TMBC Corporate Performance Report - Corporate Services - Q3 2025/2026

Services and Functions

The Corporate Services directorate contains many of the Council's central supporting services. Teams within the directorate support the day-to-day operation of the Council as an employer and provider of public services and set and monitor the organisation's strategic direction. The services within the directorate are:

-Executive Support
-People and Workforce Development (HR, Organisational & Workforce Development, Communications)
-Policy, Strategy, and Change (Business Intelligence, Transformation and Improvement, Policy and Scrutiny)
-Digital Tameside (ICT, Information Governance, iNetwork)

Resource

	£m
Gross Budget	15.664
Service Income	(1.504)
Service Grants	(0.046)
Contingency Transfers	-
Net Budget	14.114
Forecast Out-Turn	13.898

Demand Volumes

Staffing

Headcount on Payroll	251
Full Time Equivalent Positions	242.3
Agency Staffing Cost (£m)	0.043
Adnl Hrs & Overtime Costs (£m)	0.002

Director's Commentary

Teams across the Corporate Services Directorate have continued to work to support the Council's strategic priorities and enable frontline services.

Agency spend across the organisation has fallen by 34.3% on the previous quarter and is down 50.2% on the same point last year. Reducing agency costs is a key corporate priority with spend reductions across the organisation supported by work to increase permanent recruitment and retention of staff, with recent permanent recruitments to a number of senior posts. The service will continue to support services with permanent recruitment to vacant posts to further decrease agency spend.

Absence rates remain high, with 3.51 days lost on average per FTE over Quarter 3, equivalent to 9,505 FTE days lost in the three-month period. Work is ongoing to reduce absence rates including through a strengthened wellbeing offer and an upcoming Talent Strategy and leadership Behaviours Framework. Work also continues to support officers to remain in, and return to, attendance at work, and to support managers to accurately record attendance and support staff.

Staff turnover has continued to fall, with 10.79% of staff voluntarily leaving employment in the 12 months to the end of December. This is below the ceiling target of 15% and remains within the generally accepted healthy range of 10% to 15% for a large public sector organisation.

Response timeliness for Freedom of Information, Environmental Information, and Subject Access Requests has improved somewhat on the previous quarter. In Quarter 2, performance was inhibited by unexpected capacity issues which have now been resolved, although timeliness in Quarter 3 was impacted by the annual Christmas closure; this is an expected seasonal fluctuation and the service is confident that the high levels of performance seen previously will be restored in Quarter 4.

The Council's Information Governance team handled 63 reported data breaches over Quarter 3, alongside 7 near misses. This is a reduction from the 79 breaches and 20 near misses of Quarter 2, but the figures continue to show the impact of the team's training programme delivered across the organisation following the ICO's recent visit, which has led to increased vigilance and a better understanding of information governance rules, including how and when to report a potential breach.

Corporate Scorecard - Corporate Services												
Directorate	Priority	Indicator Reference	Indicator	Desired Direction	Time Period	Previous Value	Current Value	Period	Direction of Travel	Target	Comparator Group	Commentary
Corporate Services	Foundation Principles	CS1	Full Time Equivalent Positions		Quarterly	2,674.0	2,705.3	Q3	↑			The number of full time equivalent positions at Tameside Council increased by 31.3 roles from Q2 to Q3
		CS2	Gender pay gap		Annual	-0.7%	1.99%	2024/25	↑	0%	7% (ENG)	The gender pay gap is the difference in average earnings between men and women. A value of 0 indicates exact parity in average earnings. The national benchmark for the year 2024/25 is 7%.
		CS3	Spend on Agency Staff	↓	Quarterly	£5,309,546 (Q3 2024/25)	£2,647,388	Q3	↓			Agency spend has reduced by £2,662,158 when compared with the same period last year. This is a positive change. Agency spend reduction remains a priority with a focus on permanent recrutiment.
		CS4	Days lost to sickness per FTE	↓	Quarterly	2.29 (Q3 24/25)	3.51	Q3	↑			9,505 total FTE days lost to sickness absence over Q3.
		CS5	Annual staff turnover- people voluntarily leaving employment as a percent of total workforce in the year		Quarterly	11.34%	10.79%	Q3	↓	Approx 15%		Staff turnover is down by 0.55 on the same period last year. 10-15% turnover is considered to be a healthy baseline for staff turnover in a large public sector organisation.
		CS6	Consultations open		Quarterly	18	17	Q3	↔			17 surveys were open at some point during the quarter including the Borough Plan consultation, the annual budget consultation, and the preferred options plan survey for Homes Spaces Places.
		CS7	Consultation Responses	↑	Quarterly	156	477	Q3	↑			Five surveys closed during quarter 3, including the Borough Plan 2030 survey (194 responses), a consultation on extending the Public Space Protection Order in Ashton Town Centre (122), and an electric vehicle infrastructure surtvey (120).
		CS8	External Communications Sentiment Score	↑	Quarterly	+7		Q3		+4		This metric is temporarily unavailable due to reporting system issues.
		CS9	Complaints received (stage 1 and 2)	↓	Quarterly	336	272	Q3	↓			A slight decrease in the number of Stage 1 and 2 complaints being received.
		CS10	Local Government Ombudsman contacts received	↓	Quarterly	14	16	Q3	↑			Number of LGSCO contacts received is broadly the same on the last 1/4.
		CS11	Freedom of Information/Environmental Information Regulation requests responded to on time	↑	Quarterly	68.3% (of 372)	70.71% (of 420)	Q3	↑			There has been a 13% increase in the number of FOI and EIR requests received by TMBC in Q3 compared to Q2. Additionally a small percentage increase in response rates wtihin sent statutory timescales.
		CS12	Subject Access Requests responded to on time	↑	Quarterly	54.0% (of 87)	55.67% (of 97)	Q3	↑			There has been an 11.5% increase in the number of SAR requests received by TMBC in Q3 compared to Q2. Additionally a small percentage increase in response rates sent wtihin statutory timescales.
		CS13	Data breach incidents and near misses	↓	Quarterly	79 Breaches 20 Near Misses	63 Breaches 7 Near Misses	Q3	↓			The organisation has seen an overall 25% reduction in information security incidents reported to the Information Governance Team in Q3, although the number of breaches as proportion of total (87.5% Q3 vs 73.8% Q2) has increased.
		CS14	IT support tickets	↓	Quarterly	8,291	6,584	Q3	↓			The reduction in tickets from Q2 to Q3 is primarily due to the Christmas closure period, which falls within Q3. This results in fewer fully operational working days and increased staff leave, naturally leading to a lower volume of reported tickets. This is consistent with previous years.
		CS15	Births registered within 42 days	↑	Quarterly	98%	98%	Q3	↔			Performance remains stable for this indicator
		CS16	Deaths registered within 5 days of receipt of an MCCD	↑	Quarterly	98%	98%	Q3	↔			Performance remains stable for this indicator

TMBC Corporate Performance Report - Finance - Q3 2025/2026

Services and Functions

Finance as a Directorate is comprised of Audit and Assurance, Revenues and Benefits, Financial Management, and Procurement (through STAR, the Council's shared Procurement service hosted by Trafford Council).

