



Tameside Adults Safeguarding Partnership Board (TASPB)

Annual Report 2019/20

Contents

1. Foreword	3
2. Introduction	4
3. Safeguarding Adult Activity in Tameside	5 - 8
4. Partnership Working	9 - 15
5. Individual Organisations Contribution	16
Tameside Adult Social Care Services	17
Greater Manchester Police Tameside District	18 - 19
Tameside & Glossop Clinical Commissioning Group	20
Greater Manchester Fire & Rescue Service (GMFRS)	21
Integrated Care NHS Foundation Trust (ICFT)	22 - 24
North West Ambulance Service (NWAS)	25
Penine Care NHS Foundation Trust	26 - 27
Healthwatch Tameside	28
Cheshire and Greater Manchester Community Rehabilitation Company (CGM CRC)	29
6. Memorandum of Understanding	30 - 35
7. Summary	36
8. Glossary	37

Foreword

Once again I am pleased and privileged to introduce the Annual report of our Partnership Board; it provides an insight to the work of the Board and that which is carried out in Tameside under the terminology 'Safeguarding Adults'.

Within the following pages you will see the partners that come together to deliver a strategic response to the abuse and neglect of adults at risk. It outlines the structures we have in place and includes some small amount of data relating to the issues investigated in accordance of S42 of the Care Act 2014.

One of my roles as Independent Chair of TASPb is to hold to account Senior Officers from the 3 strategic partners as to their organisation's approach to adult safeguarding and I'm pleased to say I am of the belief that there is a full understanding and a commitment to address the scourge of abuse and neglect shown to our vulnerable communities.

Abuse and Neglect are a reality unfortunately and it is important that we have policies and procedures in place in order that our front line staff and volunteers understand their personal responsibilities when delivering respectful, dignified care and a robust suitable approach is clear if concerns need to be raised and subsequently investigated.

Safeguarding issues are often complex within adults and children and family situations there are often many dynamics to take into account when dealing with safeguarding and we make efforts to ensure that we don't lose sight of the individual under the heading of Making Safeguarding Personal, we endeavour to work with the individual subject to an enquiry and not to ignore them because of process, we have established methodology in place to ensure this.

Who knows the full impact of COVID 19 pandemic going forward, this report covers only a few weeks of the current situation which has changed the way we work in so many ways. I have asked for and been given assurance from my fellow Board members that safeguarding adults did and remains a priority and all will be done to support those adults most at risk in current times.

So I will close my foreword by thanking all who work in adult safeguarding in Tameside. It is important work and on behalf of our partnership I thank you and I conclude with a reminder:

"Adult safeguarding needs to be everyone's responsibility".



Andy Searle
Independent Chair

Introduction

Safeguarding is everyone's business...

Organisations need to work together to help and support people who may be at risk of abuse and have care and support needs. Tameside Adult Safeguarding Partnership Board (TASPB) through the Safeguarding strategy lead the adult safeguarding arrangements across Tameside, overseeing and coordinating the effectiveness of the safeguarding work of its member and partner agencies:-

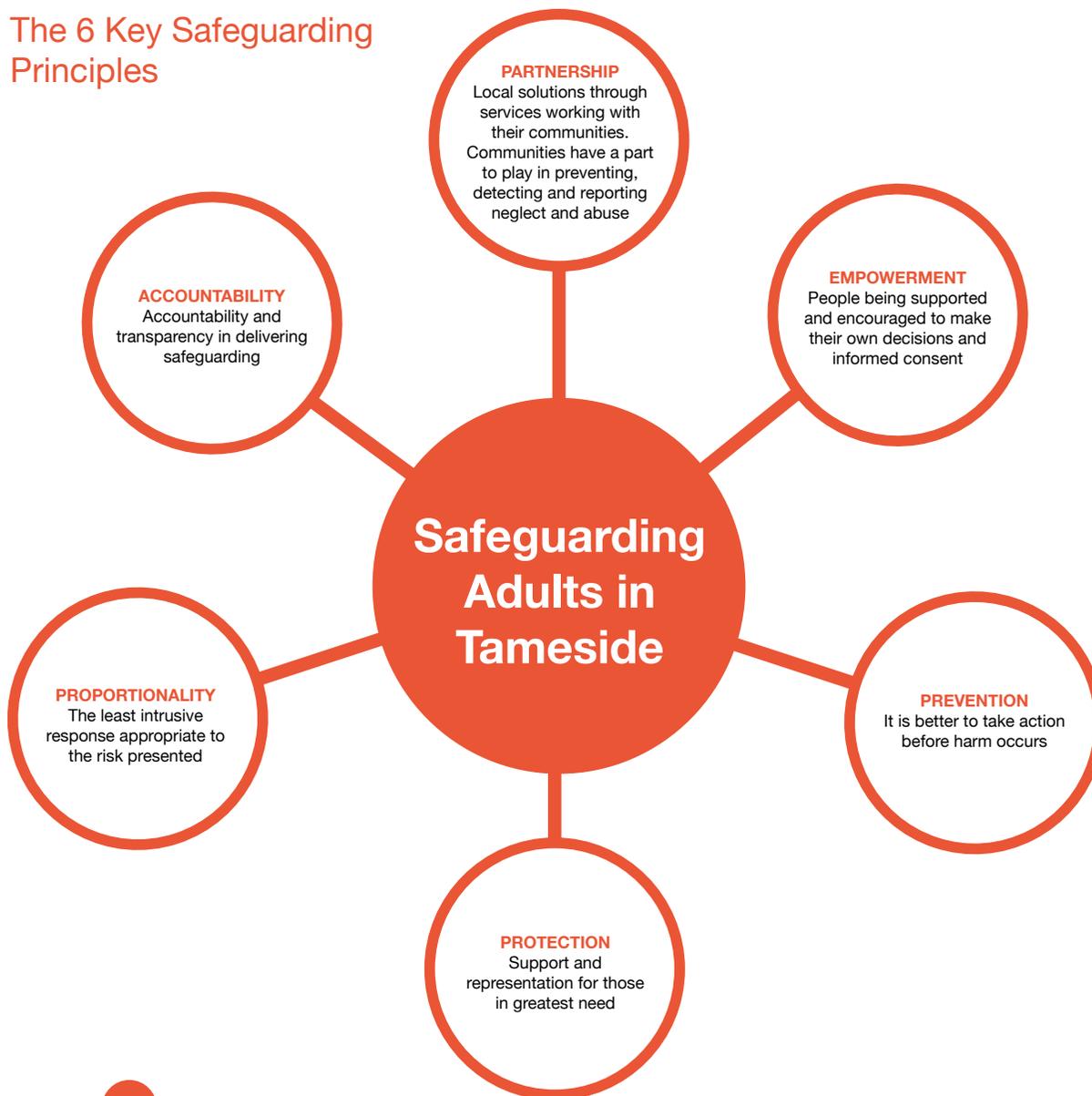
- Tameside Metropolitan Borough Council
- Tameside and Glossop Integrated Care - NHS Foundation Trust
- Tameside and Glossop Clinical Commissioning Group
- Pennine Care NHS Foundation Trust, Tameside and Glossop
- Greater Manchester Fire and Rescue Service
- Greater Manchester Police (Tameside Division)
- Healthwatch
- National Probation Service
- Community Rehabilitation Company
- North West Ambulance Service (NWAS)
- Elected Members

In the context of the 6 key safeguarding principles TASPB Annual Report discusses the work that has taken place to contribute to Adult Safeguarding. During the course of 2019/20 TASPB have been pro-active to respond to the agreed working arrangements between the other Strategic partnership boards in Tameside which are concerned with safeguarding:-

- Tameside Safeguarding Children Partnership (TSCP)
- Tameside Health and Well-Being Board. (H&WB)
- Tameside Community Safety Partnership (TCSP)

The report reflects on the Boards Achievements working in Partnership and confirms TASPB agreed priorities for 19/20.

The 6 Key Safeguarding Principles



Safeguarding Adult Activity in Tameside

There are two types of enquiry. The first is where the Adult meets all the Safeguarding criteria:-

- has needs for care and support (whether or not the local authority is meeting any of those needs)
- is experiencing, or at risk of, abuse or neglect
- as a result of those care and support needs is unable to protect themselves from either the risk of, or the
- Experience of abuse or neglect.

This is a **Section 42 Enquiry**.

If the adult does not meet all the criteria and it is considered to be necessary and proportionate to have a safeguarding enquiry this is a **non-statutory enquiry**.

During 2019/20 TASPb continued to encourage a proportionate response to safeguarding concerns and promote a Making Safeguarding Personal approach. This work has contributed to the ongoing trend of an increase in safeguarding concerns and a decrease in safeguarding enquiries. However, as there is a low conversion rate indicated, TASPb continue to seek assurance that partner organisations are responding appropriately and can evidence the 6 safeguarding principles are applied.

Table 1 indicates the total number of concerns and enquiries raised.

