

Tameside Adults Safeguarding Partnership Board (TASPB)

Annual Report 2016-2017

Easy Read Version



What is TASPb about?

In this report you will find how we as a team, work together using a set of aims and goals in response to the abuse and neglect of vulnerable adults in Tameside, and how this will help to keep people safe.



Who is in the partnership?

TASPb is made up of a number of services and representatives (people) including;

- Tameside MBC
- Tameside and Glossop Clinical Commissioning Group (CCG)
- Greater Manchester Police
- Tameside and Glossop Integrated Care Foundation Trust
- Tameside and Glossop Single Commissioning
- Pennine Care NHS Foundation Trust
- Greater Manchester Fire and Rescue Service
- Cheshire and Greater Manchester Community Rehabilitation Company
- North West Probation Service
- Healthwatch Tameside
- Public Health
- NHS England
- Councilors, Brenda Warrington and Ged Cooney.



Who is chairperson of the Partnership?



TASPB independent chairperson is Andy Searle.

What does TASPB do?

The work of the board is in response to the six principles outlined in the Care Act 2014, which include;



Empowerment

People being able to make their own decisions and choices in life.

Prevention

Taking action before harm occurs.

Proportionality

Finding a balance that results in the least intrusive way of managing risk.



Protection

Support for those most in need.

Partnership

Joint working between services and local communities to help tackle neglect and abuse.

Accountability

Taking ownership and responsibility when safeguarding people.

Safeguarding in Tameside



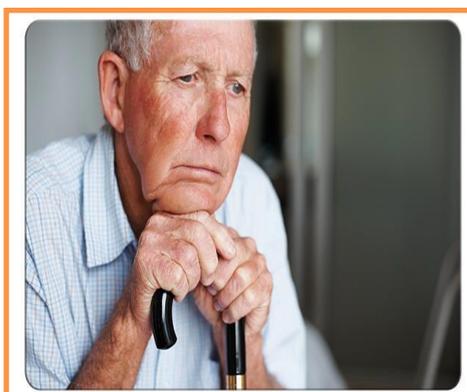
The Care Act 2014 says that there must be certain factors present before it is considered that someone may need to be safeguarded. These include;

- The need for care and support.
- A person is experiencing, or at risk of, abuse or neglect.
- A person is unable to protect him/herself from abuse or neglect because of their needs.

There are many different types of abuse. Here are some of the types of abuse that have been responded to by TASPb during 2016-2017;



Type of Neglect/Abuse	Number of reports
Physical	84
Sexual	12
Psychological	26
Financial/Material	36
Discriminatory	1
Organisational	47
Neglect	289
Domestic abuse	4
Sexual exploitation	5
Self-neglect	1



The number of Section 42 enquiries (these are one's that meet all of the safeguarding criteria) went down by 18 in 2016-2017, compared to 2015-2016.

The highest number of reports to TASPb was about neglect. It seems that this type of abuse is easier to spot than other types of abuse, but there are no clear patterns to it.



The Care Quality Commission, who check that care services are caring for people in the right way, have also reported safeguarding issues which has led to care services and TASPB working more closely together to prevent safeguarding issues in the future.

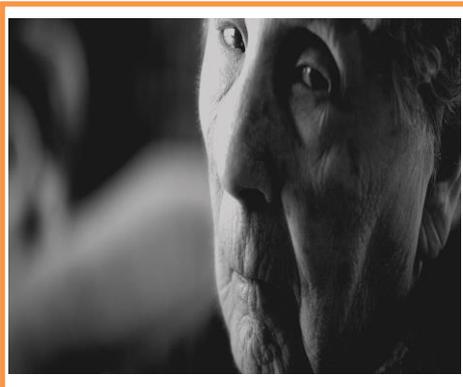
Sexual exploitation is a newly identified type of abuse since the Care Act 2014 came into force.

Good partnership working with staff has meant that these risks have either been reduced or removed.



