



Big Chat Report 2009



It was held at

Alder Community School

On 21st July 2009



**Nearly 550 people
came to the event**

**There were over 250
service users and 27 carers
who came!**

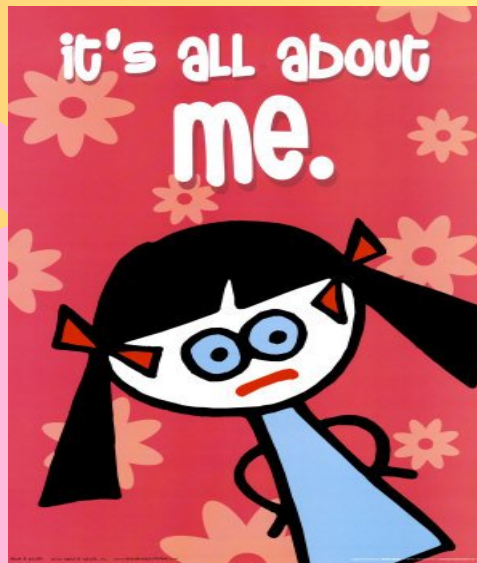
This years theme was

all about...

Personalisation



**“Giving people real choice
and control over their lives
and services”**



Who helped plan the day?



The User Involvement Team (QDT)



The Partnership Board



The Shadow Partnership Board

Who else came?



- ✓ **Councillor Brenda Warrington opened the event**
- ✓ **Councillor Warrington told everyone that she was very pleased to be asked to open this years Big Chat event.**
- ✓ **The Civic Mayor of Tameside also came to the event.**



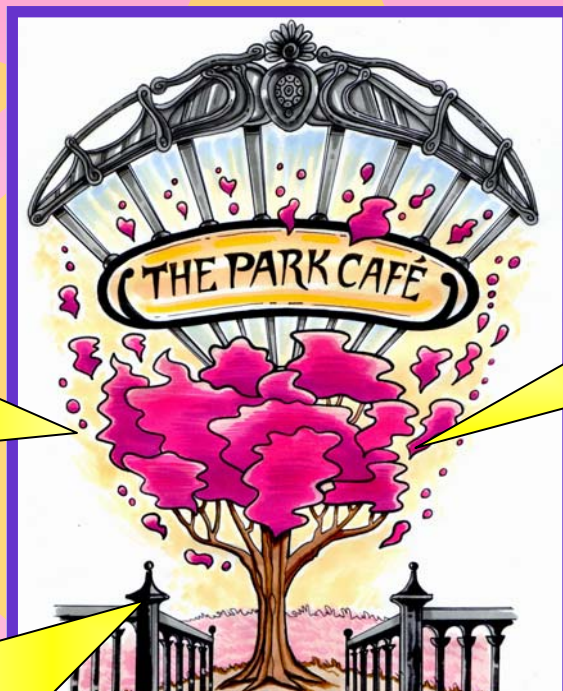
Drinks and lunch were Served by the Park Cafe



Some people said...

The food
quality was
excellent!

Lunch and
refreshments
were great. The
café project staff
looked fantastic



It was a good
idea to hand
out the
lunches

The food was
great!
Individual packs
were a good
idea.



The Chatterbox Theatre Company did our opening and closing performances



The drama was excellent and some necessary messages given

I liked the drama!

So what else happened on the day?



There were lots of fun and physical activities!!!

We had over 25 information stands!!! like...



The Homemaker Service



Greater Manchester Police



National and Local Mencap



Greater Manchester
Fire and Rescue Service

Greater Manchester Fire Service



Countryside Services



Complaints Team

We had 27 different workshops and activities!!! like...



Personalisation Room



Green Footprint Project



Blind Date - Choosing your own staff



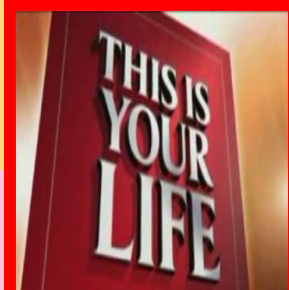
Person Centred Planning - Deal or No deal



Advocacy - 'Speaking Up'