Safeguarding Activity

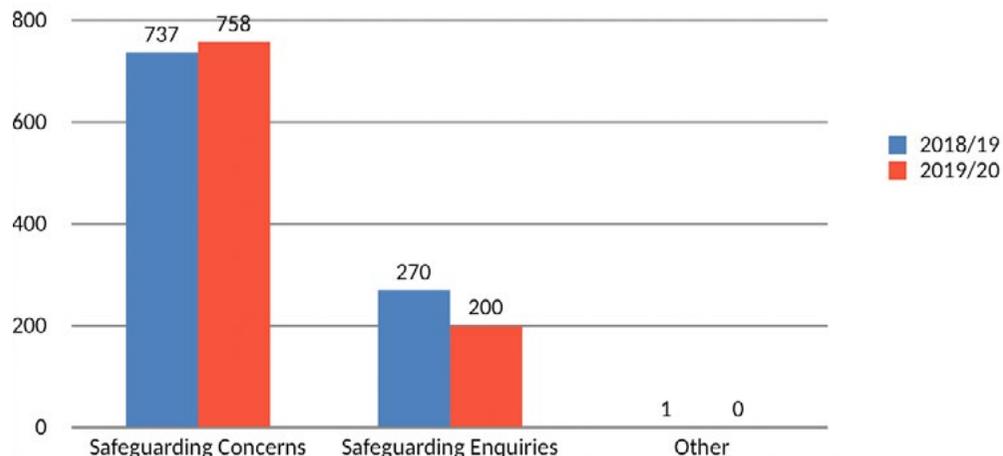
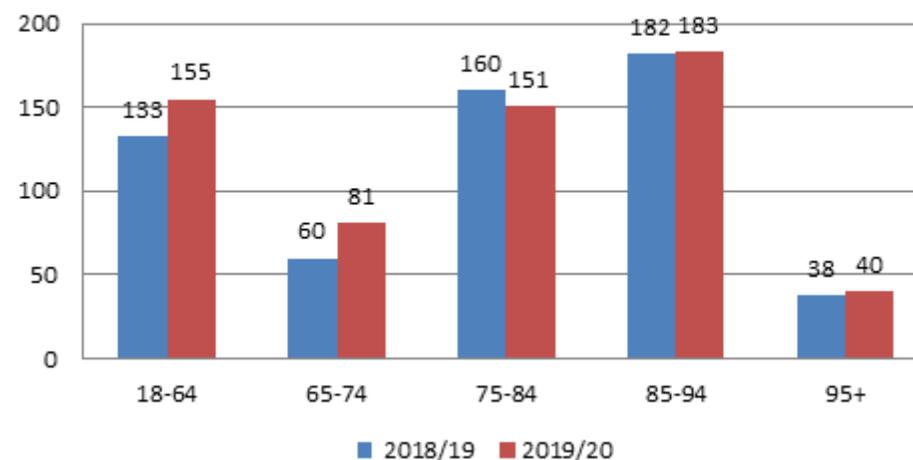


Table 1

Raising awareness of safeguarding in the Community and supporting organisations to recognise signs and symptoms is integral to the TASPb role. The continued increase in the number of individuals involved in safeguarding concerns and enquiries 573 (2018/19) to 610 (2019/20) provides assurance to the Board of the partner organisations commitment to continue to embed the safeguarding adult framework across Tameside.

Individual Concerns

Table 2

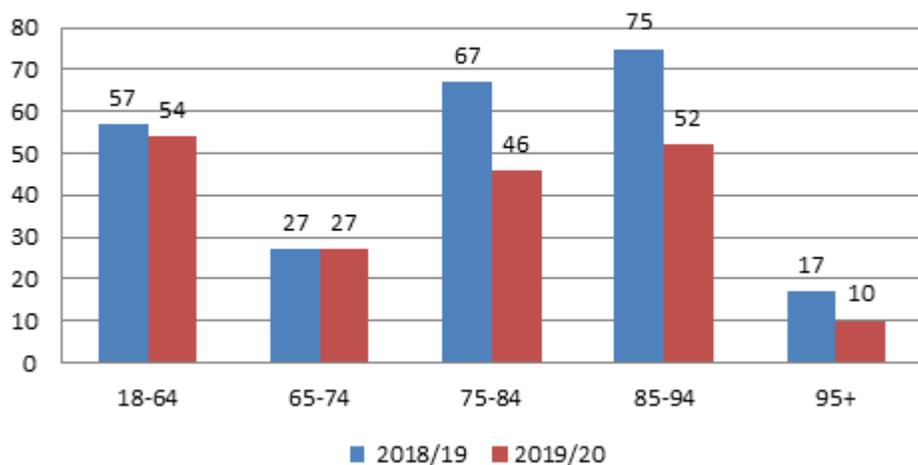


TASPb acknowledge an increase in the number of concerns raised for the age group 18-74, which has increased from 193 (2018/19) to 236 (2019/20) and a reduction in the number of enquiries raised for the age group 75 and over 159 (2018/19) to 108 (2019/20).

Whilst no specific trends have been identified, TASPb acknowledge that the work to promote a making safeguarding personal approach and ensure a proportionate approach responding to the wishes of the Adult involved, will have influenced the changes in the figures in comparison to 2018/19.

S.42 Enquiries

Table 3



Making Safeguarding Personal approach ensures the Adult at risk defines the outcomes, confirming what their wants and needs are in the work to support them to protect them from abuse. Consequently, there are various approaches to supporting adults at risk of abuse. A Section 42 enquiry is one approach.

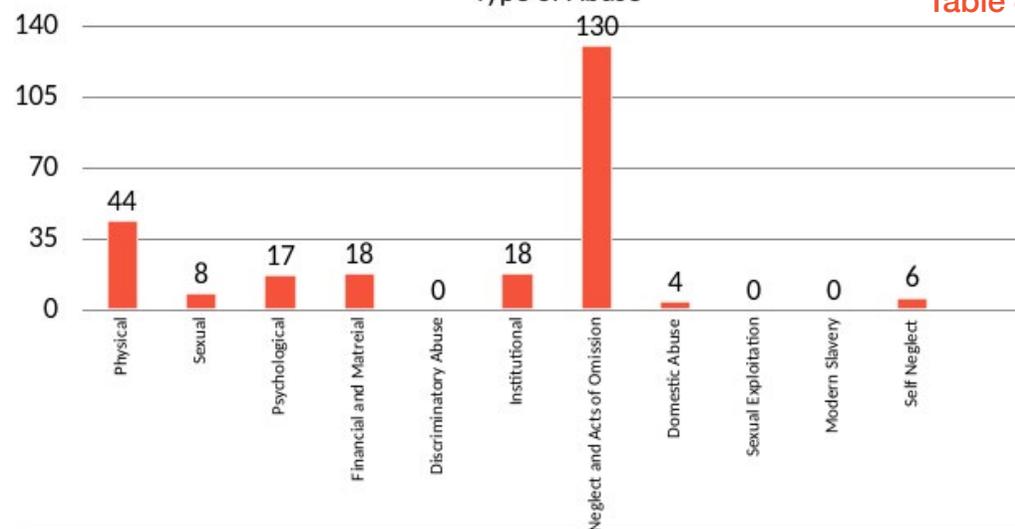
Table 4 illustrates the specific categories of abuse recorded to support Adults where the Section 42 criteria are met. In these situations more than one type of abuse can be recorded for an individual. As in previous years neglect and acts of omission was the most prevalent type of abuse reported. However, TASPb are assured that there are no specific trends identified.

The Office of National Statistics (ONS) estimates that two million adults aged between 16 to 59 years old experienced domestic abuse (March 2018). Police recorded 599,549 domestic abuse-related crimes in the same year. The Care Act has identified Domestic Abuse as a domain that would be reported as a section 42 enquiry.

In Tameside the figures for Section 42 in this context are low. However, this is one area that other approaches to managing adults at risk of abuse may be being applied i.e. report to the Police as a crime.

Type of Abuse

Table 4



Modern Slavery is another example where it is thought that this approach is being applied. In the year ending March 2019, 5,144 modern slavery offences were recorded by the police in England and Wales, in 2019, 415 victims of Modern slavery were recorded in Greater Manchester and 35 of these were recorded in Tameside. Many of these victims may not have met the criteria for a section 42 enquiry or may have not wanted support via this arrangement as well. This potentially could be the reason for no records in the context of section 42 enquiries being raised. TASPb receive periodic updates from GMP and the Community Safety Partnership to inform them of the activity in Tameside to support victims of Modern Slavery. These discussions inform TASPb assurances that section 42 enquiries are being considered as appropriate.

TASPb recognise the figures are low regarding reports of sexual exploitation and continue to scrutinise this trend to gain assurance that Partner Organisations recognise the signs and symptoms and support is available for the Adult at risk. TASPb are involved in these discussions through the Shared Priorities meetings discussed later in this report. It is through this work that TASPb are assured Partner organisations work together to raise awareness of this issue and address situations when they arise. As awareness is raised with regards to transitional safeguarding and the discussion in this context regarding the need for care and support without having 'care and support' needs is explored, TASPb will expect to receive updates regarding Partner Organisation's effective response to this work.

It is an expectation that emerging themes of abuse will generate an increase in enquiries. However, it is also an expectation that the number of concerns raised for areas of abuse that are not emerging i.e. physical abuse, a decrease would be appropriate. This reduction would contribute to evidence the effectiveness of the Board in its work to raise awareness of safeguarding adults and protect Adults at risk from abuse. TASP are satisfied that the trend in data supports this.

Safeguarding Adult Reviews (SAR)

TASPB encourages learning from practice to safeguard adults at risk of abuse. TASPB Learning Framework was revised in 2019/20. The framework aims to collate the findings and lessons from Safeguarding Adult Reviews and enables Tameside Adult Safeguarding Partnership Board (TASPB) to be clear about:-

- What needs to be learnt?
- Where do services and practice require improvement?
- How will any programme of action lead to sustainable improvements?

Historically, referrals for SAR's in Tameside are low and a SAR has not been conducted by TASPB since 2010 and then jointly with Rochdale in 2014. On reflection it could be considered that the review of the work has been timely as 8 referrals were submitted for a SAR in 19/20. The review of the work may have also assisted organisation in making referrals for SARs. Organisations and the Partnership submitting requests for SARs in 19/20 were:-

- Greater Manchester Police
- Adult Social Care
- Clinical Commissioning Group
- Pennine Care NHS Foundation Trust
- Tameside Community Safety Partnership

TASPB agreed that 2 of these did meet the criteria. One of which also meets a criteria for a Domestic Homicide Review. TASPB have agreed that the DHR arrangements will include the SAR Terms of Reference. This is to ensure that resources are maximised and duplication avoided. The Safeguarding Adult Review is to conclude during 2020/21. Learning from these reviews will be shared across Partner Organisations and relevant agencies.

