

From: DfE information <dfe.information@notifications.service.gov.uk>

Sent: 28 October 2020 13:53

To: Janet Perry <janet.perry@tameside.gov.uk>

Subject: 28 October – Coronavirus – Daily update to all early years, children’s social care, schools and further education providers

CAUTION: This email originated from outside of Tameside Council. This email claims to contain information about Coronavirus (COVID-19).

Please inspect the email carefully to verify this is not a phishing email before clicking any links or opening attachments. Please exercise caution. Do you trust the person? Does the email look genuine? Were you expecting the attachment?

This message is just a reminder to remain vigilant. If in any doubt, please contact the IT Service Desk or Cyber Security Officer.



This is your daily email to keep you updated on the government’s response to coronavirus (COVID-19).

What to do if a pupil is displaying symptoms of coronavirus (COVID-19)

We have published a list of actions that early years, schools and further education colleges must follow in the event that a child or young person displays symptoms or if they confirm they have tested positive for coronavirus (COVID-19). The action lists are sector specific and print friendly. They can be accessed using these links:

- [action list for schools](#)
- [action list for early years and childcare providers](#)
- [action list for further education colleges](#)

Early years providers, schools, further education colleges and out of school settings can contact the dedicated advice service introduced by Public Health England (PHE) and delivered by the

NHS Business Services Authority. This can be reached by calling the DfE Helpline on 0800 046 8687 and selecting option 1 for advice on the action to take in response to a positive case. Callers will be put through to a team of advisers who will inform them of what action is needed based on the latest public health advice.

The Joint Biosecurity Centre has also published [action cards](#) to provide the latest instructions for anyone responsible for businesses or organisations on how to identify, report and respond to coronavirus (COVID-19) cases. This includes action cards for the education sector, with more detail about what information your local health protection team may ask you.

The information below hasn't changed since our last update

Department for Education coronavirus (COVID-19) helpline – opening hours

The Department for Education coronavirus (COVID-19) helpline is available to answer questions about coronavirus (COVID-19) relating to education settings and children's social care.

Please listen carefully to all of the available options before selecting the most appropriate option for your nursery, school, college or university.

Please select option 1 or 2 if you require specific advice on the action to take to respond to a positive case of coronavirus (COVID-19) in your setting. This option will take you through to a dedicated team of NHS Business Services Authority advisers who will work through a risk assessment with you to identify close contacts and will inform you what action is needed based on the latest public health advice.

Please select option 3 or 4 for any other questions about coronavirus (COVID-19) relating to education settings and children's social care.

Phone: 0800 046 8687

Opening hours: Monday to Friday from 8am to 6pm

Saturday and Sunday from 10am to 6pm

Look up your unique organisation number (UON)

If you have not received your unique organisation number (UON) for ordering new coronavirus (COVID-19) test kits you can [look it up using your unique reference number \(URN\) or your UK provider reference number \(UKPRN\)](#) or by calling the Test and Trace helpdesk on 119

Department for Education guidance

Our guidance to support education providers, local authorities and parents during the coronavirus (COVID-19) outbreak can be accessed using the links below:

- [Guidance for early years and childcare providers](#)
- [Guidance for schools](#)
- [Guidance for further and higher education providers](#)
- [Guidance for local authority children's services](#)
- [Guidance for holiday or after-school clubs and other out-of-school settings](#)