

Parents health questionnaire

In Tameside, we are keen to improve the health services we offer to children with special educational needs and /or disabilities (SEND). We want to make sure that our families get the best possible outcomes for their children.

Therefore, we would like to hear about your experience of accessing the health support that your child/young person needs and the level of support you have received. Your views as parent/carer of a child/young person with SEND are crucial to our improvement journey and we look forward to working with you as we further develop services.

Thank you for taking the time to participate in the survey.

If you would like some help to complete this survey please contact oke on **0161 342 5550**

1. Has your child/young person been referred for....
 - ☐ Autism Assessment
 - ☐ ADHD Assessment
 - ☐ Occupational Therapy
 - ☐ Physiotherapy
 - ☐ Speech & Language Therapy
 - ☐ Tic's/Tourette's
 - ☐ CAMHS
2. Were you given information about why your child/young person had been referred and what to expect next?
 - ☐ Yes
 - ☐ No
 - ☐ Don't know
3. How satisfied were you with this information?
 - ☐ Satisfied
 - ☐ Neither satisfied nor dissatisfied
 - ☐ Dissatisfied
4. Based on the information you were given.
Was the time you waited for your appointment explained to you, and in line with your expectations?
 - ☐ Yes
 - ☐ No
 - ☐ Don't know
5. How satisfied were you with how long you waited for an appointment?
 - ☐ Satisfied
 - ☐ Neither satisfied nor dissatisfied
 - ☐ Dissatisfied
6. How satisfied were you with the length of time between your first appointment and being given the final report/results of the assessment?
 - ☐ Satisfied
 - ☐ Neither satisfied nor dissatisfied
 - ☐ Dissatisfied
 - ☐ Not had the final report/ results yet

7. How satisfied are you with the process of assessment – was it well explained and were you supported to understand the results and what that meant for your child/young person?
- ☐ Satisfied ☐ Neither satisfied nor dissatisfied ☐ Dissatisfied
8. Was there a clear point of contact (either a person or phone number/email address) throughout the assessment process for any queries you had?
- ☐ Yes ☐ No ☐ Not sure / don't know
9. Were you given information about how to access support whilst your child/young person was on the Autism or ADHD pathway and/or undergoing assessment for Speech & Language therapy, Physiotherapy or Occupational Therapy?
- ☐ Yes ☐ No ☐ Not sure / don't know
10. How satisfied were you with this information?
- ☐ Satisfied ☐ Neither satisfied nor dissatisfied ☐ Dissatisfied
11. Did you or your child/young person access any support whilst your child/young person was being assessed for Autism or ADHD? Or undergoing assessment from Speech & Language, Physiotherapy or Occupational Therapy (*e.g. Mencap Family Support Groups - Tog Mind – Active Tameside - OKE – Anthony Seddon – HOPE – TASCA – FACT - T21 – PHEW – Kooth*)
- ☐ Yes ☐ No ☐ Not sure / don't know
12. Did you receive a written report about the assessment and/or diagnosis that you were able to understand and share with other agencies e.g. school if you needed to?
- ☐ Yes ☐ No ☐ Not sure / Don't know ☐ Not yet, still being assessed
13. Were you given information about where to get further support and advice following the assessment and/or diagnosis?
- ☐ Yes ☐ No ☐ Not sure / Don't know ☐ Not yet, still being assessed

Is so please tell us where?


14. Is there anything else that services in Tameside (education, health, social care etc) could do to help you to understand and support your child/young person?
- ☐ Yes ☐ No ☐ Not sure / Don't know

Please turn over...


15. Please use this space to explain what else services could do to help

We would be really grateful if you would share any other comments/feedback, positive or negative, that will help us improve services for families.

16.

What did we do well? 

17.

What could we do better? 

Thank you for taking the time to provide your feedback.