Partnership Working

Making Safeguarding Personal (MSP)

MSP is a key priority for TASPb. This area of work is also a specific work stream for TASPb to promote and support partner organisations to provide a means of promoting and measuring practice that supports an outcomes focus and person led approach to safeguarding.

This involves working to engage the community in the safeguarding agenda and empower individuals to take action.

Ultimately in response to this work stream TASPb want to ensure:-

Outcomes

- Adults with care and support needs can access a range of forums and support networks to be safeguarded from abuse
- Adults at risk feel involved in the safeguarding enquiry and outcomes
- Adults feel safer as a result of the safeguarding intervention

MSP is about having conversations with people about how to respond in safeguarding situations in a way that enhances involvements, choice and control as well as improving quality of life, wellbeing and safety. TASPb acknowledge practitioners in Tameside support people to make difficult decisions, using person led and outcome focused approaches to safeguard adults well. Ultimately, this work captures and improves outcomes for the adult at risk of abuse. This means:

- People are being supported and encouraged to make their own decisions.
- Adults or their advocate are asked what they want as an outcome from the safeguarding arrangements and these directly inform what happens.

In 2019/20 TASPb reviewed the new recording format introduced to measure the effectiveness of the MSP approach. This work indicated that there was a gap in some areas to evidence the Practitioners approach to MSP. TASPb worked with Safeguarding Adult Managers to establish the reasons why and to overcome any barriers where possible. This informed improvements in the Safeguarding arrangements. For example the Safeguarding Adults "[how the process works](#)" leaflet has been updated and the easy read version is also available to be downloaded from the website by any Safeguarding Adult Manager. Through this work TASPb are assured that people are being supported to make their own decisions and directly inform what happens.

Prevention

TASPB endeavour to keep those people safe who as a result of their care and support needs are unable to protect themselves from abuse or neglect. The work to respond to the prevention work stream focus during 19/20 has been to work with partner organisations and the Community to understand and recognise signs and symptoms of abuse and what to do if they have concerns.

This work has included:

- The launch of the Safeguarding Charter Mark

A campaign to promote the launch of the safeguarding charter mark, took place during National Safeguarding Week. For this campaign Tameside Council partnered with Action Together, and the award became integral to an additional award the 'Quality in Action Award'. The initiative locally provides an industry standard that charities and groups can aspire to. For the Quality in Action Award organisations have to meet criteria across all aspects of the organisation from governance to safeguarding.



Amongst the organisations receiving this award is Community Cutz. This was following the work with the charity's development officers to meet the criteria for the accolade.

Local businessman Wayne Coyle set up Community Cutz to bring young and old together in the local community. He said: "Originally I applied for the award to make sure all our documents are updated and are relevant for the people we're supporting."

Wayne added: "Our volunteers are over the moon to achieve this and we have driven them enthusiastically forward. I would recommend every community group in Tameside to work with Action Together for the Quality in Action Award. They helped us raise the profile of the projects we're running and build partnerships across Tameside. We're really pleased to achieve the award and are proud to be working with the charity."

Cllr Eleanor Wills, Tameside Council Executive Member for Adult Social Care and Population Health, said: "Through achieving this award Community Cutz can now also use our Safeguarding Charter Mark. This is the locally recognised quality mark for voluntary, community, faith and social enterprise groups. I encourage interested groups to get in touch and find out how they can work towards the accreditation."

- Learning in Practice

TASPB have a robust learning framework and work with partner organisations to access opportunities for learning across various forums. In addition to the Safeguarding Adult Manager (SAM) training sessions and Making Safeguarding Personal sessions, TASPB facilitate an annual Development session for SAMs.

Following on from the success of TASPB SAM Development session in 2018, TASPB worked with SAMs in partner organisations to facilitate a development session for SAMs across Tameside. Contributions from the 2018 evaluations indicated Practitioners had highlighted a desire to explore the decision making process in safeguarding.

The Development session provided opportunity for partnership discussions to consider the decision making process to deliver a proportionate response to safeguarding. In addition the session provided an opportunity for Safeguarding Adult Managers to examine the approach to a Case Conference, enhance their knowledge of the Safeguarding Adult Review Process and options to adopt the learning from these reviews.

Safeguarding Adult Managers improved knowledge of performance in proportionate safeguarding decision making will enhance the making safeguarding personal approach to supporting adults at risk of abuse. Partnership working is paramount to this work and in turn increases confidence and improves skills when acting in the SAM role within the multi-agency network. The development sessions aid an increase in confidence in respectful challenge, values and behaviours in the context of Safeguarding Adults, consequently enhancing the Making Safeguarding Personal approach.

Feedback from the Annual SAM Development Session

‘Personally I found the learning from Safeguarding Adult Reviews element of the recent session excellent. Outcomes and lessons learnt should definitely be incorporated’

‘I thoroughly enjoyed it and there was a good mix of professionals on my table, which enabled a variety of views, experience and discussion to take place’

‘I still struggle with the order in which things happen paperwork-wise/meeting wise – I don’t find this always matches up with the way things are revealed by a service user/how safeguarding concerns come to light is real life.’

World Elder Abuse Awareness Day (WEAAD)

WEAAD provides an opportunity for communities around the world to promote a better understanding of the abuse older people suffer. As in previous years, TASPb worked in partnership with partner organisations and the Community across Tameside. Purple was the colour as teams across TASPb partner agencies, got together for World Elder Abuse Awareness Day. Staff got involved in purple-themed events through the week leading up to Saturday 15 June and one of the events that took place was at Clarkson House, where the care home team and residents wore purple and baked delicious cakes!



Quality Assurance

TASPB seek assurance of the effectiveness of safeguarding activity and that safeguarding practice is continuously improving and enhancing the quality of life for adults with care and support needs in Tameside. A range of approaches are required to monitor the effectiveness of TASPB and that of partner agencies to respond to the safeguarding adult framework. This includes arrangements for:

- Data recording, analysis and reporting
- Case audits
- TASPB and agencies' self-audits and peer review
- Safeguarding adults reviews
- Forums to share lessons from case audits and local good practice, from research and from safeguarding adults reviews
- Management of complex enquiries and complaints

During 2019/20 TASPB were assured that the Safeguarding Adult Framework in Tameside remains fit for purpose. Work which contributed to the evidence of this included case audits. These audits were conducted quarterly by partner organisations which looked in depth how the safeguarding arrangements in Tameside had been applied to specific cases; learning identified was shared with the wider partnership and will inform future safeguarding arrangements. The learning included the importance of documenting actions in relation to safeguarding and this has been reiterated across various forums to enhance practice and ensure transparent safeguarding practice across partner organisations and commissioned services.

The quality assurance work also informs the development of the Making Safeguarding Personal work ensuring that adults with care and support needs feel safer as a result of the safeguarding interventions. This is evidenced through the safeguarding enquiry arrangements in which a safeguarding plan is integral. The safeguarding plan is an agreed set of actions and strategies that are designed to support and manage ongoing risk of abuse or neglect for an adult with care and support needs.

Shared Safeguarding Priorities

TASPB are committed to working with the Strategic partnership boards in Tameside which are concerned with safeguarding i.e. Tameside Safeguarding Children Partnership (TSCP), Tameside Safeguarding Adults Partnership Board (TASPB) and Tameside Health and Well-Being Board. (H&WB), the Tameside Community Safety Partnership (TCSP).

TASPB continue to adopt the 'Memorandum of Understanding' which confirms their respective functions and roles, joint arrangements for challenge and oversight, scrutiny, and performance management. (Appendix 1)

The Boards have mapped their shared priorities, and identified the lead partnership responsible for driving the work streams. TASPB have contributed to this work to develop the shared safeguarding priorities. During 2019/20 there has been a particular focus on Complex Safeguarding as TASPB support the partner organisations to develop the adult agenda in this context:-

'The current Complex Safeguarding work has a focus on children and young people who are at risk or, or victims of CSE, CCE, Modern Day Slavery and/or trafficking. The group of vulnerable children and young people identified, from an Adults perspective, are a range of people who would also be deemed to be vulnerable to exploitation and harm as defined in the Complex Safeguarding work. This would include people with learning disabilities and/or autism, people with mental health issues and those with issues relating to substance misuse. It is often people with a lower level of need that are more vulnerable as they live more independently of services, which is great for independence but means their support network may be less robust. Many of these individuals will be known to services and may receive some interventions and support so it is more likely that pointers to exploitation are spotted and can be addressed. For many other people who live independently, this may not be the case, and when people seek assistance, or concerns are raised by others (family, members of the public) they are often more likely to be passed from one service to another, not quite fitting into their eligibility criteria and consequently not receiving the appropriate intervention to stop the harm' (CS Briefing Paper: ASC TMBC: Jan 20).

Covid-19

2020 has proved to be an unprecedented year; priorities during this period include keeping our channels of communication open and continue to safeguard our most vulnerable residents. This includes those at risk of harm at a time when there's an incredible amount of stress and anxiety on families as they follow government guidance to tackle COVID-19.

TASPB co-ordinated weekly updates with the statutory partners to gain assurance Adult Safeguarding remained a priority as organisations adapted and learnt new ways of working throughout the COVID-19 pandemic. TASPB received briefings from the Local Authority regarding the new Care Act easements, created under the Coronavirus Act 2020, discussed a range of matters that contribute to the prevention of abuse and neglect, including the safety of patients in local health service, quality of local care and support services. TASPB are assured that safeguarding continued to be the highest priority across partner organisations.

To communicate information that is critical to support partners safeguarding activity during the coronavirus pandemic. TASPB also introduced a shared approach to communication across Tameside working with Tameside Safeguarding Childrens Partnership (TSCP).

As with most businesses the effects of COVID 19 has had a detrimental effect. However, opportunities to work differently have been embraced and TASPB acknowledge safeguarding never stopped but arrangements may have been different.

The resilience and commitment shown by staff in organisations across all services is to be applauded.

