



# TASP B

**Tameside Adult Safeguarding  
Partnership Board**



## **Tameside Adults Safeguarding Partnership Board (TASP B)**

### **Annual Report 2023/24**

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# Foreword

Welcome to the Tameside Adult Safeguarding Partnership Board (TASPB) Annual Report 2023/2024. I am delighted to be writing this foreword, having taken on the role of TASPB Independent Chair in September 2023.

This year, two Safeguarding Adult Reviews (SARS) have been completed, the learning from which has led to changes in systems, changes in local safeguarding policy and procedures and improvements in the multi-agency coordination of care and support and multi-agency risk management. Of particular note has been the creation and launch of the peer-led guidance to support people who exhibit hoarding behaviours, the introduction of the Tiered Risk Assessment model to support practitioners adopt a 'team around the adult' approach and the creation of a communication and engagement group to help engage and seek views and opinions of our local communities to inform and strengthen the safeguarding arrangements in Tameside

Over the last year the Board has achieved a great deal as a partnership, but most importantly we have heard directly from Tameside Residents about their experience and views of safeguarding within our borough. The case studies we have included in this report, I hope, help provide evidence and assurance of our strong local partnership working and how people in Tameside are being supported to achieve better outcomes for themselves. We will continue to build on the capturing and responding to the voices of those with lived experience to ensure they directly influence our future priorities and development as a safeguarding partnership as we refresh our strategy in 2025.

I hope the information in the annual report is helpful and provides an insight into the safeguarding work and achievements of all partners during the year to end March 2024. As a Partnership, we continue to want to improve and welcome any comments and suggestions for the coming year.

Thanks again to all my TASPB colleagues for their commitment and passion for ensuring that the safeguarding of residents of Tameside remains a priority and for helping to support their frontline practitioners to make a positive difference to people. Particular thanks go to the TASPB Business Unit for their continued organisational skills, energy and tenacity.



**Jane Timson**  
TASPB Independent Chair



# Tameside Adult Safeguarding Partnership Board

## Who are Tameside Adult Safeguarding Partnership Board (TASPB)?

In response to the [Care Act 2014](#), each local authority has a Safeguarding Adults Board (SAB) co-ordinated by the Local Authority. In Tameside this is the Tameside Adults Safeguarding Partnership Board.

The board assures itself that local safeguarding arrangements and partners act to help and protect adults in its area from abuse who meet the criteria as defined:

- has needs for [care and support](#) (whether or not the local authority is meeting any of those needs).

**and**

- is experiencing or at risk of abuse or neglect.

**and**

- As a result of those care and support needs, is unable to protect themselves from either the risk or the experience of the abuse or neglect.

The safeguarding duties apply to an adult who is over 18.

**TASPB have 3 statutory obligations in response to the Care Act 2014. This includes the requirement:**

- To publish an Annual report
- Develop and publish a strategic plan
- Commission Safeguarding Adult Reviews

**Partner Organisations represented at TASPB:**

**Statutory Organisations:**

- Local Authority
- Greater Manchester Police
- NHS Greater Manchester

**Partner Organisations:**

- Healthwatch
- Greater Manchester Fire and Rescue Service
- Greater Manchester Probation Service
- Tameside and Glossop Integrated Care NHS Foundation Trust
- Pennine Care NHS Foundation Trust
- Jigsaw
- Change Grow Live
- Northwest Ambulance Service
- Voiceability
- Care Quality Commission
- Elected Member

**TASPB strategic priorities:**

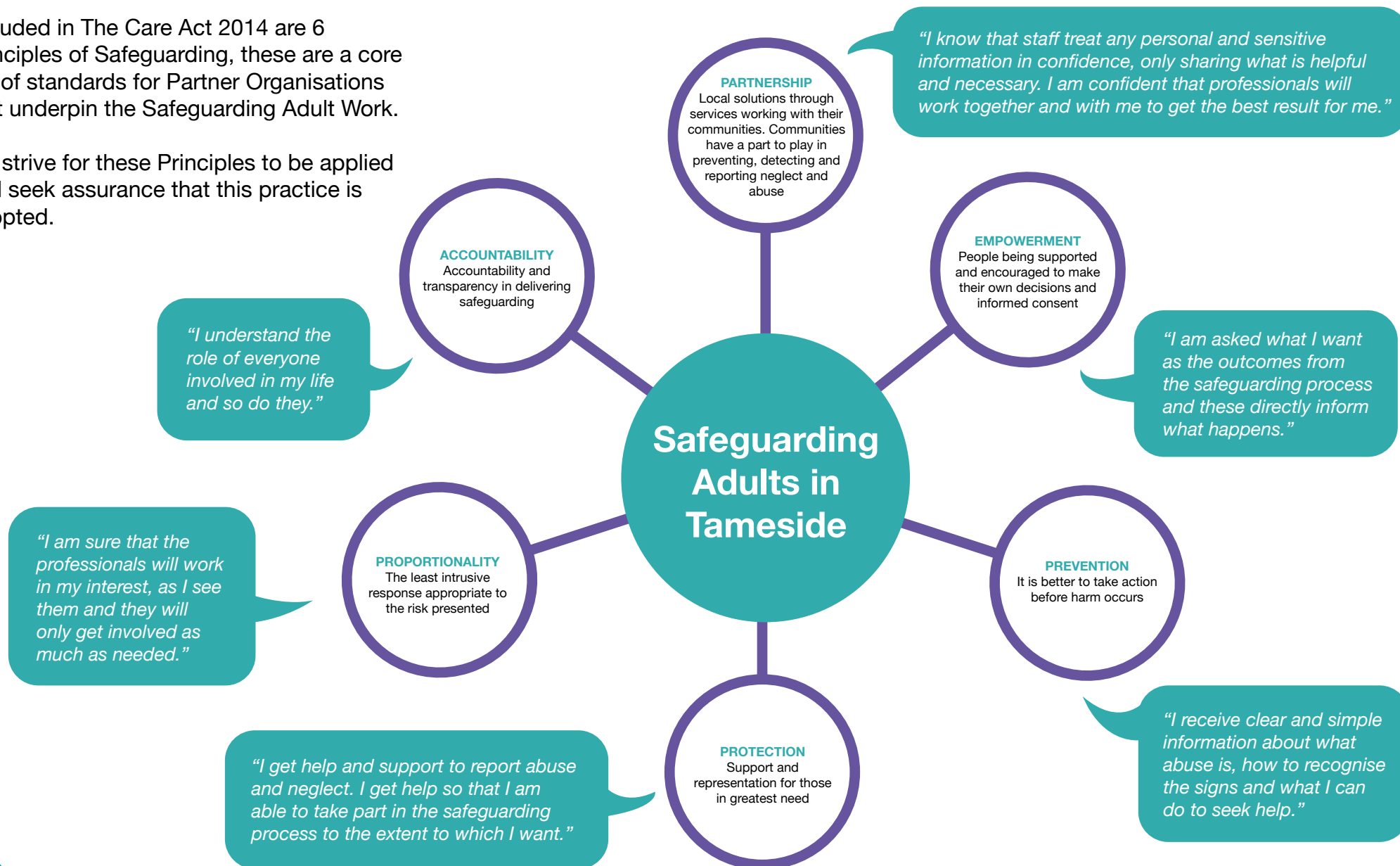
- Neglect
- Self-Neglect
- Domestic Abuse
- Adults who experience multi-disadvantage.

[TASPB Strategy 2022-25 and Business Plan](#) discusses these priorities in more detail.

# 6 Safeguarding Adult Principles

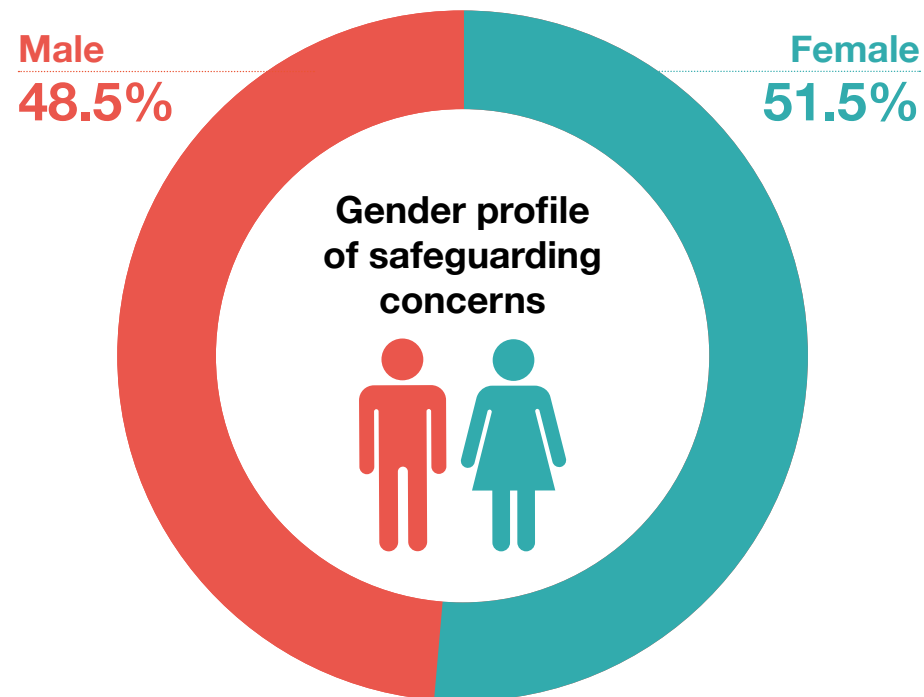
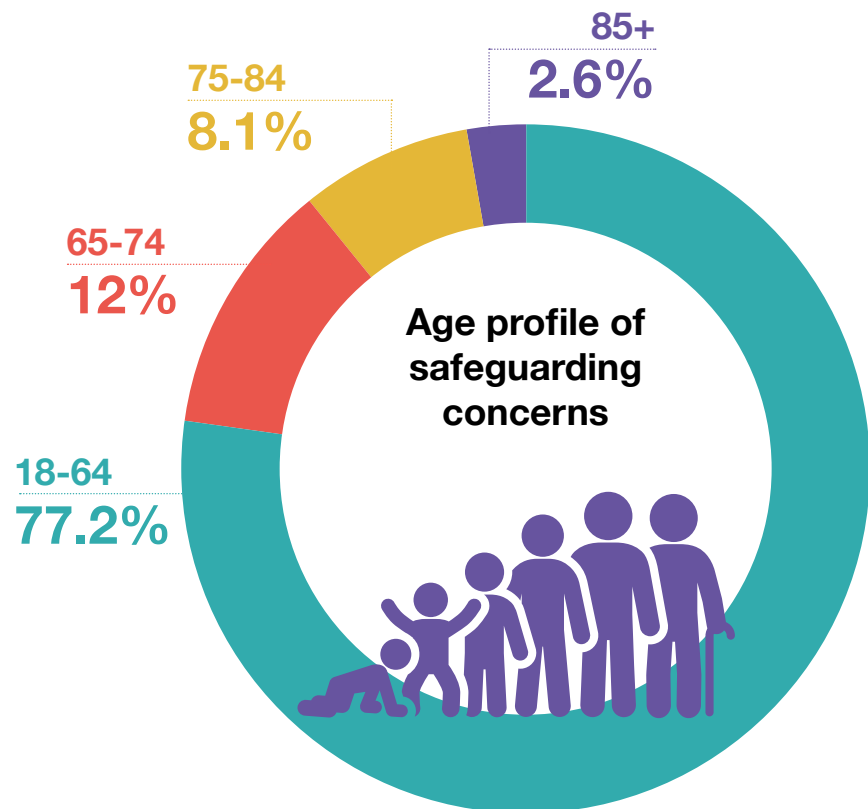
Included in The Care Act 2014 are 6 Principles of Safeguarding, these are a core set of standards for Partner Organisations that underpin the Safeguarding Adult Work.

