



**Annual Report**  
**2019 - 2020**  
**in Easy Read**



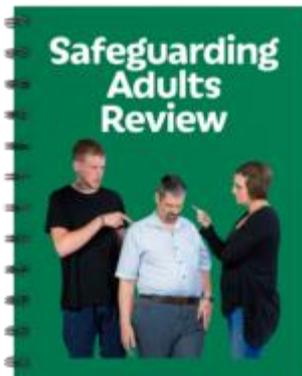


**Safeguarding** means protecting people from abuse or harm.

Everyone needs to be aware of it.



Organisations need to work together to support people who use care that may be at risk.



We lead on the work to safeguard adults in Tameside.



We oversee and check the work of our partners:



- Tameside Metropolitan Borough Council



- Tameside and Glossop Integrated Care - NHS Foundation Trust



- Tameside and Glossop Clinical Commissioning Group



- Pennine Care NHS Foundation Trust, Tameside and Glossop



- Greater Manchester Fire and Rescue Service, Tameside



- Greater Manchester Police (Tameside Division)



- Healthwatch



- National Probation Service



- Community Rehabilitation Company



- North West Ambulance Service



- Councillors

We work with some of the other partnership boards:



- Tameside Safeguarding Children Partnership
- Tameside Health and Well-Being Board
- Tameside Community Safety Partnership



Our work is based on 6 key values:

### 1. Partnership

Communities playing a part in finding, stopping and reporting neglect and abuse.



### 2. Being Accountable

Make it clear who services answer to.





### 3. Balance

Find solutions to risk that are less limiting.



### 4. Protect

Support people in greatest need and help them have their say.



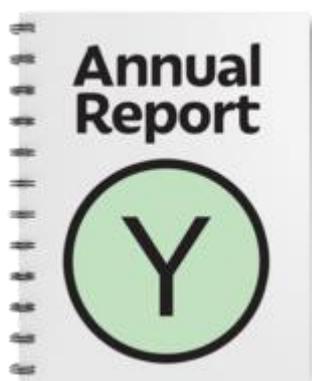
### 5. Stopping abuse

Take action before harm occurs.



### 6. Empower

Give people the right information to make their own choices.



This report tells you about the work we have done in partnership in the last year.



A safeguarding enquiry is when a person with care needs is at risk or experiencing abuse.

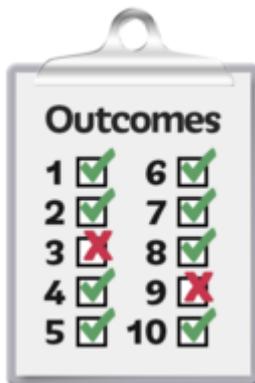
A safeguarding concern is when there is still an issue but things have not got as bad.



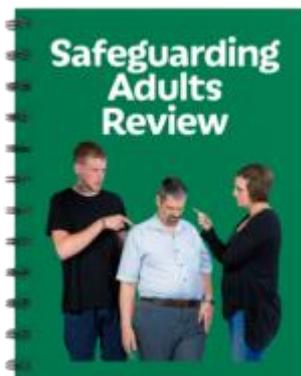
This year saw more safeguarding concerns and less safeguarding enquiries.



This is because of Making Safeguarding Personal.



This way of working lets the adult at risk say what outcomes they want.



We look at Safeguarding Adult Reviews to:

- What needs to be learnt?
- How can we improve what we do?
- What action do we need to take?



There were 8 requests for Safeguarding Adult Reviews this year. This number is higher than usual.



**Partnership Working**



Making Safeguarding Personal is important to this plan.



It will make sure safeguarding is person-centred and has outcomes.



It supports people to have choice and control and improves their lives.



We want people to be able to access different support networks.

We want them to feel involved in safeguarding and safer because of it.



People are supported to make decisions and identify their own outcomes.



