



July 2021

Our regular updates enable us to keep you informed of upcoming activity including PEN events and engagement or consultation work across Tameside and Glossop which may be of interest to you.

We want to invite as many people as possible from across Tameside & Glossop to join the PEN family. If you know others who would be interested in hearing about upcoming activity including PEN events and engagement or consultation work across Tameside and Glossop please encourage them to register here:

<https://www.surveymonkey.co.uk/r/penandbigconversation>

(Please note, the Covid-19 information section can now be found in the second half of this PEN update)

Things to be aware of:

- **July PEN Conference – thank you!** Just to say a huge thank you to those who attended our most recent PEN Conference on Thursday 1 July. Ensuring that public voice and opinion is at the heart of the public sector is key to designing approaches and strategies that meet the needs of our communities. Over 50 of you attended, listened and had their say on the following topics:
 - A presentation on the Tameside & Glossop Integrated Care System
 - Workshops on the following topics: Domestic Abuse Strategy; People Powered Health and Wellbeing Strategy; Future of Customer Services; Be Well Service; Barriers to Accessing Information and; Couch to Out and About.
 - Participants also had their say on the future of PEN engagement – how they would like to engage with PEN in the future, who should be involved, what works and what can be done better.

A report detailing the discussions in the workshops, discussion on the future of PEN engagement and feedback on the event is currently being developed and will be shared with you soon. In the meantime, if you did manage to attend, **please leave your feedback here:** <https://www.surveymonkey.co.uk/r/penfeedbackjuly21>

Please also tell us your views on the future of engaging with PEN here:

<https://www.surveymonkey.co.uk/r/futureofpen>

- **Tameside & Glossop One Equality Scheme Annual Update 2021** – the latest annual update to the Council & CCG's equality scheme has been published. The annual update demonstrates key projects and services that have been delivered in the last 12 months which work towards helping to achieve our equality objectives. The update can be found on both the Council and CCG websites here:

<https://www.tameside.gov.uk/equalitydiversity#OneEqualityScheme2018-22>

<https://www.tamesideandglossopccg.org/corporate/equality-and-diversity/one-equality-scheme>

- **New Greater Manchester LGBTQ+ Online Dementia Support Group** – Greater Manchester (GM) has a reputation for being a place where there is a strong commitment to improving the lives of all lesbian, gay, bisexual and trans citizens. There is a wide network of LGBTQ+ support throughout Greater Manchester. Evidence shows that people in this community often desire to seek support from inside the community itself and to be supported by mainstream inclusive services. With this in mind, a new GM LGBTQ+ Online Dementia Support Group is being established, which will meet the first Tuesday of every month 2-3:30, via Zoom. The first meeting of this group will be **3rd August 2021**. For more information on joining, please contact 0161 622 9252 or Maggie.hurley@ageukoldham.org.uk
- **NHS 111 First posters for delivery in the community** – Tameside Hospital (T&G ICFT) have stock of [NHS 111 First](#) campaign marketing posters which they are keen to get out into the community. They would like as much as help as possible from organisations displaying/sharing these posters. If you are able to do so, please contact Paul.thorpe@tgh.nhs.uk to arrange.
About the campaign:
NHS 111 First reminds people who think they need the emergency department due to an urgent but not life-threatening medical need, to make sure they contact NHS 111 first rather than going straight to the emergency department. NHS 111 can now book people in to be seen quickly and safely in the emergency department. As well as this, NHS 111 is also able to direct to, or book an appointment at Urgent Treatment Centres, GP practices, pharmacies, emergency dental services and other key services. To contact NHS 111 visit their website 111.nhs.uk or call 111. It is available 24 hours a day, 7 days a week.

Local engagement and consultations

There are a number of consultations taking place which you may wish to take part in. For further information and to have your say please follow the relevant links below:

- **Customer Services Review Consultation** – Tameside Council is seeking views on proposed changes to its face-to-face Customer Services. The way that customers access services has changed over recent years, due to changes in technological advancements and increasing access as well as the Covid-19 pandemic. Since March 2020, due to the Covid-19 pandemic no face-to-face Customer Service function has been offered. Residents wishing to contact the Council have had to make contact via other channels, including telephone, email or Webchat via the Council website.

