

This is your daily email to keep you updated on the government's response to coronavirus (COVID-19). If you have colleagues who would like to receive this email directly, please ask them to use this [subscription form](#).

Shielding advice for clinically extremely vulnerable people

From today, clinically extremely vulnerable (CEV) people in England are [no longer advised to shield](#). People on the shielded patient list will receive letters from today and over the next 2 weeks with updated guidance on steps people can take to reduce their risk. All clinically extremely vulnerable pupils and students should now attend their school or college unless they are one of the very small number of pupils under paediatric or other specialist care and have been advised by their GP or clinician not to attend. Pupils and students who live with someone who is CEV should continue to attend school or college as normal.

Staff in education and childcare settings who are CEV will be advised to continue to work from home where possible, but if they cannot work from home should attend their workplace. Those living with someone who is CEV can still attend work where home-working is not possible and should ensure they maintain good prevention practice in the workplace and home settings.

Further information can be found using the links below:

- [guidance for early years and childcare providers](#)

- [guidance for schools](#)
 - [guidance for further education providers](#)
 - [guidance for children's social care services](#)
 - [guidance for special schools and other specialist settings](#)
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The information below has not changed since our last update

Department for Education coronavirus (COVID-19) helpline

The Department for Education coronavirus (COVID-19) helpline and the PHE Advice Service (option 1) is available to answer any questions you have about coronavirus (COVID-19) relating to education settings and children's social care.

Phone: 0800 046 8687

Opening hours:

Monday to Friday from 8am to 6pm

Saturday and Sunday from 10am to 6pm

Easter opening hours:

Friday 2 April to Monday 5 April from 10am to 4pm

Please listen carefully to all of the available options before selecting the most appropriate option for your nursery, school, college or university.

Look up your unique organisation number (UON)

If you have not received your unique organisation number (UON) for ordering new coronavirus (COVID-19) test kits you can [look it up using your unique reference number \(URN\) or your UK](#)

[provider reference number \(UKPRN\)](#) or by calling the Test and Trace helpdesk on 119.

Private, voluntary and independent nurseries do not need a UON.

Unsubscribe from the daily email

You will continue to receive this daily email if you have supplied your contact information as part of your formal Department for Education establishment record (for example, in get information about schools) or you are registered as a team leader in the Test and Trace service.

If your contact information is not held formally by us, you can unsubscribe using this [unsubscribe form](#).