Audit and Assurance provides internal audit, counter-fraud, risk and insurance services to the Council.

Revenues and Benefits Services collects Council Tax, Business Rates and Sundry Debts and takes the largest volume of customer calls in the Council. It also co-ordinates and holds the Council's corporate mailing contract.

Financial Management provides the Council with the full suite of financial advice and support across Capital and Revenue Expenditure whilst delivering the statutory functions required of the Section 151 Officer.

Procurement provides strategic procurement advice and runs compliant procurement activity for the Council's commissioned services.

Resource

	£m
Gross Budget	106.510
Service Income	(14.715)
Service Grants	(43.002)
Contingency Transfers	-
Net Budget	48.792
Forecast Out-Turn	42.451

Demand Volumes

Adult Social Care Financial Assessments completed in quarter 3

269	October
229	November
155	December
653	Total

Staffing

Headcount on Payroll	208
Full Time Equivalent Positions	193.3
Agency Staffing Cost (£m)	0.155
Adnl Hrs & Overtime Costs (£m)	-

Director's Commentary

The Revenues and Benefits service continues to deliver efficient and customer-focused outcomes throughout the reporting period. Collection rates for council tax and business rates have remained robust despite ongoing economic pressures, reflecting effective recovery strategies and proactive engagement with residents and businesses. The administration of housing benefit and council tax support has continued to meet stautory deadlines, ensuring timely support for vulnerable households. While challenges such as increased demand and legislative changes have required adaptive approaches, the service has maintained compliance and improved digital accessibility, contributing to enhanced customer experience and operational relience. Q3 saw a drop in performance within the accounts payable team, due to a reduction in staffing resources, but remedial actions are being implemented to bring performance back on track.

The Adult Services Financial Assessment team have completed a total of 653 financial assessments during the third quarter of the year. For new packages of care, the time taken to process the financial assessment reduced from an average of 55 days in quarter two, to an average of 36 days in quarter three. The on-line financial assessment form is due to go live during Qtr 4 of 2025/26. This will allow service users and their representatives to easily calculate their financial contribution and will create capacity within the team .

In the third quarter of 2025/26 the Financial Management team have continued to monitor the Council budget on a monthly basis and there has been significant improvement in the monitoring position of the overall budget in Q3. The month 9 (quarter 3 period end) revenue and capital outturn forecast monitoring report was presented to the Executive Cabinet on 28th January 2026 as the final monitoring position of the year. Work has continued on the Council budget for 2026/27 and following receipt of the Final Local Government Finance settlement on 9th February 2026 proposals for a balanced budget have been presented to Executive Cabinet on 18th February 2026. This will progress to Budget Council on 2nd March 2026. The external audit team have also concluded the audit of the Statement of Accounts for 2024/25 and their report will be presented to Audit Committee on 25th February 2026.

The Internal Audit and Assurance have introduced a number of improvements to our internal audit processes and developed a new performance reporting for the service, alongside delivering training and specific briefings for Audit Committee members. This includes revised terms of reference, one page reporting, and multiple dashboards that allow the Auidt Committee full oversight of audit progress, future planned audits, coverage of strategic risks and transparency over outstanding audit recommendations. All changes introduced by the Assurance Team during Quater 3 will be presented to Audit Committee on 25th February.

Corporate Outcomes Scorecard - Finance												
Directorate	Priority	Indicator Reference	Indicator	Desired Direction	Time Period	Previous Value	Current Value	Period	Direction of Travel	Target	Comparator Group	Commentary
Finance	Foundation Principles	F1	Savings delivered	↑	Quarterly	3.178m or 14.1% of target	3.564m or 15.8% of target	Q3	↑	100%	N/A	£3.564m of savings have been achieved at the end of qtr 3. This is against the annual savings requirement of £22.926m approved by the Council within the 2025/26 Council budget report. Please note that this was subsequently reduced to £22.543m within the month 6 revenue monitoring report. The remaining unachieved savings to date have been RAG rated, with £3.273m rated green, £4.365m rated Amber and £11.341m rated red. The Council remains committed to the delivery of the savings plans with mitigating proposals implemented where necessary to ensure that the annual sum approved by the Council is achieved by 31 March 2026.
		F2	Debt outstanding as a percentage of net expenditure (debt/revenue ratio)	↓	Quarterly	46.5%	43.1%	Q3	↓	Baseline Year	TBC	In Q3 of 2025/26, the council repaid a £10m loan at a discount which reduced the amount of debt outstanding.
		F3	Return on Investments, percentage of interest earned relative to benchmarks	↑	Quarterly	4.66%	4.10%	Q3	↓	3.90%	The Council's Treasury Advisor client base.	The indicator provides a weighted average rate of return (interest) at qtr 3 against the Council's treasury investment portfolio (£38.7m). The annual target will be reviewed during the next quarter to determine the % to deliver against for 2025/26 - the qtr 3 target is provided for reference and based on the 3 month swap rate at 31/12/25. The averagereturn of the Council's Treasury Advisor client base of 129 local authorities at the end of the period across similar investments was 4.08%.
		F4	Sundry debt collection rate (excluding Adult Social Care)	↑	Quarterly	72.86%	83.13%	Q3	↑	75% - end of year target	GMCA benchmarking	Performance showed a positive uplift in Q3, reflecting the benefits of targeted operational improvements across the service.
		F5	NDR in-year collection rate	↑	Quarterly YTD		80.1%	Q3		81.3%	GMCA benchmarking	Business rates collection performance at the end of Q3 is below the projected target, driven primarily by instalment defaults and delayed payments.The wider economic climate has contributed to a slow down in collection. Proactive casework, early enagagement with high-risk accounts and strengthened recovery action in Q4 is planned.
		F6	NDR overall collection rate	↑	Quarterly YTD	36.83%	37.2%	Q3	↑	N/A	New KPI. No compartative data availale.	See above comment.
		F7	Council Tax in-year collection rate	↑	Quarterly YTD		80.0%	Q3		81.6%	GMCA benchmarking	The in-year council tax collection rate dipped slightly in Q3 against target, reflecting a combination of seasonal payment behaviours and increased financial pressures on households during the winter period.
		F8	Council Tax overall collection rate	↑	Quarterly YTD	16.27%	19.3%	Q3	↑	N/A	New KPI. No compartative data availale.	See above comment.
		F9	Council Tax support cases	↓	Quarterly	17,427	17,353	Q3	↓	N/A - Demand led	GMCA benchmarking	Case numbers continue to reduce mainly due to the ongoing managed migration of legacy benefit claimants onto Universal Credit.
		F10	Take-up of E-Delivery documentation (e-billing and invoicing, PASS)	↑	Quarterly	14,738	19,540	Q3	↑	30,000 cases by end of year	N/A	Steady progress has been maintained in Q3 to increase the uptake of e-delivery in Q3
		F11	Audit reports achieving Substantial or Reasonable levels of assurance	↑	Quarterly	40%	83%	Q3	↑	N/A	N/A	Five out of six completed reports reached this threshold in Q3. 6 reports issued, 1 No Assurance, 4 Reasonable, 1 Substantial.
		F12	Purchase orders raised with local companies	↑	Quarterly	8.5%	8.5%	Q3	↔	N/A	N/A	The numbers of PO's raised with local companies has remained stable in Q3.
		F13	Procurement Invoices paid within 30 days	↑	Quarterly	97.4%	88.5%	Q3	↓	98%	GMCA benchmarking	Resource issues in Q3 have impacted on performance on accounts payable, but remedial measures are being implemented in Q4 to bring performance back up to target and increase overall resilience in this area.

