



Victim Support (Greater Manchester)

About this Service

If you have been a victim of crime or have been affected by a crime committed against someone you know, we can help you find the strength to deal with what you've been through. Our services are free and available to everyone whether or not the crime has been reported and regardless of when it happened. We provide support across Greater Manchester and our core services are open Monday to Friday 8am -8pm and Saturdays 9am -5pm

Victim Support is a National Charity which offers free and confidential support. We have specially trained staff and volunteers who provide emotional and practical support to people who have been affected by crime.

If you would like to access support you can contact a member from the Victim Assessment Referral Centre. **Tameside residents can contact the local community team on 0161 200 1996.**

Address:

Victim Support,
Albert House,
17 Bloom Street,
Manchester, M1 3HZ

Telephone 0161 200 1950

Web Link <https://www.victimsupport.org.uk/>

Facebook <https://www.facebook.com/victimsupport>

Twitter: <https://www.twitter.com/victimsupport>

Support Offered

- We provide general support for any crime & help everybody

We can help with:

- Advocacy (helping vulnerable people to make decisions)
- Counselling and emotional support
- Financial and benefits advice
- Help for witnesses going to court
- Help reporting a crime
- Help with housing and accommodation
- Personal safety and crime prevention
- Practical support (eg changing locks)
- Translation service
- Understanding the criminal justice system

Victim Support Witness Service

Citizens Advice Witness Service (Tameside)

About this Service



We have trained volunteers who will help you before you get to court

You can talk to us in confidence (though we're not allowed to discuss your evidence with you) and we will make sure you get all the information and support you need about what happens in court.

We can arrange for you to visit the court before the trial, so you know what to expect on the day and you'll have an opportunity to ask us any questions.

We will be there on the day of the trial to keep you updated and help with any problems

We can provide a separate place for you to wait before and during the trial. If you would like someone to go into the courtroom with you we will do our best to provide this.

If you need other support at any stage, we can refer you to an organisation that can help

Support for Young Witnesses

A trained child witness volunteer who know the court building and court procedures will be there to help a young witness on the day of the trial. They will have been approved to work with children

If the child is the prosecution witness, the CPS will try to make sure that the child has already met the volunteer. It may be possible to arrange for a young witness to wait somewhere other than the court waiting room in another room they find less intimidating. They should not be too far away, though so that they can be brought to court to give evidence at short notice.

Address:

Tameside Witness Service, Tameside Magistrates
Henry Square
Ashton-under-Lyne
OL6 7TP

Telephone 0300 3321000

Web Link <https://www.citizensadvice.org.uk/law-and-rights/legal-system/going-to-court-as-a-witness>

<https://www.citizensadvice.org.uk/witness-referral>

Email cath.dermain@citizensadvice.org.uk

Facebook: <https://www.facebook.com/CitizensAdvice>

Twitter: <https://twitter.com/citizensadvice>