Individual Organisations Contribution

Tameside Adult Social Care Services	17
Greater Manchester Police Tameside District (GMP)	18 - 19
Tameside & Glossop Clinical Commissioning Group (CCG)	20
Greater Manchester Fire & Rescue Service (GMFRS)	21
Integrated Care NHS Foundation Trust (ICFT)	22 - 24
North West Ambulance Service (NWAS)	25
Penine Care NHS Foundation Trust	26 - 27
Healthwatch Tameside	28
Cheshire and Greater Manchester Community Rehabilitation Company (CGM CRC)	29

Tameside Adult Social Care Services

Tameside Adult Social Care continues to support individuals and families to live well at home. The ongoing implementation of strength based practice has been essential in this work. This has involved a number of key elements including training and a review of documentation. A joint programme of training for commissioned services and adult social care staff has taken place, focussing on outcomes focussed approaches and relationship based practice. Alongside this we are currently undergoing a review of our documentation to support strength based model and ensure a joined up person centred response. The commitment to Making Safeguarding Personal (MSP) is an important aspect of Tameside Adult Social Care's strength based approach. Over the past 12 months this has been a theme that has underpinned learning events and Social Work Forums.

2019 saw the beginning of Adult Social Care's subscription to Research in Practice for Adults (RiPfa); this has supported a culture of evidence informed practice and professional curiosity. The resource has enabled a creative and flexible approach to continuous professional development (CPD). The launch in June 2019 was really well attended, with a focus on 'Good Recording.' Following this a number of events have been arranged including 'Learning Lunch's on topics such as 'County Lines' and 'Hoarding.' Alongside this, ongoing learning from Individual Agency Reviews has continued to take place. The learning from these has been shared in a number of ways such as 7 Minute Briefings, Social Work Forums and Managers Forums.

Tameside Adult Social Care is committed to ongoing improvement and ensuring a high standard of practice. This has involved a review of the professional development opportunities for social work staff including: a revised induction programme, a commitment to the Social Work Apprenticeship programme, ASYE programme and the implementation of the Supervisors Development programme. The Quality Assurance Framework is currently being reviewed, standards of practice have been developed for key areas of practice including Safeguarding and new initiatives including a programme of themed audits and CPD are beginning in August 2020 for 12 months. Safeguarding Adults and the Mental Capacity Act are key aspects of this programme.

2020 has proved to be an unprecedented year; Adult Social Care has had to adapt and learn new ways of working throughout the COVID-19 pandemic. The resilience and commitment shown by all staff in Adult Social Care services has been incredible. As national guidance, legislation and circumstances changed at an extremely high pace we have all learnt so much about working with individuals and their families in a crisis, as well as how we work together with our partner organisations to protect and support citizens. Throughout this safeguarding has been our highest priority.

Looking ahead to 2020/21, along with the ongoing learning and adjustments required for working with COVID-19, we plan to continue to focus on raising standards of practice. The particular focus will be on legal literacy and co-production.



Greater Manchester Police Tameside District

Greater Manchester Police's strapline is keeping people safe and protecting society. Safeguarding is the responsibility of every member of GMP staff, from call takers, first responders, neighbourhood staff, detectives, specialist officers and the MASH. Safeguarding is the foremost priority at any incident reported and officers and staff will complete the appropriate documentation to trigger the relevant referrals to multi-agency partners whose support maybe required.

2019-2020 was a difficult year for all Agencies but GMP in particular had its own challenges with the introduction of a new IT platform known as IOPs which made the headlines for all the wrong reasons in the first few months. The embedding of the platform hit several challenges and led to an HMIC inspection. However as the months have progressed it has stabilised and the benefits of the new computer system are now beginning to materialise especially in the world of vulnerability.

The HMICFRS report into iOPS was commissioned by The Deputy Mayor and undertaken in November 2019, four months after the launch of the system. The report reflected one moment in time and since that date further advancements have been made both in the system and in staff confidence levels.

The review gave us nine recommendations to consider, since the time of the review and prior to the report being issued, seven of those had already been completed and two of them have actions in place.

Whilst we were inspected by HMICFRS in December 2018 in relation to our response to reports of crime involving 'Older People' as victims the results were not provided to GMP until May 2019 and as a result a further dip sample was undertaken internally on this thematic.

Whilst overall as a Force the inspection indicated improvement was required what can be stated is that the sample size was extremely small and it is clear from their findings that the Inspectors had limited knowledge of partnership working within the Adult arena making recommendations on cases reviewed that were not practical.

This year our recently implemented Adult at Risk Policy has allowed us to ensure that we signpost or refer to the appropriate agencies at the first opportunity by frontline offices attending calls to service where they recognise vulnerability. This was implemented after much consultation especially with the DASS to ensure compatibility with all agencies.

The policy will focus on ensuring the right safeguarding pathways are followed. Stalking and Harassment featured greatly in 2019/20 our first Stalking Scrutiny Panel took place in June 2019 made up of police, CPS and Victim Service Co-Ordinators. The expectation is to repeat the process later this year but include partners in the Scrutiny Panel. The findings were as below:

Stalking and Harassment featured greatly in 2019/20 our first Stalking Scrutiny Panel took place in June 2019 made up of police, CPS and Victim Service Co-Ordinators. The expectation is to repeat the process later this year but include partners in the Scrutiny Panel. The findings were as below:

Achievements:

- CPS getting more stalking cases and better explanation as to why other charges are being considered
- Sentences are being publicised in local papers offering the public an understanding of investigations, successes
- Some excellent investigations seen and tenacity of officers
- Some good evidence of CPS and police working together on cases
- Some excellent statements and VPS seen
- Some good applications for restraining orders

Challenges:

- Supervisory oversight of files needs to improve in some areas with quicker consultation with the CPS
- On occasion there has been a lack of victim care updates even though work on investigations has been ongoing in the background. We need to continue to improve our updates and safeguarding of non DA victims
- Some delays in initial response to these calls leading to some retractions
- Cases being looked at in isolation rather than understanding the history and context
- Not all are being risk assessed

Good partnership discussion with the Local Authority has meant that our front door triage function has improved with an uplift in staffing. This means we are now able to triage referrals within a 24 hr period and manage that risk either internally or through a partnership approach. This has already seen an improvement of some of the challenges listed below so we now just need to build on that.

We have also seen the introduction of Stalking Protection Orders which are civil orders that do not need victim support to implement. So if any agency feels that an individual is at risk but is fearful to support an SPO the police can apply for one regardless. This is relatively new legislation and operates in a similar way to Domestic Violence Protection Orders. Our MASH team continues to grow from strength and it hoped that health colleagues will join us in the coming months.

Our Complex Safeguarding team was implemented last year and we recently were reviewed on progress made since the peer review in 2019 and progress has been made and recognised at GM level. Our Complex Safeguarding is working towards an all age offer. So there is more work to undertake this year.

We have seen increased demand particularly in the key vulnerability strands of Domestic Abuse and Child Abuse. It is anticipated that we will continue to see a rise in reports due to the ongoing restrictions and backlog of reports although this is yet to be seen within GMP. A GMP Facebook Panel for Domestic Abuse has been held on two occasions with great results and reach into the community we otherwise wouldn't have enabling us to signpost those who are unable to come forward where to seek help.

We have devised a new methodology of ensuring when notified of a Serious Adult Review, (SAR) this is uploaded onto our district tracker and the information is cascaded to the Vulnerable Adult SPOC to ensure that the relevant information and recommendations are acted upon or disseminated and then the SPOC will send a written confirmation this has been done. Prior to the inception of this process we had no way of capturing any recommendations or that we had taken any action to ensure the learning was taken from the same.

Internally, there are ongoing reviews relating to ISR2 (Investigative Safeguarding Review) this is the evaluation of the merger of the Criminal Investigation Department with the Public Protection Investigation Units. The evaluation is looking at how the separate departments used to work, how by merging them what benefits have been achieved and what could be done to improve the way in which we investigate vulnerability. The evaluation is in three phases, the first is the internal survey and interview of GMP personnel, the second is the partnership consultation the third is the findings and recommendations which are due later in 2020.

Tameside & Glossop Clinical Commissioning Group

Tameside & Glossop Strategic Commissioning Group has a statutory responsibility to ensure that all providers, from whom they commission services (both public and independent sector), have comprehensive safeguarding arrangements in place in accordance with legislative requirements. These arrangements should ensure that providers are engaged with their Local Safeguarding Boards.

Our [Corporate Plan](#) 'Our People Our Place Our Plan' outlines the Strategic Commission's aims and aspirations and outlines how we will commit to working with people every day as they progress through the course of their lives. Safeguarding threads throughout all life courses and the Safeguarding Team ensures it is firmly embedded in all commissioning intentions from procurement through to service delivery.

In 2019/20 the CCG strengthened its safeguarding offer by recruiting a Named GP for Adult Safeguarding to work alongside Head of Safeguarding and Designated Nurse for Adult Safeguarding. This has resulted in an increased offer to Primary Care Colleagues, supporting them to understand and execute their statutory safeguarding duties including improved compliance with assisting in Section 42 enquiries, Safeguarding Adult Reviews and Learning Disability Mortality Reviews (LeDer).

Towards the end of 2019/20 we experienced the Covid 19 Pandemic. This required many of our colleagues including Primary Care Colleagues to work in different ways to safeguard both patients and staff members. Throughout this time the Safeguarding Team have ensured they have remained visible for contact and have produced a range of safeguarding briefs and updates. A temporary hold was put on Primary Care Safeguarding Leads Forums at the peak of the pandemic; these have been reinstated and in 2020/21 will go ahead virtually on a bi monthly basis.

Despite challenges with Covid 19 pandemic in 2019/20 CCG Continuing Healthcare Team (CHC) continued to support people with individualised commissioned care and personal health budgets. This work is ongoing and good quality person centred support plans that safeguard and meet individual needs are at the heart of these arrangements.