We strive for these Principles to be applied and seek assurance that this practice is adopted.

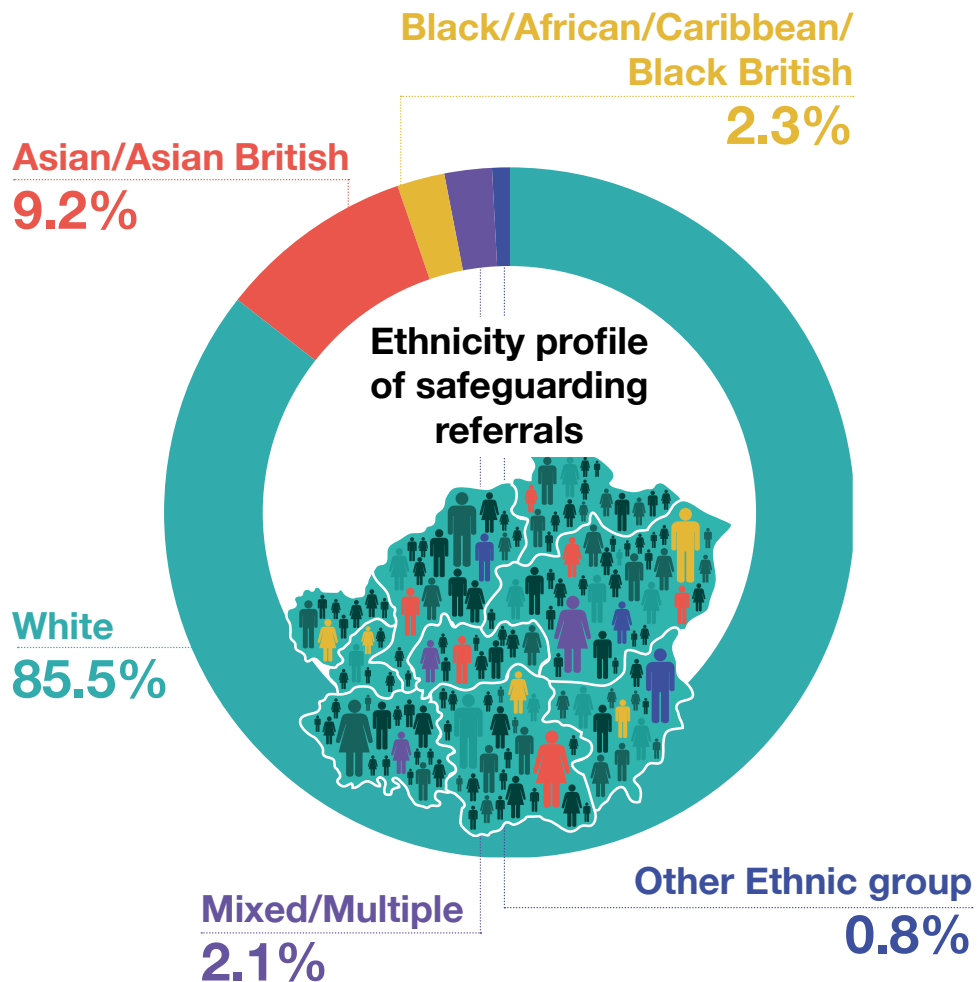


# Safeguarding Activity in Tameside 2023/24

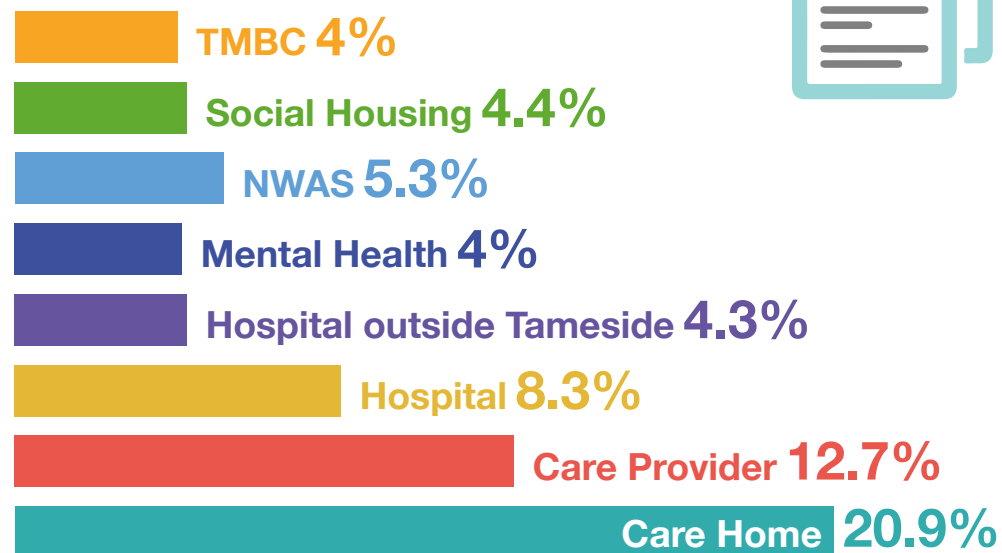
## Tameside population



# Tameside population



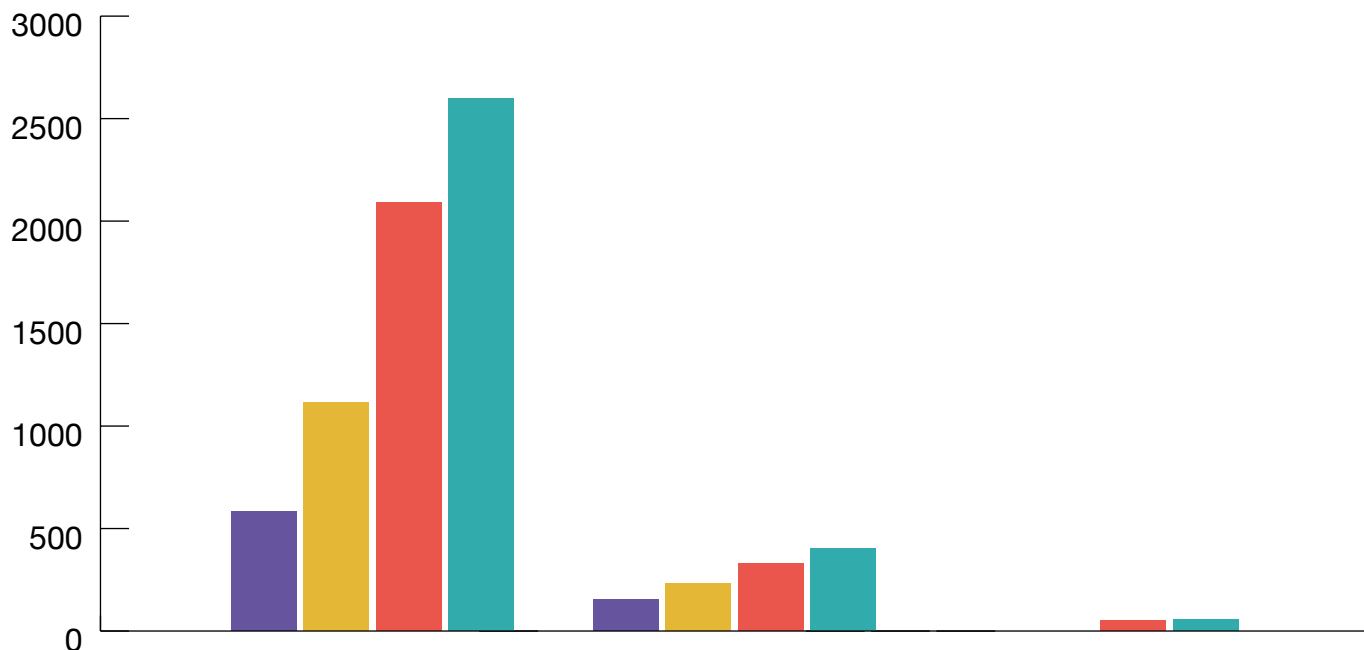
## Top 8 Source of Referrals for Safeguardings 2023-24



Based on those that provided an ethnicity.



## Total Number of Safeguarding Concerns



	Total number of Safeguarding concerns	Total number of Section 42 Safeguarding enquiries	Total number of Other Safeguarding enquiries
2022	581	156	0
2022	1116	232	0
2023	2089	331	51
2024	2600	403	56

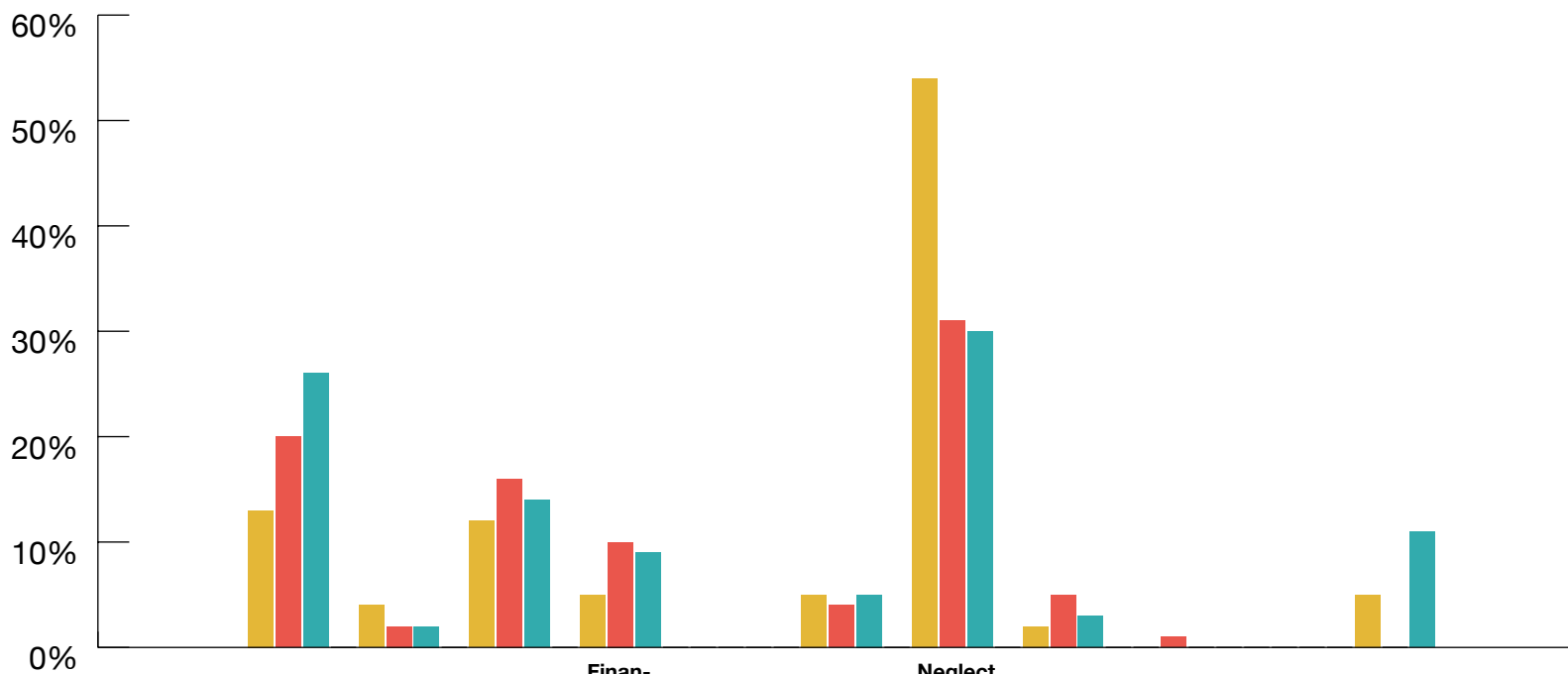
## Safeguarding Enquiries Closures during 2023-24

