**Council Tax Recovery**

We appreciate that this is a difficult time for many of our residents and that the COVID-19 virus is having a significant impact on the economy.

Your Council Tax pays for our essential services that are delivered to all residents in the Council, so it is really important that if your circumstances have not changed that you continue to pay what you should, maintain your direct debit payments, or payment plan, as detailed on your bill. Thank you for your contribution.

If you are struggling to pay your Council Tax, we wanted to make you aware of the support available and how the Council can help you if you have been affected.

1. Make sure that you have claimed all of the benefits that you are entitled to. For working age families:

Universal Credit from the DWP

<https://www.gov.uk/apply-universal-credit>

Council Tax Support from the Council

<https://www.tameside.gov.uk/ctax/counciltaxsupport>

1. Get in touch with us as soon as possible. We would encourage anyone who is struggling to pay Council Tax, to contact us at [counciltax@tameside.gov.uk](mailto:counciltax@tameside.gov.uk) so that we can ensure that you are getting all of the support that you are entitled to.
2. By contacting us, you may be able to agree an affordable payment plan or possibly agree to defer your payments to a later date.
3. We can also look at your arrears so that we consider everything you owe to us and avoid any extra costs or charges.