The Partnership Board Presents - Who wants to be a millionaire



Really Important Questions 'This is your life' Studio set



Planning Live with Day Services



The Apprentice - Your Hired Getting a Job



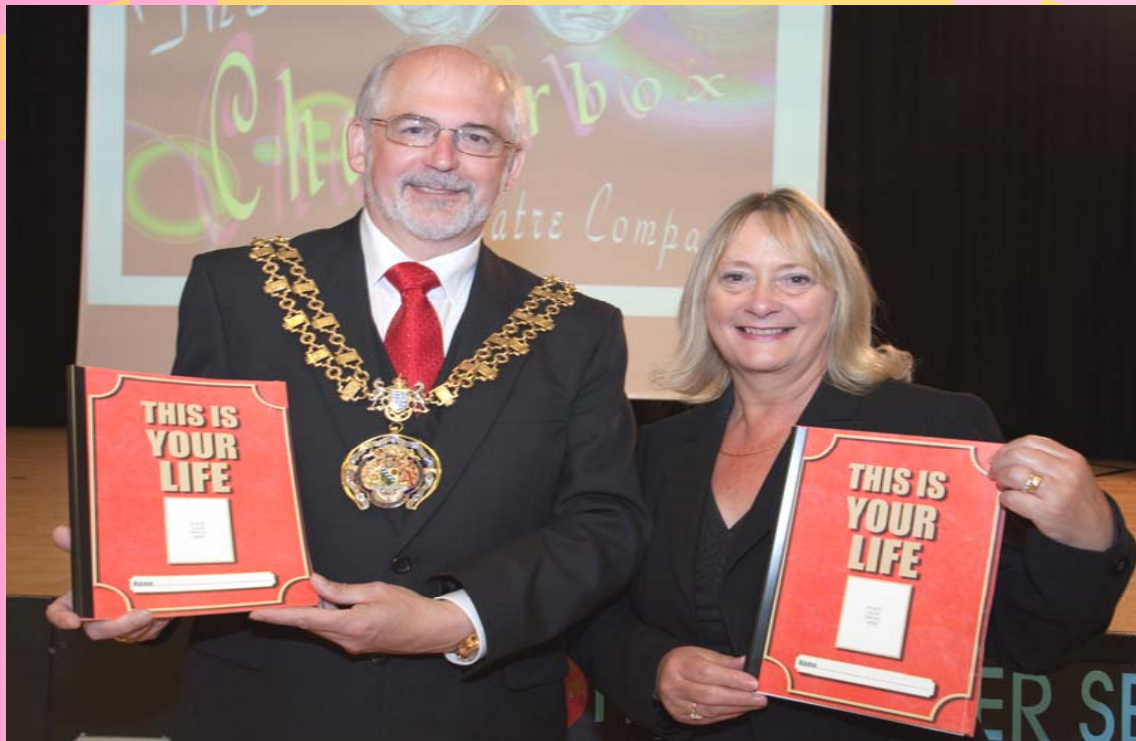
Everybody got their own

'This Is Your Life' book

which they could use to write or

draw what they thought about the

workshops and activities taking place



These are some of the things people

Said about the activities and workshops



Partners



Board

The Apprentice.

I enjoyed interviewing people. I want to have more chance of getting a job



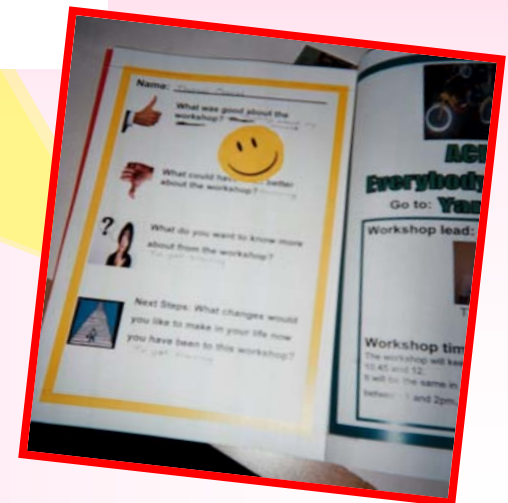
Advocacy – speaking up

I enjoy talking and want to know about how to make things happen



Housing

Made me think about the future – how to get a flat



These are some of the things people

Said about the activities and workshops



About Health
Want to know more
about health and
blood pressure

**Everybody
cycling!**
I loved going on
the bikes. They
were brilliant. I
can't have one
though



Carers Workshop
It was nice to be able to have
a little of something for
myself – just being
pampered. Thank you!



