

TMBC Corporate Performance Report - Corporate Services - Q2 2025/2026

| Services and Functions | Resource | | | | | | | | | | | | |
|--|---|----------------------|--------|--------------------------------|---------|---------------------------|---------|--------------------------------|-------|------------|--------|-------------------|--------|
| <p>The Corporate Services directorate contains many of the Council's central supporting services. Teams within the directorate support the day-to-day operation of the Council as an employer and provider of public services and set and monitor the organisation's strategic direction. The services within the directorate are:</p> <ul style="list-style-type: none"> -Executive Support -People and Workforce Development (HR, Organisational & Workforce Development, Communications) -Policy, Strategy, and Change (Business Intelligence, Transformation and Improvement, Policy and Scrutiny) -Digital Tameside (ICT, Information Governance, iNetwork) | <p align="right">£m</p> <table border="0"> <tr> <td>Gross Budget</td> <td align="right">15.664</td> </tr> <tr> <td>Service Income</td> <td align="right">(1.504)</td> </tr> <tr> <td>Service Grants</td> <td align="right">(0.046)</td> </tr> <tr> <td>Contingency Transfers</td> <td align="right">-</td> </tr> <tr> <td>Net Budget</td> <td align="right">14.114</td> </tr> <tr> <td>Forecast Out-Turn</td> <td align="right">14.024</td> </tr> </table> | Gross Budget | 15.664 | Service Income | (1.504) | Service Grants | (0.046) | Contingency Transfers | - | Net Budget | 14.114 | Forecast Out-Turn | 14.024 |
| Gross Budget | 15.664 | | | | | | | | | | | | |
| Service Income | (1.504) | | | | | | | | | | | | |
| Service Grants | (0.046) | | | | | | | | | | | | |
| Contingency Transfers | - | | | | | | | | | | | | |
| Net Budget | 14.114 | | | | | | | | | | | | |
| Forecast Out-Turn | 14.024 | | | | | | | | | | | | |
| Demand Volumes | Staffing | | | | | | | | | | | | |
| | <table border="0"> <tr> <td>Headcount on Payroll</td> <td align="right">239</td> </tr> <tr> <td>Full Time Equivalent Positions</td> <td align="right">230.4</td> </tr> <tr> <td>Agency Staffing Cost (£m)</td> <td align="right">0.152</td> </tr> <tr> <td>Adnl Hrs & Overtime Costs (£m)</td> <td align="right">0.002</td> </tr> </table> | Headcount on Payroll | 239 | Full Time Equivalent Positions | 230.4 | Agency Staffing Cost (£m) | 0.152 | Adnl Hrs & Overtime Costs (£m) | 0.002 | | | | |
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| Full Time Equivalent Positions | 230.4 | | | | | | | | | | | | |
| Agency Staffing Cost (£m) | 0.152 | | | | | | | | | | | | |
| Adnl Hrs & Overtime Costs (£m) | 0.002 | | | | | | | | | | | | |

Director's Commentary

The Corporate Services directorate has been continuing to deliver on it's business plan and corporate plan commitments over Quarter 2.

The Policy and Scrutiny team and Executive Support worked to develop and deliver the Cabinet in the Community programme of nine engagement sessions across the borough; these meetings served to consult with residents on the future of neighbourhood engagement, with work now underway to process the insight we've gathered and produce a model of nine town engagement. The sessions were also the first part of the wider consultation and engagement process for the emergent Borough Plan 2030, an ongoing programme of work including a range of engagement sessions with different stakeholders and an active online survey which has so far garnered over 300 responses (not included in the KPI for this quarter as the survey is still open).

Business Intelligence and ICT teams continued their work on the Power BI rollout which will allow analysts and service leadership to access immediate and case-level insight into the running of services on a day-to-day basis; this is part of a wider ongoing project being delivered by ICT to give officers the platform and tools they need to improve reporting. The BI team also supported the Council's social care services with work ongoing around the SEND local offer website, the Adults CQC inspection, and the annual social care survey.

The Transformation & Improvement team is now fully staffed to provide the programme office function to enable the delivery of the corporate transformation programme and improvement activities.

| Corporate Scorecard - Corporate Services | | | | | | | | | | | | | |
|--|-----------------------|---------------------|--|-------------------|-------------|-------------------------------|-------------------------------|----------------------|---------------------|------------|------------------|---|--|
| Directorate | Priority | Indicator Reference | Indicator | Desired Direction | Time Period | Previous Value | Current Value | Period | Direction of Travel | Target | Comparator Group | Commentary | |
| Corporate Services | Foundation Principles | CS1 | Full Time Equivalent Positions | | Quarterly | 2,645.6 | 2,674.0 | Q2 | ↑ | | | The number of full time equivalent positions at Tameside Council increased by 28.4 roles from Q1 to Q2 | |
| | | CS2 | Gender pay gap | | Annual | -0.7% | 1.99% | 2024/25 | ↑ | 0% | 7% (ENG) | The gender pay gap is the difference in average earnings between men and women. A value of 0 indicates exact parity in average earnings. The national benchmark for the year 2024/25 is 7%. | |
| | | CS3 | Spend on Agency Staff | ↓ | Quarterly | £4.614m (Q2 2024/25) | £4.026m | Q2 | ↓ | | | Agency spend has reduced by circa £0.6m since the same period last year. This is a positive change with work continuing to reduce agency spend further. | |
| | | CS4 | Days lost to sickness per FTE | ↓ | Quarterly | 2.07 (Q2 24/25) | 2.75 | Q2 | ↑ | | | Up from 2.07 (5,404 FTE days total) reported in Q2 2024/25. A total of 7,356 FTE days lost over the quarter. | |
| | | CS5 | Annual staff turnover- people voluntarily leaving employment as a percent of total workforce in the year | | Quarterly | 13.15% (Q1 24/25 - Q1 25/26) | 12.79% | Q2 24/25 to Q2 25/26 | ↓ | Approx 15% | | | Staff turnover is down by 0.36 points on the same period last year. The service consider 15% to be a healthy baseline for staff turnover in a large public sector organisation. |
| | | CS6 | Consultations open | | Quarterly | 24 | 18 | Q2 | ↓ | | | | Surveys open during the quarter included the Stalybridge Public Realm survey, which closed during Q2, and the Community Safety Survey and Borough Plan consultation, both of which are still open for responses. |
| | | CS7 | Consultation Responses | ↑ | Quarterly | 309 | 156 | Q2 | ↓ | | | | Closing surveys generated 156 total response, including 63 for Stalybridge Public Realm and 45 for the Maternal and Early Years Healthy Weight survey. |
| | | CS8 | External Communications Sentiment Score | ↑ | Quarterly | +27 | +7 | Q2 | ↓ | +4 | | | The previous quarter's high sentiment score was driven by positive communications regarding the parking review. This quarter's score is more in-line with what we'd expect and remains above the Council's target of +4. |
| | | CS9 | Complaints received (stage 1 and 2) | ↓ | Quarterly | 283 | 336 | Q2 | ↑ | | | | An increase of 53 complaints from the last 1/4. 35 more Stage 1's and 18 more Stage 2's. |
| | | CS10 | Local Government Ombudsman contacts received | ↓ | Quarterly | 16 | 14 | Q2 | ↓ | | | | A slight decrease on the numbers received between Q2 and Q1. |
| | | CS11 | Freedom of Information requests responded to on time | ↑ | Quarterly | 85.1% (of 370) | 68.3% (of 372) | Q2 | ↓ | | | | Significant reduction in performance driven by unexpected capacity issues in the team. Work has been done to build service resilience and mitigate against any future drops in performance. |
| | | CS12 | Subject Access Requests responded to on time | ↑ | Quarterly | 86.3% (of 95) | 54.0% (of 87) | Q2 | ↓ | | | | Significant reduction in performance driven by unexpected capacity issues in the team. Work has been done to build service resilience and mitigate against any future drops in performance. |
| | | CS13 | Data breach incidents and near misses | ↓ | Quarterly | 34 Breaches 15 Near Misses | 79 Breaches 20 Near Misses | Q2 | ↑ | | | | There were also 8 unfounded reports resulting in a total of 107 incidents. 56 of the breaches were low risk with a further 44 being medium risk. The service has observed increased rates of reporting following recent training activities. |
| | | CS14 | IT support tickets | ↓ | Quarterly | 7,732 | 8,291 | Q2 | ↑ | | | | An increase of 7.2% on the previous quarter. |
| | | CS15 | Births registered within 42 days | ↑ | Quarterly | 99% | 98% | Q2 | ↔ | | | | Continued high performance |
| | | CS16 | Deaths registered within 5 days of receipt of an MCCD | ↑ | Quarterly | 97% | 98% | Q2 | ↔ | | | | Continued high performance |