TMBC Corporate Performance Report - Adults - Q3 2025/26

Services and Functions

Tameside Adults services has a range of teams and services which undertake assessments, provide information, advice and support and commission services for local people with Social Care needs who are ordinarily resident in Tameside and which meet a range of statutory duties under the Care Act 2014. In addition services also cover preventative services such as Community Response, Re-ablement and Carers services which are aimed at supporting people within the community and preventing escalation of need.

Resource (exc. Public Health)

	£m
Gross Budget	179.922
Service Income	(84.534)
Service Grants	(15.736)
Contingency Transfers	-
Net Budget	79.652
Forecast Out-Turn	85.416

Demand Volumes

In the Last 12 Months (January - Decemeber 2025) there were:
13,594 Requests for Support
11,932 People Supported
3,363 Comprehensive Supported Assessments and 3Cs Conversations completed
3,419 Comprehensive Supported Re-assessments and 3Cs Conversations completed
707 Provider Assessments completed
4,334 People with long term support services at any point during the year including -

- 1,189 Placements in Residential or Nursing Care
- 3,293 living in the Community

Staffing (exc. Public Health)

Headcount on Payroll	759
Full Time Equivalent Positions	681.4
Agency Staffing Cost (£m)	0.343
Adnl Hrs & Overtime Costs (£m)	0.103

Director's Commentary

Contact volumes remained high in December with the proportion of people whose contacts were resolved at the point of contact without the need for an assessment or formal support slightly increasing to 38.25%. Over the coming months, TMBC will be carrying out transformation work at the front door of Adult Social Care. This work will change how requests from both the public and professionals are managed. Our aim is to reduce duplication and ensure people only need to tell their story once. These changes will also help ensure that individuals are supported by the right skilled professional at the earliest point in their journey. By improving community navigation and placing greater emphasis on building personal resilience, we will be better able to support people to remain at home, living well, for longer. As a result of these improvements, we anticipate an increase in the percentage of contacts that can be resolved at the front door without the need for a formal assessment.

Whilst there has been a further drop in new permanent admissions to Residential and Nursing for people aged 18-64 the rate has increased for those aged 65 and over. The increase in admissions was identified in quarter 2 and a review was undertaken of all 24 hour care placements made by Adult Social Care, increased sufficiency in extra care housing is helping to increase options available to people who require care and support. Whilst in quarter 3 we have seen lower levels of new permanent admissions than in quarter 1 and 2, it is likely that pressure will continue into Quarter 4 with seasonal winter pressure, alongside ongoing OPEL pressures at the Acute Trust contributing to this. Increased focus on and development of the reablement offer is aimed at reducing demand for permanent admissions by supporting people to live well at home for longer within the community.

The proportion of people placed out of borough has remained broadly static increasing by 0.15 percentage points. The most common reason for those accessing provision outside of the borough was lack of suitable specialist provision in the borough followed by people moving closer to family. Our living well at home strategy means we always seek to provide suitable provision and homes in the Tameside area, where this isn't possible it will be as close to home as possible. Where possible within the GM region or High Peak close to Tameside's boundary with over two thirds of placements (69%) in the Greater Manchester area and a further 8% in High Peak. Placements out of borough are reviewed on an ongoing basis with the aim of bringing people back in borough where the move is appropriate and in the best interest of the person.

The proportion of people in receipt of Direct Payment has increased by a further 1 percentage point to 18.9% above the target figure of 2025/26 of 18% and continuing to close the gap the England average of 25.5%. In quarter 3 the trajectory of increase has slowed following rapid initial increase in quarters 1 and 2. Increased use of direct payments provide greater choice and control for people supported by Adults Services allowing individuals to make more informed decisions about their care including, who provides the support, where, and how it is delivered. Over the same period the number of Carers supported through Direct Payments has increased from 88 to 193 this increase is due to the introduction of the Carers one off Direct Payment grant in quarter 1.

The proportion of Section 42 Safeguarding enquiries where the risk was reduced or removed increased to 88.3% slightly better the target figure of 88% for 2025/26. As previously reported analysis of data quality has shown inconsistency and learning has been linked into a revised training programme and guidance for people raising safeguarding concerns and conducting safeguarding enquiries which has contributed to improved performance against this indicator.

Staff turnover has dropped to quarter 3 for both reablement and long term support and social workers and assessors. Interrogation of staff turnover data following higher figures in quarters 1 and 2 showed a that higher rates had been driven by the age profile of the workforce with a number of retirements.

The proportion of care homes rated as Outstanding or Good has decreased slightly due to one care home moving from Good to Requires Improvement and the inclusion of an additional care home which had not previously been inspected under their current ownership Ongoing work to improve quality in care homes is taking place including the implementation of a revised quality strategy and targeted support for homes that have not been inspected recently.

Whilst the overall proportion of annual reviews has continued to decrease to 26.5% from 29% at the end of quarter 2 and has reduced in each quarter of 2025/26 to date. The proportion of reviews overdue for six months or more has decreased marginally over this period having dropped 10 percentage points between quarter 1 and quarter 2. This is in part due to a both focus on completing reviews for those with the longest waits and the overall reduction in the numbers of people waiting for a review. Overdue reviews are monitored operationally on a weekly and monthly basis with targeted activity taking place to ensure those waiting longest are reviewed as quickly as possible.

