

## EARLY HELP

## NEIGHBOURHOOD OFFER

# THE EARLY HELP ACCESS POINT

Information/Support/Advice/Triage for Early Help Support

### WHEN ADVICE AND SUPPORT IS NEEDED

#### Family Information Service

Provides information and advice about accessing childcare and the Free Entitlement Funding.

#### Service Information Directory

Online directory showing activities and support for families.

#### Early Help Assessment Advisors

EHA advisors provide relevant advice and guidance on initiating and managing the EHA processes following TMBC procedures.

#### Parenting

Information and support to access parenting programmes.

#### Early Years GROW Offer /Children's Centres

Provides support and activities for families with children under 5 years old.

#### Voluntary Sector and Community Offer

Provides information on how to access voluntary and community support.

#### Early Years Provider Development Team

Support and guidance for private, voluntary, independent and Early Years settings.

### TEAM AROUND APPROACH (TAS)

Children or young people causing concern at an early stage can be supported using a Team Around Approach. Providing multi-agency support, including Children's Social Care, Early Help and Health services.

These Team Around meetings are coordinated within schools, including private and independent establishments and colleges.

### HARM

If you have safeguarding concerns identified or suspected for a child/family, you will need to contact the Multi-Agency Safeguarding Hub.

### COMPLEX EARLY HELP NEEDS

Where complex needs are identified and cannot be managed with the Team Around Approach the referral will go to the Early Help Panel.

### CHILDREN'S MASH

Where there are safeguarding concerns that cannot be met through the Early Help offer, the multi-agency response will be to arrange a Child and Family Assessment. This will review concerns and identify needs. Where the case meets our threshold for service, it can be managed on a Child in Need or Child Protection Plan.

Where appropriate a plan or step down procedure to another relevant agency will happen through the Early Help Panel.

Where appropriate a plan or step down procedure to another relevant agency will happen through the Early Help Panel.

### EARLY HELP PANEL

The referrals for children with complex needs will be discussed at multi-agency panel meetings. Children's needs will be reviewed to allow allocation to the most appropriate agencies within and working with our service.