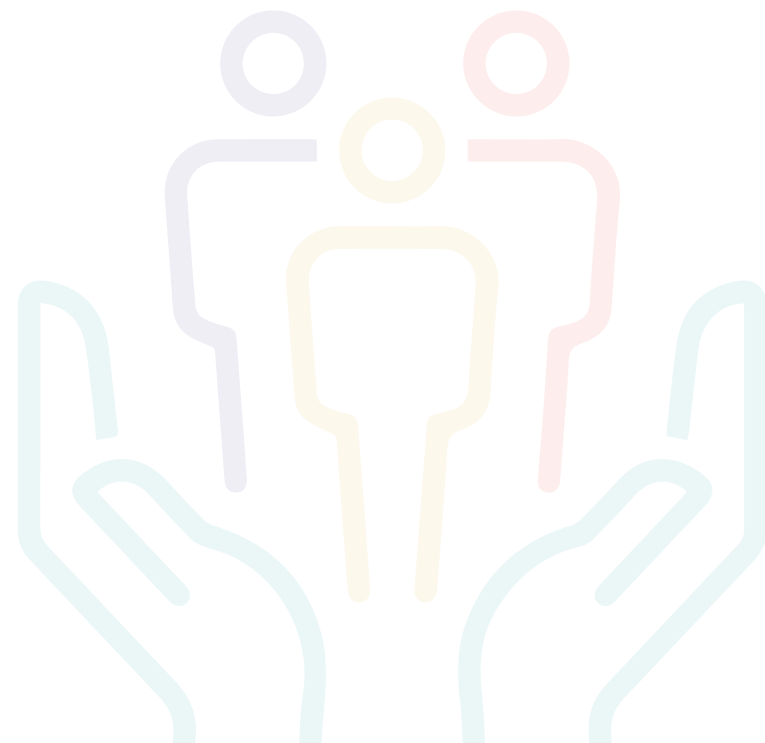




TASP B

**Tameside Adult Safeguarding
Partnership Board**



**Tameside Adults Safeguarding
Partnership Board (TASP B)**

Annual Report 2024/25

Contents

Foreword	3
Tameside Adult Safeguarding Partnership Board	4
6 Safeguarding Adult Principles	6
Safeguarding Adult Activity in Tameside	7
Outcomes for Safeguarding Adults in Tameside	12
Safeguarding Adult Reviews (SARs)	13
TASPB Communication and Engagement Strategy	25
Safeguarding Adults in the Community - Multi-Agency Working	28
Shared Priorities	30
Homelessness and Rough Sleeping	32
TASPB Learning Framework	33
TASPB Assurance	34
Partner Contributions and Strategic Resource Planning	35
Individual Organisations - Safeguarding Activity 2024/25	36
Activity in ICFT during 2024/25 in response to the TASPB Strategic Objectives	64
NWAS Annual Report Accounts 2024-25	69
TASPB Priorities 25/26	70



Foreword

It is with considerable pride that I present the Tameside Adult Safeguarding Partnership Board (TASPB) Annual Report for 2024/25. This year's report highlights the strength of our partnerships, the dedication of our workforce, and our shared commitment to safeguarding adults across Tameside.

Throughout the year, TASPB has responded to safeguarding challenges with compassion, professionalism, and innovation. Our work has been shaped by learning from Safeguarding Adult Reviews (SARs), national developments, and the voices of those with lived experience. We have strengthened our multi-agency coordination and advanced our understanding of exploitation, self-neglect, and the needs of adult carers.

The introduction of the Complex and High-Risk Panel and the continued development of the TRAM model have enabled us to manage risk collaboratively and effectively. Our focus on homelessness, transitions, and adults experiencing multi-disadvantage reflects our commitment to inclusive safeguarding that addresses the root causes of vulnerability.

I would like to thank all our partners, practitioners, and community members for their unwavering support and contributions. Your efforts ensure that safeguarding in Tameside is not just a statutory duty, but a shared moral responsibility.

As we move into 2025/26, TASPB will continue to build on this foundation, guided by our refreshed strategic priorities. Together, we will strive to create a borough where every adult is empowered to live safely, with dignity and respect.



Jane Timson
Independent Chair
Tameside Adult Safeguarding Partnership Board



Tameside Adult Safeguarding Partnership Board (TASPB)

Established under the Care Act 2014, the Tameside Adults Safeguarding Partnership Board (TASPB) leads and coordinates adult safeguarding arrangements across the borough. It ensures the protection of individuals aged 18 and over who:

- Require care and support (regardless of whether these needs are met by the local authority)
- Are experiencing or are at risk of abuse or neglect
- Cannot safeguard themselves due to those care and support needs

Statutory Responsibilities

In accordance with the Care Act, TASPB is accountable for:

- Publishing an Annual Report outlining progress, learning and priorities
- Developing and publishing a Strategic Plan that shapes local safeguarding responses
- Commissioning Safeguarding Adult Reviews (SARs) where appropriate, to learn from cases of serious harm or death

Board Membership

The Partnership Board draws strength from diverse representation across statutory and community sectors, including:

Statutory Partners

- Tameside Metropolitan Borough Council
- Greater Manchester Police
- NHS Greater Manchester

Contributing Partners

- Healthwatch
- Greater Manchester Fire and Rescue Service
- Greater Manchester Probation Service
- Tameside and Glossop Integrated Care NHS Foundation Trust
- Pennine Care NHS Foundation Trust
- Jigsaw
- Change Grow Live
- Northwest Ambulance Service
- Voiceability
- Action Together
- Department for Work and Pensions
- Elected Members

Strategic Priorities (2022–2025)

TASPB's strategy focuses on four safeguarding themes:

- Neglect
- Self-Neglect
- Domestic Abuse
- Adults experiencing Multi-Disadvantage

These priorities were informed by Safeguarding Adult Reviews (SARs) and themes emerging from local safeguarding activity.

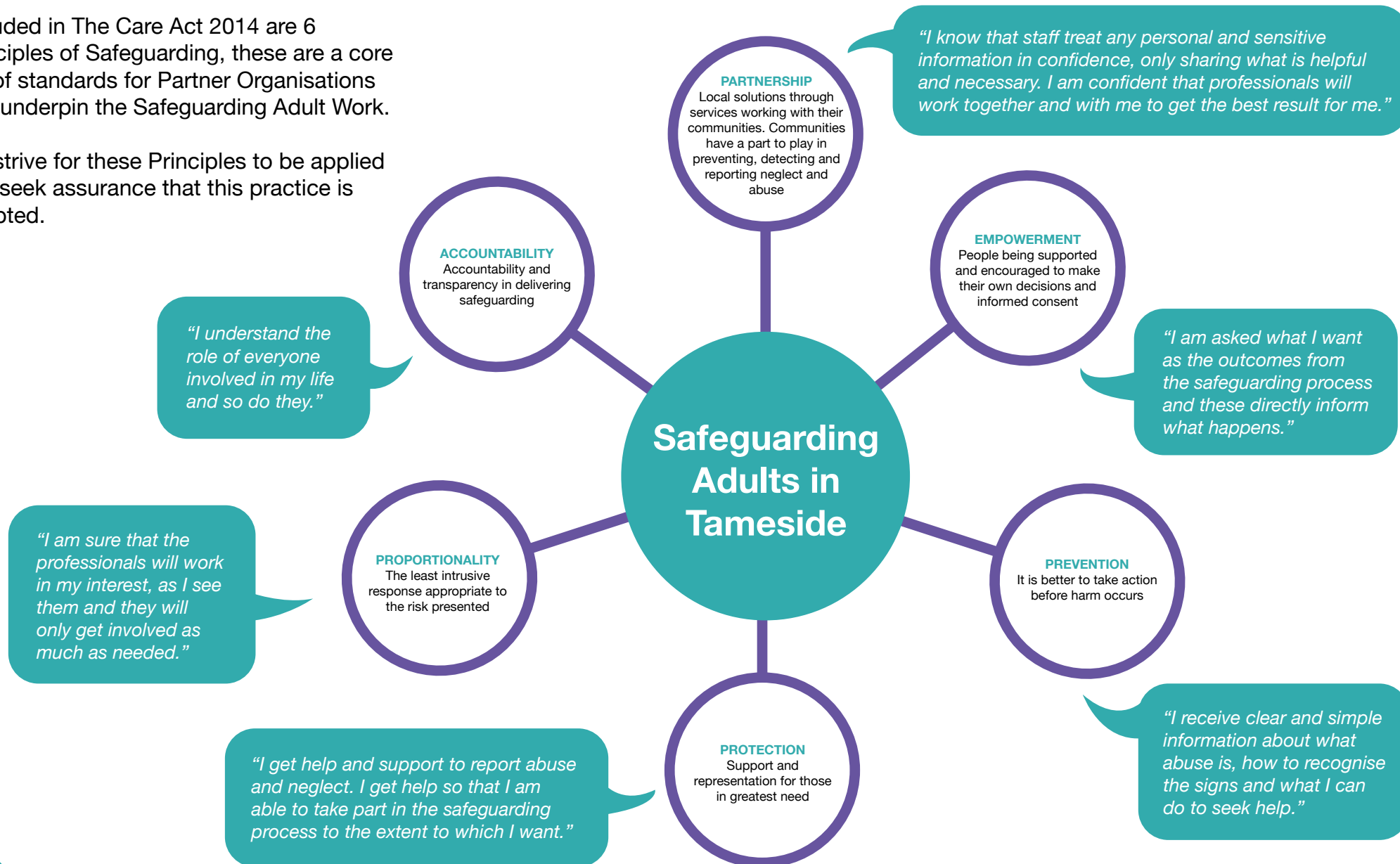
These priorities are explored further in the [TASPB Strategy 2022-25 and Business Plan](#), which guides operational objectives and interagency coordination.