Corporate Outcomes Scorecard - Adults												
Directorate	Priority	Indicator Reference	Indicator	Desired Direction	Time Period	Previous Value	Current Value	Period	Direction of Travel	Target	Comparator Group	Commentary
Adults	Healthy and Active Lives	A1	Percentage of contacts resolved at the front door (no assessment)	↑	Rolling 12 Months Period	37.77%	38.25%	Dec-25	↔			Contact volumes remained high in December with the proportion of people whose contacts were resolved at the point of contact without the need for an assessment or formal support slightly increasing to 38.25%.
		A2	Proportion of people who received short-term services (who were previously not receiving services) where no further request was made for ongoing support	↑	Rolling 12 Months Period		72.40%	Dec-25				Methodology for calculating this data from national Client Level Data submissions has been reviewed leading to fewer reablement episodes where there was not a matched outcome. This has increased the accuracy in the reported figures and this is reflected in the increase seen between quarterly data submissions.
		A3	New permanent residential and nursing admissions per 100,000, aged 18-64	↓	Year to Date	18.4	17.3	Q3	↓			Fewer placements have been made to residential / nursing care for those aged 18-64 when compared to the same point in 2024/25.
		A4	New permanent residential and nursing admissions per 100,000, aged 65+	↓	Year to Date	459.6 (Q3 24/25)	528.8	Q3	↑			New permanent admissions for those aged 65+ have remained higher than those seen in 2024/25 across the first three quarters of 2025/26 with higher numbers of entries seen in quarter one and two dropping in quarter 3 and the overall rolling rate of 528.8 per 10k population remaining above the rate of 459.6 seen at the end of the quarter 3 2024/25.
		A5	Percentage of residential placements outside the borough	↓	Quarterly (Snapshot)	19.75%	19.90%	Q3	↔			The overall proportion of people placed outside of Tameside has remained broadly static increasing slightly from 19.75% at the end of Quarter 2 to 19.9%.at the end of quarter 3.
		A6	Service users in community based services (living at home)	↑	Quarterly (Snapshot)	72.1%	72.6%	Q3	↔	72%		The proportion of people supported to live well in the local community remained broadly static between quarter 2 and quarter 3 with a marginal increase of 0.5 percentage points over the period. Overall number of people in receipt of support have also risen over this period.
		A7	Service users receiving direct payments	↑	Quarterly (Snapshot)	17.9%	18.9%	Q3	↑	17%	25.5% England Average	The overall proportion of people receiving services (excluding those receiving a service as a carer) in receipt of a direct payment increased to 18.9% at the end of Quarter 3. Whilst this figure remains below the England Average of 25.5% it is above the 2025/26 target figure of 17% and has increased in each quarter
		A8	Carers receiving direct payments	↑	Year to Date	88	193	Q3	↑			The number of Carers receiving direct payments has increased to 193 to the end of Quarter 3 compared to 88 at the end of quarter 2 this is due to the introduction of the Carers Direct Payment One Off Grant in quarter 1.
		A9	Proportion of section 42 safeguarding enquiries where the risk was reduced or removed	↑	Year to Date	87.0%	88.3%	Q3	↑	88%		The proportion of section 42 enquiries where risk was found to have reduced or been removed has increased from 87% at the end of quarter 2 to 88.3% at the end of quarter 3 meeting the target of 88% for the year for the first time in 2025/26.
		A10	Percentage of Section 42 safeguarding re-referrals within 12 months	↓	Rolling 12 Months	7.3%	7.4%	Q3	↔			Whilst the proportion of repeat Section 42's remains relatively low conversion rates from concern to section 42 are lower than average. Ongoing work practice improvement to ensure that Section 42 enquires are recorded correctly and reduce the number of safeguarding concerns raised that are deemed not to be a safeguarding may impact on this figure. N.B Q2 data has been revised to reflect the proportion of people with more than one Section 42 in a rolling 12 month period to the end of the quarter. Previous data gave a figure for those that had a Section 42 in each quarter.
	Foundation Principles	A11A	Staff turnover rate - Reablement and Long-Term Support	↓	Rolling 12 Months	14.3%	11.9%	Q3	↓	Approx 15%		Staff turnover within Reablement and Long-Term Support dropped to 11.9% in the 12 months to the end of quarter 3 compared to 14.3% in the 12 months to the end of quarter 2. Higher turnover earlier in the year has been, in part, driven by the age profile of staff with a number of retirements.
		A11B	Staff turnover rate - Social Workers and Assessors	↓	Rolling 12 Months	15.4%	11.3%	Q3	↓	Approx 15%		Staff turnover for Social Workers and assessors dropped to 11.3% in the 12 months to the end of quarter 3 compared to 15.4% in the 12 months to the end of quarter 2. Higher turnover earlier in the year has been, in part, driven by the age profile of staff with a number of retirements.
	Healthy and Active Lives	A12A	Percentage of providers rated good or outstanding by the CQC - Care Homes	↑	Quarterly (Snapshot)	69.7%	67.6%	Q3	↓	80%		Between the end of quarter 2 and quarter 3 the proportion of Care homes rated good or outstanding fell from 69.7% to 67.6% this is due to one additional setting dropping from good to requires improvement and one setting which had previously been excluded from figures due to an inherited inspection rating (having changed ownership) being inspected and rated as Good. Over this period one setting also improved from an Inadequate inspection score to Requires Improvement.
		A12B	Percentage of providers rated good or outstanding by the CQC - Domiciliary	↑	Quarterly (Snapshot)	85.0%	85.0%	Q3	↔	96%		The portion of Domiciliary providers rated good or outstanding remains unchanged from the position at the end of quarter 2 with 85% of providers rated good or outstanding.
		A13A	Annual reviews overdue	↓	Quarterly	29.0%	26.5%	Q3	↓	35%		The proportion of overdue reviews has continued to decrease from 29% at the end of quarter 2 to 26.5% at the end of quarter 3. Monitoring of overdue reviews shows that the number of people waiting a long time for annual reviews has also reduced significantly over this period.
		A13B	Annual reviews overdue by 6 months or more	↓	Quarterly	31.8%	31.5%	Q3	↔			The proportion of people with a wait of 6 months or more beyond the 12 month annual review timescale has remained relatively static reducing by 0.5 percentage points, however regular monitoring of overdue reviews shows that the number of people with long waits beyond 6 months has reduced significantly in this period with targeted activity focusing on those with the longest waits.

TMBC Corporate Performance Report - Children's Services - Q3 2025/26

Services and Functions

Children's Services hold the lead responsibility for ensuring the safety and wellbeing of children. Children's Services has responsibility for early help, prevention, education, Special Educational Needs and Disabilities (SEND) and social care and safeguarding services with the key aim of providing early help for children and families whilst protecting those that need it.

Our services are delivered under legislation and associated guidance, including the Children Act 1989, Adoption and Children Act 2002, Children Act 2004, Care Leavers Act 2002 and Care Standards Act 2000.

