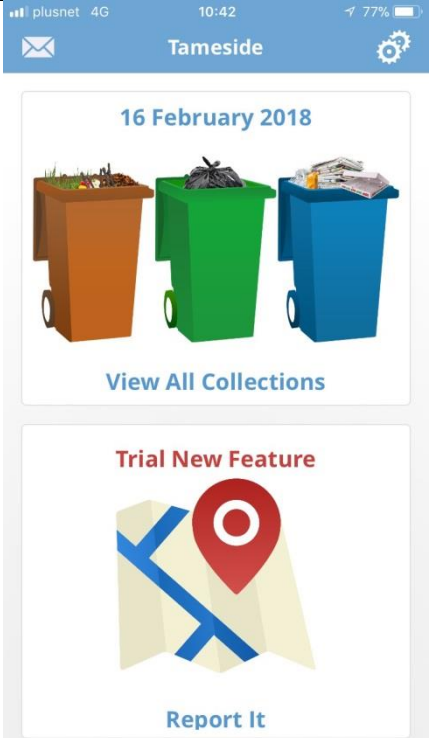

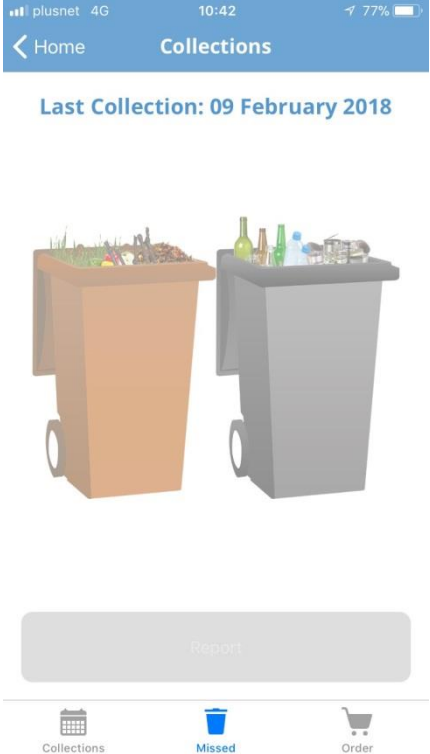



Sequence	Screen	Notes
1		<ol style="list-style-type: none"> 1. Open the App 2. Click on “View All Collections”
2		<ol style="list-style-type: none"> 3. Click on “Missed” bin icon at the bottom of the screen.

<p>3</p>	 <p>The screenshot shows the 'Collections' app interface. At the top, there's a status bar with 'plusnet 4G', '10:42', and '77%' battery. Below that is a blue header with a back arrow, 'Home', and 'Collections'. The main content area displays 'Last Collection: 09 February 2018' and two trash bins: a brown one on the left and a grey one on the right. Below the bins is a greyed-out 'Report' button. At the bottom, there's a navigation bar with three icons: 'Collections' (calendar), 'Missed' (trash bin), and 'Order' (shopping cart).</p>	<p>4. This will back your last collection with the bins shaded out.</p>
<p>4</p>	 <p>The screenshot shows the 'Collections' app interface, similar to the previous one. The status bar shows 'plusnet 4G', '10:43', and '77%' battery. The header is the same. The main content area displays 'Last Collection: 09 February 2018' and two trash bins. Below the bins is a bright green 'Report' button. At the bottom, the navigation bar has the same three icons, but the 'Missed' icon is highlighted in blue.</p>	<p>5. Click on the bin that was missed. 6. The green "Report" button will highlight. 7. Click the "Report" button. 8. As you've entered your address in the settings we'll know where to come back to.</p>