The Quality Improvement Team continued to Support Care Home Managers with the Quality Improvement Plan and at the end of the reporting year 2019/20, 80% of Care Homes across the Tameside & Glossop locality have been rated by The Care Quality Commission (CQC) as Good or outstanding. The offer of support has been extended to Home Care Providers and this work will continue in 2020/21.

Prevention of abuse relies on staff recognising the risks and signs of abuse and then knowing how to respond. In 2019/20 CCG has continued to strengthen its training strategy. All providers of services are expected to be compliant with appropriate role specific Safeguarding Adult Training including Prevent in line with the Intercollegiate Document (Adult Safeguarding Roles and Competencies for Health Care Staff 2018). CCG have hosted and supported a range of briefings and updates including presentations on Safeguarding Competencies to Practice Nurses and Events on Learning from Case Studies. Safeguarding Adults Level 3 training has been developed by NHS Improvement and Health Care Staff are encouraged and supported in building a portfolio of safeguarding training and activity. This work is ongoing and will continue in 2020/21.

The Greater Manchester Safeguarding Contractual Standards has been revised and strengthened. The CCG measures compliance against these standards through audit. In 2019/20 CCG refreshed its audit cycle and audit tools were sent out via contracts to all commissioned services including Primary Care. Returns have been variable therefore in 2020/21 we aim to continue to work with providers to improve compliance, setting the audit activity within a supportive framework. We aim to strengthen processes that will give the Safeguarding Team an overview and enable analysis and quality assurance on safeguarding activity across the sector.

The Covid 19 Pandemic has presented Health and Social Care Colleagues with challenges on a scale which we could not have foreseen. Some of our most Vulnerable Adults such as the elderly and people with Learning Disabilities have been affected by this virus and have lost their lives. Throughout these public health crises the CCG continued to carry out its Statutory Safeguarding Duties alongside enhanced offers to Front Line Health Care Services, the Care Home and Home Care sector and Primary Care. 2020/21 will see our emerging recovery plans as we restart services within new norms it will also be a time for reflection, review and learning.

Greater Manchester Fire & Rescue Service (GMFRS)

Greater Manchester Fire & Rescue Service (GMFRS) has continued to work collaboratively with the local authority and partner agencies, including Pennine Care NHS Foundation Trust, Tameside & Glossop Integrated Care NHS Foundation Trust, GMP, Age UK, and local housing providers. Our primary aim is to reduce the risk of harm from fire for those most vulnerable within the community.

Our safeguarding responsibilities include regular attendance at the Board in order to provide support and challenge to the partnership and to ensure we are effectively responding to incidents of abuse and neglect involving adults at risk (including potential fire risk). GMFRS also provides support for a number of other work streams and has representation on the Tameside Community Safety Partnership, Tameside Health & Wellbeing Board, Tameside Tobacco-free Partnership and within the Partnership Engagement Network.

Safe & Well Visits

What we have learnt over recent years, through our investigations into fatal fires, is that fire risk and poor health outcomes have factors in common. We therefore work to reduce this fire risk by undertaking Safe and Well visits, which are a person-centred fire risk assessment providing fire safety advice and interventions tailored to the needs of the household, in order to reduce the risk of fire in the home. Safe and Well visits, for persons at increased risk of fire, have continued during 2019/20, with visits targeted towards those people whose fire risk may be increased by factors such as older age, mental health, substance misuse, smoking, physical disability, living alone, use of medication and having social care needs.

1,820 Safe and Well visits have been undertaken in the Tameside area during 2019/20 (1,501 by operational firefighters, and 319 more complex visits undertaken by Community Safety Advisors).

Key Highlights

- There have been no accidental or non-accidental fire deaths in Tameside during 2019/20.
- 18 adult safeguarding referrals have been actioned by operational firefighters and Community Safety Advisors.
- Extensive partnership work has continued across the borough, in support of the GMFRS Safe and Well referral pathway, with organisations such as Jigsaw Homes (including Sanctuary and Bridges), CGL / My Recovery Tameside, Tameside Adult Social Care (including Tameside Community Response Service) and Pennine Care NHS Foundation Trust (including Be Well Tameside).

- GMFRS has continued to work closely with GMP and Tameside partners, such as Jigsaw Homes (Sanctuary and Bridges). As a result, 27 referrals for priority arson threat Safe and Well visits were received during 2019/20. A priority visit can include the fitting of additional smoke alarms and letterbox protection, and the provision of advice on how to reduce the risk of arson and accidental fires. GMFRS aims to carry out priority Safe and Well visits within 24 hours of receiving the report of an actual threat of fire related crime or violence, or an attempted attack or a threat to kill.
- The GMFRS Keep SAMMIE Safe campaign, delivered in partnership with Pennine Care NHS Foundation Trust, was launched in July 2019. SAMMIE, which stands for Smoking, Alcohol, Mobility, Mental Health, Isolation and Elderly, is a character representing factors which can increase a person's risk of having a fire. The campaign aimed to support Pennine staff to identify patients or service users presenting with one or more of the SAMMIE risk factors and refer them to GMFRS for a Safe and Well visit. The campaign also aimed to encourage individual Pennine staff to become Keep SAMMIE Safe champions. Campaign roadshows were held at Pennine HQ, Ashton; Outram Road, Dukinfield; and at Tameside Hospital and the campaign evaluation is in the process of being finalised following the conclusion of the campaign.
- Community Safety Manager has undertaken additional safeguarding awareness training with operational firefighters within Tameside, to supplement organisational e-learning training.

Key Challenges

- Covid-19 has resulted in changes to our existing Safe and Well offer. Since March 2020, GMFRS has only provided a Safe and Well offer to people subject to an urgent threat to life via a potential arson attack and to people in our communities who are most vulnerable to fire. Our interventions have consisted of telephone calls instead of home visits, and these have only been followed up with a visit to fit required equipment in exceptional circumstances e.g. if equipment is required to protect a household from an urgent threat to life via a potential arson attack, or if equipment is required to protect an occupier or household in the event of a fire and that risk of fire is increased, and the occupier(s) are unable to fit this themselves, and have no support from partners, carers, family or other support networks to do this for them.
- The refinement of our Safe and Well offer during Covid-19 has meant that the number of face-to-face interactions with those potentially at risk of abuse or neglect has significantly reduced and therefore the opportunity to highlight safeguarding concerns has decreased.

**Louise Atkinson, Community Safety Manager and Designated Safeguarding Officer
(Greater Manchester Fire & Rescue Service)**

Tameside and Glossop Integrated Care NHS Foundation Trust (ICFT)

This is the Tameside and Glossop Integrated Care Foundation Trust (ICFT) annual Adult Safeguarding Report for the period April 2019 to March 2020.

The ICFT recognizes that all health professionals have an obligation to safeguard service users and their families. They do so by utilizing multi-agency policies and protocols, sharing information and pursuing their professional curiosity. The ICFT have also remained fully committed to ensuring that at the heart of all our decision making, is the principle of 'Making Safeguarding Personal', and ensuring the individual and their families are "heard" and that the individual is supported to be empowered. In doing so we can report a number of initiatives introduced during this period in collaboration with other colleagues which sought to promote personalised care and active engagement of the individuals safeguarding experiences. As illustrated below:

Making Safeguarding Personal: Ensuring the person's voice is heard

- We further developed easy to read leaflets for our users with a learning disability, so they could engage with us and fully understand the outcome if any safeguarding enquiries
- We supported our staff to apply the national MSP questions to ensure the person's voice is heard, understood and supported during all safeguarding enquiries
- We contributed to the wider multi agency and locality based initiatives and workplan to support MSP including the Trust patient experience principles

Maintaining Basic Human Rights

- We have trained staff to ensure the "Cheshire West Criteria" is embedded in our daily work to protect individuals from any illegal deprivation of their liberty by identifying MCA Champions in all high risk areas
- We have incorporated key standards to preserve basic human rights, through use of least restrictive practice within our quality and safety accreditation frameworks
- We introduced snap audits to support staff to develop skills, confidence and record daily decision making and interventions associated with MCA principles
- SLA in place to coordinate and provide classroom MHA training/e-learning for target staff group for individuals placed under a "section"

Responding to Concerns in a Timely Manner

- We have applied a range of reasonable and proportionate responses to safeguard individuals from harm and delays
- We further strengthened our interface through the use of robust triangulated methods and effective lines of communication with our Complaints, Patient Safety and Tissue Viability Teams to avoid duplication, unnecessary delays and aid timely responses
- We introduced and updated our electronic (CAS?) card systems enabling real time validation and effective decision making to take place following assessment(s) on submission

Safeguarding Service: Fit for Purpose

- We continued to look for opportunities to support further improvements by maintaining transparency and rigour in our structures to remain fit for purpose as reflected in the annual plan including scrutiny of complex cases and completion of key audits to remain effective, safe and well led
- We supported external independent reviews commissioned by Director of Nursing to identify opportunities for continual improvements
- We supported local safeguarding plans, sub-groups and wider TASPb strategy discussions for upholding safeguarding standards
- We reviewed our plans to meet Lampard Recommendations, introducing two new trust wide policies to support this work

National Safeguarding Awareness Events

- We celebrated and raised the flag for several national safeguarding awareness events to ensure safeguarding remains everybody's business
- **WEAD:** 15 June 2019
- **LD Awareness Week:** 17 - 23 June 2019
- **Hate Crime Prevention:** 12 - 19 October
- **Safeguarding Week:** 20 November 2019
- **16 days of Activism against GB violence:** 25 November - 10 December 2019

Mama Pathway

- We have supported the roll-out of the Alcohol Exposed Pregnancies Programme across Greater Manchester in September 2019
- The work, which originated at Tameside and Glossop ICFT as the Mama Pathway has received national recognition and #Drymester has become a national health awareness campaign. The work has been highlighted as a beacon for all other areas to model

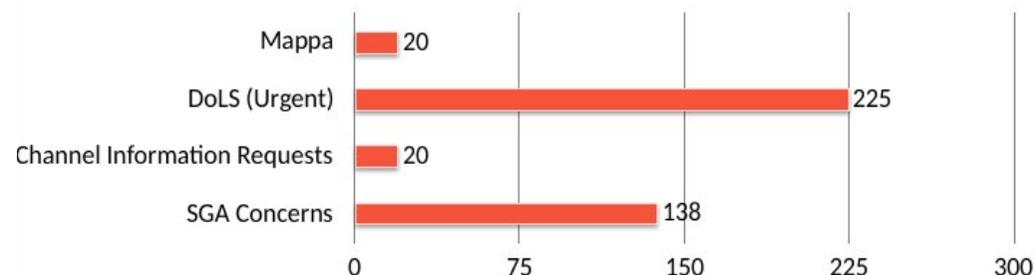
During 2019/20 the ICFT has remained an active participant in the Tameside Adults Safeguarding Partnership Board (TASPB). The Named Nurse for Safeguarding Adults and Prevent has regularly attended the partnership meeting(s) on behalf of the Executive Director responsible for Safeguarding and has liaised closely with him regarding this. The Named Nurse has had involvement in supporting the anti-terrorism/anti-radicalisation Channel Panels, as well as working in partnership with colleagues to support recommendations arising from safeguarding adults reviews and learning events. This work has continued throughout the year enabling positive system wide learning and approaches to be further realised particularly in relation to complex Safeguarding, Self-neglect and Domestic violence.