TMBC Corporate Performance Report - Finance - Q2 2025/2026

| Services and Functions | Resource |
|--|------------------------------------|
| Resources as a Directorate is comprised of Audit and Assurance, Revenues and Benefits, Financial Management, and Procurement (through STAR, the Council's shared Procurement service hosted by Trafford Council). | £m |
| Audit and Assurance provides internal audit, counter-fraud, risk and insurance services to the Council. | Gross Budget 107.107 |
| Revenues and Benefits Services collects Council Tax, Business Rates and Sundry Debts and takes the largest volume of customer calls in the Council. It also co-ordinates and holds the Council's corporate mailing contract. | Service Income (15.027) |
| Financial Management provides the Council with the full suite of financial advice and support across Capital and Revenue Expenditure whilst delivering the statutory functions required of the Section 151 Officer. | Service Grants (43.002) |
| Procurement provides strategic procurement advice and runs compliant procurement activity for the Council's commissioned services. | Contingency Transfers - |
| | Net Budget 49.077 |
| | Forecast Out-Turn 51.050 |
| Demand Volumes | Staffing |
| Adult Social Care Financial Assessments completed in quarter 2 | Headcount on Payroll 204 |
| 230 July | Full Time Equivalent Positions 190 |
| 103 August | Agency Staffing Cost (£m) 0.195 |
| 210 September | Adnl Hrs & Overtime Costs (£m) - |
| 543 Total | |

Director's Commentary

The Revenues and Benefits service has demonstrated a strong commitment to delivering efficient and customer-focused outcomes throughout the reporting period. Collection rates for council tax and business rates have remained robust despite ongoing economic pressures, reflecting effective recovery strategies and proactive engagement with residents and businesses. The administration of housing benefit and council tax support has continued to meet statutory deadlines, ensuring timely support for vulnerable households. While challenges such as increased demand and legislative changes have required adaptive approaches, the service has maintained compliance and improved digital accessibility, contributing to enhanced customer experience and operational resilience.

The Adult Services Financial Assessment team have completed a total of 543 financial assessments during the second quarter of the year. The on-line financial assessment form is due to go live during Qtr 3 of 2025/26. This will allow service users and their representatives to easily calculate their financial contribution and will create capacity within the team due to a reduction of assessment data input. This will result in improved timescales for completion of financial assessments together with a reduction in mail related expenditure.

In the second quarter of 2025/26 the Financial Management team have continued to monitor the Council budget on a monthly basis. The month 6 (quarter 2 period end) revenue and capital outturn forecast monitoring report will be presented to the Executive Cabinet on 26 November 2025. Work has continued on the Council budget for 2026/27 and the medium term financial plan based on assumptions via the Comprehensive Spending Review Fair Funding policy review. The Council responded to the consultation on the policy review during the quarter with the outcome expected during quarter 3. The team are also continuing to prepare for the external audit of the 2024/25 Statement Of Accounts which again will commence in quarter 3 with the outcome reported to the Audit Committee during quarter 4.

The Internal Audit and Assurance have introduced a number of improvements to our internal audit processes and developed a new performance reporting for the service, alongside delivering training and specific briefings for Audit Committee members. This includes revised terms of reference, one page reporting, and multiple dashboards that allow the Audit Committee full oversight of audit progress, future planned audits, coverage of strategic risks and transparency over outstanding audit recommendations. A review of long outstanding recommendations is also underway so that we are focussed on recommendations that remain of value and not those where system changes mean they have been superseded. All Directorate Leadership Teams have now been visited so that they are aware of the new approach and this has been well received by all.

