Emergencies

Factsheet 5

Do you know what to do and who to phone in an emergency at home? Fill in this form or ask an adult to help you and keep it by the phone.

**Emergency**

Fire, police and Ambulance dial 999 and tell the operator what service you need.

For reporting crimes dial 101

Mobile phones: 999 or 112 (you do not need credit for this)

**NHS Direct** **Tel: 0845 46 47** (24 hour helpline)

A specially trained nurse will provide health advice and information and will explain what you need to do or call an ambulance.

**Falls**

If someone falls at home and you can’t lift them on your own, phone 999 and ask for an ambulance and they will come out and help you.

**Chemists**

Out of normal shop hours phone greater Manchester police tel: **0161 872 5050**

And they will tell you which chemist is on duty in your area.

**Personal contact numbers**

**Doctors** (GP) **Name:** **Tel:**

**Hospital Name: Tel:**

**Social care Name: Tel**:

**Family members or friends to contact in an emergency**

**Name: Name:**

**Address: Address:**

**Tel: Tel:**

***Use the rest of this form to write down any other instructions or things to remember in an emergency.***

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