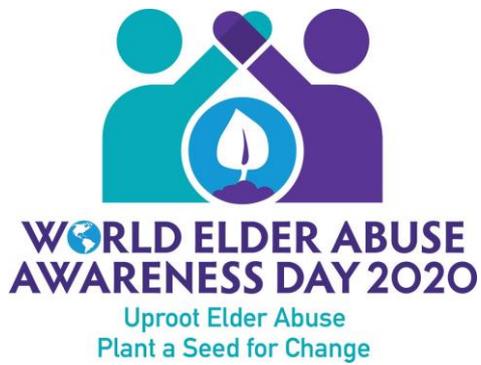
We have done work to help people and organisations identify signs of abuse.



We created the Safeguarding Charter Mark for organisations to show they are good at keeping people safe.



We ran training for Safeguarding Adult Managers.



We ran events for World Elder Abuse Awareness Day.



We have a number of ways of checking the quality of our work:



- Checking paperwork



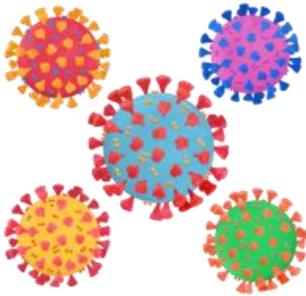
- Safeguarding adult reviews



- Forums to share good practice



As a board, we identify the work we need to do and which of our partners will do it.



Safeguarding became harder this year due to Covid 19.

We had weekly updates to make sure that safeguarding was still working.

Safeguarding is still our partners' top priority.



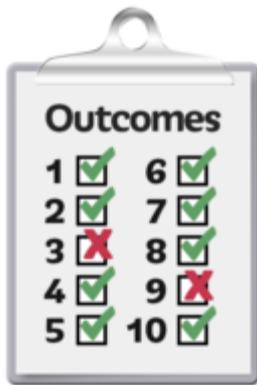
But we have had to do some things differently.



## **Tameside Adult Social Care Services**



We carry on supporting people and their families to live well at home.



We have run training on how to focus on outcomes.

## research in practice for adults

We have now joined to Research in Practice for Adults.



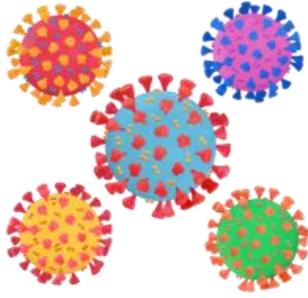
This had led to us running learning events on issues like hoarding and county lines.



We have improved learning opportunities for our social workers



We are looking to improve how we check quality.



We have had to learn to do things differently because of Covid.



**Greater Manchester Police (Tameside District)**



All of our staff need to know about safeguarding.



In every case safeguarding is our top priority.



There were problems at first with our new IT system but these are solved now.



We had a *Government* inspection which said that we need to improve.



We have a new *Adult at Risk* policy to protect people and stop neglect and abuse.



It helps to signpost people to other organisations.



There were more *stalking and harassment* cases this year.

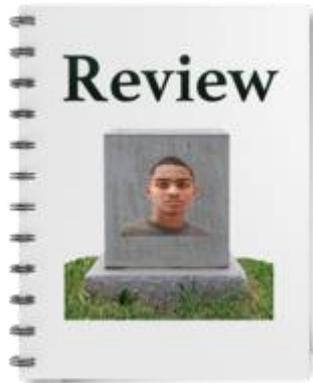
The new *Stalking Protection Orders* are helping.



Our partnership with the local authority and more staff means we are able to deal with people at risk more quickly.



We are seeing more cases involving vulnerable people with child abuse and abuse at home.



We are reviewing how we deal with vulnerable people.



## **Tameside & Glossop Clinical Commissioning Group**

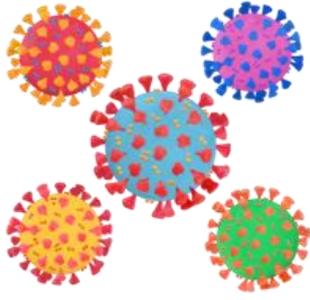


All of the organisations that run services for us have to think about safeguarding in everything they do.



We now have a GP working on adult safeguarding.

This has helped primary care services help with safeguarding reviews.