The Really Important Questions - 'This is Your Life' Studio set Some of the things people said...



Why is Toll Bar House going to move downstairs?

Mike Lee who manages the day service said...

It's one idea of what we could do because we have so many problems with the lift.

Before any decisions are made I will come and talk to everyone at Toll Bar House so that we can all agree on what is the best thing to do.



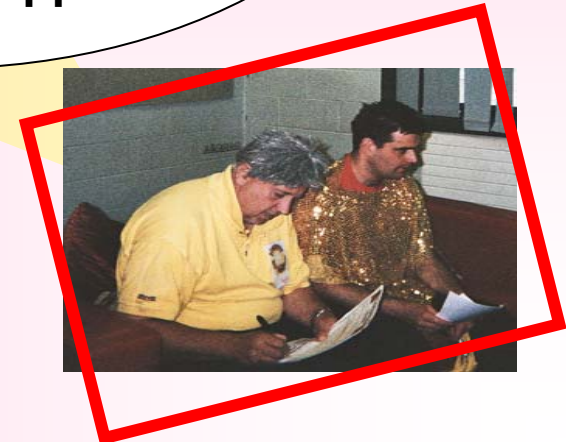
The Really Important Questions - 'This is Your Life' Studio set Some of the things people said...



I would like to
find out about
working at the
Park Cafe

Mike Lee said...

Thank you for asking about
this,
lets meet with your care co-
ordinator and talk about
what we need to do next to
make this happen



The Really Important Questions - 'This is Your Life' Studio set Some of the things people said...



I'd like a job



**Julie Seel who manages
Routes to Work
Said...**

**A great first step would be to
think about what you might
be able to learn at Bayley
Hall Skills and Enterprise
Centre**

Some information from the health checks by The Health Improvement Team...

51 people had a health check, 33 people who use services & 18 support workers/parents /carers, these included:



- 20 females
- 31 males

✓ People who had a health check were aged between 23 and 82

✓ 43 people had their weight checked, 14 people were the right weight for their height!



- × 2 people were underweight
- × 35 people were overweight

✓ 48 people had their blood pressure checked



✓ 36 people were 'ok'



- × 2 people had 'High' blood pressure
- × 3 people had 'Low' blood pressure
- × 7 people were advised to go to their doctors for a check up

× 9 people said they smoked

This information has also been passed onto health care providers

We were entertained by Astral Circus Skills and Tameside Music Academy



What worked well?



The Planning & organisation of the event.

The Venue, all activities could be catered for – plenty of space – less traffic. The facilities were excellent

Great participation! 'This is Your Life' books were a great idea

Generally, people who attended the event said they enjoyed the day

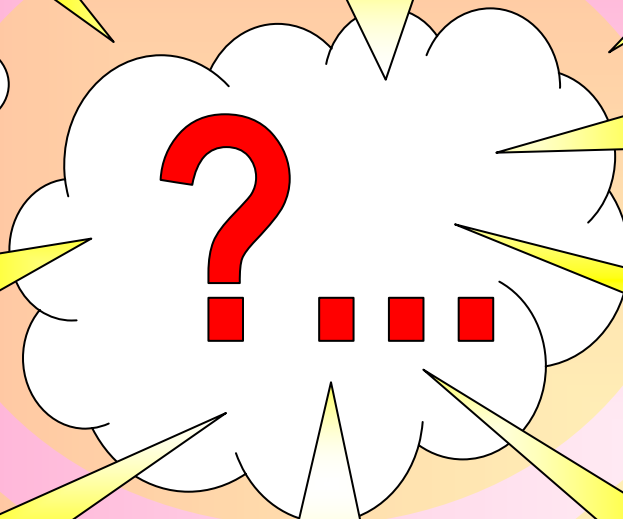
Lots of information about different services

More carers attended this year than with previous events

The number of people who came – Biggest ever turnout!

The food was great! Individual packs were a good idea, Good idea to hand them out.

We managed to get to all of the workshops this year because wheelchair access was better



What didn't work so well?



Drop in style meant some people arrived late in the day or left early and missed parts of the event.

People spread out too much – the Venue was very big.