Resource

	£m
Gross Budget	250.212
Service Income	(5.779)
Service Grants	(148.435)
Contingency Transfers	-
Net Budget	95.998
Forecast Out-Turn	103.856

Demand Volumes

Number of referrals - 953
Number of assessments completed - 1125
Number of children in need on a plan - 538
Number of children on a Child Protection Plan - 450
Number of children in care - 613
Number of care experienced young people aged 17-24 supported - 445

Staffing

Headcount on Payroll	676
Full Time Equivalent Positions	622.7
Agency Staffing Cost (£m)	1.604
Adnl Hrs & Overtime Costs (£m)	0.028

Director's Commentary

C1: We are monitoring re-referrals by month and saw a spike in November which could align with trends related to school terms. Exception reports are provided to the QPI board chaired by the DCS.
C2: Too many children still experience changes in SWs as a consequence of turnover caused by non-regretted exits and slow progress in recruiting permanent staff. The AD now has weekly visibility over recruitment which allows us to see each team's position.
C3: Month on month we are seeing a continued improvement since the arrival of permanent leaders.
C6: Recruitment of foster carers is a priority but is dependent on the performance of the GM fostering hub which is still in its infancy.
C7: The issues remain around access to rooms in T1 to provide capacity for the volume of ICPS.
C10: We have work in hand to review and improve our delivery of Staying Close which is the support service for older YP. We know that access to housing is an issue for all YP.
C11: The YJS is performing well and sits very positively in quadrant 2 of the YJB performance framework.
C12: This reflects the increase in some short term assignments to support completion of outstanding work whilst we wait to drop ASYEs in to post.
C13: This is non-regretted turnover and a natural consequence of our improvement focus.
C14: Measured by count, the average time for an EHCP in Q3 was 27 weeks against the 20 week target which is only marginally below national average.
C16: The number of permanent exclusions is a significant concern, particularly for primary age pupils were we have seen an uptick in numbers.
C18: The work of the employment and skills team in connecting audits to employees is showing some dividends and is continually monitored against each individual programme.

Corporate Outcomes Scorecard - Children's

	Priority	Indicator Reference	Indicator	Desired Direction	Time Period	Previous Value	Current Value	Period	Direction of Travel	Target	Comparator Group	Commentary
Children's	Best Start in Life	C1	Percentage of re-referrals to Children's Social Care within 12 months	↓	Quarterly	26.5%	24.8%	Q3	↓	22%	20.3 SN	The percentage of re-referrals reduced from 26.5% to 24.8% in Quarter 3. We have seen a month on month decrease in the previous quarter, and in quarter 3, the percentage remained consistent at 25%. Performance remains above our statistical neighbour average of 20.3%.
		C2	Percentage of children experiencing 3 or more changes of social worker within 12 months	↓	Quarterly	39%	32%	Q3	↓	15%		The percentage of children experiencing 3 or more changes of social worker within 12 months decreased by 7% in Q3. This remains significantly above our target of 15%. This could be attributed to a re-organisation of social work teams.
		C3	Open cared for children cases per 10k	↓	Quarterly	121	116	Q3	↓	Meet Stat Neighbour Rate	114 SN	We continue to see a reduction in the rates of CLA starting and open cases. At 116 we are slightly higher than statistical neighbours. This is attributed to a significant number of children having their Care Order's discharged where they are safely living with their parents, or becoming subject to an SGO.
		C4	Percentage of children living 20+ miles away from family outside the borough	↓	Quarterly	12.7%	12.9%	Q3	↔		12.8% SN	The proportion of children living over 20 miles from family outside of Tameside has marginally increased, and is now aligned to our statistical neighbours average of 12.8%.
		C5	Percentage of cared for children with up-to-date health assessments	↑	Quarterly	93.1%	93.0%	Q3	↔	90%	93.6% SN	The percentage of cared for children with an up-to-date annual health assessment has remained consistent in Q3 at 93%. This is above target and aligned to our statistical neighbours.
		C6	Percentage of children living in long-term foster care	↑	Quarterly	32.3%	31.3%	Q3	↔			The percentage of children living in long-term foster care reduced in Q3 to 31.3%.
		C7	Initial child protection conferences held under 15 working days	↑	Quarterly	56.7%	56.8%	Q3	↔	83%	82.8% SN	The percentage of ICPC's held within 15 days improved marginally this quarter to 56.8%. This is below statistical neighbours at 82.8%.
		C8	CPP reviews completed in timescale	↑	Quarterly	81.5%	83.0%	Q3	↑	91%	94.5% SN	The percentage of CPP reviews completed in timescale increased in Q3 to 83% this remains below the statistical neighbours average of 94.5%.
		C9	Percentage of children subject to a CPP for longer than 2 years	↓	Quarterly	0.6%	2.2%	Q3	↑		2.6% SN	The percentage of children subject to a CPP for longer than 2 years increased in quarter 3. This equates to 10 children across 3 families. Performance is however below the statistical neighbours average of 2.6%.
		C10	Percentage of care leavers Aged 19-21 in suitable accommodation	↑	Quarterly	89%	84%	Q3	↓		92% SN	Q2 has again seen a reduction in the percentage of care leavers aged 19-21 in suitable accommodation and is now below the statistical neighbours average.
		C11	First Time Entrants into Youth Justice per 100k	↓	Rolling 12-months	106.0	96.1	Q3	↓		178 Family Average	Tameside continues to see a fall in FTE numbers and has reduced from 172.19 in Q3 2024/25 to 96.13 in Q3 2025/26 and remains below the family average which was 178 in Q2.
	Foundation Principles	C12	Percentage of CSC staff who are agency workers	↓	Quarterly	15.2%	16.2%	Q3	↑			The percentage of CSC agency staff has increased at 16.2% in quarter 3 following a reduction last quarter.
		C13	Children's annual staff turnover	↓	Rolling 12-months	26%	28.6%	Q3	↑			There has been an increase in the annual staff turnover. This includes Social Care and Education
	Opportunity to Learn and Earn	C14	Percentage of Education Health and Care Plans issued within 20 weeks (excluding exceptions)	↑	Quarterly	16%	28%	Q3	↑		60.6% SN	The percentage of EHCP issued within 20weeks has increased from 16% in Q2 to 28% in Q3 however, this remains significantly below statistical neighbours at 60.6%.
		C15	Children missing from education	↓	Termly	138	77	Autumn Term	↓			The number of children missing from education decreased at the end of the autumn term.
		C16	Rate of permanent exclusions from schools (overall)	↓	Termly	0.12	0.10	Autumn Term	↔			In the autumn term, there were 37 permanent exclusions, 56% were from secondary schools. During the autumn term cumulative behaviour accounted for 37% of permanent exclusions following assault on staff (21%) and verbal abuse on staff (11%).
		C17	Percentage of children living in poverty	↓	Annual	28.3%	30.5%	FYE 2024	↑		27.8% NW	The percentage of the working age resident population who are in employment has declined slightly by 0.5 PP between the latest two periods. However the employment rate remains higher than the NW average (73.7%).
		C18	Percentage of the working age resident population who are in employment	↑	Rolling 12-months	74.2%		Dec-25			73.7% NW	

TMBC Corporate Performance Report - Housing, Environment, and Estates - Q3 2025/26

Services and Functions

Housing
- Homes
- Homlessness
- Housing Enforcement

Environment
- Cultural & Customer Services
- Engineering
- Environmental Public Protection
- Neighbourhood Operations & Greenspace
- Bereavement, Pest Control & Dog Wardens
- Community Safety and Emergency Planning
- Waste Management & Fleet Services

Strategic Property
- Asset management
- Facilities Management
- Estates

Resource

	£m
Gross Budget	101.088
Service Income	(46.765)
Service Grants	(18.390)
Contingency Transfers	-
Net Budget	35.933
Forecast Out-Turn	37.959

Demand Volumes

Staffing

Headcount on Payroll	664
Full Time Equivalent Positions	617.7
Agency Staffing Cost (£m)	0.160
Adnl Hrs & Overtime Costs (£m)	0.042

Director's Commentary

This has been another successful period for flytipping with reported incidents falling for the third consecutive quarter as a result of proactive enforcement action and ways of working. In Homelessness despite ongoing pressures there has been a reduction in temporary accommodation placements to 300 from 408 in the previous quarter due to preventative work and bringing forward alternative accommodation. It has been a very busy period for cultural events including remembrance services, halloween and christmas with 87 cultural events taking place in quarter 3. This has meant that over the year there have been 146 events generating 821,787 participants exceeding the target of 800,000.