6 Safeguarding Adult Principles

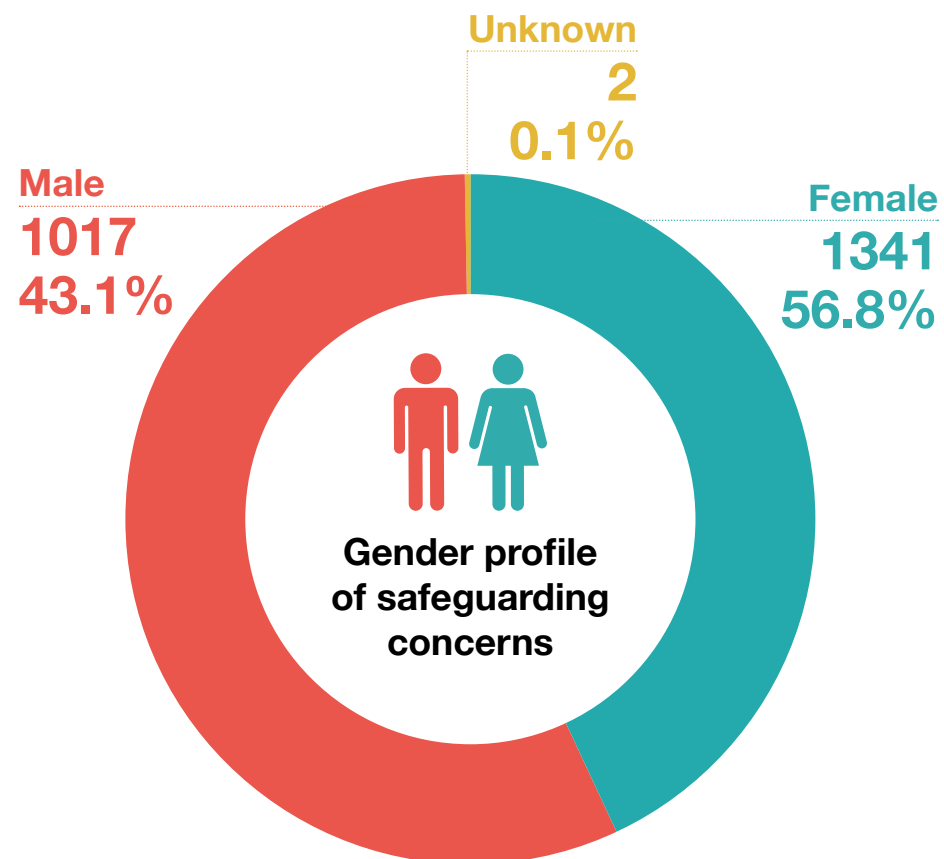
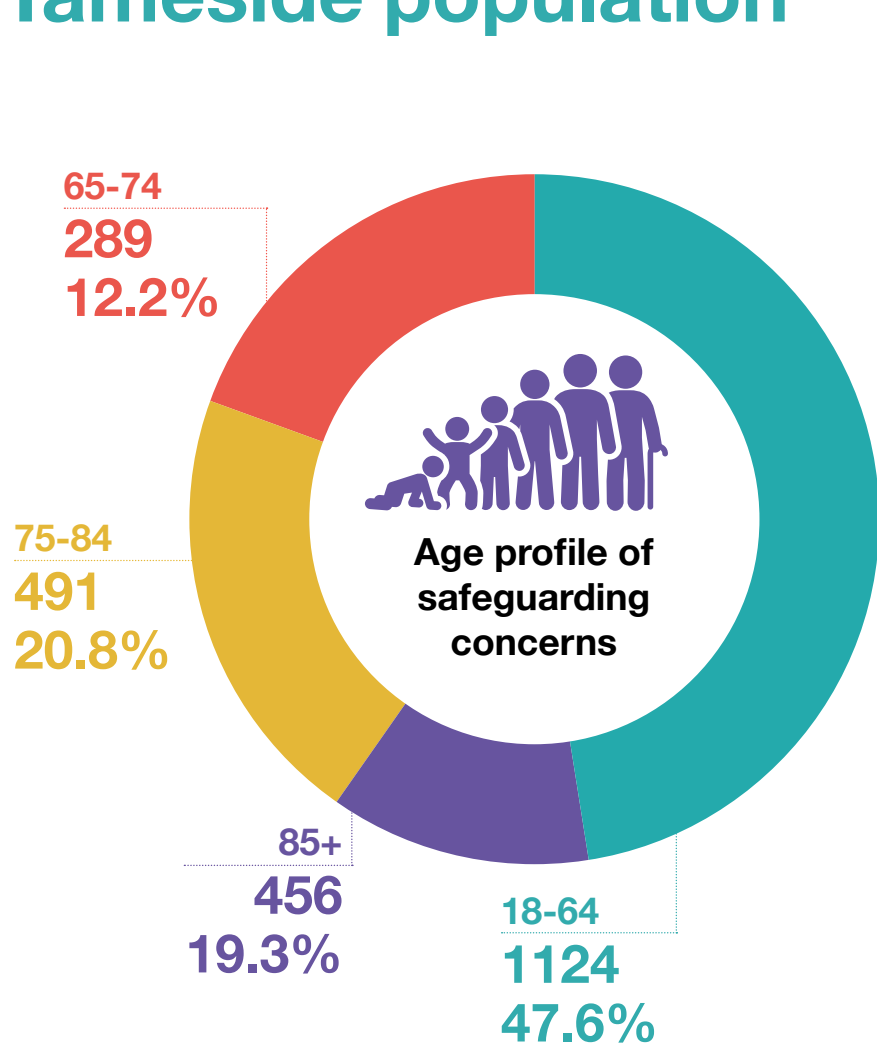
Included in The Care Act 2014 are 6 Principles of Safeguarding, these are a core set of standards for Partner Organisations that underpin the Safeguarding Adult Work.

We strive for these Principles to be applied and seek assurance that this practice is adopted.

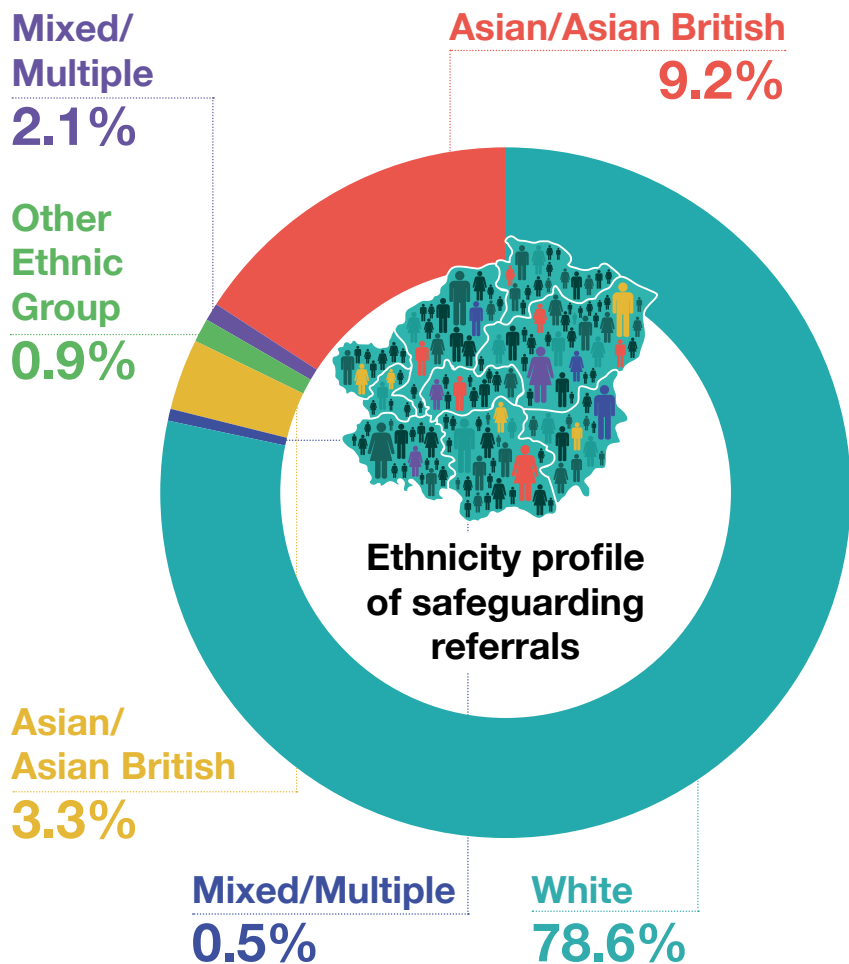


Safeguarding Activity in Tameside 2024/25

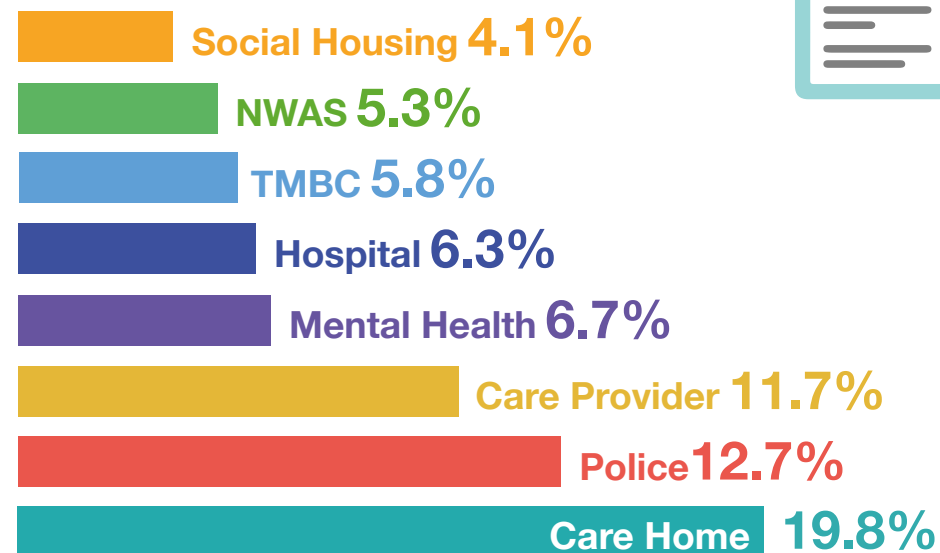
Tameside population



Tameside population



Top 8 Source of Referrals for Safeguardings 2024-25



Based on those that provided an ethnicity.

Total Number of Safeguarding Concerns



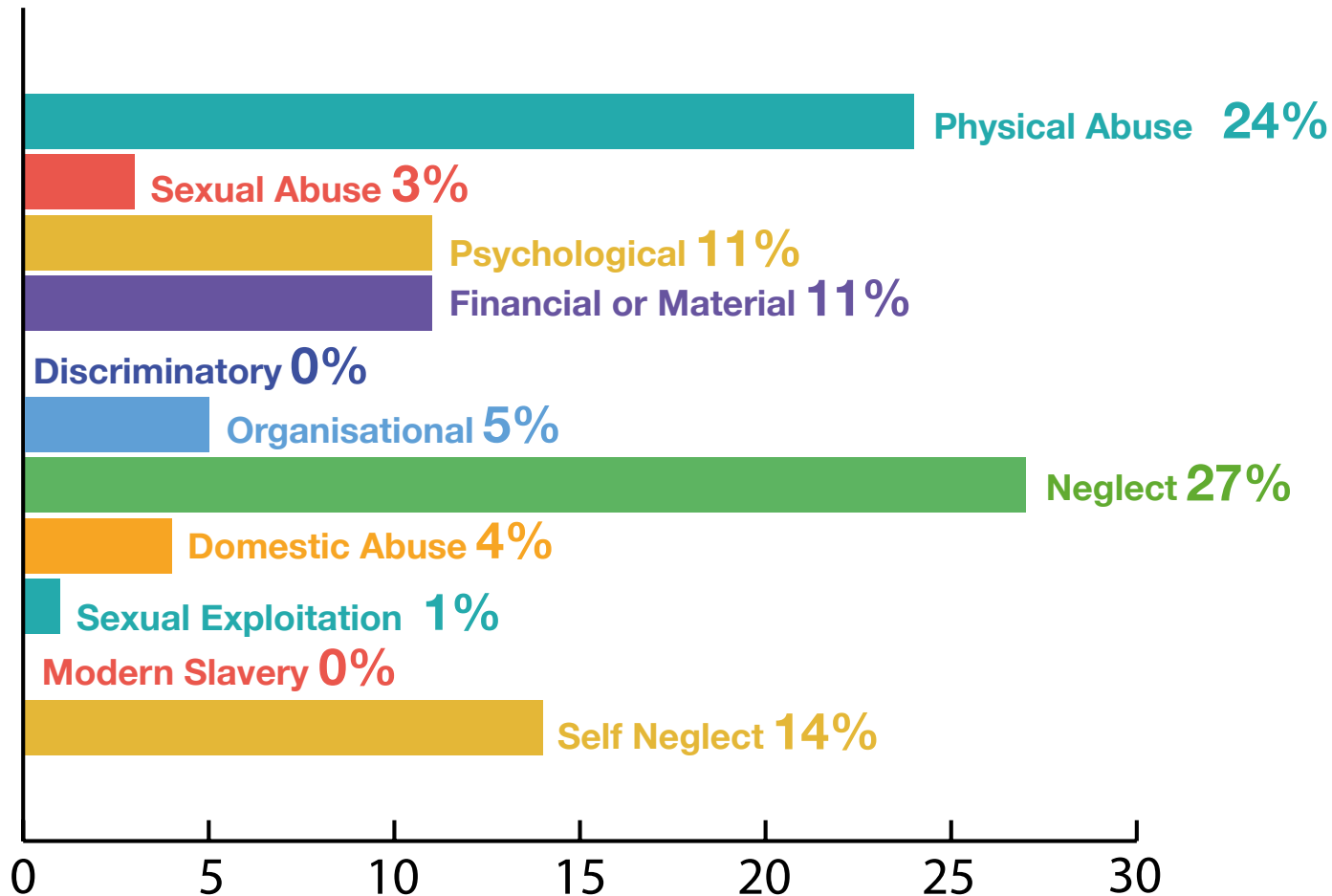
Safeguarding Enquiries Closures during 2024-25

