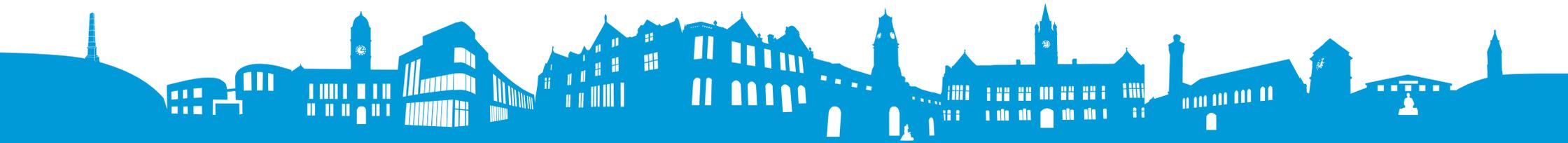


Tameside Council

Support to Care Homes Plan

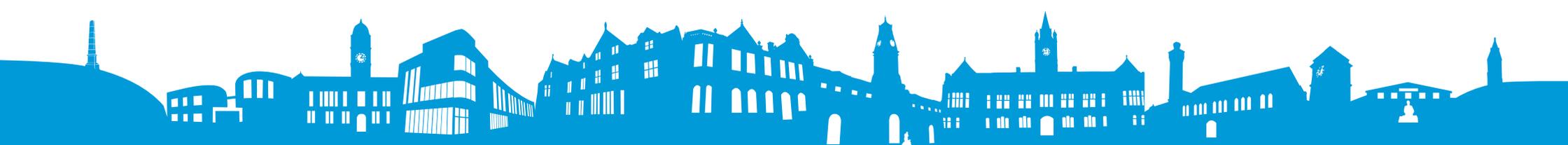


In Tameside the key to the support has been and remains good communication with the Care Sector.

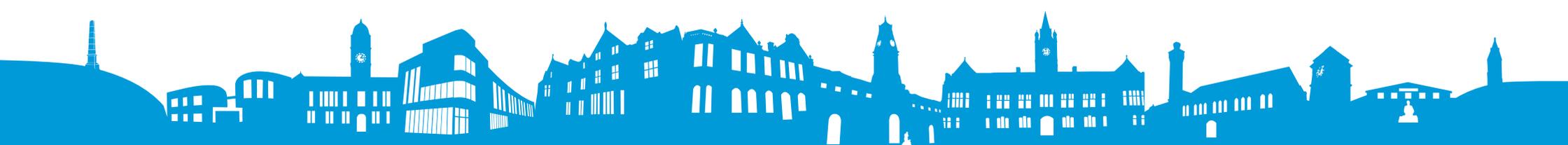
A dedicated team from Tameside MBC and Tameside & Glossop CCG undertaking daily calls to all providers (care homes, domiciliary care providers, supported housing etc.).

Details covered in the calls include numbers of symptomatic/ill resident and any changes overnight, staffing issues, including any newly self-isolating and PPE requirement.

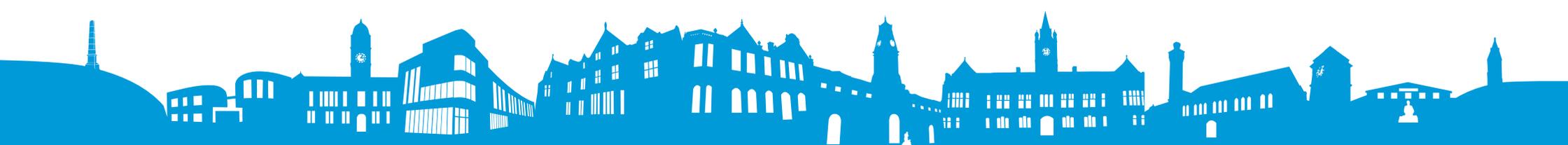
Additionally a daily briefing is circulated which gives details of all local issues and updates and any national updates.