These circumstances of accelerated change combined with decreasing budgets have presented an opportunity to review the way we deliver services. Changes to the way that face-to-face Customer Service is provided are being proposed. The proposed service model for the future would be based on providing the most appropriate access channel according to customers' requirements. It would be very similar to the

current offer but with the addition of face-to-face contact where necessary and only for those where other channels would not be suitable. The Council is seeking your views on these proposals. Deadline: **19 September 2021**.

<https://www.tameside.gov.uk/tbc/customerservicesreviewconsultation>

- **Tameside Community Cohesion questionnaire** – A cohesive community is a diverse society where people from all backgrounds feel that they belong and are valued, enjoy similar life opportunities, and interact with other groups. A cohesive community is one that has moved beyond an “us” and “them” narrative to one where there is trust and interaction between different groups.

Tameside Council would like to hear about your thoughts and experiences of community cohesion in the borough. This will help us to better understand the topic in Tameside. <https://www.surveymonkey.co.uk/r/TMBCCoCommunityCohesionsurvey>

- **Tameside Housing Strategy questionnaire** – Tameside Council is engaging upon a Housing Strategy for 2021-2026. The Strategy sets out the ambitions and aspirations of the borough to deliver good quality affordable housing that supports and impacts positively on people’s quality of life.

As housing affects everyone, we would like as many views as possible on our draft strategy and its priorities, whether you agree or disagree, or think there are things we have missed which need including. The deadline for this is **30 July 2021**.

<https://www.tameside.gov.uk/tbc/HousingStrategyengagement>

- **Barriers to accessing information and services** – Diversity Matters North West are conducting a survey on the “Barriers to Accessing Information” that people face across Tameside and Glossop. This is particularly in relation to language barriers, and in the context of Covid-19, but barriers could also include digital access, gate-keeping, “red-tape”, difficulties identifying the correct service, slow response times by services etc.

The Tameside and Glossop Inequalities Reference Group have invited Diversity Matters North West to conduct this survey as part of a wider research and engagement process into these barriers across the locality. The responses, analysis and recommendations will inform an action report for decision makers to consider and make improvements based on the results.

https://forms.office.com/pages/responsepage.aspx?id=NWSF4YGBkE2b_yKaOPPiCt05wS4ucD5Bgxs4OF0NjIUQkxIUU5aVUtSWFIRQzVYVIRRTEkzMUhVVi4u

- **Cycle for Health Survey** – Cycling UK are looking for evidence to enable us to set-up a free community cycling programme in Tameside, designed to help those identified as having either poor mental or physical health, through a 12-week programme encouraging group cycling.

Your responses to this short survey are anonymous and will help us show Tameside is the right place to benefit from this free community programme. www.surveymonkey.co.uk/r/Cycleforhealthsurvey

- **Self-isolation survey** – Tameside Council are conducting a survey to better understand the barriers and challenges that people may face when asked to self-isolate due to coronavirus. Self-isolation is when you do not leave your home because you have or might have coronavirus (COVID-19). You are typically asked to self-isolate for at least 10 days. This helps stop the virus spreading to other people. The reasons people are asked to self-isolate are because they have tested positive for coronavirus and been asked to self-isolate, a member of your household has tested positive for coronavirus, or you have been identified by the NHS Track and Trace as a contact of someone who tested positive. A better understanding of the barriers and challenges people face to self-isolation can help us to better support local people to self-isolate. <https://www.surveymonkey.co.uk/r/tmbcselfisolation>
- **Urgent Care Survey 2021** – Healthwatch Tameside work on behalf of the community to make sure health and care services are working as best they can for you, influenced by what patients say. Have you used urgent care recently?
 - Did you understand all the options?
 - What assistance was provided?
 - What went well and what could be improved?[\]https://www.surveymonkey.co.uk/r/HWTurgentcare](https://www.surveymonkey.co.uk/r/HWTurgentcare)
- **Have your say on draft recommendations for Tameside Borough Council** – LGCBE are asking local people and organisations to comment on our draft recommendations for new ward boundaries across Tameside. They have an open mind about further suggestions from local people to change and improve these recommendations. They will consider all the submissions we receive whoever they are from and whether your evidence applies to the whole of Tameside or just a part of the area.

By following the link, you can see the proposals for new ward boundaries. You can compare the proposals (in red) to the existing boundaries (in blue) and search across the whole of Tameside, even down to street level. You can also click on any ward to find out how many voters are included in it and how many councillors we propose should represent it.

You can submit comments to us or upload a document by clicking on the 'Have your say' link at the top of the page. Further information is available to help you make a submission in the 'Related links' section at the top right of the page. The closing date for this is **9 August 2021**.