- 538 Concluded S42 Enquiries compared to 449 in 2023/24
- 36% took place in a care home compared to 64% in the community



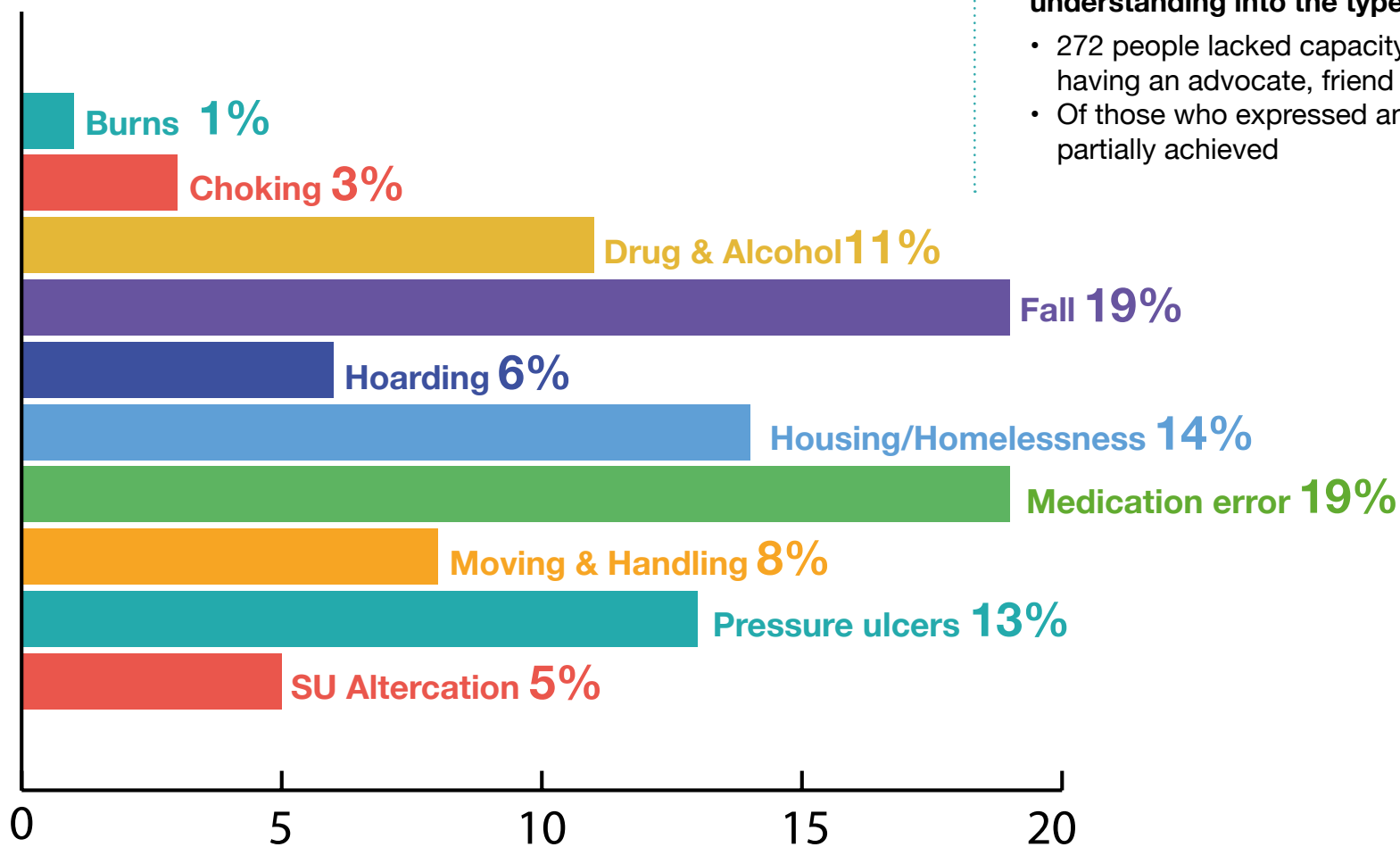
Abuse Types

Type of Risk



Abuse Type sub-categories

Sub Categories reported by Type of Enquiry 2023-24



Abuse sub-categories have been introduced to gain a greater understanding into the types of abuse taking place.

- 272 people lacked capacity to make decisions with 98% having an advocate, friend or family member supporting them
- Of those who expressed an outcome, 88% were either fully or partially achieved



Abuse Type sub-categories

National Performance Indicator: The proportion of section 42 safeguarding enquiries where a risk was identified and the reported outcome was that this risk was reduced or removed



Safeguarding Adult Reviews (SARs)

Safeguarding Adult Reviews Published in 2023/24 which TASPb have continued to respond to the learning and monitor the impact during 24/25	<ul style="list-style-type: none">• Safeguarding-Adult-Review-Riley• Safeguarding-Adult-Review-Anne	<ul style="list-style-type: none">• Published December 23• Published January 24
Safeguarding Adult Reviews Published in 2024/25 which TASPb have continued to respond to the learning and monitor the impact during 24/25	<ul style="list-style-type: none">• SAR Ruth and Daniel• SAR Rita• SAR Simon	<ul style="list-style-type: none">• Published December 24• Published January 25• Pending Publication
Emerging themes from these SARs: <ul style="list-style-type: none">• Exploitation• Transitions• Support to Adult carers• People who experience multi-disadvantage• Homelessness		



Learning from Safeguarding Adult Reviews (SARs)

TASPB continues to monitor how learning from Safeguarding Adult Reviews is applied, with updates reviewed at each quarterly Board meeting. The outcomes from the learning in the reviews informs the TASPB Strategic Priorities and the approach to the Board Work.

TASPB consider that a pertinent impact from the learning from these reviews in 24/25 is the introduction of the [Complex and High-Risk Panel Meeting](#). This is integral to the Tiered Risk Assessment Model (TRAM) process which supports collaborative risk management across partner organisations.

In 2024/25, 16 referrals were discussed at the panel. The active participation of partner organisations, both in escalating cases and contributing senior managers to the panel, demonstrates strong partnership engagement.

TASPB has also invested in reviewing and updating the TRAM process to ensure it remains effective. This work will continue into 2025/26.

Supporting Adult Carers

Support for adult carers has been a key focus over the past year. In November 2025, TASPB hosted a Support to Adult Carers Training Session attended by representatives from seven partner organisations of the Board.

The session enabled practitioners to:

- Reflect on the needs of carers
- Understand the importance of Carers Assessments
- Learn how to signpost carers to appropriate support
- Explore the Tameside Carers Service and Carers Strategy
- Recognise signs of neglect



Responding to Emerging Themes: Exploitation

Exploitation of adults is increasingly recognised as a national concern. In Tameside, TASPb is committed to a partnership approach to tackling this form of abuse.

The Safeguarding Adult Reviews (SAR) for Riley has been pivotal in promoting trauma-informed practice and advancing the transitional safeguarding agenda in collaboration with Children's Social Care. Insights from Riley and Simon SAR have informed a comprehensive scoping exercise aimed at understanding practitioners' recognition and response to exploitation.

Key outcomes from the scoping exercise included:

- Identification of effective practices currently in place
- Improved understanding of when and how exploitation is recognised
- Highlighting gaps in knowledge, practice, and service provision
- Development of an action plan to inform clear pathways for responding to exploitation

This work directly contributes to shaping TASPb's approach ensuring a more robust and informed response to exploitation across services.

Learning from National Reviews

TASPb remains alert to learning from national SARs to prevent similar issues locally. In 2024/25, TASPb hosted a Practitioner Event to share learning from the Independent Review of Edenfield, which highlighted failures in escalating concerns and preventing harm.

The session provided an opportunity for practitioners to:

- Understand key lessons from the review
- Reflect on current safeguarding practices
- Contribute ideas for continuous improvement

The session included the voice of the adult, with a powerful video arranged by Voiceability. The video featured patients supported by Mental Health services, sharing their experiences of adult safeguarding. This approach helped to focus and enrich the session. This event reinforced TASPb's commitment to ensuring adult safeguarding remains a priority across all partner organisations.



Impact of learning from Safeguarding Adult Reviews

TASPB work collectively to be assured that the learning from the SARs is adopted across Partner Organisations. To inform this assurance TASPB ask Organisations as appropriate to respond individually to the learning identified in the Safeguarding Adult Reviews and discuss the improvements they have made and the impact this has had on the services they deliver: -

Riley Safeguarding Adult Review (SAR): Partner Impact Summary

1. Adult Social Care

- **Improvements:**

- » Embedded the Tiered Risk Assessment Model (TRAM) model.
- » Knowledge of key themes has improved which includes section 11 of the Care Act.
- » Staff have had access to suicide awareness training, professional curiosity, and trauma-informed practice training, working with risk.

- **Impact:**

- » Staff have a greater awareness of safeguarding principles and exploitation; The work has been enhanced by a strategic focus on embedding learning through new exploitation subgroup.

2. Greater Manchester Police (GMP)

- **Improvements:**

- » GMP intranet includes protected characteristics and a Vulnerability Assessment Framework aide memoire for front line officers which asks for information around the presentation (both from conversations with person and from their surroundings) of the individual.
- » GMP intranet updated to include information regarding Mental Capacity Act and appropriate action when responding to persons presenting in a mental health crisis.
- » Updated and circulated policies, Mental Ill-Health, Mental Incapacity and Learning Disabilities.
- » Officers attended professional curiosity training.
- » Crime Training updated to upskill officers re. having an open mind whilst investigating all reasonable lines of enquiry.
- » Created a District Safeguarding Handbook. Shared with Safeguarding Teams and Multi-Agency Safeguarding Hubs.
- » Enhanced information sharing and risk assessment tools.

- **Impact:**

- » Care plan submissions decreased which is undoubtedly influenced by the introduction of the Right Care Right Person (RCRP) reducing police involvement in non-criminal welfare cases. Assessment of the impact is, therefore, ongoing as the process is established.

3. Change Grow Live (CGL)

- **Improvements:**
 - » Tailored support for 18–25-year-olds.
 - » Involvement with the suicide awareness initiative.
 - » Diversity awareness initiatives.
 - » Increased awareness of sexuality and how this may impact on substance use.
 - » Strengthened joint working with homelessness services.
 - » Development of a communication plan to increase awareness and reduce stigma.
- **Impact:**
 - » Increased safeguarding referrals and use of Team Around the Adult meetings; staff fully engaged with the Tiered Risk Assessment Model (TRAM) and escalation processes.
 - » CGL member of staff nominated to carry the Baton of Hope as part of Suicide Awareness raising.