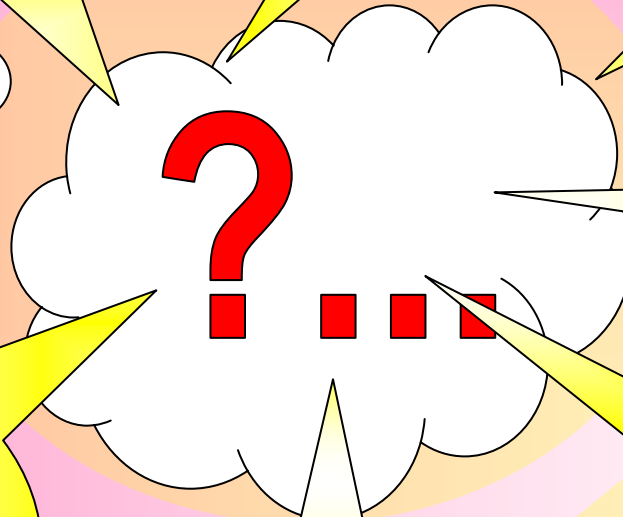
There were a lot of workshops & activities – people couldn't get round them all

Location of the Venue made it difficult to get to.

A lot of people stayed in the dining area and assembly hall rather than going to workshops.

Has the Big Chat got too big? Where do we go from here?

There were large groups of service users with only a couple of staff – this meant people couldn't split up and try different things.



Next year you would like us to do...



Fewer activities and workshops, we couldn't get around them all

More signs as some people didn't know where things were

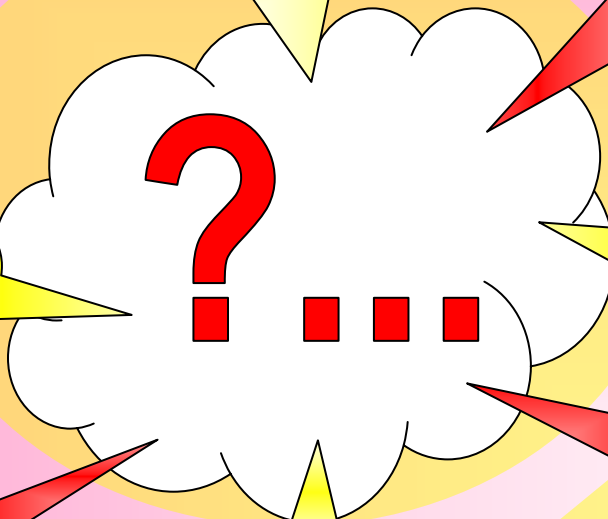
Smaller 'Mini Chat' style events with specific themes.

Housing would be a good theme for next year. People asked a lot of questions about this.

'Relationships' as a possible theme for next year

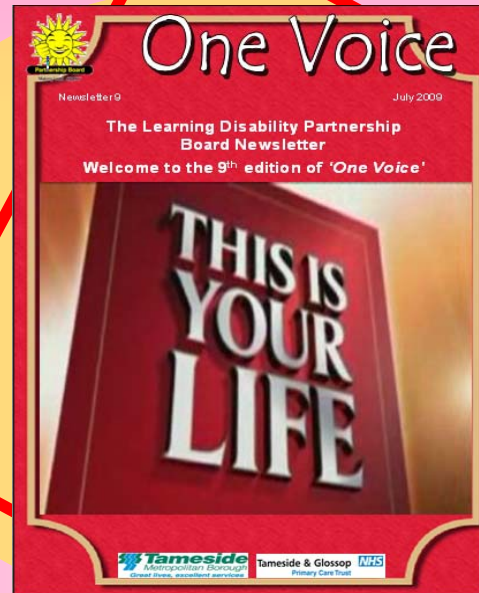
Have the opening ceremony just before lunch to give people time to arrive.

What about a weekend event?



The One Voice

Newsletter was handed out



If you would like a copy contact Q.D.T on:

(0161) 304 7981

We tried to make the event as environmentally friendly as possible with...



Recycle Bins



We had a quiet room, prayer room
and somewhere for First Aid
treatment



The event was filmed by

Tameside TV



Big Chat 2009



The 'Big Chat 2009' DVD's are £4.00 per copy.

Place your order with

Q.D.T on: (0161) 304 7981

That's it until next year.

See you then!



Some other pictures...



**This is only a summary of the event.
There is a lot more information. If you
would like to know more about**



'Big Chat' Events

Please contact:

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