Corporate Outcomes Scorecard - Housing, Environment, and Estates												
Directorate	Priority	Indicator Reference	Indicator	Desired Direction	Time Period	Previous Value	Current Value	Period	Direction of Travel	Target	Comparator Group	Commentary
Housing, Environment, and Estates	Safe, Green, and Supportive Communities	P1A	Local Authority motorways and A roads that should be considered for maintenance	↓	Annual	5.0%	5.0%	2024/2025	↔	5.0%		Only provided annually
		P1B	Local Authority B and C roads that should be considered for maintenance	↓	Annual	2.8%	2.8%	2024/2025	↔	B 3.1% C 2.5%		Only Provided annually
		P2	Percentage of household waste recycled	↑	Annual	52.7%	51.4%	Q2	↓	50%		Data from July to Sept 25. Increase due to seasonal impact of garden waste
		P3	Amount of residual household waste (waste not sent for recycling) - kg per household	↓	Annual	84.34	84.58	Q2	↔	90 kg/hh/Quarter		Figures for July to Sept 25
		P4	Fly-tipping incidents	↓	Quarterly	654	589	Q3	↓	NA		There have been a total of 2,024 reported fly tipping incidents over the FY so far. Since the last quarter the number of reports has decreased by 9.9% in the third consecutive quarterly fall in incidents.
		P5	Fly-tipping enforcement actions taken	↑	Quarterly	85	107	Q3	↑	50		238 enforcement actions total YTD. The team are continuing to deliver and exceed the target for FPN's. During this period, there were 4 successful prosecutions, bringing the total prosecutions to 8 for 25/26
		P6	Households placed in temporary accommodation	↓	Quarterly	408	300	Q3	↓	NA		
		P7	Crime Rate per 1,000 residents	↓	Quarterly	25.5	23.5	Q3	↓	NA		All Crime: 23.5 Neighbourhood Crime: 2.3 Victim-Based Crime: 18.7 Violent Crime: 10.2 Equivalent to a total of 5503 crimes in the quarter
		P8	Library visits per 1,000 residents	↑	Quarterly	411	357	Q3	↓	400/Qtr		
		P9A	Cultural events and activities held within public spaces	↑	Quarterly	25	87	Q3	↑	NA		87 events and activities were supported and delivered across Tameside this quarter. This includes Remembrance Services and Parades, Christmas events as well the Halloween event in Hyde. There have been a total of 146 events held in Tameside so far this year.
		P9B	Participants at cultural events	↑	Year to Date	515,527	821,787	Q3	↑	800,000 per annum		this quarter was very busy with both Christmas and Remembrance related events and activities. An estimated 11,300 people in attendance
	Foundation Principles	P10	Calls to Contact Centre	↓	Quarterly	21,239	19,149	Q3	↓	20,000		
		P11	Calls to Contact Centre considered unavoidable	↑	Quarterly	13,456 (76%)	13,478 (82%)	Q3	↑	99%		

TMBC Corporate Performance Report - Strategic Growth - Q3 2025/26

Services and Functions

Strategic and town centre development.
Strategic Planning and Development Planning
Strategic Transport
Business Growth
Housing Growth

Resource

	£m
Gross Budget	3.911
Service Income	(1.699)
Service Grants	(0.668)
Contingency Transfers	-
Net Budget	1.545
Forecast Out-Turn	1.557

Demand Volumes

Staffing

Headcount on Payroll	57
Full Time Equivalent Positions	55.5
Agency Staffing Cost (£m)	-
Adnl Hrs & Overtime Costs (£m)	-

Director's Commentary

Corporate Outcomes Scorecard - Growth												
Directorate	Priority	Indicator Reference	Indicator	Desired Direction	Time Period	Previous Value	Current Value	Period	Direction of Travel	Target	Comparator Group	Commentary
Growth	Safe, Green, and Supportive Communities	G1	Net new homes completed	↑				Q3				
		G2	Net new affordable homes completed	↑				Q3				
		G3	Net new social homes completed	↑				Q3				
		G4	New homes completed as a percentage of Tameside's housing target	↑				Q3				
		G5	Brownfield land developed (hectares)	↑				Q3				
		G6	Capital investment in public realm (£m)	↑	Quarterly	1.035	0.985	Q3	↓	N/A		Public realm investment being delivered in Ashton, Stalybridge, Hyde, Droylsden and Denton using external grant funding.
		G7	Capital investment in placemaking (£m)	↑	Quarterly	0.512	0.197	Q3	↓	N/A		Capital investment in placemaking being delivered in Stalybridge and Denton using external grant funding.
		G8a	Number of Journeys on Ashton Line (Metrolink)	↑	Quarterly	747,000	984,000	Q3	↑	NA	TfGM	Significant increase on Q2 - this reflects typical seasonal patterns as Christmas Markets / Holidays etc. drive patronage
		G8b	Number of Journeys started in Tameside (Bus)	↑	Quarterly	2,759,155	2,933,745	Q3	↑	NA	TfGM	Q3 strong relative to Q2 - this is to be expected as Christmas Markets etc. drive significant traffic.
		G9	Major planning decisions made on time	↑	Rolling 24 Months	100.0%	100.0%	Q3	↔	60%		
		G10	Non-major planning decisions made on time	↑	Rolling 24 Months	95.0%	98.0%	Q3	↑	70%		
	Opportunity to Learn and Earn	G11	New commercial floorspace delivered (square metres)	↑				Q3				
		G12	New enterprises as a percentage of total businesses	↑								Annual published data
		G13	High growth enterprises per 100 businesses	↑								Annual published data
		G14	Gross Value Added per head	↑		£25,521	£27,164	2023			£50,975 NW	New Data not available until End of Financial Year
		G15	Median annual income, full time workers	↑	Annual	£29,104	£33,297	2024			£35,298 NW	New Data not available until End of Financial Year
		G16	Job density	↑		0.54	0.50	2023			0.84 GM	New Data not available until End of Financial Year

TMBC Corporate Performance Report - Public Health - Q3 2025/26

Services and Functions

Public Health works across the Council, NHS and Integrated Care Boards, and closely with local stakeholders including the Voluntary Faith and Community Sector.