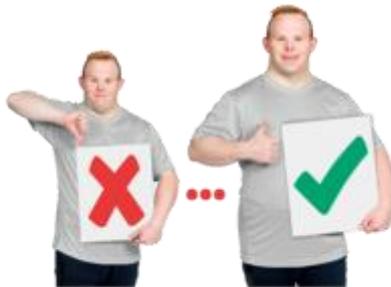
We have had to work differently because of Covid 19.



Our Continuing Healthcare team supported people to have personal health budgets.



Person centred support plans keep people safe.



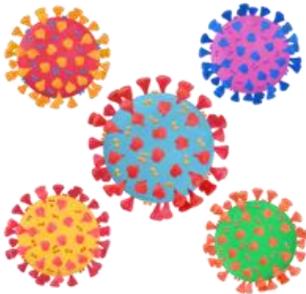
Our Quality Improvement team have supported care homes to improve.



We have run training and learning events.



We talk about safeguarding in our contracts.



Next year services will start to return to normal as the pandemic ends.



**Greater Manchester Fire & Rescue Service**



We work with our partners to protect those at most risk of harm from fire.



We have done 1,820 Safe and Well visits where we do person-centred fire risk assessments.



We visit people within 24 hours when they have been threatened.



But since Covid we do this over the phone and only visit to fit equipment if the risk is urgent.



Our Keep SAMMIE Safe campaign helps staff identify people at risk so we can visit.



There are been no deaths because of fire this year.



We have done safeguarding awareness training with fire fighters.



**Integrated Care NHS Foundation Trust**



We now have easy read leaflets for people with a learning disability.



We support staff to use Making Safeguarding Personal and make sure people's voices are heard.



We trained staff on deprivation of liberty.



We have made sure that we quickly respond to concerns.



We learn from safeguarding cases.



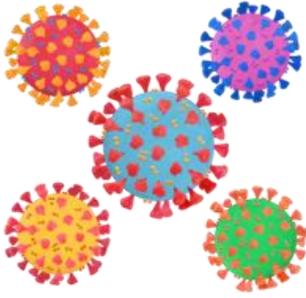
We took part in national event like Learning Disability Awareness Week and Safeguarding Week.



We ran a project to stop pregnant mums drinking alcohol.



We carry on working well with our partners to safeguard people.



We are adapting guidance and talking to people online to keep people safe from Covid.



**NHS**

North West  
Ambulance Service  
NHS Trust

**North West Ambulance Service**



We work to keep people safe.

**NHS**

**Pennine Care**  
NHS Foundation Trust

**Pennine Care NHS Foundation Trust**



We provide mental health and learning disability services.



Our new Safeguarding Team gives advice and support to all of our staff.



The person is always at the centre of any safeguarding assessments, decisions and plans.



We also include the person's family.



All staff must do safeguarding training.



We have a policy and training on the Mental Capacity Act.



We held an event on abuse of older people at home.

## Healthwatch Tameside



All staff and volunteers have training on how to spot and report safeguarding issues.



This year we talked to over 2,600 local people.



We use what we learned to help our partners understand their priorities and concerns.



We have made sure we kept talking to people, even those who don't have the internet.



We look after around 11,000 offenders.



We have good working relationships with our partners such as Adult Social Care.

From next year our service will return to the public sector.



## Summary

The 6 key safeguarding values are important to our work.



We have been quick to take on board Making Safeguarding Personal.

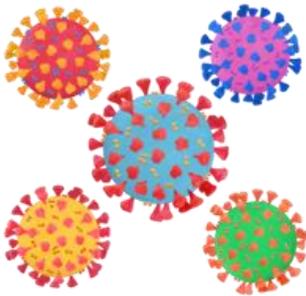


We will support our partners to develop their work on safeguarding.

Working in partnership is becoming more and more important.



We will support them to be more person-centred and outcome focussed.



We have learnt to work differently due to Covid.



Our work next year will focus on the same 3 areas:



- Checking Quality



- Stopping Abuse



- Making Safeguarding Personal