Service

# GETTING EQUIPPED TO TACKLE DEMENTIA

Need help? Just press!

Emergency Response  
24 hours a day 365 days a year



## Who are we?

Dementia or memory loss can make day-to-day life more challenging. For example, leaving the gas unlit or forgetting to turn off taps can be frustrating and hazardous; forgetting to take your medicine can impact on health.

Tameside Council's Community Response Service has a range of options that can help vulnerable residents live independently in their own homes for longer. These can help make life easier, safer and more comfortable for people living with dementia or memory loss, and also for their carers.

## How can our service help with dementia?



Telecare is a term used to describe personal alarms and health-monitoring devices that can help people with disabilities and long-term conditions to live more independently. Telecare can be helpful if you're caring for someone with early signs of dementia.

Telecare can help support people in their homes to:

- Live more independently
- Reduce the risks of accidents in the home
- Reassure and support family and friends
- Enhance the quality of life and confidence for people.

## What equipment is available?

Telecare uses the latest smart technology to automatically and remotely monitor real time activity that may indicate an unsafe or uncomfortable situation. Discreet wireless sensors in the home are linked to our 24 hour control centre or a nominated person. If a problem occurs, this triggers the alarm to our control centre.

The sensors we provide can activate in a variety of circumstances, such as:

- If you have fallen
- There is water on the floor
- There is smoke or carbon monoxide present in your home
- A door has been opened at an inappropriate time
- An epileptic seizure has been detected
- Medication is not dispensed and taken at the correct times
- If you have been out of bed or the chair too long.

Once activated, a member of our control centre staff will respond to you and check if you need any assistance.



### Unit

The main unit is connected to an active landline and is used to raise the alarm to our control centre. This can be done via pressing the large red button on the unit itself, activating the pendant or automatically from the various telecare sensors that can be linked directly.



### GSM Units

No landline? No problem. The GSM Units work using a mobile network; all that is required is a contract roaming SIM card.



### Pendant Alarm

The pendant can be worn around the neck, on the wrist, or on a belt, allowing the user to raise an alarm from anywhere within the home.



### Smoke Detector

When Smoke or fire is detected, our alarm will automatically be sounded in the home and our control centre will be instantly notified. Our procedure will vary dependent upon the client, but the control centre can contact the emergency services immediately when necessary.



### Pill Dispenser

The Pill Dispenser can be programmed in to release the correct medication at different times throughout the day. The device itself will sound an alarm and flash so that the user is aware that their medication is due. A delay can be set so that if the medication isn't removed within a set amount of time, it will automatically trigger an alarm through to our control centre



### Wrist Worn Falls Pendant

Designed for someone that suffers from blackouts, the wrist worn falls pendant activates on impact. Wearing it on the less dominant wrist will eliminate the number of accidental activations. The silver button can also be pressed for assistance should the service user require it.



### **Flood Detector**

An automatic alarm will be raised if this device detects water from a tap in the home. This is particularly useful for people who can be forgetful.



### **Wander Alert**

Used to monitor any doors, and will automatically generate a call through to us. Wander Alerts are used to help prevent people from going missing from their homes at unsocial hours.



### **Epilepsy Sensor**

Placed under a mattress, the Epilepsy Sensor will analyse the frequency of movement to activate an alarm when appropriate.



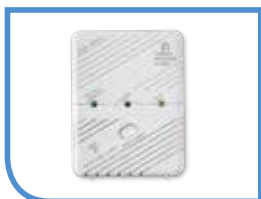
### **Bed & Chair Occupancy Sensors**

Used specifically for those at risk of falls, the Bed Exit Sensor is placed under the mattress and detects a person's weight. It can determine whether someone has been out of bed for a period of time (and potentially fallen), and also alert us should someone not have got into a bed by a certain time.



### **Temperature Extremes**

This device is designed to monitor extreme changes in temperature within the home. It is especially useful in winter times to ensure that the person doesn't suffer hypothermia, and helps prevent dehydration in the summer months.



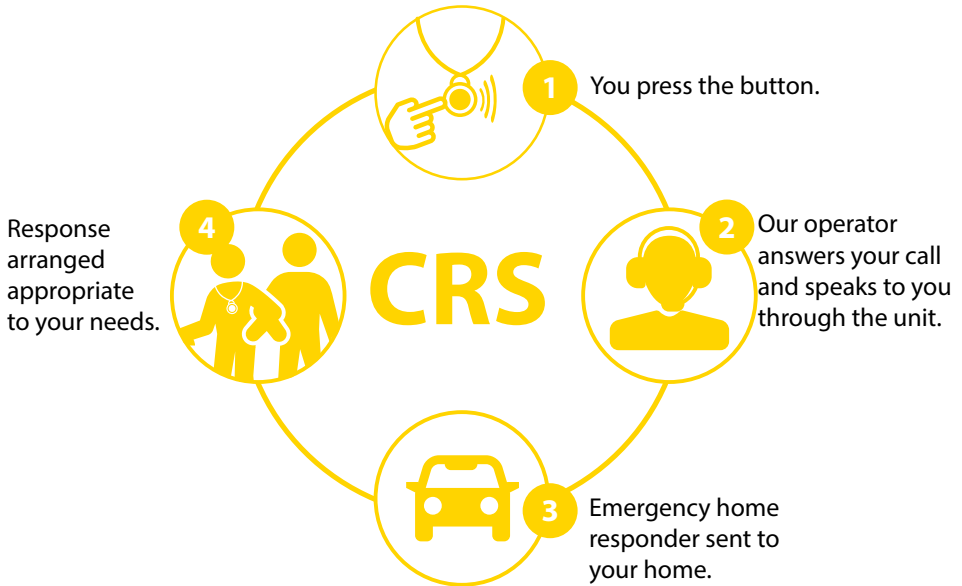
### **Carbon Monoxide Detector**

If a dangerous level of Carbon Monoxide is detected, an automatic call will be made to our Control Centre. This is particularly useful for people that have a fuel burning appliance within their home.

## What happens when we are alerted?



The sensors are linked to our 24 hour Control Centre meaning that support is available round-the-clock. Based on the circumstances, the operators will decide on the appropriate action. Our Control centre will be of comfort if the caller is in any distress and will stay on the line until someone arrives to help.



## Things to consider

Everyone is unique as people have different abilities, preferences and needs. Telecare equipment is tailor made to meet your individual needs.

We will work with you to help you understand what your responsibilities are and what you can expect from us eg. ensuring a two way telephone line and changing batteries.



*"It's difficult to admit at times that something is wrong or I need help, but I promised my daughter I'd press if I was unwell, I know it makes her able to continue with her own life"*

**(Marion, 87)**



## What next?

You can telephone or email us for an informal chat, and if you are interested one of our team will arrange a convenient time for us to visit you to install the equipment. If you require any extra support, for example whilst a relative is on holiday or if you have been discharged from hospital, contact one of our team and we'll be happy to assist.

## More information

☎ **0161 342 5100 (Office Hours)**

☎ **0161342 3091 (Out of Office Hours)**

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