



This is your daily email to keep you updated on the government's response to coronavirus (COVID-19).

## Behaviour hubs

Behaviour hubs will enable schools and multi-academy trusts (MATs) with exemplary behaviour cultures and practices to work with schools that want to improve their own behaviour culture.

Schools will form hubs to learn from each other, sharing good practice and equipping heads and senior leaders with the tools to improve their approach.

Due to the disruption caused by coronavirus (COVID-19) earlier this year, the Department for Education (DfE) has now reopened the window for applications for eligible schools and MATs to apply to play a lead role in the [behaviour hubs programme](#).

DfE is looking to appoint around 20 outstanding lead schools from across the primary, secondary, special and alternative provision sectors. DfE is also looking for 2 to 3 MATs with excellent behaviour management programmes that are willing to support other trusts. Appointments are due to be made in spring 2021.

Applications received in this round will be considered alongside those received in the first round in March 2020. If you submitted an application in the previous round, you do not need to resubmit your application.

Further information on [how to apply is available in the guidance](#). Applications must be submitted by midday, Friday 30 October 2020

## **Barnardo's 'See, Hear, Respond' service**

See, Hear, Respond is a service provided across England by Barnardo's and other national and local community-based organisations in response to the coronavirus (COVID-19) outbreak.

See, Hear, Respond, provides support to children, young people and their families who aren't currently seeing a social worker or other agency, and who are struggling to cope with the emotional impacts of coronavirus (COVID-19). See, Hear, Respond will support from pre-birth up to 18 years of age and those with special educational needs under the age of 25.

See, Hear, Respond will contact every referral made, so no child is missed. Help is available in one or more of four ways:

- an online hub of support and information
- online counselling and therapy
- face-to-face support for those most affected and at risk of some of today's most pertinent issues, such as criminal exploitation, and
- helping children and young people reintegrate back into school

You can access via the 'See, Hear, Respond' service [self-referral webpage](#) or Freephone 0800 151 7015.

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The information below hasn't changed since our last update.

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## **Exam Results Helpline available until 18 September**

The Exam Results Helpline, delivered by the National Careers Service, has been extended and will be available until 18 September to provide additional support to students and their parents as they consider their next steps. Callers to the helpline will have direct access to experienced careers advisers who can advise on the different options available to them including T levels, A levels, GCSEs, BTECs, apprenticeships and other vocational options. Support will also be available on topics such as clearing, university, gap years and the autumn exam series.

Phone: 0800 100 900

Opening hours: Monday to Sunday from 8am to 10pm

## **Department for Education coronavirus (COVID-19) helpline**

The Department for Education coronavirus (COVID-19) helpline is available to answer questions about coronavirus (COVID-19) relating to education and children's social care. Staff, parents and young people can contact this helpline by calling:

Phone: 0800 046 8687

Opening hours:

Monday to Friday from 8am to 6pm