<https://consultation.lgbce.org.uk/have-your-say/24716>

Regional engagement and consultations

- **Gender-based violence strategy** – Greater Manchester is home to over 1.4 million women and girls and we continue to lead the way in striving for gender equality. However, there are a number of issues that disproportionately affect women and girls. Gender-based violence is one of the most pervasive violations of human rights in the world, with far reaching consequences for communities and society, as well as

individuals and their families.

GMCA are developing a gender-based violence strategy which contains a series of commitments to end gender-based violence, and they would like to hear your views on it. So far a range of people have been engaged to develop it, including police, offender services, health, education and safeguarding experts. More importantly they have spoken to women with personal experience of abuse. Now they would like to understand your views on how we can – together – deliver a strategy that will significantly reduce the risks and harms caused as a result of gender-based violence.

Deadline: **1 August 2021**.

<https://www.gmconsult.org/police-and-crime-team/gender-based-violence/>

There is also an easy-read version of the consultation available

here: <https://www.gmconsult.org/police-and-crime-team/gbv-easy-read/>

- **Have your say in shaping the future of assisted conception and fertility treatment services across Greater Manchester** – People in Greater Manchester are being asked to share their experiences and views about assisted conception and fertility treatment services to help shape the future of the service. Commissioners across Greater Manchester want to hear your views: what works well now and what needs to be improved?

What is meant by assisted conception and fertility treatment?

Assisted conception is a collective name for treatments designed to lead to conception by means other than sexual intercourse.

If you or a family member have experienced fertility problems or are currently undergoing treatment or may need to access a fertility treatment service in the future, we want to hear from you. The deadline for comments is **27 July 2021**.

<https://www.gmhsc.org.uk/get-involved/surveys-consultations/>

- **Let's talk about wildfires** – Greater Manchester Fire & Rescue Service would like to find out what the public think about wildfire. They would like to find out what people think is the cause of wildfires, what should be the consequence of negative actions around wildfires, your concerns and what should be done to prevent them from happening. The deadline for this is **31 August 2021**.

<https://www.gmconsult.org/strategy-team/public-perception-of-wildfire/>

- **Dementia Call for Evidence – Black African and Caribbean People In Greater Manchester** – The African Caribbean Care Group (ACCG) want to understand the dementia support and information provision to Black African and Caribbean people in Greater Manchester. Questions can be answered by either carers or people living with dementia. The Dementia Call for Evidence Survey covers 4 areas of a person's Dementia journey: Diagnosing well, living well, supporting well and end of life. This consultation is **ongoing**.

<https://www.accg.org.uk/dementia-surveys/>

National engagement and consultations:

- **Census 2021 outputs: content design and release phase proposals** – The census is a survey that happens every 10 years and gives a picture of all the people and households in England and Wales. All kinds of organisations, from local authorities to charities, use the information to help provide the services we all need, including transport, education, and healthcare.

The census has always changed with the times to better meet users' needs, make better use of technology, introduce new questions, and change or replace existing questions. To enable us at the Office for National Statistics (ONS) to meet these changing needs, we engage with data users throughout the development cycle of the census.

This consultation is part of that engagement process. The UK Statistics Authority would like to hear your feedback on the proposals outlined throughout the questionnaire.

These proposals cover the release of census data and a proposed programme of analysis, to draw insights from that data. They welcome contributions from all census users, from those who are experienced users of census data to those who are looking to use census data for the first time. Deadline: **5 October 2021**.

<https://consultations.ons.gov.uk/external-affairs/census-2021-outputs-consultation/>

- **Introducing national standards for unregulated accommodation** – The DfE is seeking views from care experienced young people on proposed standards for unregulated accommodation for looked after children and care leavers aged 16 and 17. They would like to know your views on:
 - how to tell the difference between children's homes and independent and semi-independent accommodation
 - what this type of accommodation should be called
 - what should be included in the new standards
 - how Ofsted should make sure the accommodation is following the new standards

The deadline is **19 July 2021**.

