



TAMESIDE & GLOSSOP PARTNERSHIP ENGAGEMENT NETWORK (PEN) FORUM

Wednesday 30 May 2018
2pm
Bradbury House, Glossop

The Partnership Engagement Network (PEN) Forum is a forum of a small number of representatives from stakeholders and those groups that represent the public and patients across Tameside and Glossop. The purpose of the Forum is to undertake more detailed discussion around 'place shaping' in Tameside and Glossop, explore key issues in greater depth and co-design potential new ideas and solutions.

The PEN Forum met on Wednesday 30 May at Bradbury House in Glossop to discuss the substantive topic of Palliative and End of Life Care presented by Dr. Mariam George (Consultant in Palliative Medicine), Margaret Hayes (Macmillan Lead for Specialist Palliative Care) and Teresa Hopley (Service Improvement Manager) from Tameside & Glossop Integrated Care NHS Foundation Trust.

The following representatives were in attendance at the Forum:

- David Brown Armed Forces Officer, TMBC
- Ken Morris Chair – Ashton Patient Neighbourhood Group
- Jenny Higson CEO Mind
- Charlotte Leonhardtsen The Bureau, Glossop
- Glenis Lee Tameside Sight
- Amy Longson Service Manager, DCC
- Gemma Gaskell CEO Diversity Matters North West
- Hannah Monteiro Healthwatch Derbyshire
- Tanya Nolen Healthwatch Derbyshire
- Karen Whitworth Healthwatch Tameside

PALLIATIVE AND END OF LIFE CARE

Outlined below are the key points arising from the discussion:

What matters to you?

- Openness and honesty with patients, and their family/carers
- Support for family/carers really important, especially given that formal packages of care are often the smallest element of care for a patient. Also, support for family/carers after a death
- Practical support is absolutely key – including for family/carers, they must be considered
- Help to advocate for the services and the support needed, as not everyone is able to do this
- Careful listening to better understand all the issues as often they are not articulated directly – i.e. what isn't being said
- Continuity / seamless / joined up support between the statutory and VCS services
- Person centred approach – life and health plan, rather than an end of life plan



- Awareness and understanding that people cope differently and reflect this in the approach to care planning
- Practical adaptations to ensure patients and family/carers achieve what they want to achieve in those final months, weeks and days
- Think about welfare of the palliative and end of life care support workforce and professionals

What do you think of our ideas?

- On the right path
- Need more detail of the specific ideas within the four work-streams

What do you think should be our primary focus?

- Joining up and aligning support packages to ensure maximum benefit and help to the patient and family/carer – ‘make the last 6 months good’

How can you support this work?

- Further engagement and feedback on the plans and ideas as they develop, e.g. commenting on the Advance Care Planning document
- Help build awareness of, and the links between, the wide variety of non-statutory services that are available – signposting etc.
- Support a culture and environment where death is talked about openly

PARTNERSHIP ENGAGEMENT NETWORK UPDATE

An update was also provided to the Forum on the wider Partnership Engagement Network including:

- Engagement Strategy – this will be officially launched at the conference on 27 June
- [PEN Webpages](#) – these will be included on all three of the PEN facilitation organisations’ websites
- [PEN family sign up](#) – Forum members to encourage sign up to the PEN family
- Monthly e-mail – first to be circulated this week
- What Matters to You Campaign launching on 6 June
- The next PEN conference on 27 June including a list of proposed workshop topics which Forum members were invited to comment on

FORUM FEEDBACK

Forum members were invited to discuss any ‘burning issues’ they would like to be followed up. It was suggested it would be beneficial to see more GP involvement in PEN.