

Information Sheet

ASB Case Review

Anti-social Behaviour is defined as 'behaviour by a person which causes, or is likely to cause, harassment, alarm or distress to persons not of the same household as the person' (Anti-social Behaviour, Crime and Policing Act 2014 (legislation.gov.uk))

ASB Case Review threshold

The ASB Case Review is a process which allows members of the public to ask their local Community Safety Partnership to review responses to incidents of anti-social behaviour. If you or someone you know is a victim of Anti-social Behaviour you can request an ASB Case Review if the following threshold has been met;

- You have complained to Tameside Council, the police and/or a registered housing provider (social landlord) on 3 or more occasions about separate incidents in the past 6 months.

Or

- Five people in the local community have complained separately in the last six months about similar incidents

Or

- You (as an individual) have complained in the last six months about an incident or crime motivated by hatred (hate/crime)

The case review does not replace an individual organisation's own complaints procedure, which should be used where there is dissatisfaction with the conduct of an individual agency.

How to request a review

Contact Tameside Council to request your ASB case review, please see the link below for the forms on our website or contact us by email.

Website: www.tameside.gov.uk/reportantisocialbehaviour

Email: ASB@Tameside.gov.uk

What happens during a review

Once you have made your application all relevant partners including Tameside Council, Greater Manchester Police and Registered Social Landlords will gather information regarding your case.

If it meets the criteria a review panel will be held to review how the partnership has responded and make recommendations on additional actions that can be taken to resolve the issues.