<https://www.gov.uk/government/consultations/introducing-national-standards-for-unregulated-accommodation>

- **Introducing national standards for unregulated accommodation** – The DfE is seeking views from local authorities and providers on proposed standards for unregulated accommodation for looked after children and care leavers aged 16 and 17. The number of children in care placed in unregulated settings has increased from 2,900 in 2009 to 6,490 in 2020. They want to ensure these placements are of good quality. This consultation invites views on:
 - the key indicators of whether a provider is delivering 'care' or 'support'
 - how best to define this provision in future and whether 'supported accommodation for older children' is the best descriptor
 - what the best provision in this sector looks like and therefore what needs to be accounted for in new national standards

- a proposed suite of national standards
- how settings should be regulated by Ofsted

The deadline is **19 July 2021**.

<https://www.gov.uk/government/consultations/introducing-national-standards-for-unregulated-provision>

COVID-19 (Coronavirus) Update

The following are some critical sources of information from the government which are updated regularly:

- Updated figures on the number of Coronavirus cases and numbers vaccinated here: <https://coronavirus.data.gov.uk/>
- Guidance on restrictions and how to protect yourself or check if you need medical help: <https://www.gov.uk/coronavirus>
- Information on self-isolation here: <https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection>
- Covid-19 advice for employees, employers and businesses here: <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>

There is also guidance available on our own local websites as detailed below:

Tameside Council - www.tameside.gov.uk/coronavirus - includes links to service change information, how to volunteer, support for businesses, council tax recovery, mental health support, wellbeing, how to contact the Council for support and more.

NHS Tameside & Glossop CCG - www.tamesideandglossopccg.org/ link on homepage

Tameside & Glossop Integrated Care NHS Foundation Trust - www.tamesidehospital.nhs.uk/ information on homepage

Derbyshire Council - <https://www.derbyshire.gov.uk/social-health/health-and-wellbeing/health-protection/disease-control/coronavirus/coronavirus-covid-19.aspx>

Covid-19 opinion and behaviour insight:

The following are some key statistics taken from different pieces of national and regional research indicating what the impact of covid-19 has been for people including businesses. Understanding the impact of Covid-19 will be crucial to our recovery locally and how we plan to build back better.

- 65% of all adults reported they had received a second dose of the Covid-19 vaccine
- 75% support offering the job to all young people aged 17 or under

- 70% of parents from white ethnic groups say they would get their children the Covid-19 vaccine (26% say they would not). 54% of parents from ethnic minority groups would allow their children to take the vaccine (44% say they are unlikely)
- 71% of people think face masks should continue to be mandatory on public transport and 66% of people think face masks should continue to be mandatory in shops once social restrictions are lifted
- 36% of 18-34-year-olds say life will return to normal within 2021, whilst only 16% of 55-75s think this
- 50% said that “Freedom Day”, when the vast majority of other controls are due to end, should be pushed back again beyond 19 July

Grant Funding for VCSE organisations

There are a number of ways VCSE organisations in Greater Manchester and Derbyshire can apply for funding during the Covid-19 outbreak. 10GM, a partnership of local support and development agencies in Greater Manchester, have come together to produce a bulletin providing all the information on funding opportunities available for VCF organisations in Greater Manchester, including how to apply. You can find the latest bulletin here:

<https://www.gmcvo.org.uk/news/gm-funding-ebulletin-july-2021>

Action Together Funding Bulletin – Action Together have a wealth of experience that could help you find and secure funding. The latest funding bulletin, which is produced monthly with 10GM colleagues can be found here:

<https://www.actiontogether.org.uk/sites/actiontogether.org.uk/files/Funding%20Bulletin%20%20July%202021.pdf>

For Glossop, Derbyshire County Council offer a range of grants to assist in the delivery of social, economic, health, environmental, and cultural services.

(<https://www.derbyshire.gov.uk/community/lottery-funding/funding-and-grants.aspx>) High Peak Borough Council also offer grants to VCSE organisations, including through the Councillors' Initiative Fund for residents, local groups, and businesses which can be found here: <https://www.highpeak.gov.uk/article/576/Councillors-Initiative-Fund>. Whilst

Foundation Derbyshire offers a wide variety of funding programmes available to community & voluntary groups working across Derbyshire, with information and guidance on available grants and how to apply available here: <https://foundationderbyshire.org/apply-for-a-grant/>.

- **Developing Trauma Responsive Communities VCSE Grants** – GMCVO, with funding from GMCA, have launched a grants programme to fund work that will be part of the development of a Greater Manchester Trauma Responsive and Adverse Childhood Experience Framework. The aim being to create a coordinated approach to reduce individual and community exposure to adverse childhood experiences (ACEs) and trauma. <https://www.gmcvo.org.uk/news/developing-trauma-responsive-communities-vcse-grants>