

Early Help Assessment  
Advisors

Police/PCSO's

School Representatives

Parenting Groups

Social Workers

Housing

Health Workers

Education Welfare

Drugs and Alcohol Services

Integrated Service for  
Children with Additional  
Needs (ISCAN)

Department for Work and  
Pensions (DWP)

Youth Justice Service

Inspire

Primary and Secondary  
Schools

Children's Community Health  
Service

Special Education Needs and  
Development (SEND)

Children's Centres

### Do you need my consent to discuss my family?

Yes we do. To ensure you have the right support, we will need your consent as the Parent/Carer of the children to share your information. If a young person wants support without consent of their parents/carers, then professionals involved need to use the Fraser Guidelines to help assess whether a child has the maturity to make their own decisions and to understand the implications of those decisions.



### GDPR

The Early Help Access Point will hold information about you and your family which will include Names, Dates of Birth, Address and contact details and a record of what has been discussed.

We will always ensure we follow General Data Protection Regulations, which means we will store your information safely and securely. There may be times when the Law requires us to share information without asking your consent, for example, if there was any safeguarding concerns or to prevent a crime.

## WHERE CAN I FIND OUT MORE?



[www.tameside.gov.uk/earlyhelp/neighbourhoods](http://www.tameside.gov.uk/earlyhelp/neighbourhoods)

### Early Help Support

If you are worried about your family and would like to make a self-referral for Early Help Support or you want to know more about our services, please contact The Early Help Access Point on 0161 342 4260 where a member of staff will happily speak to you.

### The Early Help Assessment Advisor Numbers

You can speak to The Early Help Assessment Advisors for more information and advice by contacting them on:

#### North

(Ashton)  
0161 342 2788

#### South

(Hyde/Hattersley/Longdendale)  
0161 342 2262

#### East

(Stalybridge/Dukinfield/Mossley)  
0161 342 5343

#### West

(Denton/Droylsden/Audenshaw)  
0161 342 5335

### Compliments/Complaints/Suggestions

We are happy to receive feedback around our services, we value your opinions and comments. If you wish to discuss anything, please contact The Early Help Access Point and speak to a manager. If you are still not satisfied, you can contact the Complaints Team on 0161 342 3535 or visit: [www.tameside.gov.uk/socialcare/children/complaints](http://www.tameside.gov.uk/socialcare/children/complaints)



For all IMMEDIATE safeguarding concerns please call the  
Tameside Multi Agency Safeguarding HUB on:  
0161 342 4101

SUCCESSFUL FAMILIES  
IN TAMESIDE



# The Early Help Assessment



# THE EARLY HELP ASSESSMENT



Here to help with keeping children safe, family relationships, you and your child's mental health, school attendance and much more

# SUPPORT SERVICES, CONSENT AND GDPR



## How does an Early Help Assessment help me?

We all need help sometimes and that's ok. An Early Help Assessment (EHA) starts with a chat with you and a Professional who may already be involved with your child such as a Nursery, a School or Health. It can be an opportunity to talk about things that are worrying you such as things at home with your family, health, or finances. There is nothing wrong with asking for help. An EHA is a good way of us working together with you to ensure you receive the right support at the right time.

## What is an Early Help Assessment?

After your first discussion with the Professional involved, it maybe that an Early Help Assessment is needed, so with your consent, an EHA will be started and completed with you by a Professional. It will highlight the strengths of your family as a whole, the areas you feel could be better and any worries you may have about you or your family. By deciding together what support you feel you all need, an action plan is decided and put together between you and the Professional about what happens next. The EHA helps to identify what support you want and helps plan how best we can work together to make changes. It maybe that other supporting agencies are referred to and become involved to help you. If a young person wants to complete an EHA without consent of their parents, then professionals involved need to use the Fraser Guidelines to help assess whether a child has the maturity to make their own decisions and to understand the implications of those decisions.

## Review Meetings

After The Early Help Assessment is started, review meetings will take place around every 6 weeks with you, your family members and the professionals involved to ensure that the action plan is working well and to look at what else needs to happen. It is important that you feel that agencies are working with you as they are there to make things better.

## Voice of the Child

It is important that your family as a whole are involved in the Early Help Assessment and as well as your perspective, it is vital that your children are included as well, to capture 'The Voice of the Child' which means to understand their views, their wishes and feelings and make sure that (where possible) their views are acted on as part of the action plan.

## Consent

The EHA, review or meeting documents will not take place or be shared without your consent. The intention would be to share the EHA with the people involved as information sharing between agencies is important as it will assist the process and it means that you will receive a complete service. These other agencies are Tameside Families Together, Inspire, School, Health Visitors, School Nurses, Housing Support, Financial Support Services, Home Start, Healthy Young Minds, Youth Engagement Worker, Integrated Service for Children with Additional Needs, Family Nurse Partnership and there are many more, any support from these agencies will require your consent first. If there are a few different agencies involved, a Lead Professional will be identified.

## Ending of an Early Help Assessment

Over time, when things have got better for you and your family and all the actions have been met on the plan, The Early Help Assessment can close.

## Support agencies and their role

Several support agencies work with the Early Help Service, they discuss the worries that you and your family have asked for help with. This helps us to get you and your family the right support at the right time by the right service. This may include advice, guidance and sign posting. Once discussed, someone will contact you, they will explain their role and the support that is available.

Please note, the below is not an exhaustive list.