4. Pennine Care NHS Foundation Trust

- **Improvements:**
 - » Enhanced Child and Adolescent Mental Health Services (CAMHS) transition pathways.
 - » Improved information sharing and safeguarding briefings.
 - » Delivery of multi-agency Professional Curiosity training on a rotational basis.
- **Impact:**
 - » Transition support is now more responsive to feedback from young people and families.

5. NHS Greater Manchester

- **Improvements:**
 - » Reviewed living well service model to improve communication between mental health providers.
 - » Reviewed suicide prevention strategy and cascaded across the health economy.
 - » Promoted safeguarding training and assurance processes.
 - » Work has been carried out to improve severe mental illness and learning disability (SMI & LD) health checks and links with the special educational needs and disabilities Special Educational Needs and Disabilities (SEND) work as across the locality and across GM. This is to ensure needs are identified as early as possible and effective transition pathways are in place. Primary Care have worked with Active Tameside to provide different environments for engagement, events, and access to services.
 - » Established a local Health safeguarding collaborative forum to supporting implementation of learning from reviews.
 - » NHS GM undertakes annual safeguarding assurance with contracted providers via the GM Contractual Safeguarding Standards.
- **Impact:**
 - » Increased professional challenge and supervision requests for complex cases; ongoing work to embed learning from SARs.

6. Greater Manchester Fire and Rescue Service (GMFRS)

- **Improvements:**
 - » Policy review underway to incorporate SAR recommendations
- **Impact:**
 - » In progress.

7. Children's Services

- **Improvements:**
 - » Raised awareness of transitions and adult safeguarding practice across Childrens Social Care.
 - » Introduction of an All-Aged Commissioning Service
- **Impact:**
 - » Evidence of improved collaboration when transitioning young people to adult services
 - » A dedicated transitions worker in post

Anne SAR: Partner Impact Summary

1. Adult Social Care

- **Improvements:**
 - » Training and workshops have included self-neglect, hoarding, and carers' roles.
 - » Focus on capturing the voice of the adult.
 - » Joint presentations with partners regarding Hoarding
 - » [Section 11](#)¹ is included in the Care Act Training
 - » Working with risk training introduced
- **Impact:**
 - » Increased number of carers and a focus on supporting carers effectively.
 - » Strengthened self-neglect strategy and improved pathway awareness.

¹ Section 11 of the Care Act 2014 outlines the circumstances under which adults can refuse a needs assessment and the obligations of local authorities in such cases.

2. Greater Manchester Police (GMP)

- **Improvements:**
 - » Multi Agency Safeguarding Hub (MASH) review and new handbook introduced with hoarding/self-neglect toolkit.
 - » Updated Adults at Risk Policy (Sept 2024).
 - » Implementation of Right Care, Right Person (RCRP).
- **Impact:**
 - » Care plan submissions decreased— undoubtedly influenced by RCRP reducing police involvement in non-criminal cases. Assessment of the impact is ongoing as the process is established.

3. Change Grow Live (CGL)

- **Improvements:**
 - » Improved identification of self-neglect
 - » Staff are using the Tiered Risk Assessment Model (TRAM) and there is an increase in Team Around the Adult (TAA) meetings.
 - » All staff trained in the Mental Capacity Act (MCA).
 - » Improved links with partner agencies and this is integral to the Annual Communications and Marketing plan.
 - » Capacity explored in supervisions.
 - » Strengthened links with Tameside Carers Service.
- **Impact:**
 - » Increase in TAA meetings and escalations.
 - » Improved multi-agency approach to managing and reducing risk.

4. Pennine Care NHS Foundation Trust

- **Planned Improvements:**
 - » Anne SAR case study intended to be included in 2025/26 training – self neglect and MCA.
- **Impact:**
 - » Assessment ongoing

5. Jigsaw

- **Improvements:**
 - » New procedure to ensure information sharing when support ends to support service transition.
- **Impact:**
 - » Better oversight of case transitions to general needs housing.

6. NHS Greater Manchester

- **Improvements:**
 - » Self-neglect strategy promoted across the health economy.
 - » Enhanced supervision and discussion re. complex cases to front line teams
 - » Raised awareness of MCA training and the role of services.
- **Impact:**
 - » Primary Care teams better equipped to complete capacity assessments and Multi-Disciplinary Team working with complex cases where fluctuating capacity is evident.

7. Greater Manchester Fire and Rescue Service (GMFRS)

- **Improvements:**
 - » Staff trained to report safeguarding concerns and encouraged to be professionally curious.
 - » Information sharing
- **Impact:**
 - » Increase in safeguarding referrals.

8. Children's Services

- **Improvements:**
 - » Increased awareness of self-neglect.
 - » Commissioned hoarding-specific training.
- **Impact:**
 - » Better whole-family approach and more appropriate referrals.

Ruth & Daniel SAR: Partner Impact Summary

1. Adult Social Care

- **Improvements:**
 - » Better understanding of engaging adults whose carers decline services.
 - » Understanding of Carer sustainability
 - » Professional curiosity embedded in training.
 - » Role of the Carer and Safeguarding has been a focus within learning events.
- **Impact:**
 - » Enhanced audit processes and decision-making oversight.
 - » Wider focus on Section 42 (S.42²) criteria, carer sustainability, and capturing the adult's voice.

² The Care Act 2014 (Section 42) requires that each local authority must make enquiries, or cause others to do so, if it believes an adult is experiencing, or is at risk of, abuse or neglect.

2. Greater Manchester Police (GMP)

- **Improvements:**
 - » Strengthened MCA response and professional curiosity
 - » Consideration to include professional curiosity in Student Officer Training
 - » Updated District Safeguarding Handbook
 - » Mentally ill-Health, Mental incapacity and Learning Disabilities policy and procedures updated on September 24
 - » MCA information included on the intranet which includes the initial response to persons presenting in a MH Crisis
- **Impact:**
 - » Care plan submissions decreased— influenced by the RCRP reducing police involvement in non-criminal cases. Assessment of the impact is ongoing as the process is established.

3. Change Grow Live (CGL)

- **Improvements:**
 - » Staff are using TRAM and there is an increase in TAA meetings.
 - » All staff trained in the Mental Capacity Act (MCA).
 - » Capacity explored in supervisions.
 - » Strengthened links with Tameside Carers Service.
- **Impact:**
 - » Development of joint working practices with Carers

4. Pennine Care NHS Foundation Trust

- **Improvements:**
 - » MCA lead appointed and training package enhanced.
 - » Multi-agency training collaboration underway.
- **Impact:**
 - » Work began in quarter 4 2024/25 and the impact is to be measured in 2025/26.

5. NHS Greater Manchester

- **Impact:**
 - » Increased LD health assessments.
 - » Two GP-based carer support centres launched.
 - » Improved understanding through assurance audits and LeDeR report dissemination.

6. Greater Manchester Fire and Rescue Service (GMFRS)

- **Improvements:**
 - » Emphasis on making safeguarding personal.
 - » GMFRS Safeguarding Policy to be reviewed to ensure it is fully considered in training and in practice.
- **Impact:**
 - » Policy review in progress.

7. Children's Services

- **Improvements:**
 - » Increased awareness of MCA and Best Interest Decisions.
- **Impact:**
 - » Better whole-family approach; impact continues to be evaluated.

Rita SAR: Partner Impact Summary

1. Adult Social Care

- **Improvements:**
 - » MCA training every 3 months.
 - » Focus on carers and safeguarding in learning events.
 - » Inclusion of professional curiosity and Think Family approach in training.
- **Impact:**
 - » Improved MCA knowledge and assessments across the workforce.
 - » Mandatory training review underway to formalise the need for MCA.

2. Greater Manchester Police (GMP)

- **Improvements:**
 - » Updated MCA guidance and flowcharts.
 - » Enhanced training on professional curiosity and safeguarding.
 - » Mentally ill-Health, Mental incapacity and Learning Disabilities policy and procedures updated on September 24
 - » District Safeguarding Handbook created.
- **Impact:**
 - » Care plan submissions decreased— influenced by Right Care Right Place (RCRP) reducing police involvement in non-criminal cases. Assessment of the impact is ongoing as the process is established.

3. Change Grow Live (CGL)

- **Improvements:**
 - » Internal discussions to improve response to “not seen” or “not brought” cases.
- **Impact:**
 - » Acknowledged in leadership forums; impact not yet reported.

4. Pennine Care NHS Foundation Trust

- **Improvements:**
 - » Carer awareness training made mandatory for inpatient staff.
 - » Co-produced “Was Not Brought” policy.
- **Impact:**
 - » Positive feedback from training
 - » Policy impact to be evaluated in 2025/26.

5. NHS Greater Manchester

- **Improvements:**
 - » MCA training for Primary Care.
 - » Awareness sessions on trauma, suicide risk, and unconscious bias.
- **Impact:**
 - » Increased safeguarding referrals and SAR submissions.
 - » General Practitioners (GPs) report improved MCA understanding.
 - » Providers seeking guidance from the designated team support regarding complex MCA cases.

»

6. Greater Manchester Fire and Rescue Service (GMFRS)

- **Improvements:**
 - » MCA included in training provision.
- **Impact:**
 - » Increased staff awareness.

7. Children’s Services

- **Improvements:**
 - » Better understanding of Lasting Power of Attorney and Deputyship, which facilitates an improved whole family approach and relevant referrals.
 - » Emphasis on transition planning for legal decision-making.
- **Impact:**
 - » Improved collaboration in transitions of young people to adult services.
 - » Dedicated transitions worker in place.

Safeguarding Adult Review Impact Summary from Tameside and Glossop Integrated Care Foundation Trust (ICFT).

Tameside and Glossop ICFT, in response to themes identified across multiple Safeguarding Adults Reviews (SARs), has implemented a series of strategic actions to strengthen safeguarding practices and improve outcomes for vulnerable adults.

Key areas of focus and progress include:

- **Mental Capacity & Legal Literacy:** Enhanced training and resources have improved staff confidence in applying the Mental Capacity Act and understanding statutory duties.
- **Carer Support & Contingency Planning:** Systems now better identify informal carers, offer assessments, and address carer stress through policy and training.
- **Self-Neglect Recognition:** Training and policy updates ensure better identification and response to self-neglect, including support for non-engaging individuals.
- **Multi-Agency Coordination:** Improved joint working and information sharing protocols with local partners support coordinated safeguarding responses.

- **Professional Curiosity & Bias Awareness:** Training and resources promote reflective practice, challenge assumptions, and support escalation of concerns.
- **Trauma-Informed Practice:** Trauma-informed approaches are embedded in training and communications, enhancing contextual understanding of service users.
- **Closed Environments Oversight:** Post-pandemic reviews and regular assessments ensure visibility and support for isolated individuals.
- **Substance Misuse & Mental Health Integration:** Collaborative pathways have been established to address safeguarding concerns related to substance misuse and mental health.
- **Recording & Information Systems:** Improved documentation and dashboards enhance visibility of vulnerabilities and support early intervention.

These actions reflect ICFT's commitment to continuous improvement in safeguarding and integrated care delivery.



