

Superfast Broadband for your Business

Our aim is to stimulate investment, and to make best use of public funding, to bring wholesale superfast broadband infrastructure to every business and citizen of Greater Manchester who needs it, reaching as close to 100% of premises as possible. Using this shared infrastructure, any Internet Service Provider can deliver services to businesses and households in the community, ensuring a competitive market place and making higher bandwidth available to more people at a lower cost. Business and public sector organisations can use the shared infrastructure to build their private networks that connect people and places with the services they need.

We need to know where people live and work that want to access to superfast broadband. This survey is about the Internet connection for your business.

* 1. Location of your business

Name of Town, Village, Parish _____

Postcode _____

* 2. Is this location

Work only

Work and home

* 3. How is this location connected to the Internet?

Please note that we are interested in the type of connection(s) *to the premises*. This question is *not* about the connection inside your business premises between the devices you use and your router, if you have one (i.e. it does not matter whether you use WiFi or wires *within* the premises).

Through the telephone line

Through cable connection like Virgin Media

Using mobile phones (2G/3G/4G)

Using mobile dongles (2G/3G/4G) on computers

Other _____

Don't know

* 4. How would you describe your current broadband connection?

	Excellent	Average	Poor	N/A (Unavailable)
Speed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reliability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Speed Test

Please run the speed test at www.mybroadbandspeed.co.uk and enter the results below. This is an external website which is not connected to the GM Broadband Programme. Please be aware of advertisements on these websites that may prompt you to download software and promote 'special offers'. Note that you do not need to download any software to run the broadband speed tests - you just need to click on the option to begin or start the test. Sometimes a message is displayed on

MyBroadbandSpeed.co.uk saying that the site is experiencing technical difficulty and may display misleading test results. You can continue to use this site but we would suggest running two or three tests to ensure that the results are consistent.

Download speed _____

Upload speed _____

*** 6. How soon would you like to upgrade to faster broadband?**

- Within a year
- Over the next 2 years
- Over the next 5 years
- I'm happy with my current connection
- Other (please specify) _____

*** 7. Would you be prepared to make a generic (non-supplier specific) commitment to buy a service if that increased the prospects of investment in broadband?**

- Yes
- No

8. If the growth potential of your business is currently limited by the availability of broadband, please summarise your particular difficulty:

9. In areas with insufficient broadband, it may be possible to provide a dedicated, high-speed community broadband service. For example, a parish, group or business would fund the initial setup cost, with individual subscribers then paying a monthly subscription. If the business case is strong enough, it is possible that the supplier will cover all set-up costs or grant funding may be available.

- I would be interested in getting involved in my area
- I would be able to offer sponsorship or other support

10. By providing your contact details you will help us to build a stronger case for superfast broadband in your area.

PLEASE NOTE THAT BY REGISTERING YOUR INTEREST YOU ARE AGREEING THAT THE FOLLOWING INFORMATION (postcode, street name, house/flat number and phone number) MAY IN TURN BE SHARED WITH POTENTIAL INTERNET SERVICE PROVIDERS. ALSO ANY SUBSEQUENT SURVEY DATA THAT YOU PROVIDE MAY BE USED, IN AGGREGATED FORM, BY THE GM BROADBAND PROJECT TEAM TO HELP STIMULATE COMMERCIAL INVESTMENT IN YOUR POSTCODE AREA. TO DO THIS, THE GM BROADBAND PROJECT TEAM WOULD HAVE TO SHARE THE SURVEY OUTPUT WITH POTENTIAL SUPPLIERS. BY REGISTERING YOUR INTEREST YOU ARE ALSO CONFIRMING YOUR CONSENT TO RECEIVE EMAILS AND OTHER COMMUNICATION FROM THE GM BROADBAND PROJECT TEAM AND TO BE SURVEYED.

Name _____

Company _____

Address 1 _____
Address 2 _____
City/Town _____
County _____
Postcode _____
Email _____
Phone _____

11. Sharing your information and future contact

- Please tick here if you do not wish to have your personal data shared with Internet Service Providers (ISPs)
- Please tick here if you would prefer not to be contacted by the GM Broadband Project Team in the future

*** 12. How many persons employed regularly use computers at least once a week?**

- Fewer than 5
- 5-10
- 11-50
- 51-100
- 101-250
- 251+

*** 13. What type of business are you engaged in?**

- Agriculture Forestry and Fishing
- Production (inc. mining and utilities)
- Construction
- Wholesale and retail (inc. repair of motor vehicles)
- Transport & storage (inc. postal)
- Accommodation & food services
- Information & communication
- Finance & insurance
- Property
- Professional, scientific & technical
- Business administration and support services
- Public administration & defence
- Education
- Health
- Arts, entertainment, recreation and other services
- Other (please specify) _____

Thank you for taking the time to complete this survey.