Reports of financial abuse still remain low, even though the number has increased since last year, it shows that this type of abuse isn't reported very much.

There were 4 reports of domestic abuse between 2016 and 2017. It is possible that this type of abuse may have been reported under different categories. This type of abuse will usually be reported to other agencies like the Police as they are likely to respond to these types of concerns.



The number of safeguarding incidents about self-neglect are quite small. A reason for this may be because there are systems in place to manage how these incidents are responded to.

There are more safeguarding concerns for females than there are for males, but it does not mean that they are more at risk from abuse than males.



In the last 12 months, Tameside hospital has seen a drop in the number of safeguarding enquiries.

The number of allegations of abuse in people's own home has also gone down, although it might be because it is not always reported. Work to find out why this might be happening is currently taking place.



Training people about safeguarding adults is one of the main aims of TASP. Over 200 staff from various organisations have been trained this year.

The feedback from staff who have completed the training has been really positive.

These are some of the things people said...

'Great overview which has given me great confidence'

'I think experience within SAM role will aid confidence in the future'

'An excellent course with good practical exercises- Thank you very much'

'Course encouraged me to ensure I refresh on paperwork and legislation when starting safeguarding'

Safeguarding together



Advocacy involvement is an important part of TASPb's work when responding to safeguarding enquiries.

TASPb have been writing their plans for the three years between 2016 and 2019.

The Office of Police and Crime Commissioners will be providing TASPb with some money to support their work in 2017-2018.



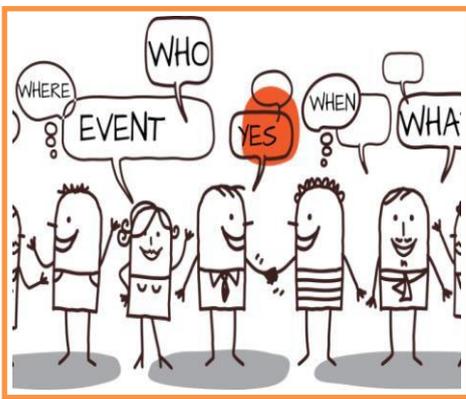
TASPb have been working closely with the Tameside Safeguarding Childrens Board (TSCB) to share ideas and make plans around safeguarding work in Tameside.

Safeguarding priorities have also been shared with private rented sector (housing).

TASPb have been working alongside Neighbourhood Services, and partner organisations, sharing good practice and raising awareness to prevent the abuse.



A risk assessment tool is being used across services to help them respond in a better way to cases of self-neglect in adults who are able to agree to getting help but choose not to. More information about this was shared with services in April 2017.



On 15th June 2017, an event was held to promote the awareness of elder abuse across the world and the following tweets were used as part of this awareness raising;

Abuse can happen anytime, anywhere by anyone! Recognise it! Report it!

Doris needs care and support. Carers haven't visited for 3 days, she is cold and hungry. This is abuse.

Dev needs support to manage his money; nephew took money from his house without permission. This is abuse.

Lucia doesn't like tea but it's the only drink her care home offers her. This is abuse.

Making Safeguarding Personal



TASPB carried out a survey (a list of questions) about making safeguarding a personal experience. People asked to complete the survey, were asked if the organisations involved helped them to stay safe, and if anything could have been done better.

The picture below shows the things people want to see from the safeguarding enquiries.



Updates from organisations

Tameside Adult Social Care Services

Tameside Adult Care Services have taken a lead role in over 250 safeguarding concerns and enquiries over the last year.

Tameside Adult Social Care Services work with a high number of people with over 3000 service users and 3000 carers from several different service areas.





The type of work they carry out is varied and has involved the whole range of neglect and abuse cases over the last 12 months.

Managers and staff work closely with other service providers to make sure that good quality services continue to be provided and the risks to people using those services are kept to a minimum.



There are plans to set up a Quality Improvement Team, made up of health and social care workers to work alongside providers that need help to improve the quality of their services.