Our work with our local GMP and adult social care colleagues has continued to strengthen through more active and joint working in response to the complexities of cases emerging and through transparent information sharing to ensure appropriate interventions are in place to safeguard the individual(s) in order to reduce and or remove immediate safety risks.

In relation to safeguarding adult's activity (Fig 1) the ICFT has continued to remain fairly consistent through the year and in relation to numbers of section 42 enquires and concerns, applications for legal deprivation of Liberties standards requests (DoLS) applications and management of individuals presenting with MAPPA legal restrictions. Of note the ICFT successfully responded to 20 new health related Channels information requests in the latter part of the year, as a part of the wider partnership Channel panel seeking to manage safety plans for individuals identified at risk of radicalisation within the locality.

Additionally, all section 42 cases and safety risks were safely managed with their safety plans through our embedded Safeguarding Adults Managers (SAM) empowerment model.

Fig 1: Safeguarding Adults Cases, DoLS, Channel Requests and MAPPA.



In relation to staff safeguarding training requirements, Fig 2 outlines the ICFT end of year position against the ICFT statutory and regulatory Safeguarding adults training requirements. Of note all these requirements exceeded Trust compliance targets, and provided ongoing assurance that overall the workforce remains suitably supported, to confidently identify adults who may be at risk of harm and abuse, and to be responsive in applying making Safeguarding personal principles to the adult's safety. Safeguarding Supervision remains a critical component of the support available for SAM's and focus remains on ensuring there are blended opportunities to seek this, and other ways to build confidence and reflective time in order to remain responsive to adults at risk of harm and abuse.

Fig 2:

Safeguarding Adults Training	End of year Position	Target compliance
Safeguarding Adults Level 1 - 2	96.9%	95%
Prevent Basic Level 1 - 2	98.4%	95%
WRAP Level 3	95.4%	95%
Mental Capacity & DOLS	90.18%	80%
Safeguarding Supervision	60%	80%

Internally, the ICFT Integrated Safeguarding Committee (ISC) continued to provide a clear line of sight to the named Executive Director for Safeguarding, providing full rigour and assurances through the development of a new integrated Safeguarding performance reporting dashboard across both children and adult's standards promoting further our vision for integration. This integration means we do not lose sight of the wider interdependence of babies, children, young people and adults in our whole systems, culturally diverse families and communities.

Of particular note, the ICFT remained vigilant to its wider strategic and national safeguarding adult responsibilities aligned to the Care Act (2015) and its ability to be fully responsive to unprecedented local and national challenges as those evident through the Covid - 19 epidemic in March 2020.

Covid - 19 priorities remain our primary focus, in view of the fact that many vulnerable adults were and still remain affected as we progress through the recovery phase through robust safeguarding assurance plans, service reconfiguration, adapting national guidance and utilising virtual/ digital systems in order to communicate and mitigate against potential risks. This wide ranging and new ways of working realised during Covid -19 across the safeguarding system(s) has created a foot print for the ICFT to model, in order to remain responsive to and safeguard adults in the future and delivery of its internal safeguarding objectives and its alignment to the wider 3-5 years TASPB strategic plan.

Report Produced by

Tracey Campbell

Peter Weller

Naz Khadim, Head of Safeguarding Adults & Prevent (Named Nurse)

North West Ambulance Service

North West Ambulance Service (NWAS)

NWAS are committed to safeguarding and to the work of TASPb.

NWAS Annual Report 2019/20 -

<https://www.nwas.nhs.uk/publications/annual-report-2019-20/>

Penine Care NHS Foundation Trust

Pennine Care NHS Foundation Trust is proud to provide mental health and learning disability services to people across Tameside. We offer a specialist service to patients experiencing severe and enduring mental health with complex needs both in the community and in hospital settings.

During 2019/20 our Trust continues to be committed to ensuring the principles and duties of safeguarding adults at risk are holistically, consistently and conscientiously applied at the centre of what we do. The transfer of Community Services from the Trust in 2019 had an immediate impact on the safeguarding resource and workload which required the development of a revised safeguarding model. The local safeguarding team based in Tameside became part of the Trust Central Safeguarding Team.

Despite the changes within our Trust it has been committed to supporting the development and work of the Board. There has been consistent Trust representation at the Board and Sub Groups.

Our Trust safeguarding team continued to provide expert advice, support, supervision and specialist training to support all Trust staff to fulfil their safeguarding responsibilities and duties. We strive to ensure all safeguarding processes are robust and effective, we are responsive to emerging local and national needs, that we achieve full compliance against all our contractual safeguarding standards, and the adult at risk of experiencing neglect, harm or abuse always remains in our 'line of sight', their voice is always heard, lived experience is considered and they remain at the centre of all assessments, decisions, actions and future planning.

Our Trust Safeguarding Strategy recognises a 'Think Family' approach as children, adults and their families and carers do not exist or operate in isolation. The Specialist Safeguarding Families Practitioners continue to review every Trust safeguarding adult incident, providing specialist support and advice and signposting as necessary to the Local Authority.

Our Trust Safeguarding Training Strategy has been reviewed and updated to reflect intercollegiate framework, Adult Safeguarding: Roles and Competencies for Health Care Staff (2018). All Trust staff has access to mandatory safeguarding adults training, including Mental Capacity Act and Deprivation of Liberty Safeguards either via e-learning or face to face depending on the level of training their role requires.

Training Compliance

Training	Compliance	Tameside March 20	Trust
Adult Safeguarding Level 1	95%	96.87%	96.04%
Adult Safeguarding Level 2	95%	90%	89.77%
Prevent	85%	88%	88.8%

The Safeguarding Team has continued to work with existing forums within the Trust to include safeguarding as a standing agenda item such as the Acute Care Forum and have attend larger meetings such as the Trust Nurses Forum to increase visibility and promote the work of the team and the Board. The Trust has a quality lead for Tameside who supports safeguarding and the Trust learning from incidents.

Key achievements for 2019/20

- Successfully transferred community services and development of a central safeguarding team to provide advice support and guidance to frontline staff
- Established Level 3 adult safeguarding mandatory training programme embedded in a 'think family' model
- Safeguarding teams have facilitated safeguarding supervision by either directly providing supervision on complex cases, supporting a model of peer supervision within services and provision of group supervision locally
- Development of Trust Mental Capacity Act (2005) and Deprivation of Liberty Safeguards Policy
- Mental Capacity Act (2005) training delivered by Trust Mental Health Law Team as part of Mental Health Law sessions.
- Mental Capacity Act (2005) staff briefing available
- Development of Domestic Violence and Abuse Policy: Support for Managers and Staff
- Joint learning Patient Safety and Safeguarding Learning Event in December 2019 – 'Older People and Domestic Abuse' sharing learning from internal reviews and local domestic homicide reviews

Key Priorities for 2020

- 1 Recruitment and development of Central Safeguarding Team.
- 2 Update Trust Safeguarding Training Strategy and explore and implement a training evaluation model which provides assurance in relation to practice and outcomes for people.
- 3 From April 2020 the Trust will report on compliance with Adult Safeguarding Level 2 and 3 in line with the Intercollegiate Framework for Safeguarding Adults and continue to monitor all mandatory safeguarding training.
- 4 Enhance the work within the Trust in relation to the Mental Capacity Act to ensure compliance with NHS Assurance and Accountability Framework for Safeguarding.
- 5 Review Trust model for representation at local borough Channel panels and develop a robust information sharing process.
- 6 Review Trust model for representation at local borough MARAC and develop a robust information sharing process.
- 7 Establish revised Trust Strategic Safeguarding Group following the implementation of for the new Trust Integrated Leadership Model.
- 8 Review Safeguarding Supervision Strategy and implement framework that is underpinned by standards and competencies to ensure the Trust meets its responsibilities.
- 9 To continue to deliver key 'lessons learnt ' from case reviews and message to front line staff and mechanisms for doing this across the Trust footprint.
- 10 Develop a safeguarding reporting dashboard including exploring the reporting abilities of the Ulysses Safeguarding Vulnerable People Module in relation to serious case reviews.
- 11 Ensure the Trust fulfils its statutory responsibilities in supporting local area safeguarding partnerships.

In conclusion, whilst safeguarding and mental health agendas continue to be a challenging area, the Trust continues to actively respond and contribute to local and national developments. This Annual Report demonstrates that safeguarding adults at risk remains a significant priority for the Trust and offers assurance that the majority of 2019 key priorities have been delivered, and the Trust continues to meet its statutory duties as well as proactively developing safeguarding provision and implementing learning from serious case reviews and incidents into frontline practice.

