

Superfast Broadband for your Home and Community

Superfast broadband brings many economic and social benefits, as well as the potential to provide education, healthcare and interactions with local and central government in innovative and cost-effective ways.

We need to know where people live and work that want to access to superfast broadband. This survey is about the Internet connection you use at home.

* 1. Location of your home

Name of Town, Village, Parish _____

Postcode _____

* 2. Do you use the Internet at this location for

- Home only
- Home and Work
- Work only
- No Internet connection

* 3. How is this location connected to the Internet?

Please note that we are interested in the type of connection(s) *to the premises*. This question is *not* about the connection inside your home between the devices you use and your router, if you have one (i.e. it does not matter whether you use WiFi or wires *within* your home).

- Through your telephone line
- Through a Cable TV connection like Virgin Media
- Using a mobile phone (2G/3G/4G)
- Using a mobile dongle (2G/3G/4G) on your computer
- Other _____
- Don't know

* 4. How would you describe your current broadband connection?

	Excellent	Average	Poor	N/A (Unavailable)
Speed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reliability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 5. How many users share the connection?

- 1
- 2
- 3
- 4
- 5 or more

5. Speed Test

Please run the speed test at www.mybroadbandspeed.co.uk and enter the results below. This is an external website which is not connected to the GM Broadband

Programme. Please be aware of advertisements on these websites that may prompt you to download software and promote 'special offers'. Note that you do not need to download any software to run the broadband speed tests - you just need to click on the option to begin or start the test. Sometimes a message is displayed on MyBroadbandSpeed.co.uk saying that the site is experiencing technical difficulty and may display misleading test results. You can continue to use this site but we would suggest running two or three tests to ensure that the results are consistent.

Download speed _____

Upload speed _____

*** 6. What would you like to use faster broadband for?**

- Sending emails
- Browsing the web
- Listening to music
- Online shopping
- Watching TV and video clips
- Downloading films
- Online gaming
- Remote access for work
- More than one person doing the activities ticked above
- No need for faster broadband

*** 7. How soon would you like to upgrade to faster broadband?**

- Within a year
- Over the next 2 years
- Over the next 5 years
- I'm happy with my current connection
- Other (please specify) _____

*** 8. How much would you be prepared to pay? Answering this question will help suppliers understand the willingness to take up the service where provided and under no circumstances does it give a commitment to buy.**

- Nothing, do not need it.
- Less than £10 per month
- £10-20 per month
- £21-30 per month
- £41-50 per month
- More than £50 per month

9. If you have any other comments about your Internet connection, please tell us below:

*** 10. Would you be prepared to make a generic (non-supplier specific) commitment to buy a service if that increased the prospects of investment in broadband?**

- Yes
- No

11. In areas with insufficient broadband, it may be possible to provide a dedicated, high-speed community broadband service. For example, a parish, group or business would fund the initial setup cost, with individual subscribers then paying a monthly subscription. If the business case is strong enough, it is possible that the supplier will cover all set-up costs or grant funding may be available.

- I would be interested in getting involved in my area
- I would be able to offer sponsorship or other support

12. By providing your contact details you will help us to build a stronger case for superfast broadband in your area.

PLEASE NOTE THAT BY REGISTERING YOUR INTEREST YOU ARE AGREEING THAT THE FOLLOWING INFORMATION (postcode, street name, house/flat number and phone number) MAY IN TURN BE SHARED WITH POTENTIAL INTERNET SERVICE PROVIDERS. ALSO ANY SUBSEQUENT SURVEY DATA THAT YOU PROVIDE MAY BE USED, IN AGGREGATED FORM, BY THE GM BROADBAND PROJECT TEAM TO HELP STIMULATE COMMERCIAL INVESTMENT IN YOUR POSTCODE AREA. TO DO THIS, THE GM BROADBAND PROJECT TEAM WOULD HAVE TO SHARE THE SURVEY OUTPUT WITH POTENTIAL SUPPLIERS. BY REGISTERING YOUR INTEREST YOU ARE ALSO CONFIRMING YOUR CONSENT TO RECEIVE EMAILS AND OTHER COMMUNICATION FROM THE GM BROADBAND PROJECT TEAM AND TO BE SURVEYED.

Name _____
Address 1 _____
Address 2 _____
City/Town _____
County _____
Postcode _____
Email _____
Phone _____

13. Sharing your information and future contact

- Please tick here if you do not wish to have your personal data shared with Internet Service Providers (ISPs)
- Please tick here if you would prefer not to be contacted by the GM Broadband Project Team in the future

Thank you for taking the time to complete this survey.