- 449 Concluded S42 Enquiries compared to 329 in 2022/23
- 40% took place in a care home compared to 60% in the community



# Abuse Types

## Type of Risk

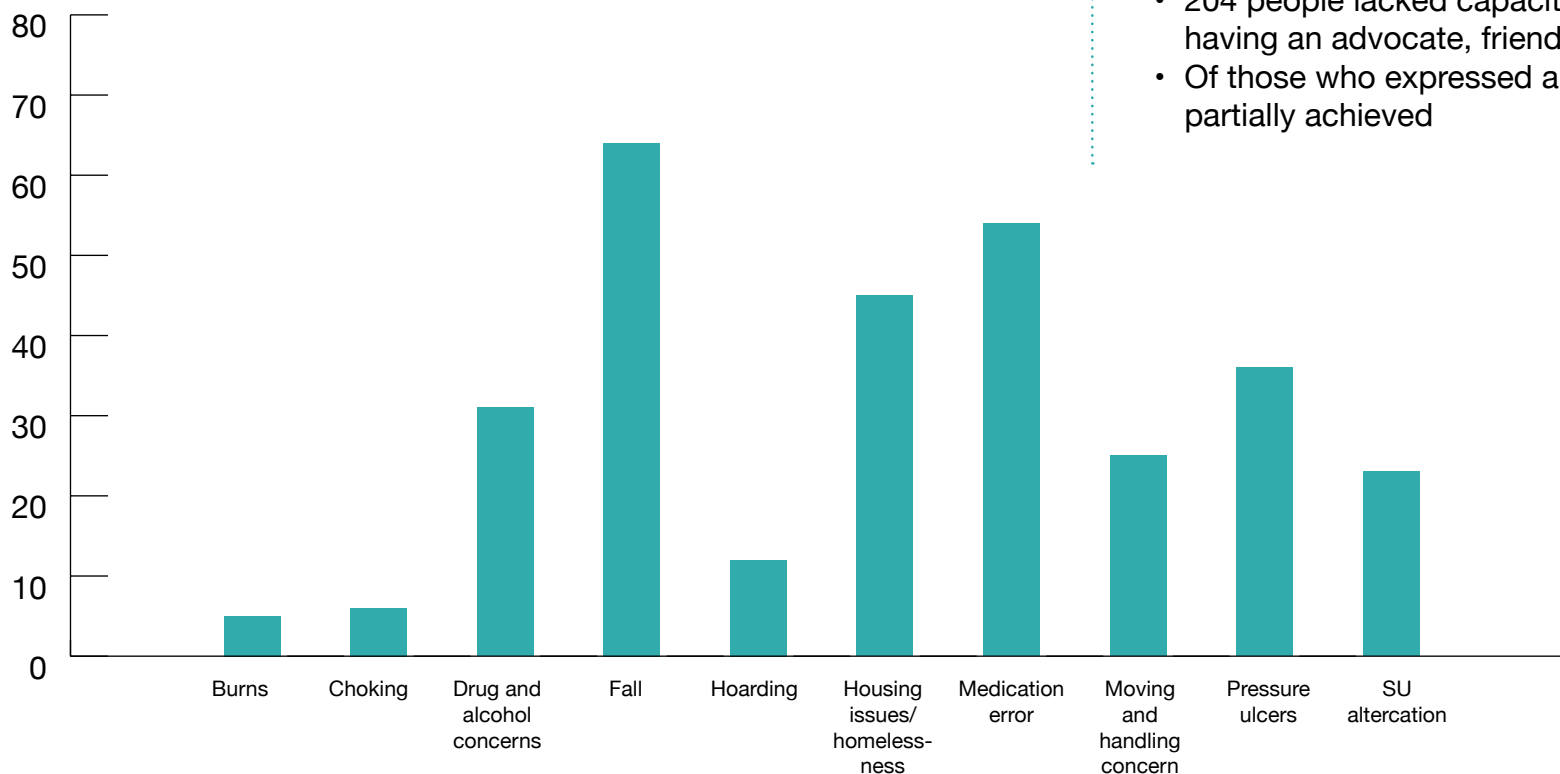


	Physical Abuse	Sexual Abuse	Psychological Abuse	Financial or Material Abuse	Discriminatory Abuse	Organisational Abuse	Neglect and Acts of Omission	Domestic Abuse	Sexual Exploitation	Modern Slavery	Self-Neglect
2022	13%	4%	12%	5%	0%	5%	54%	2%	0%	0%	5%
2023	20%	2%	16%	10%	0%	4%	31%	5%	1%	0%	0%
2024	26%	2%	14%	9%	0%	5%	30%	3%	0%	0%	11%



# Abuse Type sub-categories

Sub Categories reported by Type of Enquiry 2023-24



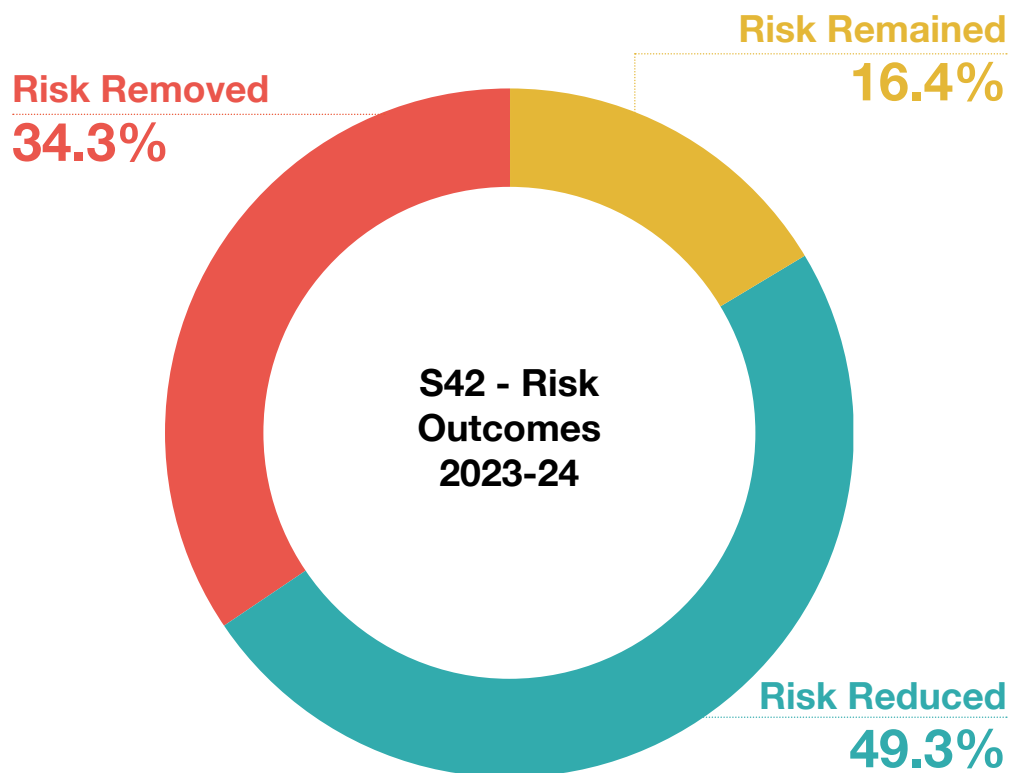
Abuse sub-categories have been introduced to gain a greater understanding into the types of abuse taking place.

- 204 people lacked capacity to make decisions with 99.5% having an advocate, friend or family member supporting them
- Of those who expressed an outcome, 91% were either fully or partially achieved



## Abuse Type sub-categories

National Performance Indicator: The proportion of section 42 safeguarding enquiries where a risk was identified and the reported outcome was that this risk was reduced or removed



TASPB have continued their work to raise awareness of Adult Abuse and ensure ‘Safeguarding is everybody’s business’.

Data supports that the activity to promote awareness of Adult Abuse is a message that is being shared across all Partner Organisations and the Community. Areas where we have worked to raise awareness of signs of symptoms of abuse appears to be successful. We have seen a decline in the number of safeguarding enquiries where neglect and acts of omission have taken place. Whilst this remains the most prevalent type of abuse the decrease of reports may indicate that the work to educate staff regarding appropriate pathways has been successful. We have focused on the strategic objective of self-neglect in particular in response to supporting people who exhibit hoarding behaviour. This has resulted in an increase in safeguarding concerns to respond to in this area.

# Outcomes for Safeguarding Adults in Tameside 2023/24

## Safeguarding Adult Reviews

A Safeguarding Adult Review is carried out to look in detail at cases where significant harm has occurred to an adult at risk of abuse or neglect. The purpose of SARs is to learn from these incidents to improve services, prevent harm and enhance safeguarding practices in the future.

- Total number of Safeguarding Adult Reviews started 23/24: 5
- Total Number of Safeguarding Adult Reviews completed 23/24: 2  
[Safeguarding-Adult-Review-Anne](#)  
[Safeguarding-Adult-Review-Riley](#)
- Safeguarding Adult Reviews to be concluded 24/25: 3

### The themes identified in the SAR for Anne included:

- The extent to which professionals recognised safeguarding concerns and took appropriate action
- Working with people who misuse alcohol
- Meeting Anne's eligible needs
- Impact of the Covid-19 pandemic
- Impact of the 'cost of living crisis'
- Agencies response to agoraphobia.

### Recommendations identified in the SAR for Anne included:

- a review of the multi-agency approach to self-neglect
- changes to systems and updates to training to encompass the learning from the SAR.

The [Safeguarding-Adult-Review-Anne](#) report provides more detail regarding these recommendations.

### Actions to inform the Recommendations of the Anne SAR included:

- a workshop which involved a number of partner organisations, who looked in detail at
- the importance of taking opportunities to 'find the person'.
- to consider options for supporting people to improve their motivation.
- to pay particular attention to transitions.
- to ensure that professionals working with people who are self-neglecting receive supervision and support.
- and to give appropriate attention to the refusal of services that would mitigate the risk of harm.

The outcome from these discussions will inform the response to recommendations in this SAR and the refresh of the TASPb Self Neglect Strategy. This work to revise the TASPb Self Neglect Strategy will be complete autumn 2024.

- **Adult safeguarding learning programmes** were updated to reflect the learning from the review.

Organisations who were involved in the SAR responded to the recommendations for their organisations and gave assurance to TASPb that actions had been taken to improve services to support vulnerable adults.