Corporate Outcomes Scorecard - Finance

| Directorate | Priority | Indicator Reference | Indicator | Desired Direction | Time Period | Previous Value | Current Value | Period | Direction of Travel | Target | Comparator Group | Commentary |
|-------------|-----------------------|---------------------|---|-------------------|---------------|--------------------------------|------------------|--------|---------------------|-----------------------------|---|---|
| Finance | Foundation Principles | F1 | Savings delivered | ↑ | Quarterly | 31.1% £3.677m (Q2 24/25) | 14.1% £3.178m | Q2 | ↓ | 100% | N/A | £3.178m of savings have been achieved at the end of qtr 2. This is against the annual savings requirement of £22.926m approved by the Council within the 2025/26 Council budget report. Please note that this was subsequently reduced to £22.543m within the month 6 revenue monitoring report. The remaining unachieved savings to date have been RAG rated, with £5.171m rated green, £3.361m rated Amber and £10.833m rated red. The Council remains committed to the delivery of the savings plans with mitigating proposals implemented where necessary to ensure that the annual sum approved by the Council is achieved by 31 March 2026. |
| | | F2 | Debt outstanding as a percentage of net expenditure (debt/revenue ratio) | ↓ | Quarterly | 49.3% | 46.5% | Q2 | ↓ | Baseline Year | TBC | The indicator provides the value of the Council's debt portfolio (£136m) compared to the Council's net revenue budget (£296m). The annual target will be reviewed during the next quarter to determine the % to deliver against for 2025/26. |
| | | F3 | Return on Investments, percentage of interest earned relative to benchmarks | ↑ | Quarterly | 4.59% | 4.66% | Q2 | ↑ | 4.17% | The Council's Treasury Advisor client base. | The indicator provides a weighted average rate of return (interest) at qtr 2 against the Council's treasury investment portfolio (£57m). The annual target will be reviewed during the next quarter to determine the % to deliver against for 2025/26 - the qtr 2 target is provided for reference (3 month swap rate). This is based on the average of the Council's Treasury Advisor client base. |
| | | F4 | Sundry debt collection rate (excluding Adult Social Care) | ↑ | Quarterly | 82.09% | 72.86% | Q2 | - | 75% - end of year target | GMCA benchmarking | The sundry debt collection rate achieved falls slightly short of the target. This indicates that while the majority of outstanding debts were successfully collected, performance is currently just below expectations. The result suggests generally effective collection efforts but highlights the need for marginal improvement in debtor engagement to fully meet the set target. |
| | | F5 | NDR in-year collection rate | ↑ | Quarterly YTD | 56.7% (Q2 24/25) | 57.5% | Q2 | ↔ | 57.67%% | GMCA benchmarking | End of Q2 collection was 57.45% against a Q2 target of 57.67%; 0.22% below target. Business rates collection can be particularly volatile due to the impact of appeals and list changes due to splits or mergers. This can result in significant changes to the net debit throughout the year, affecting the collection rate. The reduction in the rate of retail, hospitality and leisure relief this financial year has slowed collection, as an appropriately pragmatic approach has been adopted. |
| | | F6 | NDR overall collection rate | ↑ | Quarterly YTD | | 56.5% | Q2 | | N/A | New KPI no comparator data. | See above comment |
| | | F7 | Council Tax in-year collection rate | ↑ | Quarterly YTD | 54.2% (Q2 24/25) | 54.1% | Q2 | ↔ | 55.6% | GMCA benchmarking | End of Q2 collection was 54.06% (rounded to 54.1) against a Q2 target of 55.6%; 1.54% below target. Year on year performance shows a gradual decline, which is a clear reflection of the impact of increasing annual council tax charges as a percentage of household expenditure, and the ongoing cost of living challenges for households. |
| | | F8 | Council Tax overall collection rate | ↑ | Quarterly YTD | | 16.3% | Q2 | | N/A | New KPI no comparator data. | See above comment |
| | | F9 | Council Tax support cases | ↓ | Quarterly | 16,553 | 17,427 | Q2 | ↑ | N/A - Demand led | GMCA benchmarking | The recent increase in council tax support claims reflects the combined impact of rising household costs, above-inflation council tax bills, and adjustments to welfare benefits. The Council has responded proactively by enhancing awareness campaigns and streamlining digital application processes, ensuring that eligible residents can access support more easily. |
| | | F10 | Take-up of E-Delivery documentation (e-billing and invoicing, PASS) | ↑ | Quarterly | 12,782 | 14,738 | Q2 | ↑ | 30,000 cases by end of year | N/A | This financial year has seen a significant increase in the adoption of e-delivery of documentation across our operations, underscoring the success of our proactive digital transformation initiatives. This progress not only reduces administrative overheads and environmental impact but also enhances service reliability and responsiveness. |
| | | F11 | Audit reports achieving Substantial or Reasonable levels of assurance | ↑ | Quarterly | 62% | 25% | Q2 | ↓ | N/A | N/A | Three out of twelve completed reports reached this threshold in Q2. Five out of the twelve were grant or advisory pieces of work and therefore no opinion provided. |
| | | F12 | Purchase orders raised with local companies | ↑ | Quarterly | 11% | 8.5% | Q2 | ↓ | N/A | N/A | Local providers are defined as those where the main business premises or head office is located within Tameside. Nearly 9% of total purchase orders raised in Q2 were with local providers. This will be kept under review during the remainder of 2025/26 to increase the volume where feasible and where procurement from local suppliers delivers value for money. |
| | | F13 | Procurement Invoices paid within 30 days | ↑ | Quarterly | 96.5% | 97.4% | Q2 | ↑ | 98% | GMCA benchmarking | The strong performance on payment of invoices highlights the Council's commitment to prompt payment practices, supporting local suppliers and maintaining positive relationships with vendors. The increase reflects improved internal processes and prioritisation of timely invoice handling, contributing to the local economy and supplier confidence. |

TMBC Corporate Performance Report - Adults - Q2 2025/26

| Services and Functions | Resource £m |
|---|--------------------------------------|
| <p>Tameside Adults services has a range of teams and services which undertake assessments, provide information, advice and support and commission services for local people with Social Care needs who are ordinarily resident in Tameside and which meet a range of statutory duties under the Care Act 2014. In addition services also cover preventative services such as Community Response, Re-ablement and Carers services which are aimed at supporting people within the community and preventing escalation of need.</p> | Gross Budget 179.922 |
| | Service Income (84.534) |
| | Service Grants (15.736) |
| | Contingency Transfers - |
| | Net Budget 79.652 |
| | Forecast Out-Turn 84.754 |
| Demand Volumes | Staffing (exc. Public Health) |
| <p>In the Last 12 Months (October 24 - September 25) there were: 13,100 Requests for Support 7,899 People Supported 2,883 Comprehensive Supported Assessments and 3Cs Conversations completed 3,215 Comprehensive Supported Re-assessments and 3Cs Conversations completed 774 Provider Assessments completed 4,352 People with long term support services at any point during the year including - - 1,237 Placements in Residential or Nursing Care - 3,286 living in the Community</p> | Headcount on Payroll 747 |
| | Full Time Equivalent Positions 668.3 |
| | Agency Staffing Cost (£m) 0.470 |
| | Adnl Hrs & Overtime Costs (£m) 0.119 |
| | |

Director's Commentary

The percentage of contacts resolved at the front door prior to any assessment stands at 37.7%. This includes all contact channels including contact to Early Support and Advice Hub and any other contact direct to teams. Those that progress include people who go on to have assessments for both short term and long term support, and those who go on to receive short term services to support reablement. Quarter 2 Client Level data submissions show that the proportion of people with contacts that are resolved without services following assessment (including assessments for both long and short term services) increases to 54%.

The proportion of people who received short term services where no further request was made for ongoing support has dropped in quarter 2. This is in part due to the widening of criteria for the reablement / IUCT wraparound service meaning more people who are likely to require long-term support are able to access short term services to support independence with the aim of reducing their level of long term need.

Whilst there has been a further drop in new permanent placements in Residential and Nursing for people aged 18-64 the rate has increased for those aged 65 and over. The increase in admissions was identified and a review was undertaken of all 24 hour care placements made by Adult Social Care between 01/05/2025 to 31/08/2025 from hospital (including Intermediate Care) to understand the breakdown of the level of care required alongside a level of scrutiny to ensure all placements were appropriate. Of those people placed in 24 hour care during this timeframe, it was clear that all least restrictive options had been explored and 24 hour care was the only safe destination for these individuals. It was found that many of these individuals had significant long lengths of stay in hospital (over 21 days) due to the complexity of their health and care needs and were discharged during this timeframe. Within the acute trust, there are weekly Length of Stay meetings focusing on individuals that have been in hospital over 10 days to focus on discharge destination (and where possible emphasis on Home First / Discharge to Assess). July/August were noticeably challenging in the acute trust with OPEL pressures alongside people that had a prolonged hospital stay which is evidenced across other GM localities. We have also recently increased sufficiency in extra care housing and the plan going forward is to utilise these spaces were appropriate to support people living independently in the community.

The proportion of residential placements outside the borough dropped in quarter 2 from 20.39% to 19.75% ongoing monitoring is taking place of new and existing out of borough placements to determine the reasons they are being made and identify opportunities to move placements in borough where appropriate.

