

**From:** DfE information <[dfe.information@notifications.service.gov.uk](mailto:dfe.information@notifications.service.gov.uk)>

**Sent:** 12 November 2020 14:51

**To:** Janet Perry <[janet.perry@tameside.gov.uk](mailto:janet.perry@tameside.gov.uk)>

**Subject:** 12 November – Coronavirus – Daily update to all early years, children’s social care, schools and further education providers

**CAUTION:** This email originated from outside of Tameside Council. This email claims to contain information about Coronavirus (COVID-19).

Please inspect the email carefully to verify this is not a phishing email before clicking any links or opening attachments. Please exercise caution. Do you trust the person? Does the email look genuine? Were you expecting the attachment?

This message is just a reminder to remain vigilant. If in any doubt, please contact the IT Service Desk or Cyber Security Officer.



This is your daily email to keep you updated on the government’s response to coronavirus (COVID-19).

## Updated guidance for parents and carers

We have updated our guidance for parents and carers on [what they need to know about early years providers, schools and colleges during the coronavirus \(COVID-19\) outbreak](#). This update provides information on the national restrictions that came into force on 5 November, the latest advice for clinically extremely vulnerable children and young people and advice on the use of face coverings in education settings. This guidance can be shared with your parent networks.

## Education in the media blog: exams 2021

On Monday 12 October the Department for Education confirmed that exams will go ahead next year. Most AS/A level and GCSE exams will be delayed by three weeks to give pupils more time to catch up on their learning.

The [exams 2021 education blog](#) published on 10 November provides further answers to the key questions being asked about exams 2021.

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The information below has not changed since our last update

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## **Department for Education coronavirus (COVID-19) helpline – opening hours**

The Department for Education coronavirus (COVID-19) helpline is available to answer questions about coronavirus (COVID-19) relating to education settings and children's social care.

Please listen carefully to all of the available options before selecting the most appropriate option for your nursery, school, college or university.

Please select option 1 or 2 if you require specific advice on the action to take to respond to a positive case of coronavirus (COVID-19) in your setting. This option will take you through to a dedicated team of NHS Business Services Authority advisors who will work through a risk assessment with you to identify close contacts and will inform you what action is needed based on the latest public health advice.

Please select option 3 or 4 for any other questions about coronavirus (COVID-19) relating to education settings and children's social care.

Phone: 0800 046 8687

Opening hours: Monday to Friday from 8am to 6pm

Saturday and Sunday from 10am to 6pm

## Look up your unique organisation number (UON)

If you have not received your unique organisation number (UON) for ordering new coronavirus (COVID-19) test kits you can [look it up using your unique reference number \(URN\) or your UK provider reference number \(UKPRN\)](#) or by calling the Test and Trace helpdesk on 119.

## Department for Education guidance

Our guidance to support education providers, local authorities and parents during the coronavirus (COVID-19) outbreak can be accessed using the links below:

- [Guidance for early years and childcare providers](#)
- [Guidance for schools](#)
- [Guidance for further and higher education providers](#)
- [Guidance for local authority children's services](#)
- [Guidance for holiday or after-school clubs and other out-of-school settings](#)