

Children and Young People developing Tameside Educational Psychology Service

In July 2019, the Tameside Educational Psychology service started an adventure...

This adventure involved asking lots of children and young people in a variety of schools and educational settings what they wanted from us and how they felt we could best support them.

We learnt a lot of valuable information which we used to create a plan that we put in place over one year, with support from Tameside Youth Council.

| <u>You said...</u> | <u>We did...</u> |
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| Children and young people told us that they would like more information about our service. | We have updated and improved our website on the Tameside Local Offer page: www.tameside.gov.uk/Education/Educational-Psychology-Service |
| Children and young people told us that they wanted to feel listened to by our service. | We have developed a Voice of the Child strategy document and Tameside and Salford Educational Psychologists will be attending training from the Tameside Youth Council. |
| Children and young people told us that they wanted to know more information about us before they meet us. | We have created 'one page profiles' all about us which are shared with schools, and children and young people before or during our work with them. We have also soon to add a 'Meet the Team' page to our website. |
| Children and young people told us that they wanted to be more involved in their own referral process. | We are evaluating our all our forms and ask for children and young people to agree to our work before it takes place. |
| Children and young people told us that they wanted to be able to feedback on the service they received from us. | We have created feedback forms after we have completed work and have a feedback email address: epfeedback@tameside.gov.uk |
| Children and young people told us that they wanted us to dress more casually. | We now dress more casually! |
| Children and young people told us that they want to be involved in recruitment for our service. | We are aiming to have children and young people involved in the interviews process when we are recruiting new members of our team. |

In July 2020 we created an online survey with Tameside Youth Council to ask children and young people how they felt during and after lockdown. This survey was advertised through twitter and we got a number of responses which will shape how we will work in September 2020.

| <u>You said...</u> | <u>We are going to...</u> |
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| Children and young people told us that they missed their friends, teachers, and the routine of the school day. | We are going to share these findings with the Local Authority and the schools/educational settings that we work within to think about how we can support children and young people back into education. |
| Children and young people told us that they were worried about the amount of missed school and wanted additional support around this. | We are going to support schools/educational settings that we work within in how they may provide 'catch-up' work to children and young people. |
| Children and young people told us that they wanted more support around their mental health in school. | We are going to support schools/educational settings in how they support children and young people's mental health, including supporting them to become 'Emotionally Friendly Settings' (please see: www.emotionallyfriendly.co.uk) |

Although we have started on our adventure, we still have lots more work to do! If you are a child or young person and you want to give us your views then please contact us on epfeedback@tameside.gov.uk. If you would like more information about how Tameside Educational Psychology service works then please see our Local Offer page on: <https://www.tameside.gov.uk/education/psychologyservice/youngpeople>

We also want to say a big thank you to all the children and young people who took part in this project, particularly Greenside Primary School, Rayner Stevens High School, Tameside Young Parents Group, Tameside Young Carers and Tameside Youth Council.