**The themes and recommendations identified in the SAR for Riley included:**

### **Multi-agency co-ordination of care and support**

- Use of multi-disciplinary team approaches
- Developing a shared understanding of individual context and history

### **Working with adults with multiple vulnerabilities**

- Supporting young adults
- The implications of insecure housing
- Recognising sexuality as a fixed risk
- Trauma, self-harm and suicide risk
- Managing non-engagement

### **Multi-agency collaborative risk management**

- Managing suspected sexual exploitation
- Safeguarding practice
- Risk escalation
- The role of statutory agencies

**Actions to inform the Recommendations of the SAR for Riley included:**

- Creating an action plan in response to the recommendations. Work began in response to this prior to publication of the SAR in March 24 which included the TASP-B-Tiered-Assessment-and-Management-(TRAM) model
- Plans to host a practitioner learning event is in place for June 24
- During 2024/25 work will continue to improve and enhance Safeguarding practice as a result of this SAR.

## **TASPB Safeguarding Adult Review Action Plan Subgroup**

This subgroup is included in the governance arrangements of the Board. The meeting monitors the progress of the SAR action plans.

**The subgroup membership is:**

- GM NHS (Chair)
- Greater Manchester Police
- Tameside MBC - Adult Social Care
- Tameside and Glossop NHS Integrated Care Foundation Trust
- Pennine Care NHS Foundation Trust
- Partner Organisations who are assigned specific recommendations to respond to the action plans.

## SAR Action Plans completed in 23/24

- [Demetria](#)
- [Erik](#)
- [Gaynor](#)

### Actions to respond to these SARs included:

- Learning Event for Staff raising awareness of support to Adult Carers
- The event was supported by key speakers from Adult Social Care, Adults Carers Centre, Change Grow Live, NHS GM and attended by staff from partner organisations. The work was well received by practitioners and encouraged a forum for multi-agency discussion regarding Pathways to support Carers and learn more about the Tameside Carers Strategy.
- Introduction of the TRAM

## Tiered Risk Assessment Model (TRAM)

TASPB launched the Tiered Risk Assessment Model TASPB-TRAM-Risk-Assessment in November 2023. TASPB were supported at this launch by Adult Social Care, GM NHS and Change Grow Live as key speakers

This approach was implemented in response to TASPB strategic objectives

- adults who experience multi-disadvantage
- self neglect,
- an outcome of Safeguarding Adult Reviews published in 22/23

The protocol enables a coordinated and collaborative multi-agency response to risk. It recognises that in complex cases, professionals are often dealing with long term and entrenched behaviours that require multi-agency commitment to a longer term, solution-based approach

### Central to the protocol is:

- a Team Around the Adult (TAA)
- proactive and timely sharing of information on risk
- the voice of the adult
- holistic person-centred assessments that recognise individual strengths
- shared multi-agency decision making and risk management.
- multi-agency risk review processes
- improved outcomes for the adult at risk.

It is an expectation that the TAA process is integral to practice and if an agency believes that this is not sufficiently managing the risk, the TRAM model has an additional level to manage risk. The Adults Complex and High-Risk Panel (CaHRP).

## Complex and High Risk Panel

A referral can be made to CaHRP to provide additional support to help problem solve cases and bring in senior safeguarding leads and heads of service/ department for oversight of cases.

CaHRP Referrals January 24 – March 24: 4

Referring Organisations: Adult Social Care

### **Actions for 24/25 to support Partner Organisations in embedding TRAM into practice**

- TASPb will continue to host learning sessions for staff to raise awareness of TRAM
- Include in TASPb Dashboard, metrics to evidence organisations are using the protocol



## People who Exhibit Hoarding Behaviours

[TASPB - Support for people who exhibit hoarding behaviours](#) was implemented in response to TASPB strategic objectives

- adults who experience multi-disadvantage
- self neglect,

**This guidance was co-produced** with a multi-agency group of professionals working alongside a group of people who exhibit hoarding behaviours – all of whom are members of the Tameside and Salford Peer Support Groups.



The Board continued to support this cohort of people through Partner Organisations involvement in the local Hoarding Peer Support Group.

TASPB quarterly meeting in March 24 welcomed a Tameside resident with lived experience of Hoarding. They shared their experience of support they have received from the Hoarding Peer Support Group.

“They have hoarded all their life, and are aware that this is due to early trauma, which is a common theme for hoarders. The group offers a space for people to open up and share experiences .... recently they helped a man who had been hoarding for over 30 years. He had been sleeping on his couch and now has been able to clear his bedroom and access his bed again.”

**Impact Statements from group members, were also shared with TASPB which included:**

“enjoy and it keeps me motivated”

“enjoy and it keeps me motivated”

“great way to express myself – support is fundamental to my journey”

### Case Study

A tenant who suffered domestic abuse from her military husband, which has led to anxiety, depression and being socially isolated. Her purchasing and collecting of clothes has helped her to preserve some control over her mental health and temporary relief over her feelings.

The Hoarding Specialist has worked closely with the resident and Creative Support, to offer practical assistance with decluttering her home. Progress has been steady regarding the hoard, with removal of items. Regarding her mental health, this has improved to such an extent that she is now attending the peer support group and forming new support networks with people with similar experiences.



## TASPB Communication and Engagement Strategy

The introduction of the revised TASPB governance arrangements agreed in December 2023 included a recommendation for a Communications and Engagement working group.

The key actions of this group are to respond to the priorities in the [TASPB Communication and Engagement Strategy](#):

- Gaps in TASPB Communication to promote Adult Safeguarding are identified and challenged
- Campaign for responding to Hoarding
- Campaign for World Elder Abuse Awareness Day (WEAAD)
- Campaign for National Adult Safeguarding Week (NASW)
- Refresh TASPB Website
- Refresh TASPB publications
- Engagement with the third sector, local communities and faith groups to inform and strengthen the safeguarding agenda in Tameside
- Seek their views/opinions of Adults at risk of abuse, their families and advocates to improve the Safeguarding framework in Tameside
- Establish a communication platform using Social Media

### In response to these priorities

**National Hoarding Week** took place in May 2023.

TASPB promoted National Hoarding Week via various media forums and this was supported by TASPB Member:-

Cllr John Taylor, Tameside Council's executive member for adult services, said: "By working with our partners to promote Hoarding Awareness Week our aim is to help people understand that hoarding isn't an eccentricity; it's a recognised mental health condition."

We want to increase awareness of what hoarding really is, bust some myths, promote greater understanding among the people and groups that can influence change, and provide support for people who have the condition."

TASPB, Peers from the Hoarding Peer Group, Tameside Council and Jigsaw Homes welcomed people to the Wellbeing corner in Ashton Market Hall to find out more about hoarding behaviour. Guidance and advice was on offer regarding how to get help if they, or someone they know, was affected by it. Peers from the Hoarding Peer Group shared their lived experiences of Hoarding and the support they have received.



### World Elder Abuse Awareness Day (WEAAD) June 15th

#### To promote this campaign TASPB co-ordinated a number of activities:

- an online session to raise awareness across the workforce regarding Predatory marriage.



Daphne Franks attended the session as key speaker to discuss Predatory marriage. Daphne Franks mother, Joan Blass, was a widow of 87 with a vascular dementia diagnosis when she was befriended by a much younger man. It was not until her mother died that Daphne learned that the couple were married. This gave Joan's husband control over her funeral arrangements, as well as her estate.

For further information [Predatory Marriage UK – Reforming marriage laws and procedures to protect people with dementia](#)

Organisations came together at the Wellness Corner in Ashton Market Hall to promote Adult Safeguarding. This was supported by Voiceability, Jigsaw Housing, Healthwatch, Adult Social Care and Greater Manchester Fire and Rescue Service. Shoppers in the market hall, stopped for a chat to learn more about Safeguarding Adults and the services available to protect and support vulnerable adults who are at risk of abuse. Practitioners who were supporting TASPB with this work on the day, answered questions and signposted people for further help and advice.

**TASPB Website** [Tameside Adults Safeguarding Partnership Board](#) has had a refresh. This work has been a priority during 23/24 to ensure TASPB information is easily accessible by staff and public. All Partner organisations contributed to this work.

**TASPB Publications** are reviewed annually and [How the process works](#) information leaflet has been a primary focus during 23/24. TASPB want to be assured that Adults who experience abuse and their families are aware of TASPB commitment. The leaflet promotes the opportunity for Adults to be empowered to contribute to the safeguarding process. This work also provides a focus on Making Safeguarding Personal:

**“means it should be person-led and outcomes focused. It engages the person in a conversation about how best to respond to their safeguarding situation in a way that enhances involvement, choice and control as well as improving quality of life, wellbeing and safety. (DH, 2018: s14.15)**”

**Engagement with the third sector** local communities, and faith groups to inform and strengthen the safeguarding agenda in Tameside has continued during 23/24. TASPB acknowledge that Communities have a part to play in preventing, detecting and reporting neglect and abuse. In 24/25 TASPB will build on the work to seek the views and opinions of Adults at risk of abuse, their families, and advocates to improve the Safeguarding framework in Tameside. The focus will be on raising awareness of TASPB and creating pathways for co-production of the TASPB work.

**National Adult Safeguarding Week (NASW)** took place from 20-25 November 2023 and was an opportunity to highlight key safeguarding issues as highlighted in Safeguarding Adult Reviews, start conversations and raise awareness of safeguarding best practice. This work also helps the local community to play their part in recognising and reporting abuse. TASPb were in the Tameside Community and hosted an information stall for NASW which was supported by partner organisations who promoted how they work together to protect and prevent people from experiencing abuse and neglect.

### **TASPb focused Activity for NASW:**

- TRAM model launched at a professional learning event. This gave Practitioners the opportunity to reflect on practice and consider the learning from the Safeguarding Adult Review Anne.
- [Professional Curiosity Lunch and Learn Session](#) hosted by Pennine Care NHS Foundation Trust.
- The TASPb strategic priority in response to Domestic abuse was also a focus during this week and dovetailed the White Ribbon campaign. TASPb have a commitment in their strategy to have a workforce who are competent in demonstrating and understanding of the signs and symptoms of Domestic Abuse and the knowledge of pathways available to respond in the context of section 42 enquiries. This work contributes to this.



# Safeguarding Adults in the Community - Multi-Agency Working

## Case Study

A young man James was first referred into Adult Services by the Leaving Care Team. He was being targeted in the area where he lived. James was being cuckooed by drug users, who were using his flat to take and store drugs, would eat all his food, and they were pretending to be him when they presented at the local food bank. The dealers were supplying James with free drugs to continue their manipulation of him. A Safeguarding Enquiry took place with multiple agencies involved; mental health services, Change Grow Live, Housing Options, Community Neighbourhood Policing Team, GMP Mash, Adult Services, and the Leaving Care Team.

**James told me he was in desperate need to change his life. He felt depressed and was not engaging with any services. When I first met him, James was unable to have any eye contact with me and was curled up in a ball on the floor. It took persistence to encourage him to engage with me and to trust me.** *Social worker.*

GMP recognised the exploitation James was experiencing and treated him as vulnerable adult rather than a criminal. They were able to take action to recall some of the abusers to prison.

We secured an apprenticeship with the council for James. Due to him being on very restricted benefits ASC provided him with numerous food parcels over the space of two months to ensure he was eating regularly. A marked weight loss was initially noted due to James having insufficient money to eat well.

Over a period of time a noticeable improvement in James's physical appearance and mental health wellbeing was evident.

