

# LISTENing

## IN TAMESIDE

We know our children and young people are passionate about what is important to them and we need to do our very best to be inclusive.

We are a co-operative council and as part of that commitment we have developed our co-production framework.

LISTEN is our commitment when commissioning local services and designing individual support with children and young people and complementary to the Tameside Voice of the Child Strategy.

### Our children and young people have asked us to:

- L** LIKE  
**Always use our imagination** and do things that children and young people would like.
- I** INCLUSIVE  
**Include everybody.** Think of the people involved, all the different ages and how services might affect them.
- S** SUSTAINABILITY  
**We will prioritise the environment** and consider the sustainability of the work we do.
- T** TRANSFORMING  
**Be open minded** about things not being the same as before - see what might be possible.
- E** EXCITING & INSIGHTFUL  
**Make things look modern,** think about the people that will use the service.
- N** NAVIGATE  
**Help us understand things better.** Believe and be passionate about your argument. Take things seriously.



# LISTENing

to each other in Tameside means



- **Be open minded.**
- **Be honest** about decision making.
- **Listen** to what everyone is saying and take on board what is being said. Understand why that's important for them.
- **Act upon** what young people say and be honest, if something is not possible we will say it.
- **Ask** our children & young people their opinions.



- **Make promises** we can't keep.
- **Take too long** to do things.
- We won't **be judgemental.**
- **Rush you** to tell us what you think.



## How will we do this

- **Children and young people will be engaged and involved** in changes to services and policy from the very start.
- **We will agree a set of considerations**, with children and young people, based on our LISTENing approach that we will think about in all of our commissioning activity.
- **We will let children and young people know about opportunities for them** to be involved, for example local events, groups, workshops, feedback, surveys and volunteering.
- **We will establish a Co-production Advisory Group**, where professionals and children and young people can work together on specific projects to develop Children's Services.
- **We will provide children and young people with opportunities to be involved** in evaluating bids, and to comment on the performance and the quality of local services.
- **We will prioritise the environment** and consider the sustainability of the work we do.



## We will also encourage partnerships by:

- **Promoting collaboration and working** with local partnerships and providers.
- **Developing provider engagement** events and opportunities, which include local people who use services where possible;
- **Use local information from local people** and take this information into consideration when developing services.