TASPB Communication and Engagement Strategy

TASPB Communications and Engagement Strategic priorities 2024/25

- Gaps in TASPB Communication to promote Adult Safeguarding are identified and challenged
- Campaign for World Elder Abuse Awareness Day (WEAAD)
- Campaign for National Adult Safeguarding Week (NASW)
- Refresh TASPB Website
[Tameside Adults Safeguarding Partnership Board](#)
- Refresh TASPB publications
- Engagement with the third sector, local communities and faith groups to inform and strengthen the safeguarding agenda in Tameside

TASPB responded to these priorities reaching out to the local community to understand what support the community needs and which organisations or groups are best suited to provide this: -

Community Engagement

• TASPB Annual Campaigns

» World Elder Abuse Awareness Day

This year TASPB hosted the event at Tameside Carers Centre as World Elder Abuse Awareness Day ran in conjunction with National Carers Week. TASPB Independent Chair explains in the video the work of the Board in support of this campaign [World Elder Abuse Awareness Day \(June 15\) Tameside Adult Safeguarding Board](#)



» National Adult Safeguarding Week – Tameside Partnership Event

During National Adult Safeguarding Week, the Tameside Adult Safeguarding Partnership Board (TASPB) and partner organisations promoted the safeguarding principles of Prevention and Partnership. With support from Cllr Denise Ward, 28 organisations participated in a public event aimed at raising awareness and providing information to help prevent vulnerabilities. Feedback highlighted the event's success in fostering valuable networking opportunities, leading to ongoing collaborative work among organisations beyond the event itself.



» National Hoarding Awareness Week

National Hoarding Awareness Week took place from 15–17 May 2024, marking its 10th year. The campaign reflected on a decade of progress in raising awareness and understanding of hoarding disorder, with three main aims:

- Increase awareness of hoarding facts
- Promote education and understanding among those who can influence change

TASPB's Communication and Engagement Group supported the campaign locally. They joined Jigsaw Homes Hoarding Specialist at the Wellbeing Corner in Ashton Indoor Market to challenge myths, raise awareness, and promote understanding of this often-misunderstood mental health condition.



» **Community Event Hyde**

Hyde Bangladesh Welfare Association coproduced a Community Event to support the residents in Hyde Community. The event raised awareness of Adult Safeguarding and provided an opportunity for the Community and the Partner Organisations to network and learn about services.

HBWA said “Thank you so much for all the hard work you have done to make yesterday’s event successful. It was a successful “Community Support Event”, everyone benefited from the event. Positive message spread out to the community. it will help improving community cohesion and Safeguarding, well-being of the local people.”



Safeguarding Adults in the Community - Multi-Agency Working

Case Study- Jigsaw

The tenant was first referred to me in October 2023 by the neighbourhood safety team. A referral to [Bridges](#) (a specialist service in Tameside for adults and children at risk of or causing domestic abuse) was made at the same time by the neighbourhood safety officer. The tenant had just recently exited a relationship where her partner had been arrested for alleged offences against her granddaughter. She also confessed of how he controlled and took advantage of her for their whole marriage. When I met the tenant, she was heartbroken and was still very much in love with her partner. She confessed how she had grown attached to him and only went outside with him so now she has been isolating herself and is anxious when she tries to leave the property. She was already working with Talking Therapies however she was not having much social interaction with anyone. We arranged to have face to face appointments to improve the social interaction. She was referred to befriending services and help lines such as silver line. Her daughter was a social care worker and began taking her shopping once a week however she was still very anxious when going outside.

She had an ongoing issue of moving on from her past relationship as all her partners belongings were still in the property as Bridges had closed the case, I was liaising with the Multi-Agency

Safeguarding Hub team and Police in order to try and get her partners belongings out of the property as bail conditions were set that he could not enter property. Due to this being an ongoing case they could not help much however her daughter managed to get a message to the ex-partner and he sent his son to collect his belongings. Only half of his belongings were collected, and this was 9 months after he had originally been arrested. This had a massive impact on not only the tenant but the relationship she had with her daughter as she felt a huge burden on her daughter which began to make her feel suicidal. At this point she was given crisis numbers so could speak to someone regarding these thoughts.

I also liaised with Jigsaw Hoarding specialist to identify some clearance companies to collect the rest of her ex-partners belongings. I arranged a viewing for one for the clearance companies and the tenant was grateful as she felt she had a better control of the situation. She was then scared that her ex-partner could take legal action on her for getting rid of his belongings. I completed a referral to the women's centre for the tenant to gain legal advice. I also gave the tenant details for the clearance company to empower her to make this decision when she is ready to clear the room the in the property.

The room in the property is now clear due to the tenant arranging this and although she is sad to see the belongings go, she now feels clearer minded and ready to move forward. As the tenant was still struggling to go outside, I completed a referral for a community support worker from Age UK. The tenant is now engaging with them and has thanked me for all my help. The tenant is now closed to wellbeing service and is working with Age UK to tackle her anxiety around being outside alone further.

On reflection it was initially hard navigating multiple agencies that were originally involved however I feel my constant support to the tenant has allowed her to grow as a person and grow trust with other people. She was in this relationship for over 10 years and had broken relationships with her children because of it. She now has not only reconnected with her children but is more open to reconnecting with the outside world.

“The client advised she has enjoyed having someone to talk to and having someone to visit her. She feels isolated so having someone round has been very helpful for her.”



Shared Priorities

Shared Priorities and Collaborative Learning

In 2024, the Tameside Adult Safeguarding Partnership Board, Tameside Safeguarding Children's Partnership, and the Community Safety Partnership committed to working together to share learning from recent safeguarding reviews. These reviews highlighted key cross-cutting themes relevant to all three partnerships.

Holistic Assessments:

- Trauma informed practice
- Consideration of history/previous concerns
- Child or adult voice and lived experience
- Information gathering & triangulation
- Co-ordinated care/support
 - Think Family

Risk Management:

- Dynamic risk assessments
 - Professional curiosity
 - Multi-agency risk management meetings
 - Multi-agency risk planning
 - Understanding of safeguarding risk
- Over-reliance on self-reporting
- Lack of respectful uncertainty

Information Sharing:

- Lack of information sharing between agencies
- Poor communication between professionals
 - Silo working
- Poor recording of information



A joint practitioner event was held to reflect on these themes, explore the impact of trauma-informed practice, and consider how to apply relevant risk management processes.

Joint Learning Event - Professional's Voice

Services segregated sometimes - only focusing on their areas

“Do we need another meeting?”

Stop the 'talking shop' culture

Gaps of key opportunities - Domestic Abuse in A&E, Mental Health in Police

Joint training sessions/events across adults/children's/health

Culture/beliefs

Bring back Social Workers in school team - get involved early and prevent harm

GMP liaison for support and advice

Documentation and chronologies are so important

More early intervention/prevention

Language must change e.g. keeping children/families safe

Key speakers included Lads Like Us, who shared their lived experiences of trauma and working with social care professionals.

This work has helped lay the foundation for developing an ACEs (Adverse Childhood Experiences) and Trauma-Responsive System in Tameside.

TASPB fully supports this approach, which will continue to be embedded throughout 2025/26.



Homelessness and Rough Sleeping

Homelessness and rough sleeping continue to inform partnership discussions across Tameside. TASPB has assurance that its work aligns with the national 'Ending Rough Sleeping for Good' strategy and the recommendations outlined in the May 2024 Ministerial Letter regarding the role of Safeguarding Adults Boards.

TASPB has Board-level representation from the Head of Homelessness, ensuring that homelessness remains a core consideration in safeguarding discussions. In response to the Ministerial Letter, TASPB has introduced a standard agenda item to provide updates on complex or stalled cases within the local authority's Target Priority Group (TPG) of individuals rough sleeping.

The Quality Assurance Subgroup is actively developing the Safeguarding Adult Dashboard to monitor risk trends and inform a coordinated partnership response. This data-driven approach supports strategic planning and enhances multi-agency collaboration.

The TASPB Chair contributes to the Health and Wellbeing Board, ensuring that the wellbeing of people experiencing homelessness is considered in borough-wide strategic planning. Furthermore, the Head of Homelessness has been formally designated as the 'named' Board Member responsible for homelessness safeguarding matters.

Homelessness and rough sleeping intersect with all four TASPB Strategic Objectives: Neglect, Self-Neglect, Domestic Abuse, and Adults Experiencing Multi-Disadvantage. Considering recent

Safeguarding Adult Reviews and national learning, TASPB will recommend that Homelessness and Rough Sleeping be adopted as a standalone strategic objective.

To support complex cases, TASPB has implemented a Tiered Risk Assessment Model (TRAM), enabling a coordinated multi-agency response to entrenched behaviours and long-term vulnerabilities. The Board also maintains a Self-Neglect Strategy that outlines expectations for legal literacy and professional practice. Tameside is currently participating in a pilot research initiative to evaluate the impact of health resources embedded within homelessness services. This includes pre-release assessments conducted by Housing Officers and proposed commissioning arrangements such as ROOTS and CAS 3 funding (The aim of the CAS3 service is to ensure that no one leaves prison without the offer of a place to live, from their first night in the community, and to provide a pathway to settled accommodation) for additional properties.

A proposal is under review for a Homelessness Officer to work from Probation one day per month, enhancing operational links and service pathways. Complex Case Meetings are regularly attended by the Homelessness Officer, and a review of the Homelessness Service is underway in collaboration with Children's and Adults Services to clarify roles and responsibilities across agencies.

TASPB Learning Framework

The TASPB Learning Framework has been developed collaboratively with Tameside's Safeguarding Partnerships and Boards to streamline training efforts, reduce duplication, and offer cost-effective learning opportunities for the workforce. This integrated approach supports the 'Think Family' model, ensuring safeguarding training reflects the needs of the whole family.

Aligned with the Prevention Principle—taking proactive steps before harm occurs—the Framework equips staff with the knowledge and skills to identify and respond to safeguarding concerns effectively. As a live document, it is regularly reviewed and updated to remain relevant and impactful.

A key priority for 2024/25 was to embed learning from Safeguarding Adult Reviews (SARs). This included a focus on:

- Supporting adult carers
- Raising awareness and understanding of Adult Exploitation
- Promoting training on suicide prevention, substance use, and professional curiosity, delivered by TASPB partner organisations

TASPB also worked closely with the Domestic Abuse Strategic Lead to promote training on Domestic Abuse in Older People, commissioned by TMBC. Developed by the Dewis Choice Initiative,³ this training is co-produced with the community and tailored to support older victim-survivors of abuse by partners, ex-partners, or adult family members. Promotion of this training will continue into 2025/26.

TASPB remains committed to ensuring that partner organisations have a confident and capable workforce, able to recognise abuse, understand safeguarding pathways, and respond appropriately under Section 42 of the Care Act. The TASPB Safeguarding Adults Training continues to be the core offer supporting this goal.

In 2024/25, TASPB provided over 150 training places for practitioners. Feedback has been overwhelmingly positive, with participants highlighting the practical application of the training in their roles. Notable comments include:

- “I regularly reflect and use the content of the course in my clinical practice.”
- “The legal process section has been extremely useful.”

³ The Dewis Choice Initiative has co-produced a grassroots intervention, designed by the community, specifically to support older victim-survivors of domestic abuse perpetrated by a partner, ex-partner, and/or adult family member

TASPB Assurance

The Care Act 2014 defines TASPB statutory duty to ensure:

- Safeguarding is person-centred and focused on achieving positive outcomes.
- Abuse and neglect are prevented wherever possible through collaborative working.
- Responses to abuse are timely and proportionate.
- Safeguarding practice is continually improving, enhancing the quality of life for adults in Tameside.