Public Health:

- Provides public health leadership, information, advice and understanding to enable decisions that are based on people's need and what is effective.
- Commissions and monitors key Public Health statutory and non statutory services and functions.
- Uses public health intelligence to survey and assess the population's health and wellbeing.
- Delivers programmes of Health promotion, Health protection, healthcare public health, determinants of health, health communication.

The objectives of Public Health within local government are as follows:

- Protecting and improving the health of the population and supporting local communities.
- Reduce health inequalities.
- Investing the ring-fenced grant in high-quality public health services.
- Making effective and sustainable use of all resources.
- Encouraging health promoting environments including health in all policies.

Resource

	£m
Gross Budget	18.842
Service Income	(0.583)
Service Grants	(2.729)
Contingency Transfers	-
Net Budget	15.530
Forecast Out-Turn	15.530

Demand Volumes

Local Authority Public Health Mandated Services

Public Health are responsible for delivering the following mandated services:

- Appropriate open access to Sexual Health services.
- Ensuring plans are in place to protect the health of Tameside residents (including infection prevention and control, immunisation and screening plans, health behaviours, substance misuse, Ageing Well etc)
- Ensuring the system and Integrated Care Board receives the public health advice they need to support the commissioning of services (Joint Strategic Needs Assessment and Pharmaceutical Needs Assessment workstreams)
- Delivery of the National Child Measurement Programme (School Nursing)
- Delivery of NHS Healthchecks (CVD secondary prevention programme)
- Delivery of mandated elements of the Healthy Child Programme (0-19s service – Health Visiting, School Nursing and FNP)
- Statutory duty relating to the provision of support to victims of domestic abuse and their children.

Other Services

- Councils (upper tier and unitary) are responsible for commissioning drug and alcohol treatment and recovery services as part of their public health responsibilities funded through specific ringfenced grants.

Staffing

Headcount on Payroll	46
Full Time Equivalent Positions	42
Agency Staffing Cost (£m)	-
Adnl Hrs & Overtime Costs (£m)	-

Director's Commentary

For this quarter, smoking status at time of delivery has reduced. The data reported here is one quarter behind due to national validation before data release although caution should be noted as quarterly data is subject to large variations depending on the cohort of expectant mothers. Tameside's overall trajectory continues to fall and remains below the national ambition and England average. This is largely due to the continued work of the Tobacco Dependency Maternity Team.

There has been a sustained reduction in the prevalence of smoking aged 18+. We continue to deliver the Tobacco-free plan with increased capacity for stop smoking services which is having a positive impact on smoking prevalence.

The recent increase in suicide rates reflect the national trend which also continues to increase. Although the local rate is now higher than the England rate, it remains statistically similar to the national average due to the relatively low number of deaths (73 across 3 years), however it should be recognised that each death by suicide is a tragedy and has a substantial impact. Work to tackle the risk factors of suicide and reduce the number of suicides in Tameside is led by the Suicide Prevention Partnership, which has delivered targeted work with Ashton Train Station and surrounding area; further sharing of Money Advice Referral Tool; co-ordinated comms messages; promoting of suicide prevention training over the last year and Tameside's Suicide Prevention Strategy has also been scrutinised by the Health & Social Care Scrutiny Panel. In 2026, the Partnership will be looking to have a shared community response following a suspected suicide; and continue with targeted communications, such as providing information about support available in pubs.

There has been a further reduction in drug related deaths over the latest time-period. We have a strong Drug Related Death partnership panel in Tameside and our approach is seen as an exemplar. This enables learning from deaths that have occurred to put actions in place to reduce missed opportunities and better support residents, to reduce the risk of drug related deaths. There are coroner delays (South Manchester) so further quarters will be carefully monitored.

This quarter has seen a slight decrease in the number of repeat victims of domestic abuse. This is in line with GM trends in the number of domestic abuse victims overall. This metric is also subject to variation from quarter to quarter, with seasonal trends also being a factor. Partnership working continues to focus strongly on supporting victims of domestic abuse whilst also identifying and working with those using harmful behaviours.

The 6–8-week breastfeeding rates have seen a significant increase in overall annual trends, however there has been a reduction this quarter from the significant increase seen in Q1. As with any quarterly data the figures will fluctuate owing to different cohorts of mothers and babies, the overall trend over the last 10 years has shown sustained increases of breastfeeding of at least 1% per year. This reflects the impact of services commissioned by public health including health visiting and the specific breastfeeding peer support service.

Tameside consistently sees high uptake of the 2-2.5 year mandated check by health visitors and is significantly above the England average. The uptake of these checks has been over 90% for several periods. This check is important to ensure a child is growing and developing as expected, identify any potential developmental and support needs early, and providing relevant support.

School readiness has seen a slight reduction in the latest time period. Tameside sits below the national average and focussed work is required on this to improve our position. Dedicated work on this is taking place in the Early Years Strategy Group.

Uptake of the supervised toothbrushing scheme, which aims to improve the oral health of our young children has increased this quarter from 32% to 35% as this new programme is rolled out across Tameside schools. This is an innovative project to reach out to all Tameside primary schools to offer supervised brushing, ahead of most areas in the country. The ambition is to continue to increase the roll out of this programme and expand the uptake further to reach as many children as possible with this evidence-based approach to improving oral health in our children. This is particularly targeted in more deprived areas where measures for oral health are worse. Once schools are engaged in this programme, we see a high rate of engagement among pupils.