The proportion of service users in receipt of a direct payment continues to increase and has now exceeded the target set of 17% although this figure remains significantly below the England average of 25.5%. At the end of Quarter 2 2025/26 there were 408 people receiving direct payments compared to 314 at the end of Quarter 2 2024/25. Increased use of direct payments provide greater choice and control for people supported by Adults Services allowing individuals to make more informed decisions about their care including, who provides the support, where, and how it is delivered. An audit of direct payment processes has been undertaken which has provided assurance of the processes implemented to ensure direct payments are appropriately managed.

The number of carers who receive direct payments has increased from 6 at the end of Quarter 1 to 88 at the end of Quarter 2 due to the introduction of the Carers Direct Payment one off grant in July 2025. This grant increases the diversity of support available to Tameside's carers and complements the Carers Services activities programme for Carers.

The proportion of people with a Section 42 Safeguarding enquiry where the risk was reduced or removed at the end of the enquiry was 87% within 1 percentage point of the target figure of 88% slightly decreasing from 87.3% at the end of Quarter 1. Examination of data quality showed that there has been some inconsistency of recording of reduced risk, to improve recording additional guidance has been created to support practitioners. This is available on LAS currently. In the next data and systems meeting there will be a proposal to link the guidance to the question. It is also covered in revised safeguarding training approx. 80% of practitioners have completed this training.

The proportion of good and outstanding Care homes has dropped by 3 percentage points compared to quarter 1 this is reflective of one setting moving from a rating of good to requires improvement. The proportion of Domiciliary providers rated good or outstanding in Tameside also dropped over this period by 5 percentage points, this is due to reduction of in the number of registered providers by 1 rather than a change in inspection outcomes.

The proportion of Annual Reviews overdue continues to decrease at quarter 2 to 29% from 32% at the end of quarter 1 and the proportion of those remaining overdue that were overdue by six months or more dropped by 10 percentage points from 41.7% to 31.8% this reduction equates to 81 people reflecting focus on reducing the number of people who have been waiting longest for a review.

Corporate Outcomes Scorecard - Adults

| Directorate | Priority | Indicator Reference | Indicator | Desired Direction | Time Period | Previous Value | Current Value | Period | Direction of Travel | Target | Comparator Group | Commentary |
|-------------|--|---|--|----------------------|--------------------------|----------------|---------------|--------|---------------------|---|---|--|
| Adults | Healthy and Active Lives | A1 | Percentage of contacts resolved at the front door (no assessment) | ↑ | Rolling 12 Months Period | 38.37% | 37.77% | Sep-25 | ↔ | | | Data has been revised to reflect the number of contacts ending in no further action prior to an assessment taking place this figure increases to 54% including those that end in no further action following assessment as at the end of Quarter 2. |
| | | A2 | Proportion of people who received short-term services (who were previously not receiving services) where no further request was made for ongoing support | ↑ | Rolling 12 Months Period | 67.20% | 63.40% | Sep-25 | ↓ | | | This indicator now follows the new definition as defined by the client level guidance and is taken from the CLD submission. We are aware that there are some data issues to resolve to ensure all our data is counted in the definition, however this is a national issue. There has been a decline in performance for this indicator. |
| | | A3 | New permanent residential and nursing admissions per 100,000, aged 18-64 | ↓ | Year to Date | 17.3 | 11.8 | Q2 | ↓ | | | Fewer placements have been made to residential / nursing care for those aged 18-64. Between April and September 2025, 17 placements were made compared to 25 for the same period in 2024. |
| | | A4 | New permanent residential and nursing admissions per 100,000, aged 65+ | ↓ | Year to Date | 329.6 | 384.2 | Q2 | ↑ | | | There has been an increase in admissions to permanent residential care for those aged 65+. The increase has been in the residential provision, whilst nursing admissions have fallen by 52% between the two periods (19 to 9 placements). |
| | | A5 | Percentage of residential placements outside the borough | ↓ | Quarterly (Snapshot) | 20.39% | 19.75% | Q2 | ↔ | | | This indicator has been rebased to reflect the % of OOB within residential provision as opposed to all placements. There has been a slight reduction in the number of permanent residential placements in OOB placements. (4 placements) |
| | | A6 | Service users in community based services (living at home) | ↑ | Quarterly (Snapshot) | 72.1% | 72.1% | Q2 | ↔ | 72% | | The proportion of people in receipt of care in the community remains stable at 72.1% |
| | | A7 | Service users receiving direct payments | ↑ | Quarterly (Snapshot) | 16.5% | 17.9% | Q2 | ↑ | 17% | 25.5% England Average | The proportion of service users in receipt of a direct payment continues to increase and has now exceeded the target set of 17% although this figure remains significantly below the England average of 25.5%. At the end of quarter 2 there were 408 people receiving direct payments compared to 314 at the end of Quarter 2 2024/25. |
| | | A8 | Carers receiving direct payments | ↑ | Year to Date | 6 | 88 | Q2 | ↑ | | | At the beginning of July we introduced a one-off direct payment for carers, to support them with their caring responsibilities. This complements the range of activities that we also provide to our carers, alongside daytime opportunities and respite services. The current number of people in receipt of a carers one-off direct payment is 88. |
| | | A9 | Proportion of section 42 safeguarding enquiries where the risk was reduced or removed | ↑ | Year to Date | 87.3% | 87.0% | Q2 | ↔ | 88% | | The percentage of S42 safeguarding's where the risk was reduced or removed remains below the target of 88%. |
| | | A10 | Percentage of Section 42 safeguarding re-referrals within 12 months | ↓ | Rolling 12 Months | 3.1% | 5.3% | Q2 | ↑ | | | This indicator shows the percentage of people who had a S42 safeguarding raised in the quarter and whether they had also had a S42 raised in the previous 12 months. There has been an increase of 2 percentage points during QTR1 and QTR2. |
| | A11A | Staff turnover rate - Reablement and Long-Term Support | ↓ | Rolling 12 Months | 16.3% | 14.3% | Q2 | ↓ | | | Staff turnover in both reablement and long term support decreased between QTR 1 and QTR2. | |
| | A11B | Staff turnover rate - Social Workers and Assessors | ↓ | Rolling 12 Months | 15.4% | 15.4% | Q2 | ↔ | | | Staff turnover amongst social workers and assessors remained static between QTR1 and QTR2. | |
| | A12A | Percentage of providers rated good or outstanding by the CQC - Care Homes | ↑ | Quarterly (Snapshot) | 72.7% | 69.7% | Q2 | ↓ | 80% | | N.B. Figures have been recalculated to exclude settings that have either not yet been inspected with their current provider or have not yet been inspected (2) and settings which have not yet been inspected (1). The indicator has been calculated using the total number of Care Homes. Having increased in quarter one the number of settings rated good or outstanding reduced in quarter 2. This reflects one setting moving from Good to Requires Improvement. | |
| A12B | Percentage of providers rated good or outstanding by the CQC - Domiciliary | ↑ | Quarterly (Snapshot) | 90.5% | 85.0% | Q2 | ↓ | 96% | | N.B. Figures have been recalculated to exclude settings that have either not yet been inspected with their current provider or have not yet been inspected. The change in performance shown reflects in a reduction of one in the number of overall inspected settings rather than a change in inspection outcome for an active location. | | |
| A13A | Annual reviews overdue | ↓ | Quarterly | 32.0% | 29.0% | Q2 | ↓ | 35% | | Overdue annual reviews continue to decrease and in the last quarter reduced by a further 3 percentage points. | | |
| A13B | Annual reviews overdue by 6 months or more | ↓ | Quarterly | 41.7% | 31.8% | Q2 | ↓ | | | The longest waits for a review has reduced by 10 percentage points this equates to a reduction of 81 people. | | |