However, it is recognised there is much more to achieve and to this end the development and delivery of the future priorities will help ensure that the Trust is fully engaged in the effective prevention and response to safeguarding concerns.

The underpinning message, however, remains the same in that safeguarding is everyone's business irrespective of role or position. It is everyone's responsibility to safeguard and protect the most vulnerable adults in our care. The adult at risk must remain at the centre and be the motivation of our actions and develop and sustain the think family approach. The Trust needs to ensure that the safeguarding resource available will support both service users and staff to prevent harm, exploitation and abuse through provision of high quality care, effective responses to allegations of harm and abuse, responses that are in line with local multi-agency procedures and using learning to improve services.

Sarah Davidson
Head of Safeguarding

Healthwatch Tameside

Healthwatch Tameside is pleased to be part of the Tameside Adult Safeguarding Partnership Board (TASPB). This is well aligned with one of our core functions which are to help local people to have access to the best quality care and support that can be provided using available resources. We feel that a key part of our role on the Board is helping to ask and answer the 'What does this mean for individual people?' type of questions.

Operationally, we ensure that all our staff and volunteers are appropriately trained in identifying and raising potential safeguarding concerns and as part of the Action Together family, we raise awareness of safeguarding with colleagues and the wider voluntary, community, faith and social enterprise sector.

During 2019/20 we had face to face, online and telephone contact with over 2,600 local people. This resulted in more than 1,200 survey responses, patient stories and other items of feedback. We use the insight from this feedback to help our partners (including the TASPB) to understand local people's priorities and concerns.

During the COVID-19 pandemic we have had to change some of the ways that we engage with local people. We know that there are a significant proportion of people in Tameside who do not have access to a smartphone or the Internet. We have worked hard (using telephone and paper-based contact) to ensure that these people (who are often amongst the most vulnerable in our communities) are able to have their voices heard as local service models are being redesigned.

Peter Denton

Healthwatch Manager,
Healthwatch Tameside

Community Rehabilitation Company

Cheshire and Greater Manchester Community Rehabilitation Company (CGM CRC)

CGM CRC supervises approximately 11,000 offenders at any one time consisting of those assessed as low or medium risk of serious harm whether they receive a Community Order or Suspended Sentence Order. We also supervise those released from prison on Licence and are responsible for the delivery of Integrated through the Gate Services which helps prisoners preparing to make the transition from custody into the community.

Our skilled Probation staff use our Interchange Model in order to affect positive change. The model is based on Desistance Theory, focusing on the strengths of the offender whilst holding them to account for their behaviour. We protect the public by reducing re-offending and harm whilst rehabilitating those we supervise.

Examples of the criminogenic needs of our offenders include:

- Homelessness
- Unemployment
- Drug and Alcohol use
- Mental and Physical Health
- Debt

We are supported by our close working relationships with partner agencies such as P3 who provide enhanced mentoring support focusing on practical issues, Riverside Housing, local drug, alcohol and mental health services. Our female offenders receive female only interventions supported by local specialist provision. We have effective working relationships with our statutory partners, including Childrens/Adult Social Care, and GMP in areas such as domestic abuse and Integrated Offender Management.

We work closely with the National Probation Service, particularly Court staff and deliver sentences which include Community Payback and Accredited Programmes.

Approximately 33% of our offenders received sentences for offences of Domestic violence and in order to manage the risk we deliver a number of Court mandated interventions within the CRC and to the NPS including group work programmes; Building Better Relationships, HELP and the 1-1 intervention Creating Safer Relationships. We also deliver an Accredited Programme focusing on thinking Skills and a Drink Impaired Drivers Group, a number of Rehabilitation Activity Requirement groups, including Better solutions (Improving thinking skills), Responsible Me (Substance Misuse) and Healthy Minds.

We deliver over 400,000 hours of Community Payback across Cheshire and Greater Manchester per year to a variety of charities, community groups and local authorities of which approximately 25,000 hours are delivered in Tameside.

The Government announced last year that all Probation Services will revert back to the public sector and as such a significant amount of work is being undertaken in transitioning back to a unified service, taking best practice from both Organisations. Reunification will be completed by June 2021.

Memorandum of Understanding

**Memorandum of Understanding
Between
Tameside Safeguarding Children Partnership
Tameside Adults Safeguarding Partnership Board
&
Tameside Community Safety Partnership
Tameside Health and Wellbeing Board**

Signed: Independent Chair of Tameside
Safeguarding Children Partnership

.....

Signed: Independent Chair of Tameside Adults
Safeguarding Partnership Board

.....

Signed: Chair of Health & Well-Being Board

.....

Signed: Chair of Community Safety Partnership

.....

Introduction

1. This document sets out the expectations of the relationship and working arrangements between the Strategic partnership boards in Tameside which are concerned with safeguarding i.e. Tameside Safeguarding Children Partnership (TSCP), Tameside Safeguarding Adults Partnership Board (TASPB) and Tameside Health and Well-Being Board (H&WB), the Tameside Community Safety Partnership (TCSP).
2. This Memorandum covers their respective functions and roles, joint arrangements for challenge and oversight, scrutiny, and performance management.
3. The Independent Chair of the TSCP and the TASPB, the chair of the Health and Well-Being Board, the Director of Children's Services (DCS), the chair of Tameside Community Safety Partnership and the Chief Executive of Tameside Council, have formally agreed to the arrangements set out in this document, which will be subject to bi-annual review (from the date of initial agreement) or immediately following legislative change.

Statutory Functions

4. Section 11 of the Children Act 2004 places duties on a range of organisations and individuals to ensure their functions, and any services that they contract out to others, are discharged having regard to the need to safeguard and promote the welfare of children.
5. The Health and Social Care Act 2012 established Health and Wellbeing Boards as a forum where key leaders from the health and care system work together to improve the health and wellbeing of their local population and reduce health inequalities. Working Together to Safeguard Children: 2013 places a responsibility on the Director of Public Health to ensure that the needs of vulnerable children are a key part of the Joint Strategic Needs Assessment which is developed by the Health and Wellbeing Board.
6. Tameside Community Safety Partnership has specific statutory responsibilities as set out in the Crime and Disorder Act 1998 and the Police and Justice Act 2006, summarised as follows.
 - a. Production of an annual strategy and action plan for reducing crime and disorder and substance misuse
 - b. Information sharing governance and processes
 - c. Production of a Strategic Assessment
 - d. Community engagement to drive priorities and activity

- e. Undertake Domestic Homicide Reviews.

Tameside Adult Safeguarding Partnership Board

7. Tameside Adult Safeguarding Board has statutory responsibilities in response to the Care Act 2014. The main objective of the Board is to assure itself that local safeguarding arrangement and partners act to help and protect adults in its area who meet the criteria set out in the Care Act. The duties apply to an Adult who:-
 - has needs for care and support (whether or not the local authority is meeting any of those needs)
 - is experiencing, or at risk of, abuse or neglect
 - as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect

Role of Tameside Adult Safeguarding Partnership Board

8. The Safeguarding Adult Board has 3 core duties:
 - It must publish a strategic plan for each financial year that sets how it will meet its main objective and what the members will do to achieve this.
 - It must publish an annual report detailing activity during the course of the year evidencing the work with Partner Agencies to deliver the Boards main objectives and strategy
 - It must conduct any safeguarding adults review in accordance with Section 44 of the Act. 14.139
9. Tameside Adult Safeguarding Partnership Board
 - identify the role, responsibility, authority and accountability with regard to the action each agency and professional group should take to ensure the protection of adults
 - establish ways of analysing and interrogating data on safeguarding notifications that increase the Boards understanding of prevalence of abuse and neglect locally that builds up a picture over time
 - establish how it will hold partners to account and gain assurance of the effectiveness of its arrangements
 - determine its arrangements for peer review and self-audit

- establish mechanisms for developing policies and strategies for protecting adults which should be formulated, not only in collaboration and consultation with all relevant agencies but also take account of the views of adults who have needs for care and support, their families, advocates and carer representatives
- develop preventative strategies that aim to reduce instances of abuse and neglect in its area
- identify types of circumstances giving grounds for concern and when they should be considered as a referral to the local authority as an enquiry
- formulate guidance about the arrangements for managing adult safeguarding, and dealing with complaints, grievances and professional and administrative malpractice in relation to safeguarding adults
- develop strategies to deal with the impact of issues of race, ethnicity, religion, gender and gender orientation, sexual orientation, age, disadvantage and disability on abuse and neglect
- balance the requirements of confidentiality with the consideration that, to protect adults, it may be necessary to share information on a 'need-to-know basis'
- identify mechanisms for monitoring and reviewing the implementation and impact of policy and training
- carry out safeguarding adult reviews and determine any publication arrangements;
- produce a strategic plan and an annual report
- evidence how Board members have challenged one another and held other boards to account
- Promote multi-agency training and consider any specialist training that may be required. Consider any scope to jointly commission some training with other partnerships, such as the Community Safety Partnership

Role of Multi-Agency Safeguarding Arrangements (Children)

10. The DCS, CCG and Police have a shared and equal statutory responsibility for ensuring effective safeguarding arrangements for the Local Authority area. The three safeguarding partners, via the Children's Executive Safeguarding Partnership, should "agree on ways to co-ordinate their safeguarding services; act as a strategic leadership group in supporting and engaging others; and implement local and national learning including from serious child safeguarding incidents." (Working Together to Safeguard Children, July 2018).

11. Working Together to Safeguard Children (2018) states that the purpose of these local arrangements is to support and enable local organisations and agencies to work together in a system where:-
 - Children are safeguarded and their welfare promoted.
 - Partner organisations and agencies collaborate, share and co-own the vision for how to achieve improved outcomes for vulnerable children.
 - Organisations and agencies challenge appropriately and hold one another to account effectively.
 - There is early identification and analysis of new safeguarding issues and emerging threats.
 - learning is promoted and embedded in a way that local services for children and families can become more reflective and implement changes to practice.
 - Information is shared effectively to facilitate more accurate and timely decision making for children and families.