The TASPB Quality Assurance Subgroup provides quarterly updates to the Board on safeguarding activity. In 2024/25, the subgroup focused on strengthening assurance processes by:

- Introducing a new template to report quarterly activity and key headlines.
- Reviewing and streamlining Key Performance Indicators (KPIs) to improve reporting.
 - » Planning audits on key areas, with findings to be shared in 2025/26:
 - Domestic Abuse
 - Transitions
 - Mental Capacity Act
 - Self-Assessment

The Board has received assurance of an increase in Carers Assessments, reflecting learning from recent Safeguarding Adult Reviews. The data below shows a year-on-year comparison:

Period	Carers Assessments	Joint Carers Assessments	Carers Reassessments	Joint Carers Reassessments
Apr 2023 – Mar 2024	180	76	238	149
Apr 2024 - Feb 2025	191	74	359	233

Embedding the Voice of Adults in Safeguarding

TASPB remains committed to placing the voice of adults at the heart of safeguarding practice. Efforts are ongoing to gather meaningful feedback from adults and families following safeguarding episodes. The data for 2024/25 shows 71% of adults involved in a S.42 safeguarding enquiry were asked about their outcomes. TASPB is actively working with Adult Social Care to explore alternative and more inclusive approaches to engagement.

The Board's Quality Assurance work continues to evolve in line with the refreshed 2025–2028 TASPB Strategy. As strategic priorities are updated, associated Key Performance Indicators (KPIs) will be reviewed to ensure they remain relevant, measurable, and effective in driving improvements across safeguarding practice.

Partner Contributions and Strategic Resource Planning

TASPB continues to work collaboratively with partner organisations to formalise contributions to the adult safeguarding framework in Tameside. As governance arrangements within NHS Greater Manchester evolve, this work remains under active review to assess current and future resource commitments.

Recognising the challenges of delivering responsive safeguarding services with limited resources, TASPB remains focused on making strategic and efficient decisions aligned with the priorities of the TASPB Strategy. In response to these pressures, the Local Authority is leading the development of a business case aimed at addressing resource challenges and supporting the operational demands of the Board. This work will continue into 2025/26, ensuring TASPB is equipped to maintain effective safeguarding oversight and coordination.

TASPB Budget £100,362

Contributions from statutory partner organisations

GMP	14,702
GM NHS	30,000
LA	55,660

Partnership funding carried forward to 25/26 **£52,736**



Individual Organisations – Safeguarding Activity 2024/25

Summary of Partner Organisations activity in response to TASP Strategic Objectives

Organisation	Self-neglect
Adult Social Care	<p>Self-Neglect remains a priority for adult care with increase in complexity and referrals over the last year.</p> <ul style="list-style-type: none">• Self-neglect is included in safeguarding training.• Self-neglect board strategy is being reviewed through adult social care.• TRAM model has been promoted.• Self-neglect has been covered in learning events.• Work with Jigsaw to support the community to understand hoarding at an event Ashton Under Lyne Market. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>Practitioners have a better understanding of self-neglect through the work completed by the board over the last year. The TRAM model is actively used by practitioners in adult care.</p> <p>Educating the public and partners about self-neglect and hoarding is preventative and will support understanding and how to refer for help. This may be a contributing factor to increasing self-neglect referrals which means more people are supported to improve their safety, lower risk and have better wellbeing.</p>

Organisation	Self-neglect
<p>Greater Manchester Police</p>	<p>Greater Manchester Police (GMP) continues to invest resources in the Multi-Agency Safeguarding Hub (MASH), which operates seven days a week to triage vulnerable adult concerns recorded as Care Plans (CAPs). These CAPs are generated from incidents, external referrals, and intelligence reported to the police, including cases of self-neglect.</p> <p>MASH officers review the circumstances of each CAP, authored by frontline attending officers, typically from the 24/7/365 response team, including the history of individuals involved and risk factors such as mental health issues and missing from home episodes. This assists in making risk assessments and creating investigation plans, ensuring appropriate safeguarding measures are implemented.</p> <p>MASH officers also assess whether referrals to other agencies are required and share information via email according to the local information-sharing protocol.</p> <p>High-risk vulnerable adult concerns are reviewed in daily management meetings chaired by the district Senior Leadership Team (SLT) to ensure they are addressed promptly with appropriate actions.</p> <p>GMP representatives within the MASH team support partners with information sharing, discussions, professional guidance, the Tiered Risk Assessment Model (TRAM), and participation in Complex and High-Risk Panel meetings.</p> <p>GMP's Prevention Hub has a dedicated Hospital Officer who works closely with Tameside General Hospital to improve responses to persons reported missing from home (MFH) and the appropriate use of Section 136 Police powers. This includes providing guidance to hospital staff on utilising the correct risk assessment ratings and ensuring reasonable inquiries are completed before reporting MFH to the police. Daily governance is maintained by Tameside SLT during their management meetings to monitor the progression of MFHs and Section 136 cases, ensuring appropriate plans are in place for timely resolution.</p>

<p>Greater Manchester Police</p>	<p>Tameside’s Neighbourhood Policing Teams and Prevention Hub have established a monthly problem-solving meeting known as G-POP. G (division) Problem Orientated Policing ‘GPOP,’ focusing on repeat demand generated by individuals or locations and other issues of concern. This multi-agency meeting, led by the police, includes participation from the community safety partnership, NHS, GMFRS, Youth Justice Service (YJS), housing, and mental health services. A significant proportion of cases discussed involve vulnerable adults, including issues of self-neglect. Partners collaborate to find the best solutions to improve outcomes for the individuals concerned. Actions set during the meeting are tracked and discussed at subsequent meetings.</p> <p>The Complex Safeguarding Team conducts daily searches of all new intelligence, incidents, and crimes recorded concerning the exploitation of adults. This ensures timely implementation of safeguarding measures and the placement of appropriate markers on individuals and addresses in policing systems. This process helps identify the most suitable officer with the right skill set to support the vulnerable person and undertake investigative actions promptly.</p> <p>All new officers receive safeguarding training, including recognising and responding to adult safeguarding concerns and mental health issues. Seven-minute briefings and available training from the partnership are regularly circulated to all police staff to enhance learning and development. Additionally, the Public Protection Governance Unit (PPGU) centrally provides regular online top-up training sessions, available to all staff, to expand their safeguarding knowledge.</p> <p>Local neighbourhood teams have supported several community events, including raising awareness for National Adult Safeguarding Week and World Elder Abuse Awareness Day.</p> <p>GMP’s Investigation and Safeguarding Review Team (ISRT), based centrally, attends all Safeguarding Adult Review (SAR) panels, acting as an audit process. The SAR panel considers the involvement of partners in adult safeguarding concerns and whether this was in line with expectations. Feedback and learning take place, which may include the views of the adult as part of each agency’s interaction with the vulnerable person and/or family.</p> <p>Tameside SLT attends quarterly drug and alcohol panels to review recent deaths involving drugs and/or alcohol, identifying learning and improving processes. GMP has implemented the ‘Right Care, Right Person’ (RCRP) initiative, engaging with partners to ensure vulnerable people receive appropriate support.</p>
----------------------------------	---

Greater Manchester
Police

What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?

The implementation of 'Right Care, Right Person' (RCRP) by GMP in September 24 promotes the most appropriate response to adults at risk by the most appropriate service at the earliest opportunity. Feedback indicates this has been a positive transition and the process is being reviewed regularly.

The work within the Multi-Agency Safeguarding Hub (MASH) ensures that GMP has a dedicated response to safeguarding adults at risk at the earliest opportunity. This includes making appropriate referrals to partners for effective intervention and support. This fosters collaboration and strengthens working relationships with partners, resulting in the best outcomes for adults at risk within Tameside.

Our collaboration with Tameside General Hospital ensures an appropriate response to persons reported missing from home (MFH) or subject to Section 136, including vulnerable adults. Daily governance by the Senior Leadership Team (SLT) ensures that MFH investigations are diligently progressed, and Section 136 powers are correctly applied, holding staff and supervisors accountable.

The monthly GPOP meeting, led by the Neighbourhood Policing Teams and the Prevention Hub, identifies repeat vulnerable adults and locations. This meeting enhances collaboration among partners to find integrated solutions that improve outcomes for adults at risk of abuse, create safer communities, and reduce demand. This approach protects our most vulnerable residents in Tameside and aims to prevent revictimization.

The Complex Safeguarding Team conducts daily scans of all intelligence, incidents, and crimes recorded concerning adult exploitation. This ensures that the most suitable officer is deployed from the outset and that appropriate safeguarding measures are implemented promptly to protect adults at risk and prevent further crime.

Training of police staff is a priority for GMP and is embedded through training programs, briefings, continuous professional development (CPD), and partnership events. This enhances staff knowledge and learning, enabling them to improve safeguarding practices for adults at risk of abuse in Tameside.

GMP's central Review Team provides consistency and impartiality in reviews, enabling the identification of broader themes, learning, and development opportunities. This team works closely with the Public Protection Governance Unit (PPGU) and the People and Development Branch to implement recommendations arising from statutory reviews.

Participation in the drug and alcohol panel supports partners, including GMP, in identifying learning from deaths involving alcohol and/or drug abuse to improve our response to adults at risk. This helps police staff identify vulnerabilities early and take appropriate action to ensure individuals receive the right support.

Organisation	Self-neglect
<p>NHS Greater Manchester</p>	<ul style="list-style-type: none"> • NHS Greater Manchester (GM) has continued to engage, support and contribute to the TASPB Self-Neglect Priority. • We did this by supporting the launch of the Hoarding Strategy, contribution to the refresh and support to relaunch of the Self Neglect Strategy and the launch of the Tiered Risk Assessment Management Protocol (TRAM). • The Designated Nurse for Adult Safeguarding has continued to provide leadership, advice and guidance at Safeguarding Adult Review Panels and chairs the Safeguarding Adult Review Action Planning Sub-group. Learning from Safeguarding Adult Reviews and Raising Awareness about Self Neglect is ongoing across the health economy. We use the following mechanisms to share learning across the health system. <ul style="list-style-type: none"> » Learning from Safeguarding Adult Reviews 7-minute briefings » Safeguarding Snippet Sessions for Primary Care » Primary Care Safeguarding Newsletter » Safeguarding Health Collaborative brings together commissioners and providers of health services to review safeguarding activity, learning and assurance across the locality and wider NHS GM health system.
<p>Pennine Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> • The safeguarding team completed an audit in March 2025 looking at safeguarding referral activity and self-neglect and found that self-neglect was often categorised alongside other forms of abuse and therefore a recommendation was made to focus learning briefings on self-neglect specifically. • Self-neglect is explored through our level 3 safeguarding adults training, through case study discussion and in relation to high-risk protocols. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>As compliance with our level 3 safeguarding training has been consistently high in 2024/25 there is increased awareness of this objective.</p>