TMBC Corporate Performance Report - Children's Services - Q2 2025/26

| Services and Functions | Resource £m |
|--|--------------------------------------|
| Children's Services hold the lead responsibility for ensuring the safety and wellbeing of children. Children's Services has responsibility for early help, prevention, education, Special Educational Needs and Disabilities (SEND) and social care and safeguarding services with the key aim of providing early help for children and families whilst protecting those that need it. | Gross Budget 159.403 |
| | Service Income (5.819) |
| | Service Grants (57.524) |
| | Contingency Transfers - |
| | Net Budget 96.060 |
| | Forecast Out-Turn 103.494 |
| Demand Volumes | Staffing |
| Number of referrals - 928 | Headcount on Payroll 674 |
| Number of assessments completed - 1070 | Full Time Equivalent Positions 622.5 |
| Number of children in need on a plan - 557 | Agency Staffing Cost (£m) 2.641 |
| Number of children on a Child Protection Plan - 503 | Adnl Hrs & Overtime Costs (£m) 0.025 |
| Number of children in care - 631 | |
| Number of care experienced young people aged 17-24 supported - 447 care leavers in touch | |

Director's Commentary

Q2 data starts to evidence a gradual reduction in the amount of urgent work with children and families which is what we would expect to see at this stage in our improvement journey. All key measures show a slight improvement which will be felt in all parts of the system as intervening more effectively first time reduces referrals, re-referrals, and longer term child protection work. A full suite of measures are reported in the monthly Meaningful Measures report which is presented to Scrutiny and published through the Committee papers for residents to read. That report is also presented to the Improvement Board along with a fully updated Improvement Plan which also tracks progress and key measures of impact.

Corporate Outcomes Scorecard - Children's

| | Priority | Indicator Reference | Indicator | Desired Direction | Time Period | Previous Value | Current Value | Period | Direction of Travel | Target | Comparator Group | Commentary | |
|------------|--------------------|-------------------------------|---|---|-------------------|----------------|---------------|-------------|---------------------|--------------------------|------------------|---|---|
| Children's | Best Start in Life | C1 | Percentage of re-referrals to Children's Social Care within 12 months | ↓ | Quarterly | 28.2% | 26.5% | Q2 | ↓ | 22% | 20.3 SN | The percentage of re-referrals reduced from 28.2% to 26.5% in Quarter 2. We have seen a month on month decrease in the last quarter. Performance remains above our statistical neighbours average of 20.3%. | |
| | | C2 | Percentage of children experiencing 3 or more changes of social worker within 12 months | ↓ | Quarterly | 38% | 39% | Q2 | ↔ | 15% | | | The percentage of children experiencing 3 or more changes of social worker within 12 months increased by 1% in Q2. However this remains significantly above our target of 15%. This is probably attributed to a re-organisation of social work teams |
| | | C3 | Open cared for children cases per 10k | ↓ | Quarterly | 123 | 121 | Q2 | ↔ | Meet Stat Neighbour Rate | 114 SN | | We continue to see a reduction in the rates of CLA starting and open cases. Significant number of children having their Care Order's discharged where they are safely living with their parents, or becoming subject to an SGO. |
| | | C4 | Percentage of children living 20+ miles away from family outside the borough | ↓ | Quarterly | 12.6% | 12.7% | Q2 | ↔ | | 12.8% SN | | The proportion of children living over 20 miles from family outside of Tameside has marginally increased, but still remains below our statistical neighbours average of 12.8%. |
| | | C5 | Percentage of cared for children with up-to-date health assessments | ↑ | Quarterly | 90.9% | 93.1% | Q2 | ↑ | 90% | 93.6% SN | | The percentage of cared for children with an up-to-date annual health assessment increased in Q2 to 93.1%. We are now in line with our statistical neighbours. |
| | | C6 | Percentage of children living in long-term foster care | ↑ | Quarterly | 33.7% | 32.3% | Q2 | ↓ | | | | The percentage of children living in long-term foster care slightly reduced in Q2 to 32.3%. |
| | | C7 | Initial child protection conferences held under 15 working days | ↑ | Quarterly | 52.1% | 56.7% | Q2 | ↑ | 83% | 82.8% SN | | The percentage of CP conferences held within 15 days improved this quarter to 56.7%. |
| | | C8 | CPP reviews completed in timescale | ↑ | Quarterly | 83.7% | 81.5% | Q2 | ↓ | 91% | 94.5% SN | | The percentage of CPP reviews completed in timescale decreased in Q2 to 81.5% this remains below the statistical neighbours average of 94.5%. |
| | | C9 | Percentage of children subject to a CPP for longer than 2 years | ↓ | Quarterly | 1.5% | 0.6% | Q2 | ↓ | | 2.6% SN | | The percentage of children subject to a CPP for longer than 2 years continues to reduce - 0.6%. This equates to 3 children. Performance is below the statistical neighbours average of 2.6%. |
| | | C10 | Percentage of care leavers Aged 19-21 in suitable accommodation | ↑ | Quarterly | 92% | 89% | Q2 | ↓ | | 92% SN | | Q2 has seen and dip in the percentage of care leavers aged 19-21 in suitable accommodation and is now below the statistical neighbours average. |
| | | C11 | First Time Entrants into Youth Justice per 100k | ↓ | Rolling 12-months | 135.0 | 106.0 | Q2 | ↓ | | | | In Q1, 6 children were identified as First Time Entrants. Across the July 2024 –June 25 reporting period, we recorded 26 FTEs—marking a 56% decrease compared to the 59 reported in the previous year. This notable reduction places us significantly below the rate of all statistical Neighbours. |
| | | Foundation Principles | C12 | Percentage of CSC staff who are agency workers | ↓ | Quarterly | 19.4% | 15.2% | Q2 | ↓ | | | The percentage of CSC agency staff continues to reduce now at 15.2% for Q2 |
| | C13 | | Children's annual staff turnover | ↓ | Rolling 12-months | 21% | 26.1% | Q2 | ↑ | | | | There has been an increase in the annual staff turnover. This includes Social Care and Education |
| | | Opportunity to Learn and Earn | C14 | Percentage of Education Health and Care Plans issued within 20 weeks (excluding exceptions) | ↑ | Quarterly | 13% | 16% | Q2 | ↑ | | 60.6% SN | The percentage of EHCPs plans issued within 20weeks has increased from 13% in Q1 16% in Q2 however, remains significantly below the statistical neighbours average of 60.6%. |
| | C15 | | Children missing from education | ↓ | Termly | 121 | 138 | Summer Term | ↑ | | | | The number of children missing from education increased at the end of the summer term. |
| | C16 | | Rate of permanent exclusions from schools (overall) | ↓ | Termly | 0.09 | 0.12 | Summer Term | ↑ | | | | In the summer term, there were 44 permanent exclusions, 82% were from secondary schools. Over the school year cumulative behaviour accounted for 44% of permanent exclusions following assault on pupils (11%) and assault on staff (10%). |
| | C17 | | Percentage of children living in poverty | ↓ | Annual | 28.3% | 30.5% | FYE 2024 | ↑ | | 27.8% NW | | The percentage of the working age resident population who are in employment has declined slightly by 0.5 PP between the latest two periods. However the employment rate remains higher than the NW average (73.7%). |
| | C18 | | Percentage of the working age resident population who are in employment | ↑ | Rolling 12-months | 74.2% | | Jun-25 | ↓ | | 73.7% NW | | |