Functions of Multi-Agency Safeguarding Arrangements

12. In order to work together effectively, the safeguarding partners with other local organisations and agencies should develop processes that:-
 - facilitate and drive action beyond usual institutional and agency constraints and boundaries.
 - ensure the effective protection of children is founded on practitioners developing lasting and trusting relationships with children and their families.

Role of Health & Wellbeing Boards

13. Thameside has its own H&WB. Board members collaborate to understand the local community's needs, agree priorities and encourage commissioners to work in a more joined up way so that patients and the public experience more joined-up services from the NHS and Thameside Council.
14. The H&WB aims to help communities to have a greater say in understanding and addressing their local health and social care needs.

Functions of Tameside H&WB

- The H&WB has strategic influence over commissioning decisions across health, public health and social care.
 - The Board strengthens democratic legitimacy by involving democratically elected representatives and patient representatives in commissioning decisions alongside commissioners across health and social care. The Board also provides a forum for challenge, discussion, and the involvement of local people.
 - The H&WB brings together the Tameside Clinical Commissioning Group and Tameside Council to develop a shared understanding of the health and wellbeing needs in the Borough. They have undertaken the Joint Strategic Needs Assessment (JSNA) and developed a Joint Health and Wellbeing Strategy for how these needs can be best addressed. This includes recommendations for joint commissioning and integrating services across health and care.
15. By undertaking the JSNA, the H&WB drives local commissioning of health care, social care and public health and creates a more effective and responsive local health and care system.

Role of the Community Safety Partnership (Tameside Community Safety Partnership)

16. The role of the TCSP is set out in a range of legislation including the Crime and Disorder Act 1998, the Police and Justice Act 2006 and the Police and Social Responsibility 2011.
17. The TCSP holds the agenda for crime and disorder prevention and reduction.
18. Together with all appropriate organisations and services, the partnership will oversee the delivery of the Community Safety strategy. As a minimum the strategy must incorporate the following thematic areas.
- Reduce reoffending
 - Tackle crime and disorder
 - Tackle antisocial behaviour
 - Tackle alcohol and substance misuse
 - Tackle any other behaviour which has a negative effect on the local environment.

19. The partnership has specific statutory responsibilities as set out in the Crime and Disorder Act 1998 and the Police and Justice Act 2006, summarised as follows.
- Production of an annual strategy and action plan for reducing crime and disorder and substance misuse
 - Information sharing governance and processes
 - Production of a Strategic Assessment
 - Community engagement to drive priorities and activity
 - Undertake Domestic Homicide Reviews.
20. The Police Reform and Social Responsibility Act 2011 has created a wider framework for partnership working in relation to the newly established Police and Crime Commissioners. This includes two inter-related duties to cooperate which set out a clear aim for partnership working across partners involved in community safety and criminal justice. The community safety duty specifies that a PCC and the responsible authorities on a CSP must cooperate and take account of one another's priorities.

Relationship between the independent chair of the Tameside Safeguarding Children Partnership, Tameside Adult Safeguarding Partnership Board, Tameside Community Safety Partnership Board and the chair of the Health and Wellbeing Board

21. The relationship and working arrangements are governed by agreements between the three statutory agencies i.e. Local Authority, Police and Clinical Commissioning Group for improving services and outcomes.
22. The Chairs will meet 3 times a year with the statutory agencies, to align and review shared strategic priorities. There is an expectation of mutual challenge and collaboration for the effective delivery to protect the most vulnerable.
23. Every year, as part of the Safeguarding Boards Annual Reporting arrangements the Health and Wellbeing Board will be informed of effectiveness of service provision in the context of safeguarding children and adults.

Shared Priorities

24. The Boards have mapped their shared priorities, and identified the lead partnership responsible for driving the work streams as illustrated overleaf.
25. The terms of reference for each work programme will indicate how it encompasses each Boards requirement.
26. It is an expectation that assurance is given to each Board regarding activity relating to the shared priorities in keeping with the core functions and responsibilities.

Performance Management

27. Boards will receive performance management data and analysis to inform the effective delivery of the business.

Matrix of Leadership and Governance Arrangements in relation to Complex Safeguarding

Domains/Issues	Lead Partnership	Working With	Work Programme	GM Governance
Modern Slavery and Trafficking	CSP	TASPB and SCP	GMP Gold and Silver Meetings	Programme Challenger
Sexual Exploitation	Children's Services	TASPB, CSP and SCP	Complex safeguarding Group	GM complex safeguarding group GM standards Board
Criminal Exploitation	Children's Services	SCP, CSP and TASPB	Complex safeguarding strategic group	GM complex safeguarding group GM standards Board
FGM	CSP	TASPB	Domestic Abuse Steering Group	GM FGM Group
Organised Crime Groups	CSP	TASPB and SCP	GMP Gold Meetings	Programme Challenger
Transition	HWB	SCP and TASPB	Children and Young people strategic MH Group	
Early Help	HWB	SCP and TASPB	Children and Young people strategic MH Group	
Domestic Abuse Inc. Honour Based Violence, Forced Marriage, Stalking & Harassment FGM	CSP	SCP, TASPB and HWB	Domestic Abuse Steering Group	GM Domestic Abuse Partnership Board
Financial Abuse (Adults at Risk)	TASPB	CSP	TASPB Prevention work stream	
Substance Misuse	CSP	CSP, HWB and TASPB	Tameside Strategic Drug and Alcohol Steering Group	GM Communities in Charge

Summary

The 6 safeguarding principles are integral to the work discussed in this report. Partnership, Prevention and Empowerment appear to be the most dominant throughout 19/20.

TASPB are evidently pro-active in response to the sector-led initiative, Making Safeguarding Personal. Work to develop an outcomes focus to safeguarding work and a range of responses to support people to improve or resolve their circumstances is evident as the work has influenced partner organisations approach to safeguarding. However, as this work may also have contributed to a low conversion rate, during 19/20 work will continue to explore that the approach to date is fit for purpose.

Whilst the trends in activity focus on the low reports of emerging themes, primarily related to Complex Safeguarding, the Board will continue to have involvement in supporting partner organisations in the development of this work.

TASPB have been effective in work to review the Learning Framework and in doing so support their statutory responsibility to promote effective learning and improvement action to prevent future deaths or serious harm occurring again. Historically referrals for SAR's have been low in Tameside, 2019/20 has been no exception. However, despite low numbers, TASPB have agreed 2 out of the 8 referrals received meet the criteria for the SAR. During 20/21 this work will be managed by the Quality Assurance Work stream and recommendations will be made to TASPB regarding:-

- What needs to be learnt
- Where services and practice require improvement
- How any programme of action will lead to sustainable improvements

The work streams drive the objectives in response to the TASPB strategy. In turn these highlight and promote the 6 safeguarding principles. Empowerment is pertinent to the MSP work stream and the example of revised leaflets evidences how TASPB have been effective in supporting partner organisations to work with people about how to respond in safeguarding situations in a way that enhances involvements, choice and control as well as improving quality of life, wellbeing and safety.

The Prevention work stream has also empowered individuals and TASPB are delighted that residents of Clarkson House were actively involved in World Elder Abuse Awareness Day 2019. The Prevention work stream has also been involved in delivering successful pieces of work to engage the Community and Practitioners, in the work to implement the Safeguarding Charter Mark and the Learning in Practice events.

As TASPB business continues to evolve, working in partnership becomes increasingly paramount year on year. The individual contribution from partner organisations (Appendix 2) demonstrates the commitment to Adult Safeguarding. In 19/20 links between the partnerships appear to have been strengthened, firstly through the Shared Priorities agenda and the commitment to the MOU. Secondly, this has been through the response to the safeguarding responsibilities for COVID 19. TASPB have learnt to adapt to business in the present circumstances and following the initial crisis as we move to a different stage in dealing with COVID-19 in 20/21, TASPB will continue to be committed to their strategic role in overseeing and leading adult safeguarding across the locality.

During 2020/21 TASPB will continue to respond to the TASPB strategy 2019-2022 through the present work streams which are also TASPB priorities:-

- Quality Assurance
- Prevention
- Making Safeguarding Personal

Glossary

ASC	Adult Social Care
BCF	Better Care Fund
CCE	Child Criminal Exploitation
CCG	Clinical Commissioning Group
CGM CRC	Cheshire and Greater Manchester Community Rehabilitation Centre
CHC	Continuing Health Care Team
CPD	Continuous Professional Development
CPS	Crown Prosecution Service
CQC	Care Quality Commission
CS	Complex Safeguarding
CSE	Child Sexual Exploitation
CSP	Community Safety Partnership
DA	Domestic Abuse
DASS	Disability Advisory & Support Service
DHR	Domestic Homicide Review.
DoLS	Deprivation of Liberty Safeguards
GM	Greater Manchester
GMFRS	Greater Manchester Fire and Rescue Service
GMP	Greater Manchester Police
HWB	Health and Wellbeing Board
HMICFRS	Her Majesty's Inspectorate of Constabulary and Fire and Rescue
ICFT	Tameside & Glossop Integrated Care Foundation Trust
ISC	Integrated Safeguarding Committee
MAPPA	Multi Agency Public Protection Arrangements
MASH	Multi Agency Safeguarding Hub
MEN	Manchester Evening News
MOU	Memorandum of Understanding

MSP	Making Safeguarding Personal
NWAS	North West Ambulance Service
ONS	Office of National Statistics
Pennine	Pennine Care NHS Foundation Trust
Ripfa	Research in Practice for Adults
SAM	Safeguarding Adult Manager
SAR	Safeguarding Adult Review.
SPO	Stalking Protection Order
SPoC	Single point of Contact
TASPB	Tameside Adult Safeguarding Partnership Board
TMBC	Tameside Metropolitan Borough Council
TSCP	Tameside Safeguarding Children's Partnership
VPS	Victims Personal Statement
WEAAD	World Elder Abuse Awareness Day