Organisation	Self-neglect
<p>Greater Manchester Fire and Rescue Service</p>	<ul style="list-style-type: none"> • GMFRS interventions such as the person-centred and consent given Home Fire Safety Assessments (HFSA), this service is free to access, and consent based aiming to support vulnerable persons within their home environment with the provision of fire safety equipment and personalised appropriate advice. HFSA - Greater Manchester Fire Rescue Service • Additionally signposting to other support services as need identified. A HFSA Directory of services is available to all GMFRS staff for each borough across GM. • Self-Neglect is the most common reason for GMFRS safeguarding referrals. Within Tameside GMFRS referred 94 adults during 2024-2025, of which 87 were for self-neglect. • Prevention Education has developed and introduced several projects aimed at young people and young adults these programmes/projects include, Atlas, Achillies, Athena, Apollo, FireSmart and youth mentoring. The programmes all focus on education and development of understanding relating to personal risk factors to identify and manage fire risk. Referrals for any participants who identify with self-neglect are made into the relevant services. • Access to all service offer and programmes is available through the GMFRS website. Education - Greater Manchester Fire Rescue Service • Referrals would also be made in cases identified amongst young people engaged in other GMFRS programmes and projects such as Community Fire Cadets - Greater Manchester Fire Rescue Service and Kings Trust.⁴ <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>The HFSA service offer enables GMFRS frontline delivery staff to engage with vulnerable members of the community and identify concerns for those vulnerable persons they come into contact with and make appropriate referrals to ensure they are signposted/assessed/receive the support they need.</p> <p>The prevention education projects/programmes offer an opportunity for early intervention with young people and young adults, who are potentially vulnerable due to the circumstances of their referral/engagement with the projects. The projects are part of the GMFRS commitment to its responsibility/community safety partnership duty under the Serious Violence Duty.</p>

Organisation	Self-neglect
<p>Change Grow Live</p>	<ul style="list-style-type: none"> • Change Grow Live hold a regular, internal safeguarding team meeting, to review people who are demonstrating signs of self-neglect, and to provide Recovery Coordinators, Nurses and Medics a space to effectively plan care, and to discuss information sharing and joint working with other partners, including whether safeguarding referrals are needed. • Change Grow Live hold monthly safeguarding team meetings to ensure all employees are fully updated with policy updates, training updates and to share learning. This also provides employees with the opportunity to feedback their learning. • Change Grow Live have continued to embed the Tiered Risk Assessment Model, convening Team Around the Adult meetings, engaging with professionals and escalating to the Complex and High-Risk Panel as required. The Services Manager has continued to attend Complex and High-Risk Panel meetings, to provide oversight and decision making to manage and reduce risk. • Change Grow Live have continued to work closely with Tameside Population Health and Liverpool John Moore’s University to host the system-wide Drug Related Death panel, which identifies and contributes to learning across the system, with a view to reducing mortality. • Change Grow Live have continued to develop pathways with Tameside and Glossop Integrated Care Foundation Trust, including the Hospital Addiction Service, to ensure seamless pathways for people when they are discharged from hospital, and to ensure joint working and joint plans of care. • Change Grow Live support people to manage conditions as a result of self-neglect, such as supporting access to wound care, advocating on behalf of people with other services, and providing support to families and carers.

Organisation	Self-neglect
<p>Jigsaw</p>	<ul style="list-style-type: none"> • The hoarding service became mainstreamed in 2024 and aims to support tenants to sustain tenancies and reduce the risks, in accordance with our corporate priority to ‘care for our customers, our assets and our neighbourhoods’. Jigsaw are one of only two registered providers in the GM area currently providing a specialist service at no cost to residents, the other one being at Onward Homes. • Our approach focuses on working with the tenant to empower them by taking personal responsibility and developing behaviour change, for a long term and permanent difference. • Most cases have a need for a multi-agency approach so that it can be dealt with in an effective and coordinated way, with input from the relevant organisations. The key to success has been to work closely with the NHS, Adult Social Care, and other partner agencies to achieve the best possible outcomes for our tenants affected by hoarding. Key relationships have been formed with Adult Social Care and joint visits and multi-disciplinary meetings have been arranged. This requirement for a multi-agency approach has been highlighted through the establishment of the Tameside Hoarding Guide in 2023. <p>Joint work continues to promote the guide and the benefits of taking this approach as opposed to the outdated and costly crisis cleans and clear outs which cause further trauma for the person exhibiting hoarding behaviour. The guidance was presented at Greater Manchester Social Work Academy (GMSWA) Safeguarding Practice Week 2024 on 19th November 2024 by Hoarding Specialist, and, Adult Safeguarding Lead, from Tameside Adult Services. The presentation was delivered to delegates from Adult Services across Greater Manchester.</p> <ul style="list-style-type: none"> • Jigsaw Hoarding Specialist also presented the guidance to Tameside Children’s Services at their Neglect Strategy meeting on 23rd May 2024.

Jigsaw	<p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>The hoarding service has continued to see a strong trend from those tenants who have suffered a significant trauma in their lives, that their hoarding behaviour is related to difficult experiences and painful feelings which they find hard to express, face or resolve. In some cases, this behaviour is used as a coping mechanism to help them manage other mental health problems, or distract them from feeling very anxious, upset, or afraid. Social isolation is also a factor and most tenants we are seeing are socially withdrawn and isolated.</p> <p>An example of this is one of our current tenants, who suffered significant injuries from a car accident several years ago, which resulted in an inability to work. The aftermath of the accident led to various mental health challenges, including anxiety and depression, as well as social isolation and reliance on alcohol as a coping mechanism for pain management. To address the complex needs of the tenant, a collaborative approach involving Adult Social Care, CGL and talking therapies was initiated.</p> <p>Steady progress was made in the tenant's home, organising, recycling and repurposing their belongings lead to satisfaction from the neighbourhood safety team. This progress alleviated previous concerns regarding possession action against the tenant, allowing them to maintain their tenancy.</p> <p>The tenant's mental health showed significant improvement, allowing them to feel more empowered and motivated. As a result, they expressed interest in attending CGL peer support groups, which would enable them to connect with others who have faced similar experiences.</p> <p>This case illustrates the effectiveness of a holistic, multi-agency approach to support individuals facing complex challenges. By addressing both practical issues, such as hoarding, and emotional wellbeing, the tenant has made meaningful progress, enhancing their quality of life and sustaining their tenancy.</p>
--------	---

Organisation	Self-neglect
<p>Tameside Children's Services</p>	<ul style="list-style-type: none"> • Children's Services commissioned a training session from Research In Practice (RIP) in respect of self-neglect, specifically hoarding. This training was delivered during the Children's Social Care Practice Week. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>Practitioners within children's services have an increased understanding in respect of self-neglect which enables them to better delivery a whole family approach and/or make relevant referrals when appropriate.</p>

Organisation	Neglect
<p>Adult Social Care</p>	<ul style="list-style-type: none"> • Neglect is included in safeguarding training. • Neglect has been covered in learning events. • There has been work completed to provide support for carers, particularly relating to carers sustainability and unintentional neglect. This piece of work is ongoing with training for managers and support from the carers centre. • There has been a piece of work where there has been a presentation based on learning from SARs to the adult social care workforce. This will be followed up by teams completing action plans to be reviewed by the Tameside carers centre and PSW. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>The delivered training and other learning activities has led to an increased knowledge of self-neglect and safeguarding for adult social care staff who work with carers. This supports a key resource that may support people at risk of neglect. This is an emerging theme nationally and will support ongoing work with carers.</p> <p>Learning and training will improve practice knowledge of neglect and appropriate responses for the adult care workforce.</p>

Organisation	Neglect
<p>Greater Manchester Police</p>	<p>The implementation of ‘Right Care, Right Person’ (RCRP) by GMP in September 2024 promotes the most appropriate response to adults at risk by the most appropriate service at the earliest opportunity. Feedback indicates this has been a positive transition and the process is being reviewed regularly.</p> <p>The work within the Multi-Agency Safeguarding Hub (MASH) ensures that GMP has a dedicated response to safeguarding adults at risk at the earliest opportunity. This includes making appropriate referrals to partners for effective intervention and support. This fosters collaboration and strengthens working relationships with partners, resulting in the best outcomes for adults at risk within Tameside.</p> <p>Our collaboration with Tameside General Hospital ensures an appropriate response to persons reported missing from home (MFH) or subject to Section 136, including vulnerable adults. Daily governance by the Senior Leadership Team (SLT) ensures that MFH investigations are diligently progressed, and Section 136 powers are correctly applied, holding staff and supervisors accountable.</p> <p>The monthly GPOP meeting, led by the Neighbourhood Policing Teams and the Prevention Hub, identifies repeat vulnerable adults and locations. This meeting enhances collaboration among partners to find integrated solutions that improve outcomes for adults at risk of abuse, create safer communities, and reduce demand. This approach protects our most vulnerable residents in Tameside and aims to prevent revictimization.</p> <p>The Complex Safeguarding Team conducts daily scans of all intelligence, incidents, and crimes recorded concerning adult exploitation. This ensures that the most suitable officer is deployed from the outset and that appropriate safeguarding measures are implemented promptly to protect adults at risk and prevent further crime.</p> <p>Training of police staff is a priority for GMP and is embedded through training programs, briefings, continuous professional development (CPD), and partnership events. This enhances staff knowledge and learning, enabling them to improve safeguarding practices for adults at risk of abuse in Tameside.</p>

<p>Greater Manchester Police</p>	<p>GMP’s central Review Team provides consistency and impartiality in reviews, enabling the identification of broader themes, learning, and development opportunities. This team works closely with the Public Protection Governance Unit (PPGU) and the People and Development Branch to implement recommendations arising from statutory reviews.</p> <p>Participation in the drug and alcohol panel supports partners, including GMP, in identifying learning from deaths involving alcohol and/or drug abuse to improve our response to adults at risk. This helps police staff identify vulnerabilities early and take appropriate action to ensure individuals receive the right support.</p>
<p>NHS Greater Manchester</p>	<ul style="list-style-type: none"> • We have supported TASPb in raising awareness about abuse through neglect and have contributed and supported an event to raise awareness of the importance of supporting Carers. We held two events last year and they were well attended. • The Named General Practitioner (GP) for safeguarding has held development sessions with GP safeguarding leads in relation to Learning Disabilities and the Mental Capacity Act. An audit was undertaken on ‘Was not brought’ Policies across primary care, that provided assurance of effective processes to identify vulnerable patients at risk of poorer health outcomes through not attending appointments due to no fault of their own. • Health partners have implemented the Ask Listen Do project to improve services for children, young people, and adults with a learning disability, autism or both, their families, and carers. It is led by partners across health, social care and education, working with people and families. It recognises those with a learning disability and/or autism can be at increased risk of harm through institutional abuse or neglect, giving organisations an absolute duty to encourage the reporting of, and response to, concerns raised. • NHS GM undertakes annual safeguarding assurance with contracted providers via the Greater Manchester Contractual Safeguarding Standards. The standards include how agencies are contributing and responding to partnership priorities. We continue to refine the process for gaining assurance, identifying themes via assurance and audit to inform system learning and improvements. We have also established a locality health safeguarding collaborative forum that will strengthen collective health voice and progression of NHS and partnership priorities. This work is ongoing and supports all the TASPb priorities for 2025/26.

Organisation	Neglect
<p>Pennine Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> Information has been shared in our newsletter regarding safeguarding adults with dementia, which has a focus on Neglect. Furthermore, a 7-minute briefing was produced on the use of multi-agency risk management processes, which included on neglect and self-neglect. The team have completed information on protocols for raising concerns about pressure ulcers, which may be a result of deliberate or non-deliberate neglect. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>Increased awareness of processes which can be following when there are concerns of increasing risk for adults.</p>
<p>Greater Manchester Fire and Rescue Service (GMFRS)</p>	<ul style="list-style-type: none"> Continued training review and development of improved resources to raise awareness and understanding throughout all frontline delivery staff of safeguarding vulnerable adults. Discussion at safeguarding policy group of SAR reviews and learning from the reviews to ensure effective cascading of learning. GMFRS is committed to ensure all frontline delivery staff are appropriate trained to advise and support vulnerable members of the community. GMFRS Designated Safeguarding Officers (DSO) receive additional training on various themes of abuse and harm. DSOs are committed to attending safeguarding board training and learning events to ensure this learning is then cascaded within GMFRS. GMFRS focus on staff development and maintaining competency ensures GMFRS staff are equipped to identify and support adults at risk in Tameside and all other boroughs of Greater Manchester. TASPB training offer is communicated to all staff, and all are actively encouraged to access the offer.