TMBC Corporate Performance Report - Housing, Environment, and Estates - Q2 2025/26

| Services and Functions | Resource |
|---|---|
| <p>Housing</p> <ul style="list-style-type: none"> •Homes •Homelessness •Housing Enforcement <p>Environment</p> <ul style="list-style-type: none"> •Cultural & Customer Services •Engineering •Environmental Public Protection •Neighbourhood Operations & Greenspace •Bereavement, Pest Control & Dog Wardens •Community Safety and Emergency Planning •Waste Management & Fleet Services | <p align="right">£m</p> <p>Gross Budget 100.718</p> <p>Service Income (46.681)</p> <p>Service Grants (18.390)</p> <p>Contingency Transfers -</p> <p>Net Budget 35.648</p> <p>Forecast Out-Turn 37.322</p> |
| Demand Volumes | Staffing |
| | <p>Headcount on Payroll 668</p> <p>Full Time Equivalent Positions 616.5</p> <p>Agency Staffing Cost (£m) 0.201</p> <p>Adnl Hrs & Overtime Costs (£m) 0.043</p> |

Director's Commentary

Household recycling rates have continued to increase and are above target which has been assisted by summer increase of garden waste tonnage. Also positively residual household waste has decreased.. The increased level of flytipping enforcement continues to have the desired effect on number of incidents with the number of incidents reducing to 654 in quarter 2. Households in temporary accommodation remains the same which is a key pressure for the Council but is relatively positive given the rise in homeless cases over the quarter. Crime rates across the borough have reduced this quarter. In relation to cultural events whilst participation is slightly down on the last quarter it remains on course to meet the year end target of 800,000, particularly now as we enter the christmas festivities which are always well attended.

- Homes
- Homelessness
- Housing Enforcement
- Environment
- Cultural & Customer Services
- Engineering
- Environmental Public Protection
- Neighbourhood Operations & Greenspace
- Bereavement, Pest Control & Dog Wardens
- Community Safety and Emergency Planning
- Waste Management & Fleet Services

Corporate Outcomes Scorecard - Housing, Environment, and Estates

| Directorate | Priority | Indicator Reference | Indicator | Desired Direction | Time Period | Previous Value | Current Value | Period | Direction of Travel | Target | Comparator Group | Commentary |
|-----------------------------------|---|---------------------------------|--|-------------------|-------------|----------------|---------------|-----------|---------------------|------------------|-----------------------------------|--|
| Housing, Environment, and Estates | Safe, Green, and Supportive Communities | P1A | Local Authority motorways and A roads that should be considered for maintenance | ↓ | Annual | 5.0% | 5.0% | 2024/2025 | ↔ | 5.0% | | Only provided annually |
| | | P1B | Local Authority B and C roads that should be considered for maintenance | ↓ | Annual | 2.8% | 2.8% | 2024/2025 | ↔ | B 3.1% C 2.5% | | Only Provided annually |
| | | P2 | Percentage of household waste recycled | ↑ | Annual | 43.40% | 52.70% | Q1 | ↑ | 50% | | Figures for April - June 25. Seasonal increase due to garden waste tonnages |
| | | P3 | Amount of residual household waste (waste not sent for recycling) - kg per household | ↓ | Annual | 91.68 | 84.34 | Q1 | ↓ | 90 kg/hh/Quarter | | Figures for April - June 25 (kg/hh). |
| | | P4 | Fly-tipping incidents | ↓ | Quarterly | 781 | 654 | Q2 | ↓ | NA | | 1,435 incidents YTD |
| | | P5 | Fly-tipping enforcement actions taken | ↑ | Quarterly | 46 | 85 | Q2 | ↑ | 50 | | 131 actions taken YTD |
| | | P6 | Households placed in temporary accommodation | ↓ | Quarterly | 409 | 408 | Q2 | ↔ | NA | | stayed the same level as previous quarter which considering the increase in cases is a positive outcome |
| | | P7 | Crime Rate per 1,000 residents | ↓ | Quarterly | 26.5 | 25.5 | Q2 | ↓ | NA | | Police data has provided the number of recorded crimes in the borough as: July - 2104 August - 1947 September - 1885 A total of 5936 crimes in the borough |
| | | P8 | Library visits per 1,000 residents | ↑ | Annual | 378 | 300 | Q2 | ↓ | 400/Qtr | | Reported as a rate per 1,000 residents |
| | | P9A | Cultural events and activities held within public spaces | ↑ | Quarterly | 34 | 25 | Q2 | ↓ | NA | | Total of 59 events YTD. |
| | P9B | Participants at cultural events | ↑ | Quarterly | 263,257 | 252,270 | Q2 | ↓ | 800,000 per annum | | Total of 515,527 participants YTD | |
| | Foundation Principles | P10 | Calls to Contact Centre | ↓ | Quarterly | 19,006 | 21,239 | Q2 | ↑ | 20,000 | | Call stats on a parr with quarter 2 2024/25 |
| | | P11 | Calls to Contact Centre considered unavoidable | ↑ | Quarterly | 13,199 (76%) | 13,456 (76%) | Q2 | ↔ | 99% | | |

Corporate Outcomes Scorecard - Growth

| Directorate | Priority | Indicator Reference | Indicator | Desired Direction | Time Period | Previous Value | Current Value | Period | Direction of Travel | Target | Comparator Group | Commentary | |
|-------------|---|---|--|-------------------|-------------------|----------------|---------------|--------|---------------------|---------|------------------|---|--|
| Growth | Safe, Green, and Supportive Communities | G1 | Net new homes completed | ↑ | | | | | | | | Reporting processes under development | |
| | | G2 | Net new affordable homes completed | ↑ | | | | | | | | | Reporting processes under development |
| | | G3 | Net new social homes completed | ↑ | | | | | | | | | Reporting processes under development |
| | | G4 | New homes completed as a percentage of Tameside's housing target | ↑ | | | | | | | | | Reporting processes under development |
| | | G5 | Brownfield land developed (hectares) | ↑ | | | | | | | | | Reporting processes under development |
| | | G6 | Capital investment in public realm (£m) | ↑ | | | | | | | | | Reporting processes under development |
| | | G7 | Capital investment in placemaking (£m) | ↑ | | | | | | | | | Reporting processes under development |
| | | G8a | Number of Journeys on Ashton Line (Mertolink) | ↑ | Quarterly | 899,000 | 747,000 | Q2 | ↓ | NA | TfGM | Services suspended due to works on the line, results in lower figures | |
| | | G8b | Number of Journeys started in Tameside (Bus) | ↑ | Quarterly | 2,944,362 | 2,759,155 | Q2 | ↔ | NA | TfGM | Reflects a broader increase in patronage and punctuality (as measured at 82.7%, against an 80% baseline) across Greater Manchester. Tameside's buses joined the Bee Network as part of Tranche 3 in January 2025. | |
| | | G9 | Major planning decisions made on time | ↑ | Rolling 24 Months | 100.0% | 100.0% | Q2 | ↔ | 60% | | | |
| | G10 | Non-major planning decisions made on time | ↑ | Rolling 24 Months | 89.0% | 95.0% | Q2 | ↑ | 70% | | | | |
| | Opportunity to Learn and Earn | G11 | New commercial floorspace delivered (square metres) | ↑ | | | | | | | | | New pods in Ashton Old Baths delivered |
| | | G12 | New enterprises as a percentage of total businesses | ↑ | | | | | | | | | Annual published data |
| | | G13 | High growth enterprises per 100 businesses | ↑ | | | | | | | | | Annual published data |
| | | G14 | Gross Value Added per head | ↑ | | £25,521 | £27,164 | 2023 | | | £50,975 NW | | New Data not available until End of Financial Year |
| | | G15 | Median annual income, full time workers | ↑ | Annual | £29,104 | £33,297 | 2024 | | | £35,298 NW | | New Data not available until End of Financial Year |
| G16 | | Job density | ↑ | | 0.54 | 0.50 | 2023 | | | 0.84 GM | | New Data not available until End of Financial Year | |