Over the time that James was being supported, his confidence grew and his dependence on drugs waned. He decided that he wanted to remain in the flat where he had lived for 2 years as he loved it. He explained that being supported by ASC and the Leaving Care Team had given him the confidence to stand up to the perpetrators targeting him.

James is no longer using drugs and continues to engage with CGL for support. He stated that he is feeling much healthier and happier. He is pleased to still be in his own flat and is no longer being bothered by others. He continues to do well in his apprenticeship and will soon be able to apply for job vacancies with the council, which he is looking forward to.

## Case Study

Jigsaw neighbourhood safety team worked with a tenant due to poor mental health and their property condition. The tenant had been an inpatient on the mental health unit in the last 12 months, the property condition was a trigger for his mental health to decrease.

The wellbeing navigator worked closely with the tenant and the community mental health worker to improve the tenancy condition, setting small achievable goals, and introducing a structured routine and linking to community activities. Since support, the tenant's mental health has remained stable resulting in no further admissions to hospital.

### Case Study

M, aged 55, has been using substances since his teenage years. He has a history of using heroin, crack cocaine, illicit benzodiazepines and illicit pregabalin. During his teenage years, parental substance use led to a family breakdown and M experienced childhood neglect. M had significant health issues related to his substance use, resulting in serious mobility issues, care and support needs, difficulties with his mental health and homelessness.

Agencies involved in supporting M included Change Grow Live, Greater Manchester Probation Service, Adult Social Care, Tameside Homelessness Team, and Housing. When M's risks continued to increase, daily partnership meetings were held in order to share information and effectively plan his care.

M received a medically assisted withdrawal (detox) in an inpatient unit and went on to attend a residential rehabilitation service. He successfully completed this treatment, however, due to a period of isolation, he lapsed and used substances again. Agencies, including Change Grow Live responded quickly and M was offered a place in Therapeutic Recovery housing within Tameside. He remains drug free, is accessing a full programme of support and is immensely proud of his achievements.

M is now sharing his story with other people who continue to use substances, inspiring them and encouraging them to make changes to their lives.

### Case Study

**This is a case managed by Greater Manchester Probation Service at the Tameside Probation office.**

**This case also featured in GM Judicial Newsletter (first name changed).**

David was sentenced to a 24 Suspended Sentence Order for the offence of Harassment at Tameside Magistrates Court, he was assessed as high risk. David was breached twice on the order for failing to comply with appointments given, he received a fine and his order was extended by 6 months.

Around the time of his breaches, David was drinking alcohol heavily and he had a negative attitude during appointments. A residential rehab place had been mentioned on a number of occasions; however, he was resistant to the idea. In 2023, David attended the office and admitted he needed further support, we completed a rehab referral together and he was offered a placement.

At the start of this year, he successfully completed his treatment and has been sober since. He has since been offered housing and he has also commenced full time employment as a support worker. David also engaged with a domestic abuse programme (Building Better Relationships), which he had previously failed to comply with. David is someone who has completely changed his life – we are very proud of him.

# Shared Priorities

During 23/24 to support the work of the TASPb strategy the Board have continued to work with

- Tameside Safeguarding Children Partnership
- Community Safety Partnership
- Health & Wellbeing Board
- Domestic Abuse Board

The focus during 23/24 has primarily been to align shared priorities in response to domestic abuse and enhancing services to respond to transition.

The work in response to the transition's agenda has been influenced by learning from both published SAR's Anne and Riley. Consequently, opportunities have been identified to promote organisations roles and responsibilities across the system. The work in response to the action plans has included Health and Wellbeing Board, Community Safety Partnership and Tameside Safeguarding Children Partnership. Subsequently, learning is multi-agency, enhancing a team around the adult culture and reiterating the message that Safeguarding Adults is everybody's business.

TASPb have regular updates from the Domestic Abuse Board regarding the DA Strategy. An outcome of this work has encouraged organisations at TASPb to identify Domestic Abuse Champions.

## **The role of the Champions is to:**

- Raise awareness about domestic abuse within their community or setting
- Spot signs of domestic abuse and signpost people to get help
- Serve as a conduit between victims and specialist support services.
- Act as the lead for domestic abuse issues within their agency or unit
- Develop knowledge on asking, responding, and supporting people affected by domestic abuse

This area of work provides assurance to Board that this shared priority is aligned and progress is being made towards the TASPb Domestic Abuse Strategic Priority.



# TASPB Learning Framework

The TASPB Learning Framework is reviewed in collaboration with Tameside's Safeguarding Partnerships and Boards. The work includes looking at the gaps in learning and utilising resources to avoid duplication and provide learning opportunities for the workforce in the most cost-effective way. This has also provided an increased opportunity for staff to access training in the context of a 'think family approach'.

## **Prevention: It's better to take action before harm occurs.**

TASPB Learning Framework informs this Principle by supporting the workforce development across partner organisation to recognise the signs and symptoms of abuse.

The Learning Framework is a 'live document' which means it is constantly under review to ensure the learning programme remain fit for purpose. In response to the Safeguarding Adult Review for Anne, TASPB reviewed the Adult Safeguarding Training presentation and revised this to enhance the focus on the signs and symptoms of neglect and the Prevention Principle.

A focus during 23/24 has been the strategic objective of Domestic Abuse (DA). The DA Board contributed to the Learning Framework and hosted a number of courses accessible to Partner Organisations which are designed to inspire and motivate the workforce to adapt their interactions with victims of domestic abuse.

TASPB strive to be continually assured Partner Organisations have a workforce who are competent in demonstrating and understanding of the signs and symptoms of Abuse and the knowledge of pathways available to respond in the context of section 42 enquiries. The Boards primary training offer therefore continues to be the TASPB Safeguarding Adult Training.

Organisations who have accessed places on the TASPB Safeguarding Adult Training	Number of Delegates attending
ICO	1
Jigsaw	6
Greater Manchester Probation Service	1
T&G ICFT	45
Big Life Group	6
GMP	1
Pennine Care	22
City Care Solutions	1
Active Tameside	11
Elmar Home Care	1
Moss Cottage	2
PF Tameside	1
Smartway Health Care	1
T&G MIND	3
Age UK	2
Creative Support	6
Person Centred Care Services	3
Tameside Arts	3
People First	1
Supported Living	2
Valour Healthcare Services	1

This training has been well received by Practitioners. Comments received from these participants are used to inform the update of the training:

- The conversation around S42 was helpful and helped to consolidate my knowledge.
- I deal with safeguarding as part of my role. The course has helped me in that I feel I had a good knowledge in the first place and this has helped me to know that I am dealing with things in the right way and making the right kind of considerations.
- The examples also broadened my perspective on how to escalate safeguarding concerns
- This has helped me to consider how I will gain informed consent, listen to the individual's wishes and make sure that everything will be done in the person's best interests.
- I feel more confident in my knowledge after these two sessions in terms of raising concerns and my overall understanding of what constitutes a safeguarding concern.
- to apply the learning from the course to practice I am going to be more aware of potential safeguarding issues when looking at mental health referrals and knowing how to make a safeguarding referral

# TASPB Assurance

As defined by the Care Act 2014. The board need to be assured:

- safeguarding practice is person-centred and outcome-focused
- the Board are working collaboratively to prevent abuse and neglect where possible
- agencies and individuals give timely and proportionate responses when abuse or neglect have occurred
- safeguarding practice is continuously improving and enhancing the quality of life of adults in its area.

During 2023/24, TASPB governance arrangements have evolved to provide a more robust approach to provide this assurance. The Quality Assurance (QA) subgroup work included:

- **Phase 1** - identified a number of Key Performance Indicators (KPI) to inform the progress of the TASPB strategy and develop a dashboard
- **Phase 2** - identifying a system to collate and present the dashboard
- **Phase 3** - the review of this approach.

The outcome of the review summarised that the Board had been on a journey to explore what data is available from organisations to provide this assurance. The QA group concluded for the work to be effective within the resources applied to them, the dashboard needs to be streamlined and focussed on key priority areas.

The recommendation made to TASPB for 24/25 is that the KPI's are reduced to provide a more condensed assurance report that will focus on key aspects of the TASPB strategy.

This work will prioritise the focus to:

- Evaluate the effectiveness and impact of the findings and recommendations from reviews and multi-agency learning.
- Ensure the Voice of the Adult/ feedback from services is integral to safeguarding activity and that this drives service improvement.

# TASPB Resources

In response to the recommendation in 22/23 to separate the TASPB business unit from the Childrens Partnership Business Unit, the approach was updated and implemented in 23/24. The Business Support Team is now in Place Directorate of Adult Social Care. A Business Manager, Business Support Officer and Performance Management Officer, which equates to 1.85 whole time equivalent is available to administer the TASPB business.

Work has been ongoing during 23/24 to identify a collaboration agreement, this remains pending, whilst organisations, NHS GM and GMP review their present contribution to resource the Adult Safeguarding framework in Tameside. TASPB recognise that it is a challenge to respond at pace with limited resources and have to ensure they make efficient choices to be effective in response to the TASPB Strategy.

<b>TASPB Budget 23/24:</b>	98,530
<b>Income:</b>	30,000 (ICB)
	13,200 (GMP)
	55,330 (L.A.)

<b>Partner contributions carried forward for TASPB statutory responsibilities:</b>	90,000
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Organisation	Self-neglect
Adult Social Care	<ul style="list-style-type: none"> <li>• Led on Team Around the Adult Meetings in line with the TRAM</li> <li>• Made referrals to the Complex and High-Risk Panel</li> <li>• Adults at Risk: Case closure guidance was implemented which included a 7-minute brief</li> <li>• Joint Learning Events with Change Grow Live – focus on working with adults who misuse alcohol.</li> <li>• Support to facilitate the Hoarding Week</li> <li>• Delivered a workshop re. working with people who exhibit hoarding behaviours at the social work show in partnership with Jigsaw housing which attracted over 150 participants.</li> <li>• Led on the implementation of TRAM embedding the Team around the adult model in practice and chaired the Complex and High-Risk Panel Meetings.</li> <li>• Self-Neglect has continued to feature in Safeguarding Training at Adult Social Care.</li> </ul>
Greater Manchester Police	<ul style="list-style-type: none"> <li>• One of the core roles of the officers within the Multi-agency safeguarding-hub (MASH) is to triage vulnerable adult concerns.</li> <li>• Tameside SLT have invested in a vulnerable adults SPOC within the MASH for partner agencies to undertake discussions, information sharing and seek professional guidance.</li> <li>• Representation at Complex and High-Risk Panel Meetings.</li> <li>• Tameside Prevention Hub have a dedicated Hospital officer who work closely with Tameside General Hospital to improve our response to persons reported Missing from Home (MFH) and appropriate use of our S136 Police power.</li> <li>• Daily governance is held by Tameside SLT during their management meetings to monitor progression of MFHs and S136s to ensure appropriate plans are in place to resolve at the earliest opportunity.</li> <li>• The Complex Safeguarding team undertake a daily search of all new intelligence, incidents and crimes recorded concerning exploitation of adults. . This assists the team with identifying the most appropriate officer, with the right skillset to be deployed at the earliest opportunity to support the vulnerable person and undertake investigative actions.</li> <li>• All new officers receive safeguarding training.</li> <li>• 7-minute briefings and available training from the partnership are regularly circulated to all Police staff to enhance learning and development.</li> </ul>