Corporate Outcomes Scorecard - Public Health												
Directorate	Corporate Plan Allignment	Indicator Reference	Indicator	Desired Direction	Time Period	Previous Value	Current Value	Period	Direction of Travel	Target	Comparator Group	Commentary
Public Health	Healthy and Active Lives	PH1A	Healthy Life Expectancy at birth, Male	↑	Three Year Rolling Calculated Annually	57.4 (M)	55.6 (M)	2021-2023	↓	Increase in HLE	61.5 (ENG)	Relatively stable trend with slight in-year reduction. Continue to monitor. Note that the Tameside rate for Healthy Life Expectancy is below the national average. 12th lowest male HLE in England; 20th lowest female HLE in England. Male HLE in Tameside is second highest of our 15 statistical neighbours. For both males and females, the gap with England remains stable, with a significantly lower HLE, though this has reduced slightly in the latest period. It should be noted that there has been a slight reduction in the national HLE and some statistical neighbours have seen larger recent reductions.
		PH1B	Healthy Life Expectancy at birth, Female	↑	Three Year Rolling Calculated Annually	57.7 (F)	56.2 (F)	2021-2023	↓	Increase in HLE	61.9 (ENG)	
	Best Start in Life	PH2	% Smoking at time of delivery	↓	Quarterly	5.3%	4.2%	Q2	↓	National Ambition 6.0%	Q2 4.3% (ENG)	The data reported here is one quarter behind due to national validation before data release. Tameside's overall trajectory continues to fall and remains below the national ambition and England average. This is largely due to the continued work of the Tobacco Dependency Maternity Team.
	Healthy and Active Lives	PH3	Prevalence of smoking, 18+. Survey Data	↓	Annual	15.9%	13.6%	2024	↓	Reduction to National Average	10.4% (ENG)	We continue to deliver the Tobacco-free plan with increased capacity for stop smoking services which is having a positive impact on smoking prevalence
		PH4	% of population 'inactive' (<30m exercise a week)	↓	Annual	28.2%	28.9%	2023/24	↑	Reduction in inactivity	22.0% (ENG)	Annual data - no update this quarter. The Active Alliance oversees the physical activity agenda. This year will see the launch of the Every Move Matters brand and the completion of the needs assessment which will provide actionable recommendations to improve PA levels in Tameside over the next 3 years to increase PA levels across all communities
		PH5	% adults (18+) classified as overweight or obese	↓	Annual	70.3%	72.0%	2023/24	↑	Reduction to National Average	64% (ENG)	Annual data - no update this quarter. The Healthy weight partnership oversees the Healthy weight plan and is reviewing the action plan to ensue more focus on prevention and compassionate approach to healthy weight
		PH6	Admission rate for alcohol related harm per 100k (Broad Definition)	↓	Annual	2,104	2,421	2023/24	↑	Reduction to National Average	1,824 (ENG)	New drop in service commenced in April 2025, delivered by Change Grow Live, called 'New Beginings'. This service allows improved access, in the evenings without an appointment to seek helps, brief intervention and structured treatment for both drug use and also alochol.This will hopefully help decrease hospital admissions
		PH7	Deaths from drug misuse per 100k	↓	Three Year Rolling Calculated Annually	10.3	9.6	2022-2024	↓	Reduction to National Average	5.8 (ENG)	It is encouraging to see this reduction. We have a strong Drug Related Death partnership panel in Tameside and our apporach is seen as an exemplar. There are coroner delays (South Manchester) so further quarters will be carefully monitored
		PH8	Deaths due to suicide- rate per 100,000	↓	Three Year Rolling Calculated Annually	9.7	11.9	2022-2024	↑	Reduction in Suicides	10.9 (ENG)	This recent increase reflect the national trend also continues to increase. Although the local rate is now higher than the England rate, it remains statistically similar as it is based on a small number of deaths (73 across 3 years). Prevention is led by the Suicide Prevention Partnership, which has delivered targeted work with Ashton Train Station and surrounding area; further sharing of Money Advice Referral Tool; co-ordinated comms messages; promoting of suicide prevention training; Suicide Prevention has also been scrutinised by the Health & Social Care Scrutiny Panel. In 2026, the Partnership will be looking to have a shared community repsonse following a suspected suicide; and continue with targeted communications, such as providing information about support available to be placed on pub tables.
		PH9	Uptake of influenza vaccinations age 65+	↑	Annual	73.7%	70.6%	2024/25 Flu Season	↓	75% Uptake Goal	74.9% (ENG)	We have seen decreasing uptake in flu vaccine since the pandemic and this is not dissimilar to national or regional trends in uptake. This falling uptake has been noted by the system and there are plans in place to aim to improve uptake, including increasing accessibility of vaccinations and an annual communications plan to promote the flu vaccine to all eligible groups.
	Safe, Green, and Supportive Communities	PH10	Percentage of Repeat Victims of Domestic Abuse	↓	Quarterly	10.62%	10.17%	Q3	↓	Reduction in repeat Victims	12.11% (GMP)	This quarter has seen a slight decrease in the number of repeat victims of domestic abuse. This is in line with GM trends in the number of domestic abuse victims overall. This metric is also subject to variation from quarter to quarter, with seasonal trends also being a factor. Partnership working continues to focus strongly on supporting victims of domestic abuse whilst also identifying and working with those using harmful behaviours.
	Best Start in Life	PH11	Under 18 conception rate per 100,000	↓	Quarterly	23.1	23.8	Q4 2022	↑	Reduction to National Average	12.9 (ENG)	Due to small numbers quarterly rates fluctuate greatly (Q4 n=25; Q3 n=24; Q2 n=27; Q1 n=19). However, Tameside's Q4 rate is 9th highest in England. A teenage pregnancy working group has been reconvened and a sexual health needs assessment focusssing on teenage conceptions has being commissioned to help inform how best to target resources.
		PH12	Rate of breast-feeding at 6-8 weeks	↑	Quarterly	57.0%	53.5%	Q2	↓	Increase to National Average	55.6% (ENG) 2024/25	There will be fluctuations in data quarter to quarter as the population varies as babies are born. The overall trajectory of this rate continues to improve and is no longer considerably different to the England average, and is a sustained improvement over the last 2 years. This is attributed to the continued expansion of breastfeeding support services through the Family Hubs programme.
		PH13	Percentage of children aged 2.5 years old who received a 2-2.5 year review	↑	Quarterly	93.2%	95.6%	Q2	↑	Increase to National Average	80.8% (ENG) 2024/25	There will be fluctuations in data quarter to quarter .We continue to achieve above the national average. These figures are closely monitored and if confirmed will be responded to accordingly. Some quarterly variation is to be expected and does not represent a sustained change in performance.
		PH14	Children who are school ready (percentage of children achieving a good level of development at the end of Reception)	↑	Annual	62.0%	61.6%	2024/25	↓	Increase to National Average	68.3% (ENG)	This is an annual update and shows a slight decrease. Tameside still sits below the national average so there needs to be continued focus on this.
		PH15	Percentage of reception children taking part in supervised toothbrushing at school	↑	Quarterly	32.0%	35.0%	Q3	↑	60%	-	This figure represents 27 Primaries Schools of 78 involved. Within those schools, 720 children out of 783 (92%) take part. Invitation letters, signed by DPH, were sent out to all Primaries in Sept 25. Those who did not respond were followed up with a phone call. Oral Health Improvement Officer attended Primary Heads meeting in Sept to promote engagement.
		PH16	% of children in year 6 who are overweight or obese	↓	Annual	37.2%	38.2%	2024/25	↑	Reduce gap between most and least deprived areas	36.2% (ENG)	Slight increase since the previous year; however, we do see ongoing fluctuation. The increase is in line with national trend but Tameside remains above national average.

TMBC Corporate Performance Report - Legal and Democratic Services - Q3 2025/2026

Services and Functions

-Legal Services
-Democratic Services including Member Services and Elections

Resource

	£m
Gross Budget	4.701
Service Income	(0.257)
Service Grants	(0.020)
Contingency Transfers	-
Net Budget	4.424
Forecast Out-Turn	5.291

Demand Volumes

Staffing

Headcount on Payroll	38
Full Time Equivalent Positions	27.7
Agency Staffing Cost (£m)	0.343
Adnl Hrs & Overtime Costs (£m)	-

Director's Commentary

Legal and Democratic Services was established as a separate directorate in September 2025. Alongside delivering on the existing programme of work the Directorate is undergoing the process of fully establishing its performance and business planning structures, including determining how best to track performance and delivery against the annual Business Plan. These measures will be brought forward for inclusion in the Council's Corporate Performance Reports once established.