TMBC Corporate Performance Report - Public Health - Q2 2025/26

| Services and Functions | Resource |
|---|--|
| Public Health works across the Council, NHS and Integrated Care Boards, and closely with local stakeholders including the Voluntary Faith and Community Sector. Public Health: - Provides public health leadership, information, advice and understanding to enable decisions that are based on people's need and what is effective. □ - Commissions and monitors key Public Health statutory and non statutory services and functions. - Uses public health intelligence to survey and assess the population's health and wellbeing. - Delivers programmes of Health promotion, Health protection, healthcare public health, determinants of health, health communication. The objectives of Public Health within local government are as follows: - Protecting and improving the health of the population and supporting local communities. - Reduce health inequalities. - Investing the ring-fenced grant in high-quality public health services. - Making effective and sustainable use of all resources. - Encouraging health promoting environments including health in all policies. | £m Gross Budget 18.842 Service Income (0.583) Service Grants (2.729) Contingency Transfers - Net Budget 15.530 Forecast Out-Turn 15.530 |

| Demand Volumes | Staffing |
|--|---|
| Local Authority Public Health Mandated Services Public Health are responsible for delivering the following mandated services: - Appropriate open access to Sexual Health services. - Ensuring plans are in place to protect the health of Tameside residents (including infection prevention and control, immunisation and screening plans, health behaviours, substance misuse, Ageing Well etc) - Ensuring the system and Integrated Care Board receives the public health advice they need to support the commissioning of services (Joint Strategic Needs Assessment and Pharmaceutical Needs Assessment workstreams) - Delivery of the National Child Measurement Programme (School Nursing) - Delivery of NHS Healthchecks (CVD secondary prevention programme) - Delivery of mandated elements of the Healthy Child Programme (0-19s service – Health Visiting, School Nursing and FNP) - Statutory duty relating to the provision of support to victims of domestic abuse and their children. Other Services - Councils (upper tier and unitary) are responsible for commissioning drug and alcohol treatment and recovery services as part of their public health responsibilities funded through specific ringfenced grants. | Headcount on Payroll 46 Full Time Equivalent Positions 41.6 Agency Staffing Cost (£m) - Adnl Hrs & Overtime Costs (£m) - |

Director's Commentary

For this quarter, the 6-8 week breastfeeding rates have seen a significant increase, with a large jump between Q4 2024/25 and Q1 2025/26 data, with rates for this quarter higher than the England average, with Tameside at 57%. This is positive, and although this figure will fluctuate owing to different cohorts of mothers and babies, the overall trend over the last 10 years has shown sustained increases of breastfeeding of at least 1% per year. This reflects on the hard work of our commissioned services including health visiting and the specific breastfeeding peer support service.

In regard to the health visiting 2-2.5 year check, Tameside consistently sees high uptake of this mandated check by health visitors, and is significantly above the England average. The trend overall has been consistent with over a 90% uptake of the review for several periods. This check is important to ensure a child is growing and developing as expected, identify any potential developmental and support needs early, and providing relevant support.

Uptake of the supervised toothbrushing scheme, which aims to improve the oral health of our young children has quickly increased this quarter from 16.9% to 32% as this new programme is rolled out across Tameside schools. This is an innovative project to reach out to all Tameside primary schools to offer supervised brushing, ahead of most areas in the country. The ambition is to continue to increase the roll out of this programme and expand the uptake further to reach as many children as possible with this evidence-based approach to improving oral health in our children. This is particularly targeted in more deprived areas where measures for oral health are worse. Once schools are engaged in this programme, we see a high rate of engagement among pupils.

The number of children in Year 6 who are overweight or obese has increased slightly in the latest annual data. However this is in line with the national (England) trend, and this rate does fluctuate year on year. It should be noted that Tameside remains above the national average of Year 6 pupils who are overweight or obese. Work with our schools continues to introduce healthy nutrition and the new Tameside Food Partnership focus on whole system approaches will continue to tackle the wider challenges around healthy weight and reducing overweight and obesity. □