<p>Greater Manchester Police</p>	<ul style="list-style-type: none"> <li>• Additionally, the Public Protection Governance Unit (PPGU) centrally has provided regular online top up training sessions over the last 12 months, available to all staff to expand their safeguarding knowledge.</li> <li>• The partnership held training events on ‘Hoarding and self-neglect’ during 23/24 with Police representatives from Tameside in attendance.</li> <li>• GMP’s Investigation and Safeguarding Review Team (ISRT) based centrally, attend all Safeguarding Adult Review (SAR) panels acting as an audit process.</li> <li>• Tameside SLT attend the drug and alcohol panel held quarterly with partners to review recent deaths involving drugs and/or alcohol to identify any learning or requirement to improve processes including risk to vulnerable adults.</li> <li>• To support the implementation of ‘Right Care, Right Person’ (RCRP), GMP’s central RCRP team have engaged extensively with partners at both the Greater Manchester and district levels.</li> </ul>
<p>NHS Greater Manchester</p>	<ul style="list-style-type: none"> <li>• Supporting the launch of the Hoarding Strategy</li> <li>• Contribution to the refresh and planned relaunch of the Self Neglect Strategy and the Launch of the Tiered Risk Assessment Management Protocol (TRAM).</li> <li>• The Designated Nurse for Adult Safeguarding has continued to provide leadership, influence and guidance at Safeguarding Adult Review Panels, Complex Adult and High Risk Panel and chairs the Safeguarding Adult Review Action Planning Sub-group</li> <li>• The Named GP for Adult Safeguarding sits on the local Drug Related Death Panel cascading any learning across Primary Care.</li> <li>• Learning from Safeguarding Adult Reviews and Raising Awareness about Self Neglect is ongoing</li> <li>• Neglect/Self Neglect is one of 5 key priorities for the NHS GM Learning and Improvement Delivery Group.</li> </ul>
<p>Pennine Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• Lunch and learn in relation to self-neglect available as part of our learning suite. This is captured in level 3 safeguarding training. Training for all clinical, patient facing colleagues, including children’s colleagues are mandated to take this training.</li> <li>• There have been 40 consultations about self-neglect to the PCFT safeguarding team in this reporting period.</li> </ul>

<p>Tameside and Glossop Intergrated Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• 23/24 self-neglect represented 14% of the contacts made with the Integrated Safeguarding Team (IST) by trust staff for support and advice. The IST continues to offer support, guidance, advice and be proactive, responsive, and visible in supporting staff with their safeguarding responsibilities. This includes an increased focus on embedding trauma informed practice in safeguarding within the Trust and the IST has developed training materials and content which includes discussion around adverse childhood experiences and the impact of trauma on health inequality and outcomes throughout life, including being a predisposing factor for self-neglect.</li> <li>• Regular engagement in the Trust incident investigation processes has enabled discussion around possible self-neglect and challenges to unconscious bias. This supports learning from incidents where self-neglect may have been a contributory factor. The aim being for this to help staff to understand and recognise self-neglect and to escalate their concerns early to enable processes such as response to patients not attending appointments or ‘no access’ visits.</li> <li>• The Trust actively supports the Tiered Risk Assessment and Management (TRAM) protocol, the IST promote its use and regularly attend Complex and High-risk panel meetings</li> </ul>
<p>Greater Manchester Fire and Rescue Service</p>	<ul style="list-style-type: none"> <li>• GMFRS interventions such as the person-centred and consent given Home Fire Safety Assessments (HFSA), this service aims to support vulnerable persons within their home environment with the provision of fire safety equipment and personalised appropriate advice.</li> <li>• Self-Neglect is the most common reason for GMFRS safeguarding referrals. GMFRS referred over 70 adults during 2023-2024, of which over 20 were for self-neglect.</li> <li>• Prevention Education has developed and introduced several projects aimed at young people and young adults these programmes/projects include, Atlas, Achillies, Athena, Apollo, FireSmart and youth mentoring. The programmes all focus on education and development of understanding relating to personal risk factors to identify and manage fire risk. Referrals for any participants who identify with self-neglect are made into the relevant services. Access to all service offer and programmes is available through the GMFRS website. <a href="http://www.manchesterfire.gov.uk">www.manchesterfire.gov.uk</a></li> </ul>

<p>Change Grow Live</p>	<ul style="list-style-type: none"> <li>• Change Grow Live contributed to the launch of the TRAM, presenting at the launch, and ensured members of the team were present. This model was then shared with the wider team via team meetings, internal Safeguarding multi-disciplinary meetings and safeguarding supervisions.</li> <li>• Change Grow Live have contributed to Safeguarding Adult Reviews, identified learning, and developed internal plans to implement learning within the service. We have also contributed to partnership learning and partnership learning events.</li> <li>• Change Grow Live and Adult Social Care have delivered two face-to-face joint training events, focusing on alcohol use and self-neglect, multiple disadvantage, and the legal framework.</li> <li>• 20 Team Around the Adult meetings have been convened by Change Grow Live since implementation</li> </ul>
<p>Jigsaw Homes</p>	<ul style="list-style-type: none"> <li>• A key piece of work for the organisation has been the continued development of the hoarding specialist role.. Jigsaw are one of only two registered providers in the GM area currently providing a specialist service at no cost to residents. This new innovative approach focuses on working with the tenant to empower them by taking personal responsibility and developing behaviour change, for a long term and permanent difference.</li> <li>• We have been part of TASPB, alongside Adult Social Care, Tameside community safety team, Greater Manchester Fire &amp; Rescue service, Hoarding Improvement partnership, Pennine Care, Ashton Pioneer Homes, GM police and Children’s services to develop a partnership approach to dealing with Tameside cases. The group have developed a multi-agency hoarding guide to utilize when working with adults that exhibit hoarding behaviour and are identifying services available, gaps in support and raising awareness of hoarding.</li> <li>• The guidance for People who Exhibit Hoarding Behaviours was presented at The Social Work Show on Monday 2nd October 2023 by Jigsaw, Hoarding Specialist, and the Adult Safeguarding Lead, from Tameside Adult Services. The presentation was delivered to 200 delegates including those from Adult Services across the UK, newly qualified social workers, and other public sector agencies.</li> <li>• Social isolation is also a factor of hoarding and most tenants we are seeing are socially withdrawn and isolated, which we are tackling through use of the Jigsaw Support Wellbeing Navigator scheme and the peer support group.</li> </ul>

Organisation	Neglect
Adult Social Care	<ul style="list-style-type: none"> <li>• The Escalation Framework has been embedded in the past 12 months to support to monitor quality assurance issues and manage organisational safeguarding issues as they arise in commissioned social care services.</li> <li>• Adult services Commissioning team, Neighbourhood teams, and the Quality Improvement Team contributed and coordinated Multiagency Concern meetings for providers to early intervention and support to prevent quality issues progressing to organisational safeguarding.</li> <li>• A theme emerging for SAR's relates to the impact of the caring role on carers and how this can lead to neglect of the cared for. Adult Services have focussed on improving outcomes for carers in Tameside. This has included investing in the Carers Service developing a broad offer of support available to carers such as regular breaks, activities, training, and emotional support. A programme of practice improvement has been in place in terms of increasing the number of carers assessments taking place.</li> <li>• Non statutory enquiries have increased, many have taken place to support carers at risk of abuse.</li> <li>• As a result of the work to enhance the offer to Carers, they have reported feeling well supported and that information and advice is easier to find.</li> <li>• There has been increased monitoring of services and action taken to address quality issues. Ensuring high standards are set in terms of quality of care.</li> </ul>
Greater Manchester Police	<ul style="list-style-type: none"> <li>• One of the core roles of the officers within the Multi-agency-safeguarding-hub (MASH) is to triage vulnerable adult concerns</li> <li>• Tameside SLT have invested in a vulnerable adults SPOC within the MASH for partner agencies to undertake discussions, information sharing and seek professional guidance.</li> <li>• Representation at Complex and High Risk Panel Meetings</li> <li>• Tameside Prevention Hub have a dedicated Hospital officer who work closely with Tameside General Hospital to improve our response to persons reported Missing from Home (MFH) and appropriate use of our S136 Police power</li> <li>• Daily governance is held by Tameside SLT during their management meetings to monitor progression of MFHs and S136s to ensure appropriate plans are in place to resolve at the earliest opportunity.</li> <li>• The Complex Safeguarding team undertake a daily search of all new intelligence, incidents and crimes recorded concerning exploitation of adults. . This assists the team with identifying the most appropriate officer, with the right skillset to be deployed at the earliest opportunity to support the vulnerable person and undertake investigative actions.</li> </ul>

<p>Greater Manchester Police</p>	<ul style="list-style-type: none"> <li>• All new officers receive safeguarding training.</li> <li>• 7 minute briefings and available training from the partnership are regularly circulated to all Police staff to enhance learning and development.</li> <li>• Additionally, the Public Protection Governance Unit (PPGU) centrally has provided regular online top up training sessions over the last 12 months, available to all staff to expand their safeguarding knowledge.</li> <li>• GMP's Investigation and Safeguarding Review Team (ISRT) based centrally, attend all Safeguarding Adult Review (SAR) panels acting as an audit process</li> </ul>
<p>NHS Greater Manchester</p>	<ul style="list-style-type: none"> <li>• Neglect continues to be included within our Mandatory Safeguarding Training and is aligned to the Intercollegiate document</li> <li>• Neglect is a priority for NHS GM and is reflected in our governance and delivery plans.</li> <li>• We have supported an event to raise awareness of the importance of supporting our Carers.</li> <li>• Seek assurance from NHS contracted providers via the GM Contractual Safeguarding Standards.</li> <li>• We have also established a locality safeguarding health collaborative forum that will strengthen collective health voice and progression of priorities.</li> </ul>
<p>Pennine Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• Neglect is also captured within Level 3 safeguarding adults training. This is an objective which sees little activity for PCFT (with 3 consultations in 2023/24 reviewing period.) However, there are numerous incident reports, of which the safeguarding team offer oversight and advice.</li> </ul>
<p>Tameside and Glossop Intergrated Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• 23/24 neglect and acts of omission represented 50% of the contacts made with the IST by trust staff for support and advice. This figure represents a mixture of concerns being raised from within the organisation and outside of the organisation. Processes are in place for escalation of concerns to partner organisations and to support multi-agency response.</li> <li>• A member of the IST attends the Trust's daily site safety huddle at which incidents raised across the trust are escalated and discussed. This increases visibility of the IST and provides the opportunity to have oversight of concerns raised in response to incidents and to provide a safeguarding perspective on these where a safeguarding concern may have been overlooked.</li> </ul>