Health and social care services are now working more closely together making it easier and quicker for services to spot neglect or abuse. This has brought about better outcomes for service users and their families.



The 'Making Safeguarding Personal' programme has led to staff having a better understanding of how important safeguarding is in keeping people safe and well. It also helps us to understand people's experience of safeguarding and what they want to see happen as a result.



Adult Social Care will continue working jointly with the Childrens Safeguarding Board, and extend this work to include domestic abuse, modern slavery, female genital mutilation, and sexual exploitation of children and vulnerable adults.

Tameside and Glossop Clinical Commissioning Group (CCG)



Health and social care have now joined together and have placed safeguarding at the centre of everything they do.

The CCG works closely with other organisations to make sure that safeguarding policies and guidelines are followed by staff and that they are fully trained to do so.

The CCG make sure that good safeguarding practices are being followed by carrying out regular checks on providers to see that this is happening.



The CCG make sure that the public including patients are listened to by carrying out a patient experience survey between 2016 and 2017. The information from this will help to improve services.

Between 2016 and 2017 the CCG have been committed to learning from the deaths of people with learning disabilities which will be used to make changes in the future.



A working group has been set up to look closely at the information we have from care homes and nursing homes across Tameside and Glossop. The information will help the group to see where there are poor standards and help us to reduce the risk of harm to residents.



In 2016-2017 the Continuing Healthcare Team were involved in a total of 38 safeguarding concerns and took a lead in 22 of the safeguarding enquiries and they will continue with this role to make sure that people are safeguarded in the future.

The CCG supported 9 court applications for people who did not have the ability to make decisions about their care and support needs in the community and will continue to support this work.

Greater Manchester Police – Tameside



Our senior team carry out daily checks of all serious incidents involving vulnerable people and make sure that plans are put into place to protect them.

Monthly meetings take place involving a number of partner agencies to look at safeguarding incidents.

A special team of officers called the 'Public Protection Investigation Unit' are specially trained to deal with child protection, domestic abuse and vulnerable adult concerns and investigations.



The unit also train other police officers to deal with standard risk domestic abuse incidents.

There are two Integrated Neighbourhood Services in Tameside who are made up of various partner agencies. Together, they have dealt with a number of incidents involving vulnerable adults.



Individual people have been supported by the two services to deal with long term issues around housing, finance, criminality, and environment. This has also helped reduce the need for other public services.

The teams also use the 'STRIVE' project to help victims of domestic abuse which helps to prevent situations from getting worse, reducing further demand on the police and other public services.

The teams have continued to work in partnership with other organisations and share ideas for good practice.



Tameside and Glossop Integrated Care

Safeguarding standards have been firmly placed into all mainstream NHS services including community services.

In 2016, the Care Quality Commission (CQC) carried out checks to see how safe and effective services were. The feedback was really positive, showing that all areas of service across the Trust (NHS) were meeting the standards with outstanding recognition for its support of adults with a learning disability.



The Trust have been active in sharing learning and knowledge around safeguarding issues with TASPb and with other partner organisations.

Various training approaches have been used to improve the skills of staff across the Trust and to make sure that safeguarding requirements are addressed.

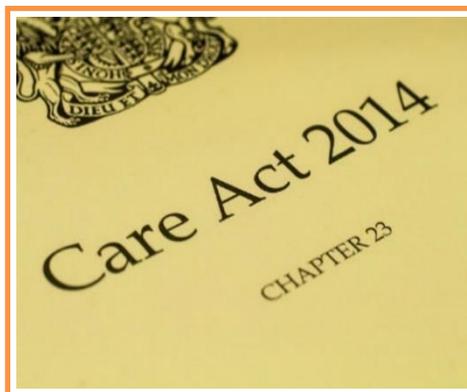
Specific training has been given to Safeguarding Adults Managers (SAM's) to help them to manage difficult cases in a better way and become familiar with the paperwork involved.



The Trust will continue to support vulnerable adults so that they are safeguarded and encourage them to make their own decisions with informed consent and dignity.