Corporate Outcomes Scorecard - Public Health

| Directorate | Corporate Plan Alignment | Indicator Reference | Indicator | Desired Direction | Time Period | Previous Value | Current Value | Period | Direction of Travel | Target | Comparator Group | Commentary | |
|---------------|---|---|--|--|--|----------------|---------------|--|---------------------|---|-------------------------------|---|---|
| Public Health | Healthy and Active Lives | PH1A | Healthy Life Expectancy at birth, Male | ↑ | Three Year Rolling Calculated Annually | 57.4 (M) | 55.6 (M) | 2021-2023 | ↓ | Increase in HLE | 61.5 (ENG) | Relatively stable trend with slight in-year reduction. Continue to monitor. Note that the Tameside rate for Healthy Life Expectancy is below the national average. 12th lowest male HLE in England; 20th lowest female HLE in England. Male HLE in Tameside is second highest of our 15 statistical neighbours. For both males and females, the gap with England remains stable, with a significantly lower HLE, though this has reduced slightly in the latest period. It should be noted that there has been a slight reduction in the national HLE and some statistical neighbours have seen larger recent reductions. □ | |
| | | PH1B | Healthy Life Expectancy at birth, Female | ↑ | Three Year Rolling Calculated Annually | 57.7 (F) | 56.2 (F) | 2021-2023 | ↓ | Increase in HLE | 61.9 (ENG) | □ | |
| | Best Start in Life | PH2 | % Smoking at time of delivery | ↓ | Quarterly | 5.2% | 5.3% | Q1 | ↔ | National Ambition 6.0% | Q1 4.7% (ENG) | The data reported here is one quarter behind due to national validation before data release. Although a slight increase this quarter, Tameside has a high recording rate of smoking status at 1.7% unknowns, compared to the England average of 6.8%. Tameside is also below the national ambition of 6%. □ | |
| | Healthy and Active Lives | PH3 | Prevalence of smoking, 18+. Survey Data | ↓ | Annual | 20.2% | 15.9% | 2023 | ↓ | Reduction to National Average | 11.6% (ENG) | Annual data - no update this quarter. We continue to deliver the Tobacco-free plan with increased capacity for stop smoking services which is having a positive impact on smoking prevalence. □ | |
| | | PH4 | % of population 'inactive' (<30m exercise a week) | ↓ | Annual | 28.2% | 28.9% | 2023/24 | ↔ | Reduction in inactivity | 22.6% (ENG) | Annual data - no update this quarter. The Active Alliance oversees the physical activity agenda. This year will see the launch of the Every Move Matters brand and the completion of the needs assessment which will provide actionable recommendations to improve PA levels in Tameside over the next 3 years to increase PA levels across all communities. □ | |
| | | PH5 | % adults (18+) classified as overweight or obese | ↓ | Annual | 70.3% | 72.0% | 2023/24 | ↑ | Reduction to National Average | 64% (ENG) | Annual data - no update this quarter. The Healthy weight partnership oversees the Healthy weight plan and is reviewing the action plan to ensure more focus on prevention and compassionate approach to healthy weight. □ | |
| | | PH6 | Admission rate for alcohol related harm per 100k (Broad Definition) | ↓ | Annual | 2,104 | 2,421 | 2023/24 | ↑ | Reduction to National Average | 1,824 (ENG) | New drop in service commenced in April 2025, delivered by Change Grow Live, called 'New Beginnings'. This service allows improved access, in the evenings without an appointment to seek help, brief intervention and structured treatment for both drug use and also alcohol. This will hopefully help decrease hospital admissions | |
| | | PH7 | Deaths from drug misuse per 100k | ↓ | Three Year Rolling Calculated Annually | 12.3 | 10.3 | 2021-23 | ↓ | Reduction to National Average | 5.5 (ENG) | It is encouraging to see this reduction. We have a strong Drug Related Death partnership panel in Tameside and our approach is seen as an exemplar. There are coroner delays (South Manchester) so further quarters will be carefully monitored. □ | |
| | | PH8 | Deaths due to suicide- rate per 100,000 | ↓ | Three Year Rolling Calculated Annually | 8.3 | 9.7 | 2021-23 | ↑ | Reduction in Suicides | 10.7 (ENG) | This recent increase reflect the national trend which has also increased. The local rate is lower than the England rate, but statistically similar. Prevention is led by the Suicide Prevention Partnership, which has delivered targeted work with Ashton Train Station and surrounding area; further sharing of Money Advice Referral Tool; co-ordinated comms messages; promoting of suicide prevention training; Suicide Prevention has also been scrutinised by the Health & Social Care Scrutiny Panel. □ | |
| | | PH9 | Uptake of influenza vaccinations age 65+ | ↑ | Annual | 73.7% | 70.2% | 2024/25 Flu Season | ↓ | 75% Uptake Goal | 74.9% (ENG) | We have seen decreasing uptake in flu vaccine since the pandemic and this is not dissimilar to national or regional trends in uptake. This falling uptake has been noted by the system and there are plans in place to aim to improve uptake, including increasing accessibility of vaccinations and an annual communications plan to promote the flu vaccine to all eligible groups. □ | |
| | | Safe, Green, and Supportive Communities | PH10 | Percentage of Repeat Victims of Domestic Abuse | ↓ | Quarterly | 11.70% | 10.62% | Q2 | ↔ | Reduction in repeat Victims | 11.91% (GMP) | This quarter has seen a slight increase in the number of repeat victims of domestic abuse. This is in line with GM trends in the number of domestic abuse victims overall. This metric is also subject to variation from quarter to quarter, with seasonal trends also being a factor. Partnership working continues to focus strongly on supporting victims of domestic abuse whilst also identifying and working with those using harmful behaviours. □ |
| | | Best Start in Life | PH11 | Under 18 conception rate per 100,000 | ↓ | Quarterly | 23.1 | 23.8 | Q4 2022 | ↔ | Reduction to National Average | 12.9 (ENG) | Due to small numbers quarterly rates fluctuate greatly (Q4 n=25; Q3 n=24; Q2 n=27; Q1 n=19). However, Tameside's Q4 rate is 9th highest in England. A teenage pregnancy working group has been reconvened and a sexual health needs assessment is being commissioned to help inform how best to target resources. □ |
| | PH12 | | Rate of breast-feeding at 6-8 weeks | ↑ | Quarterly | 44.7% | 57.0% | Q1 | ↑ | Increase to National Average | 52.7% (ENG) 2023/24 | Q2 data currently not available as being validated by the ICFT. For this quarter we have seen quite a large jump from q4 to q1 currently now this stands at 57%. It is positive but the rate might fluctuate throughout the year, as the cohort of mothers and babies changes each quarter. | |
| | PH13 | | Percentage of children aged 2.5 years old who received a 2-2.5 year review | ↑ | Quarterly | 93.2% | 93.2% | Q1 | ↔ | Increase to National Average | 78.4% (ENG) 2023/24 | Q2 data currently not available as being validated by the ICFT. We continue to achieve above the national average. These figures are closely monitored and if confirmed will be responded to accordingly. Some quarterly variation is to be expected and does not represent a sustained change in performance. □ | |
| | PH14 | | Children who are school ready (percentage of children achieving a good level of development at the end of Reception) | ↑ | Annual | 60.9% | 62.0% | 2023/24 | ↑ | Increase to National Average | 67.7% (ENG) | This is an annual update and shows some signs of improvement, which is positive, although this is not yet statistically significant and Tameside still sits below the national average so there needs to be continued focus on this. □ | |
| | PH15 | | Percentage of reception children taking part in supervised toothbrushing at school | ↑ | Quarterly | 16.9% | 32.0% | Q2 | ↑ | 60% | - | STB data for Qrt 2 25/26 as requested. 25 Primaries involved. 727 children out of 749 (97%). 1 Primary due to start in January 26. Uptake so far is 25 schools out of 78 (32%). Invitation letters, signed by James, were sent out to all Primaries in Sept 25. Those who did not respond were followed up with a phone call. I also attended the Primary Heads meeting in Sept to promote engagement. | |
| PH16 | % of children in year 6 who are overweight or obese | ↓ | Annual | 37.2% | 38.2% | 2024/25 | ↑ | Reduce gap between most and least deprived areas | 36.2% (ENG) | Slight increase since the previous year; however, we do see ongoing fluctuation. The increase is in line with national trend but Tameside remains above national average. | | | |

TMBC Corporate Performance Report - Legal and Democratic Services - Q2 2025/2026

| Services and Functions | Resource £m |
|--|-------------------------------------|
| -Legal Services | |
| -Democratic Services including Member Services and Elections | |
| | Gross Budget 4.701 |
| | Service Income (0.257) |
| | Service Grants (0.020) |
| | Contingency Transfers - |
| | Net Budget 4.424 |
| | Forecast Out-Turn 5.284 |
| Demand Volumes | Staffing |
| | Headcount on Payroll 32 |
| | Full Time Equivalent Positions 29.7 |
| | Agency Staffing Cost (£m) 0.368 |
| | Adnl Hrs & Overtime Costs (£m) - |

Director's Commentary

Legal and Democratic Services was established as a separate directorate in September 2025. Alongside delivering on the existing programme of work the Directorate is undergoing the process of fully establishing its performance and business planning structures, including determining how best to track performance and delivery against the annual Business Plan. These measures will be brought forward for inclusion in the Council's Corporate Performance Reports once established.