<p>Greater Manchester Fire &amp; Rescue Service</p>	<ul style="list-style-type: none"> <li>• Continued training review and development of improved resources to raise awareness and understanding throughout all frontline delivery staff of safeguarding vulnerable adults.</li> <li>• Discussion at safeguarding policy group of SAR reviews and learning from the reviews to ensure effective cascading of learning.</li> <li>• Designated Safeguarding Officers (DSO) receive additional training on various themes of abuse and harm.</li> </ul>
<p>Change Grow Live</p>	<ul style="list-style-type: none"> <li>• Change Grow Live and Adult Social Care delivered joint training events to improve understanding of both services, alcohol use, neglect, legal framework, and models of recovery from substance use.</li> <li>• Change Grow Live also contributed to two Safeguarding Adult Reviews and identified gaps in knowledge around Change Grow Live's offer for family members impacted by substance use.</li> <li>• We have developed communication and marketing plans in order to share information with partner agencies in respect of the support for family members and this will be disseminated during 24/25. The aim is that this will provide effective support for people impacted by someone else's substance use and reduce the demand for support from other services.</li> </ul>
<p>Jigsaw</p>	<ul style="list-style-type: none"> <li>• A pilot was launched in April 2021 to embed two Wellbeing Navigators part of our wider support offer, this has been funded through our Jigsaw Support reserves and due to the demand, in April 2023 funding was secured for 4 Wellbeing Navigators. The navigators aim to support tenants and to support long term behaviour change for improved health and wellbeing for tenants who's wellbeing needs fall under the mental health thresholds. This compliments the work of our internal departments neighbourhood safety team, arrears recovery and early intervention, to reduce the need for legal enforcement of the tenancy. Over 50% of our cases are open to multiple internal or external services.</li> </ul>

Organisation	Domestic Abuse
Adult Social Care	<ul style="list-style-type: none"> <li>• Representatives attend MARAC on a regular basis and they have recently had access to specialist training to support them in their roles.</li> <li>• Representation from ASC at the DATC's meetings which are being piloted locally</li> <li>• Adult services were panel members during the tender process of the new Domestic Abuse Service in Tameside</li> <li>• Stronger links with the domestic abuse service have been made, ensuring that adult with care and support needs affected by domestic abuse will be recognised and supported.</li> </ul>
Greater Manchester Police	<ul style="list-style-type: none"> <li>• Front line staff and MASH Police officers regularly receive training on themes and topics such as 'Voice of a child' and toxic trio supporting informed decision making to improve outcomes for our children and families of Tameside.</li> <li>• Locally Tameside district SLT have devised an improvement plan for DA that correlates with our business plan for 2023/2024. The 3 key priorities focus on:               <ul style="list-style-type: none"> <li>» Building performance momentum</li> <li>» Instilling pride and effectiveness in our work</li> <li>» Overcoming inexperience with a learning environment</li> </ul> </li> <li>• Officers within the MASH triage any child or vulnerable adult concern recorded as a Care Plan (CAP) or high/medium risk domestic recorded as a Domestic Abuse Care Plan (DAB) generated from incidents, external referrals, intelligence reported to Police.</li> <li>• Regular audits to allow partners to have a greater understanding of repeat referrals, influxes, reductions, and outcomes.</li> <li>• MARAC meetings are held every fortnight to assess risk, actions taken, and longer-term work required. GMP are currently working with the TMBC to improve the effectiveness of the MARAC process</li> <li>• Nationally, there is a drive to improve the police's response to Violence Against Women and Girls (VAWG) and GMP has rightly embedded this as a force priority to tackle. Locally, Tameside are delivering a VAWG plan with emphasis on changing culture and mindset ingrained in the approach to VAWG offences, victims, and offenders</li> <li>• In November 23, Tameside partnership launched its first Domestic Abuse and Tactical coordination meeting known as DATAC led by GMP, to identify and manage repeat victims and perpetrators in Tameside</li> <li>• In December 23, GMP colleagues on the Tameside district began piloting the 'We Protect' app allowing officers to make direct referrals for victims of domestic abuse to civil lawyers for advice on orders whilst they are still on scene.</li> </ul>

<p>Greater Manchester Police</p>	<ul style="list-style-type: none"> <li>• The production named 'Blindside' commissioned by the local partnership leads has been delivered to approx. 600 children throughout Tameside and 50 policing staff locally with positive feedback gained. Performances continue to be presented to partner throughout Tameside to raise awareness.</li> </ul>
<p>NHS Greater Manchester</p>	<ul style="list-style-type: none"> <li>• We are members of strategic and operational groups and ensure our health partners are linked into all areas of work.</li> <li>• The NHS GM Contractual Standards provide assurance on providers compliance with the Domestic Abuse Act 2021.</li> <li>• In 2023/24 we contributed to the procurement and commissioning of Domestic Abuse Services in Tameside resulting in an improved offer for victims and survivors of all ages.</li> <li>• We have provided support via a trainer for the Community Safety Partnership Train the Trainer Model and delivered training for front line professionals across the system in Understanding Domestic Abuse Risk and Response.</li> <li>• Through the implementation of the IRIS Programme (Identification and Referral to Improve Safety), we have improved awareness which has resulted in an increase of referrals of Domestic Abuse within Primary Care. At the time of writing this report, 11 GP Practices had accessed the IRIS training and signed up to the IRIS programme.</li> <li>• We continue to engage and work with our Community Safety Partnership in completing reports for Domestic Homicide Reviews and continue to share learning from those reviews across the system.</li> </ul>
<p>Pennine Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• The safeguarding team at PCFT have designed a standalone domestic abuse policy for patients and service users in relation to domestic abuse with a supporting toolkit.</li> <li>• Domestic abuse training has been reviewed and includes lived experience voice from within PCFT in the form of a digital stories recording. The current training has been taken by 400 people in the Trust.</li> <li>• Domestic abuse is the highest category of consultations within our internal safeguarding team.</li> </ul>
<p>Tameside and Glossop Intergrated Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• There is daily contribution to the multi-agency risk assessment of high-risk domestic abuse incidents in the MASH.</li> <li>• Representation at the Domestic Abuse Operational and Steering Groups, supporting the implementation of Tameside Domestic Abuse Strategy.</li> <li>• Contribution to Domestic Homicide Review processes and ensured lessons were learned from Domestic Homicide Reviews (DHRs).</li> <li>• Routine enquiry is embedded and effective in maternity services and the majority of DASH risk assessments completed by the Trust are from this division.</li> </ul>

<p>Tameside and Glossop Intergrated Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• In quarters 3 and 4 of 23/24 almost 10% of contacts with the team were in relation to staff concerns about domestic abuse. In response to this, processes have been circulated across departments for responding to suspicion or disclosures of domestic abuse from patients and colleagues including information on how to access the local IDVA and domestic abuse services.</li> <li>• Routine enquiry in maternity services has proven to be effective in supporting victims of domestic abuse making disclosures and appropriate support being offered.</li> </ul>
<p>Greater Manchester Fire &amp; Rescue Service</p>	<ul style="list-style-type: none"> <li>• Supports the White Ribbon Campaign and has nominated champions throughout the service.</li> <li>• Domestic abuse training is available to all staff.</li> <li>• A domestic abuse guidance document is available as part of the GMFRS safeguarding policy to advise all staff on support and referral processes.</li> <li>• GMFRS is represented at the GM Domestic Abuse Steering Group.</li> <li>• GMFRS has reviewed its Arson Threat Referral service offer in partnership with GMP to ensure that it is meeting the needs of those persons requesting that support. Service requests are often from victims of domestic abuse.</li> </ul>
<p>Change Grow Live</p>	<ul style="list-style-type: none"> <li>• Change Grow Live have continued to complete DASH assessments and refer to and attend MARAC meetings.</li> <li>• Employees have completed training in completing the DASH assessment. We have also increased the number of leaders attending MARAC and the number of DSLs able to offer support and advice to the wider team.</li> <li>• Representation at the Domestic Abuse Steering Group and are working with Population Health to ensure a continued response to people experiencing domestic abuse</li> <li>• Change Grow Live have a presence at the Women and Family Centre weekly and provide support direct to Women living in refuge accommodation within Tameside.</li> <li>• We have worked with individuals to support them to access information from GMP in relation to the Domestic Violence Disclosure Scheme.</li> </ul>

### Jigsaw Homes

- Run the Bridges domestic abuse service for TMBC,
- We received 1335 new referrals during the year and made 106 safeguarding referrals to Children's Social Care (CSC).
- We have IDVA's based in the MASH working together with the police, CSC, and other partners daily.
- We supported 339 victims to safely end their abusive relationships.
- We have provided "the Voice" courses at the women's centre to support women affected by domestic abuse and ran courses out of our Women's refuge.
- We have supported victims to access civil legal remedies and supported them through the court process. In addition, all front line staff have received some training around domestic abuse,
- We have neighbourhood safety officers who also provide support to victims who are living in our properties.
- We have offered managed moves to victims who wish to move from our properties to enable them to feel safe and we have provided security measures to properties to allow victims to remain in their homes.
- We have renewed our Policies on Domestic abuse and now have a separate one for staff and customers, and we have identified Domestic abuse champions across the whole of Jigsaw Group.
- We have carried out a number of training sessions to partner agencies to improve their awareness around domestic abuse and so they understand when a referral/intervention is needed.
- We have enabled 339 victims to safely end their abusive relationships and who are no longer in need of support from the safeguarding teams, which reduces some demand on services.
- We have raised agency awareness around domestic abuse so that the response to someone presenting to services is improved and so people know how to refer into our service.
- We have publicised our services in Tameside so that victims know what we have to offer and also where to come to for support, we are making people feel safer and giving them options on what they can do if they are experiencing abuse.

Organisation	Adults experiencing multi-disadvantage
Adult Social Care	<ul style="list-style-type: none"> <li>• A shared learning event took place in summer 2023 with Pennine Care. Information was shared about mental health services and Adult services. Case studies were discussed, and discussions took place to strengthen partnership working between the council and Pennine Care and wider mental health services such as the Big Life Group.</li> <li>• A shared learning event took place with the Greater Manchester Probation Service. Information on adult services was shared with probation staff and vice versa probation shared info on their roles and responsibilities. Case studies were used to reflect on each other's roles and consider how partnership working could be strengthened further</li> <li>• Adult Services are members of the Drug and Alcohol subgroup of Community Safety Partnership and we have set a number of actions to improve the connections between Adult Services and Substance Misuse services.</li> <li>• Adult Services attend the Drug Related Death panel quarterly and contribute to the learning within the group and cascading this as and when required.</li> <li>• Adult services have continued to strengthen the relationship with housing and the homelessness service in Tameside.</li> </ul>
Greater Manchester Police	<ul style="list-style-type: none"> <li>• One of the core roles of the officers within the Multi-agency-safeguarding-hub (MASH) is to triage vulnerable adult concerns</li> <li>• Tameside SLT have invested in a vulnerable adults SPOC within the MASH for partner agencies to undertake discussions, information sharing and seek professional guidance.</li> <li>• Representation at Complex and High Risk Panel Meetings</li> <li>• Tameside Prevention Hub have a dedicated Hospital officer who work closely with Tameside General Hospital to improve our response to persons reported Missing from Home (MFH) and appropriate use of our S136 Police power</li> <li>• Daily governance is held by Tameside SLT during their management meetings to monitor progression of MFHs and S136s to ensure appropriate plans are in place to resolve at the earliest opportunity.</li> <li>• The Complex Safeguarding team undertake a daily search of all new intelligence, incidents and crimes recorded concerning exploitation of adults. . This assists the team with identifying the most appropriate officer, with the right skillset to be deployed at the earliest opportunity to support the vulnerable person and undertake investigative actions.</li> <li>• All new officers receive safeguarding training.</li> <li>• 7 minute briefings and available training from the partnership are regularly circulated to all Police staff to enhance learning and development.</li> </ul>