Greater Manchester Fire Service

Involvement has included work around Suicide Prevention, Mental Health, Dementia and Domestic Abuse.



The Care Act - Safeguarding policies and procedures are being looked at to make sure they meet with the safeguarding requirements of the Care Act.

Making Safeguarding Personal – Positive feedback was given following a 'safe and well' visit to an elderly gentleman who needed a deaf alarm fitted in his home. The work of the Community Safety Adviser was also praised for spotting that the gentleman also showed signs of having dementia.



Training and Learning – Looking at the roles and responsibilities of staff has led to better learning opportunities within the organisation. All staff are encouraged to complete an on-line training course around safeguarding, but we need to make sure the training meets the standards set out in the Care Act.



Children and Young People – Two separate recording systems for fire intervention are used; one for children and young people, and one for adults at greater risk of fire. These will be become one system so that everything is in one place.

There may be challenges to face in the future around the increased demand for services, and if there will be enough resources to respond to it.

Pennine Care Foundation Trust (PCFT)



Our job is to make sure that the public know about the roles and responsibilities of people in charge of safeguarding and how they can contact them.

There are leaflets available to the public about abuse and domestic violence for adults and what they can do keep safe and prevent further harm.



There is a system in place for reporting incidents. The information from this goes directly to the services that are able to respond to these incidents and provide the appropriate support to the people who need it most.

There is a quality checking system in place to make sure that services are effective, reliable and fit for purpose.



The Safeguarding Adults Policy provides a clear focus on the best interests of adults who have experienced safeguarding concerns.

All staff are made aware of the safeguarding arrangements within the organisation and can access this information in the staff handbook. Safeguarding training for staff is also carried out to make sure safeguarding in the workplace remains a priority.

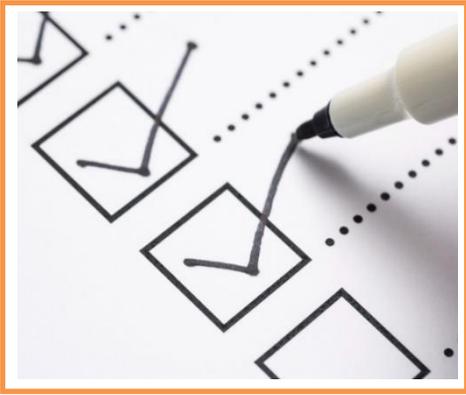
The service user and carers policy makes sure that service users and carers are able to have their say in how services are delivered.



The PCFT work closely with local communities to deliver mental health and community services that ensure the safeguarding of vulnerable people.

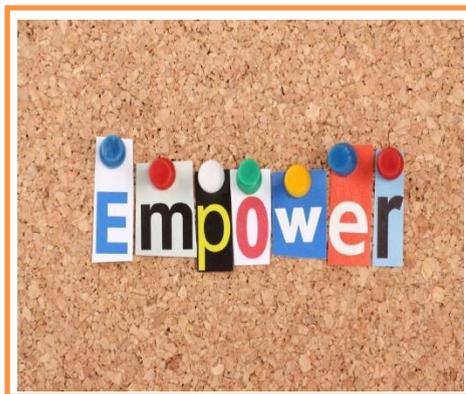
Shared learning about safeguarding is common practice through a variety of groups and forums across the Trust.

The most important things to be done in 2017-2018.



- To write a joint plan between the Health and Wellbeing Board, Tameside Safeguarding Childrens Board and TASPb that details shared safeguarding priorities.

- A list of services will be made available to staff and the community which will support the work around prevention.



- Work to engage the community in the safeguarding agenda and empower individuals to take action.

- Raise awareness of domestic abuse of older people and where to get help.



- Raise awareness of financial abuse, safeguarding information, forums to prevent and support people who are at risk.

- Share learning about organisational abuse and neglect and acts of omission to help reduce the number of Section 42 enquiries.