Area of focus	Actions	Additional Information
<p>1. Infection Control</p>	<p>Training and information relating to preventing and managing infections, training and information relating to the correct use of PPE and working with individual care homes to manage outbreaks to be provided as appropriate.</p> <p>Ongoing delivery of webinars, subject specific emails from DASS and information added to daily briefings.</p> <p>The CCG lead nurse is identified as the “super trainer” and completed the approved training; they have now trained an additional nine trainers who will support existing infection prevention services.</p> <p>Support to be provided to care Homes to enable isolation of residents as appropriate.</p>	
	<p>All providers to be regularly reminded to continue to source their PPE stock from their usual providers.</p> <p>Where this is not been possible the use of the National Disruption service to be encouraged. Additionally the LA and the CCG are receiving weekly PPE deliveries via Greater Manchester Local Resilience Forum (LRF). This includes typically, IIR masks, single use gloves, single use aprons, single use goggles/eye protection, FFP3 masks, face visors, single use gowns and hand sanitiser. This is to continue to be distributed to the care sector via the LA. To supplement both of these supply routes the LA and CCG are also to procure additional PPE for onward distribution to the care sector when their supply is unavailable or the cost has become prohibitive.</p>	



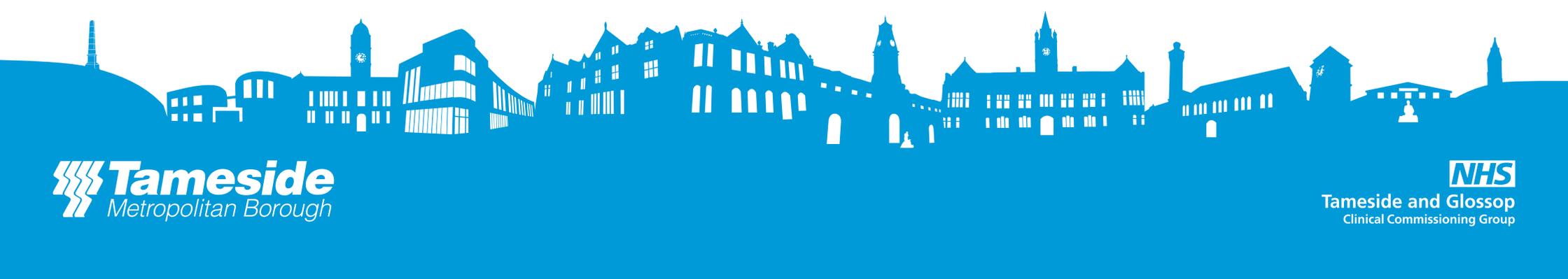
	<p>Care Home sector to be supported to manage the risks of transmission of the virus and to ensure that staff do not work across multiple locations.</p> <p>However there is an acknowledgment that use of agency staff at time is crucial for business continuity and the training re infection control is extended to this group on ongoing basis. Additionally the LA has a contract with local taxi firms to transport staff who would usually use public transport to attend work.</p>	
	<p>In line with the Adult Social Care Action Plan, the LA has identified suitable accommodation to quarantine and isolate residents, if needed, before returning home from hospital. This is in a locally based Nursing Home where the environment allows for a number of beds to be safely used for quarantine and isolation. There will also be the appropriate staffing levels to deal with additional nursing needs.</p>	
<p>2. Clinical Support</p>	<p>The LA, CCG and Tameside and Glossop Integrated Care Trust have developed a support package that offers an enhanced clinical support package to every care home 24/7. This builds on the existing, highly successful, digital health programme where every home is able to contact the digital health hub via Skype to discuss concerns they may have regarding any residents. During this time we have enhanced the model to ensure there is additional medical cover to offer further support over the 24 hour period.</p> <p>In partnership with Health Innovation Manchester, the care homes to be engaged in a new digital Covid-19 tracker to support care management of their residents. This tool allows care staff to input information about a residents Covid-19 symptoms and track for signs of deterioration, this information is shared with GPs, social care and health providers to enable a co-ordinated response and protect vulnerable residents.</p> <p>The alignment of care homes to Primary Care Networks supports the proactive management of residents through their Registered GP and local pharmacy support.</p>	