<p>Greater Manchester Police</p>	<ul style="list-style-type: none"> <li>• Additionally, the Public Protection Governance Unit (PPGU) centrally has provided regular online top up training sessions over the last 12 months, available to all staff to expand their safeguarding knowledge.</li> <li>• The partnership held training events on ‘Hoarding and self-neglect’ during 23/24 with Police representatives from Tameside in attendance.</li> <li>• GMP’s Investigation and Safeguarding Review Team (ISRT) based centrally, attend all Safeguarding Adult Review (SAR) panels acting as an audit process</li> <li>• Tameside SLT attend the drug and alcohol panel held quarterly with partners to review recent deaths involving drugs and/or alcohol to identify any learning or requirement to improve processes including risk to vulnerable adults.</li> <li>• To support the implementation of ‘Right Care, Right Person’ (RCRP), GMP’s central RCRP team have engaged extensively with partners at both the Greater Manchester and district levels</li> <li>• The launch of Operation Marpole, is a GMCA and partnership funded operation focussing on domestic abuse and safeguarding with dedicated patrols providing reassurance and support to victims, whilst also positively disrupting perpetrators at every opportunity.</li> </ul>
<p>NHS Greater Manchester</p>	<ul style="list-style-type: none"> <li>• The Designated Nurse for adult Safeguarding contributed to the launch of the TRAM Model in November 2023 and will continue to support with the implementation phase throughout 2024.</li> <li>• Ongoing work continues to improve communication across the mental health pathways. A sub-group to the contractual meetings has been set up with the Living Well Leadership Team which includes a specific focus on supporting effective partnership working between organisations and improved communication across services.</li> </ul>
<p>Pennine Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• PCFT run a daily consultation system which allows colleagues to seek advice on more complex cases or for those with multi-disadvantage. Our Tameside colleagues are the highest user of this system at 469 consultations in this reviewing period. The safeguarding team have implemented a monthly adults safeguarding supervision drop-in for colleagues to get support with cases in which there are complexities or multi-disadvantage. The safeguarding team have developed a multi-agency professional curiosity training, which has been a large uptake and will be delivered throughout 2024/25.</li> </ul>

<p>Tameside and Glossop Intergrated Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> <li>• The Integrated Safeguarding Team (IST) portfolio includes mental health, dementia, learning disabilities and neurodiversity. This has increased the profile of those most at risk of health inequality, abuse, and neglect, and encouraged a focus on reasonable adjustments.</li> <li>• A 'Vulnerabilities Dashboard' has also been developed which links with live ward-based information enabling the IST to have quick and visible access to information about location and numbers of adults who fall into groups more likely to experience multi-disadvantage. This has allowed an improved involvement in the management of care for individuals who have learning disability, safeguarding concerns, cognitive impairment, mental health, and neurodiversity. There is an increased focus on ensuring person centred care through promotion of personalised care plans like the 'This is Me' document and the hospital traffic light passport.</li> <li>• Improvements have been made to the process which Deprivation of Liberty Safeguards (DOLS) are managed within the trust and the Mental Capacity Specialist Nurse delivers regular training to teams across the trust. In addition, the Mental Capacity Act and DOLS have been included in the adult safeguarding training and prompt cards have been produced for staff to inform good practice.</li> <li>• The Lead Admiral Nurse has led on the Trust Dementia Strategy which becoming established</li> <li>• Dementia awareness training is well established within the trust and a training simulation event has been developed which further improves the understanding of staff of what it is like for patients who may be affected.</li> <li>• There is improved collaboration with Pennine Care Foundation Trust Mental Health Liaison team in relation to Trust response to patients presenting in mental health crisis, with regular meetings scheduled to improve joint working and parallel assessment. Work has included developing a self-harm reduction strategy which is now being introduced in urgent care settings with an ambition to expand this across the trust.</li> <li>• The Trust actively supports the Prevent Radicalisation strategy with regular attendance at Channel panel, sharing of information and structure in place for escalating and cascading information. The importance of recognition of vulnerability to exploitation is included in training events.</li> <li>• The IST held a conference in November 2023 with a focus on trauma informed practice and adverse childhood experiences. One of the speakers on the day focused specifically on multi-disadvantage opening up discussion around substance use, domestic abuse, mental health, cross generational trauma and the impact of unconscious bias and health inequality on outcomes for adults affected. The conference was attended by over 100 delegates and received excellent the feedback.</li> </ul>
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<p>Greater Manchester Fire &amp; Rescue Service</p>	<ul style="list-style-type: none"> <li>• The HFSA and Prevention Education projects/programmes, consider personal risk factors to identify and manage fire risk. Referrals for those in need are made into the relevant services.</li> <li>• During HFSA visits occupiers are signposted to support and advice services as need is identified through the person centred approach.</li> <li>• Throughout the winter period GMFRS worked in partnership with Local Authority, Voluntary Sector, Public Health, and a range of other partners to support those experiencing difficulties managing winter fuel payments, keeping warm and affording food throughout the period. To ensure that those in need could access support to ensure they remained safe within their own homes.</li> </ul>
<p>Change Grow Live</p>	<ul style="list-style-type: none"> <li>• Change Grow Live contributed to the launch of the TRAM, presenting at the launch, and ensured members of the team were present. This model was then shared with the wider team via team meetings, internal Safeguarding multi-disciplinary meetings and safeguarding supervisions.</li> <li>• The Services Manager is attending Complex and High Risk Panel meetings.</li> <li>• Change Grow Live have contributed to Safeguarding Adult Reviews, identified learning, and developed internal plans to implement learning within the service. We have also contributed to partnership learning and partnership learning events</li> <li>• Completed an audit of our 18-25 year olds to understand the level of multiple-disadvantage within this cohort.</li> <li>• Work in partnership with the homeless team and attended Complex Case meetings to ensure an appropriate response to need.</li> <li>• All employees have been trained in Trauma Informed Care, and ongoing work with Change Grow Live Learning and Development Team will ensure that this continues to be embedded within practice.</li> <li>• 20 Team Around the Adult Meetings have been convened by Change Grow Live. Recovery Workers are responding well to the model and utilising internal and external multi-disciplinary meetings to identify and manage risk.</li> <li>• Learning from the Safeguarding Adult Reviews in relation to multiple-disadvantage has been shared across the service, and employees are recognising risk and the need to utilise TRAM and section 42 enquiries. The audit enabled the service to identify the complexity of need within the 18-25 cohort, and where a Lead Professional is needed to coordinate a partnership response to need.</li> <li>• Contributing to care planning within the homeless cohort has seen a number of people able to access intensive recovery treatment via our subcontracted recovery housing, contributing to improved outcomes for people with a history of multiple disadvantage.</li> <li>• The implementation of training in respect of Trauma Informed Care will contribute to a development of a trauma informed culture within the service, and an improved response to need.</li> </ul>

Jigsaw Homes	<ul style="list-style-type: none"><li>• We feel that the work we undertake across Jigsaw Support includes working with Adults experiencing multi disadvantage. Many of the people we work with have a number of issues when they come into service or into one of our properties, and examples like the tenancy sustainment workers and wellbeing teams will work alongside people to support them. We have robust safeguarding embedded across all of Jigsaw Support who will work with people experiencing multi-disadvantage and this supports the work of the wider partnership.</li></ul>
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### Healthwatch

Healthwatch Tameside is a local health and social care champion.

Our role is to seek feedback from people who use health and care services, ensuring their experiences and concerns are heard to drive improvements.

Our role within Tameside Adult Safeguarding Partnership Board (TASPB) primarily involves using our expertise to serve as a critical friend. We share insights related to patient engagement and advocate for the lived experience of people who use health and care service in Tameside.

We are an active partner in the engagement work of TASPB with our representation on the communications group and having supported local events. We continue to promote the role of safeguarding through our work with communities and share information with the public on our online platforms.

As a service we have robust governance, policies, procedures, and training in place which demonstrate our proactive arrangements at keeping adults at risk safe. We have a designated safeguarding officer, and all our staff receive safeguarding training. Our service conducts regular audits on our safeguarding referrals, and we have built a culture of reflective practice with our staff through the supervision process.



### North West Ambulance Service (NWAS) Annual Report



[Annual report and accounts 2023-24 - NWAS - North West Ambulance Service](#)

# TASPB Priorities 2024/25

It is apparent from the work to progress the TASPB strategy that Partnership working in Tameside to support Adult Safeguarding goes from strength to strength. Partners are committed to working together to raise awareness of adult safeguarding in the Community. Resources are pooled to developing a workforce that is competent in responding to Adult Abuse and in turn providing a consistent approach in their response to Safeguarding Concerns.

This Partnership approach is extended beyond organisations and displays how outcomes for individuals are the primary focus. The Case studies, co-production approach and the involvement of adults we work with contributing to campaigns and meetings emphasises this.

During 24/25, the Board will continue to adopt this approach and focus on their priorities as outlined in the TASPB 3-year strategy:

- Neglect
- Self-Neglect
- Domestic Abuse
- Adults who experience Multi-Disadvantage.



# Glossary

- **CAP** - Care Plan.
- **CaHRP** - Complex and High Risk Panel.
- **CGL** - Change, Grow, Live.
- **CHC** - Continuing Health Care
- **CPD** - Continuing Professional Development.
- **DA** - Domestic Abuse.
- **DAB** - Domestic Abuse Care Plan.
- **DASH** - Domestic Abuse Stalking Harassment and Honour Based Abuse Risk Indicator checklist.
- **DATAc** - Domestic- Abuse –Tactical-And-Coordination.
- **DATN** - Domestic Abuse Task and Coordination panel.
- **DAV** - Domestic Abuse and Violence
- **DHR** - Domestic Homicide Review.
- **GMFRS** - Greater Manchester Fire & Rescue.
- **GM** - Greater Manchester.
- **GMP** - Greater Manchester Police.
- **GP** - General Practitioner.
- **ICB** - Intergrated Care Board.
- **IDVA** - Independent Domestic Violence Advocate.
- **IRIS** - The Identification and Referrals to Improve Safety
- **ISRT** - Investigation & Safeguarding Review Team.
- **KPI** - Key Performance Indicator.
- **LMIU** - Liverpool John Moores University.
- **MAPPA** - Multi-agency public protection arrangements
- **MARAC** - Multi-Agency Risk Assessment Conference.
- **MASH** - Multi Agency Safeguarding Hub.
- **MDT** - Multi-disciplinary Team.
- **MH** - Mental Health.
- **MHLDA** - Mental Health, Learning Disabilities & Autism
- **MSP** - Making Safeguarding Personal.
- **NASW** - National Adult Safeguarding Week.
- **NHS** - National Health Service.
- **NHS GM** - National Health Service Greater Manchester.
- **PCFT** - Pennine Care Foundation Trust.
- **POAP** - Plan on a Page.
- **PPGU** - Public Protection Governance Unit.
- **QA** - Quality Assurance.
- **RARA** - Remove/Avoid/Reduce/Accept.
- **SAB** - Safeguarding Adults Board.
- **SAR** - Safeguarding Adult Review.
- **SI** - Serious Incident.
- **SLT** - Senior Leadership Team.
- **SMART-GMP** is this Specific, Measurable, Achievable, Realistic, and Timeframe.
- **SPOC** - Single Point of Contact.
- **TASPB** - Tameside Adult Safeguarding Partnership Board.
- **TAA** - Team Around the Adult.
- **TMBC** - Tameside Metropolitan Borough Council.
- **TRAM** - Tiered Risk Assessment Model.
- **VAWG** - Violence Against Women & Girls.
- **WEAAD** - World Elder Abuse Awareness Day.