

**From:** DfE information [<mailto:dfe.information@notifications.service.gov.uk>]

**Sent:** 09 October 2020 13:46

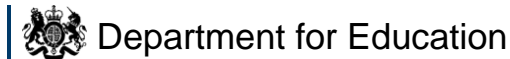
**To:** Janet Perry

**Subject:** 9 October – Coronavirus – Daily update to all early years, children’s social care, schools and further education providers

**CAUTION:** This email originated from outside of Tameside Council. This email claims to contain information about Coronavirus (COVID-19).

Please inspect the email carefully to verify this is not a phishing email before clicking any links or opening attachments. Please exercise caution. Do you trust the person? Does the email look genuine? Were you expecting the attachment?

This message is just a reminder to remain vigilant. If in any doubt, please contact the IT Service Desk or Cyber Security Officer.



This is your daily email to keep you updated on the government’s response to coronavirus (COVID-19).

## Department for Education coronavirus (COVID-19) guidance

To make our guidance to support education providers, local authorities and parents during the coronavirus (COVID-19) outbreak easy to access, we have now provided collection pages. These can be accessed using the links below:

- [Guidance for early years and childcare providers](#)
  - [Guidance for schools](#)
  - [Guidance for further and higher education providers](#)
  - [Guidance for local authority children’s services](#)
  - [Guidance for holiday or after-school clubs and other out-of-school settings](#)
-

The information below hasn't changed since our last update

---

## **Department for Education coronavirus (COVID-19) helpline opening hours**

The Department for Education coronavirus (COVID-19) helpline remains available to answer questions about coronavirus (COVID-19) relating to education and children's social care.

Please listen carefully to the available options as they have now changed. Please select the most appropriate option for your nursery, school, college or university:

- Option 1 – If you are a member of staff calling from an early years setting, school, further education provider or out of school setting and need advice on the action to take to respond to a positive case of coronavirus (COVID-19) in your setting
- Option 2 – If you are a member of staff calling from a university and need advice on the action to take to respond to a positive case of coronavirus (COVID-19) on campus
- Option 3 – If you work at a school and have questions about coronavirus (COVID-19) relating to education and children's social care
- Option 4 – If you work at a college, training provider, early years setting, children's social care or higher education institution and have questions about coronavirus (COVID-19) relating to education and children's social care

You can contact this helpline by calling:

Phone: 0800 046 8687

Opening hours: Monday to Friday from 8am to 6pm  
Saturday and Sunday from 10am to 4pm

## **Public Health England's (PHE) dedicated advice service opening hours**

Public Health England's (PHE) dedicated advice service is available to early years providers, schools, colleges and out of school settings. The service provides support on the actions staff should take when they have been informed of a confirmed case of coronavirus (COVID-19) in their setting (i.e. a pupil or staff member testing positive).

Phone: 0800 046 8687 – option 1 to report a positive test within your setting

Opening hours: Monday to Friday from 8am to 6pm  
Saturday and Sunday from 10am to 4pm

You should continue to inform your local authority of a positive case in your setting.

## **Look up your unique organisation number (UON)**

The unique organisation number (UON) for ordering new coronavirus (COVID-19) test kits was emailed to schools and further education providers by the Department of Health and Social Care on 16 September. If you have not received your UON you can now [look it up using your unique reference number \(URN\) or your UK provider reference number \(UKPRN\)](#) or by calling the Test and Trace helpdesk on 119.