<p>3. Comprehensive Testing</p>	<p>A programme of testing across all the care homes has been developed following the initial outbreak testing through PHE NW. Results to be collated and monitored to ensure that alongside support to individual care homes a Tameside wide view is fully understood.</p> <p>The Care Home Testing team comprising LA, CCG and Infection Prevention to support each care home in the use of the national portal with support for those care homes who request it.</p> <p>Training and advice to be provided on undertaking safe and effective swabbing with testers available when Care Homes feel unable to undertake themselves. Follow up support is in place to help care homes manage residents and staffing levels when positive results are returned.</p> <p>Symptomatic staff will continue to be encouraged to utilise local and national routes for testing.</p>	
<p>4. Financial Support</p>	<p>The LA recognises the financial pressures the care home sector is currently facing and recognises the need to protect the market now and also for the future as we move to a new way of supporting people over the longer term with the likelihood that Covid-19 remains a risk for this part of our community.</p> <p>A new financial agreement to be put in place to guarantee payments for 90% of available bed capacity, regardless of occupancy levels, and an additional 20% on the usual fee rate for each bed over 90% level when it is occupied.</p> <p>The LA is purchasing additional PPE for onward distribution with no charge to the care homes.</p>	



<p>5. Oversight and compliance</p>	<p>A Care Home support team to meet weekly as part of the overall communication and contact arrangements for the care homes. This team comprises of medical and clinical staff, Infection Prevention and Control Team, CCG and Local Authority commissioners, Medicines Management Team, Population Health and is chaired by the DASS.</p> <p>This team to report into Silver Health and Care joint arrangements and at a formal level to the Board of both Local Authority and CCG.</p> <p>The operational information that is collated via the daily contact calls, to feed into the Care Home sitrep, both at a local and Greater Manchester level.</p> <p>A clear process to be followed where an outbreak is suspected in a care home. This brings extra support from both Infection Prevention and Control Team and Population Health to support the care home to manage the consequences of the outbreak.</p>	
<p>6. Building the workforce</p>	<p>Greater Manchester authorities to continue to run a social care recruitment scheme to attract new staff, including those who have been furloughed to work in social care.</p> <p>Local Authority and the CCG have make available staffing for exceptional circumstances e.g. nursing availability to support Nursing Homes and support workers to offer extra support to a care home where older adults with learning disabilities moved for the first time.</p> <p>The Council has guaranteed to pay 90% of the available beds to ensure the viability of the providers during the Covid-19 outbreak. One national provider has confirmed that since the 21 May 2020 staff, who have tested positive, are being paid full wages. Other providers are paying SSP but are reviewing the situation in light of the caveats linked to the Infection Control Fund grant.</p>	



7. Funding

Financial package to care homes described at 4 above, with Board agreement on Local Authorities public website on ongoing basis.

Engage with ADASS Covid-19 budget survey to describe support and financial allocation.

Continue support arrangements in parallel with the process to understand the picture around future capacity needs and the opportunity to “build back differently” the Care Homes will work with us to be at the centre of our future developments.

Actions	Additional Information
Actions to restrict staff movement between care homes	
Paying staff full wages while isolating following a positive test	
Access to COVID 19 test kits for all residents and asymptomatic staff	
Testing of all residents discharged from hospital to care homes	
Access to sufficient PPE to meet needs	
Access to medical equipment needed for Covid19	The roll out of the new pulse oximeters is being planned but all homes already have them supported through Digital Health
Access to training in the use of PPE from clinical or Public Health teams	Webinars delivered by Population Health & the ICFT Infection Control Team. CCG Nurses will be providing additional training in the care homes
Access to training on use of key medical equipment needed for COVID19	Staff have been trained on the assessment and observation equipment used through Digital Health. Refresher training will be provided where needed
Access to additional capacity including from locally coordinated returning healthcare professionals or volunteers	
Named Clinical Lead in place for support and guidance	The Care Home are aligned with the Primary Care Networks
Access to mutual aid offer (primary and community health support)	Care Home residents are supported through Primary Care and Intermediate Tier services including Digital Health and a range of Community Nursing