<p>Greater Manchester Fire and Rescue Service (GMFRS)</p>	<p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <ul style="list-style-type: none"> • The ability to access a person-centred Home Fire Safety Assessments (HFSA) or be referred for a HFSA. • The ability to access a place on the prevention education projects/programmes. • All free of charge. • The opportunity to engage with knowledgeable and well-trained teams who can offer guidance and assistance to access needed support.
<p>Change Grow Live</p>	<ul style="list-style-type: none"> • Change Grow Live have contributed fully to Safeguarding Adult Reviews and have provided and taken learning from these. • The Tiered Risk Assessment Model has enabled Change Grow Live staff to continue to identify where there may be neglect and to work jointly with partners to minimise and mitigate this. • Change Grow Live Concerned Others support has been highlighted at Tameside Adult Safeguarding Partnership Board, with our Concerned Other Worker attending with one of the people accessing the service. They were able to share their experiences with members of the Board and provide feedback to partners on what is working within the system. • Change Grow Live also supported with Adult Safeguarding Week, presenting information regarding the service, specifically in relation to the Concerned Others support, and by attending events to provide information regarding the wider service. • Change Grow Live are now planning opportunities to work more closely with Tameside Carers service, and with the Neighbourhood Policing Teams to ensure carers can access the support they need, when they need it. • Change Grow Live have contributed to the Tameside Safeguarding Adults Boards PIPOT Procedure for Tameside and have shared our internal policy and guidance with the Adult Safeguarding Board.

Organisation	Neglect
<p>Jigsaw</p>	<p>The wellbeing offer supports Tameside’s residents to have improved mental wellbeing, reducing the demand on statutory services. The decline in wellbeing is often linked to trauma impacting on low self-esteem, confidence and having little or no motivation to engage with services for support, this behaviour often impacting on the tenancy and environmental conditions. Wellbeing navigators support tenants with both pre and post support from the Hoarding service.</p> <p>Client A - Referral received from a Neighbourhood Safety Officer (NSO) due to Safeguarding concerns. The tenant was isolated from his community and struggling with mental health conditions which had’ over the years’ led to a high level of hoarding. The property was in poor condition with no access to either bedroom and he was sleeping on the landing of his flat. By the end of period of support, every room was safe to access, he was able to sleep in his bedroom and had organised his second bedroom to store items used for his hobbies. Client A had put lots of effort into sorting through his belongings and letting go of things he no longer needed/wanted. He is still now attending the Hoarding Peer Support group, which he said made him realise he is not alone in what he was experiencing. At the time, Client A explained having us visit routinely encouraged him to put the effort in & motivated him to improve his home for himself.</p> <p>Client B- Referred by a NSO. She was struggling to allow herself to grieve due to an inconclusive outcome at a coroner’s inquest following the loss of her son. She was signposted to relevant bereavement services but she said she benefitted from engaging with our service and having scheduled appointments to talk to someone for advice and guidance. By the end of her support, she had begun to socialise more and was prioritising her own needs, which was something she had stopped doing out of guilt since she lost her son.</p>

Organisation	Neglect
<p>Children's Services</p>	<ul style="list-style-type: none"> • There have been a number of dedicated quality assurance activities in respect of neglect. • The Graded Care Profile 2 was launched across children's services; the form is now live in EHM and regular training is taking place across partner agencies. • Tameside Safeguarding Children Partnership learning and review strategic group are reviewing the implementation of the GCP2 to ensure this is effectively embedded across the service and utilised when supporting families where neglect is identified as a concern. • A training packages is currently being developed for practitioners to advise of the benefits of GCP2 and how to enter the findings on the system. This training is multi-agency between social care and health with a view of delivering this training to the wider partnership in due course. • The Tameside Safeguarding Children Partnership (TSCP) has developed and published a multi-agency Neglect Strategy. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>There is an increased understanding of how neglect impacts on children and adults and the GCP2 provides a useful tool for practitioners when working assessing neglect.</p>

Organisation	Domestic Abuse
<p>Adult Social Care</p>	<ul style="list-style-type: none"> • A domestic abuse audit has taken place through TASPb which has involved adult social care. • The safeguarding recording system is to be amended to capture domestic abuse more specifically as other forms of abuse are being categorised and domestic abuse is not being recorded. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>The audit has highlighted the need for further learning and development work needs to be completed across the safeguarding partnership.</p> <p>This will support additional outcomes for adults who are at risk from domestic abuse. Links for community safety will support a trauma informed approach to domestic abuse.</p> <p>The improved data collection from this work will support understanding of the extent of and help with focus to understand types of domestic abuse.</p>
<p>Greater Manchester Police</p>	<p>Investing in resources within the Multi-Agency Safeguarding Hub (MASH) enables officers to comprehensively review the circumstances surrounding each domestic abuse record and the overall history of the individuals involved. This thorough assessment facilitates the early identification of risks, allowing for timely and effective intervention. Consequently, this proactive approach significantly reduces the likelihood of further harm and ensures that individuals receive the necessary support promptly.</p> <p>The inclusion of risk factors such as the “Toxic Trio” (domestic abuse, substance misuse, and mental health issues) and the RARA model (Remove/Avoid/Reduce/Accept the risk) in the assessment process ensures a thorough evaluation of each case. This comprehensive risk assessment helps in creating effective investigation plans and implementing appropriate safeguarding measures.</p> <p>MASH officers ensure that appropriate safeguarding measures are in place for the child, vulnerable person, or family involved. This includes placing relevant markers on individuals and associated addresses in GMP’s record management system, PoliceWorks. These measures provide an additional layer of protection and help in monitoring and responding to future incidents.</p>

<p>Greater Manchester Police</p>	<p>The MASH framework encourages collaboration with other agencies and partners, facilitating a coordinated response to domestic abuse cases. By sharing information and making referrals to appropriate agencies, MASH officers ensure that individuals receive holistic support, addressing their needs comprehensively.</p> <p>The dedicated response provided by MASH and Domestic Abuse Team (DAT) officers has led to improved outcomes for individuals at risk of domestic abuse. The timely and effective intervention has helped in reducing the incidence of abuse, providing victims with the necessary resources and support to enhance their safety and well-being.</p> <p>Daily governance by the Senior Leadership Team (SLT) ensures that investigations are diligently progressed, and appropriate safeguarding is implemented. This accountability framework holds staff and supervisors responsible for their actions, ensuring that the highest standards of care and support are maintained.</p> <p>GMP lead the Daily Risk Management Meetings and Multi-Agency Risk Assessment Conferences (MARAC) to address high-risk cases and formulate safety plans. These collaborative efforts are crucial in ensuring that individuals at risk of domestic abuse receive comprehensive and coordinated support. By bringing together various agencies, GMP enhances the effectiveness of interventions, ensuring that all aspects of a person's situation are considered and addressed.</p> <p>The impact of GMP's leadership in the Domestic Abuse Tactical and Coordination model (DATAC) and Operation Marpole is substantial.</p> <p>Since DATAC's introduction and up to 31 March 2025, DATAC reviewed 93 cases. Across these cases, there were a total of 236 DABs recorded prior to DATAC. In the three months following DATAC, the DABs fell to 110, representing a reduction of 53.4%.</p> <p>By coordinating efforts across multiple agencies, GMP ensures that repeat demand cases of domestic abuse are managed effectively, reducing the likelihood of further harm. The comprehensive approach, including prevention, action, and support, addresses the root causes of abusive behaviour and provides necessary protection and reassurance to victims. This multi-faceted strategy not only mitigates immediate risks but also contributes to long-term safety and stability for those affected by domestic abuse.</p>
----------------------------------	--

Organisation	Domestic Abuse
<p>NHS Greater Manchester</p>	<p>NHS GM has continued to support the work of the Tameside Domestic Abuse Strategic Plan. We are members of strategic and operational groups and ensure our health partners are into workstreams. Community Safety Partnerships are attended by our Associate Director of Nursing, Quality & Safeguarding (ADQs) and Designated Nurses to represent our NHS GM organisation and fulfil our statutory responsibilities regarding domestic abuse.</p> <ul style="list-style-type: none"> • Implementation of the IRIS (Identification and Referral to Improve Safety), training and support Programme for general practices that focuses on identifying and referring individuals experiencing domestic violence and abuse, has resulted in an increase in referrals of Domestic Abuse from Primary Care. At the time of writing this report 17 practices are IRIS trained, a further seven are partially trained and plans are on track to have all practices trained by March 2026. • We continue to engage and work with our Community Safety Partnership to ensure health contribute to Domestic Abuse Death Related Review, cascading learning across the system. We use the following mechanisms to share learning across the health system. <ul style="list-style-type: none"> » Learning from Domestic Abuse Death Related Reviews 7-minute briefings » Safeguarding Snippet Sessions for Primary Care » Primary Care Safeguarding Newsletter » Safeguarding Health Safeguarding Collaborative • We have been working with our health providers to implement the NHS England Safeguarding Assurance and Accountability Protocol - Domestic Abuse, Serious Violence and Sexual Violence. NHS GM undertakes annual safeguarding assurance with contracted providers via the GM Contractual Safeguarding Standards. The Standards provide assurance on providers compliance with NHS protocols and the Domestic Abuse Act 2021. • We are working as a health collaborative to improve information sharing and health attendance at Multi-Agency Risk Assessment Conference (MARAC) particularly information flows between MARAC and general practice.

Organisation	Domestic Abuse
<p>Pennine Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> • During 2024/25, the standalone domestic abuse training has been updated and enhanced and is now delivered as both a live session (bi-monthly) and a recording session through the learning management system. This has been taken by 161 staff since its release at the end of 2024. A Trust-wide domestic abuse policy was created in 2024/25 with a robust toolkit of signposting and support agencies. Domestic Abuse continues to be one of the highest consultation themes, and the safeguarding team will respond to this theme appropriately. • The safeguarding team completed preparation for a Joint targeted area inspection (JTAI) with a theme of domestic abuse for Tameside children’s partnership, and actions identified through Annex A will be picked up through domestic abuse work in 2025-26. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>It is anticipated that the training and policy will support those at risk of abuse by ensuring that practitioners are empowered to support those at risk of or experiencing domestic abuse in Tameside.</p>
<p>Greater Manchester Fire and Rescue Service</p>	<ul style="list-style-type: none"> • GMFRS actively support borough domestic abuse partnerships across GM. • GMFRS supports the White Ribbon Campaign and has nominated champions throughout the service. • Domestic abuse training is available to all staff. • A domestic abuse guidance document is available as part of the GMFRS safeguarding policy to advise all staff on support and referral processes. This has been reviewed and updated in 2024-2025. • GMFRS is represented at the GM Domestic Abuse Steering Group. • GMFRS reviewed its Arson Threat Referral service offer in partnership with GMP to ensure it is meeting the needs of those persons requesting that support. Service requests are often from victims of domestic abuse.

<p>Greater Manchester Fire and Rescue Service</p>	<p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>The provision of better trained staff who can recognise the need for support and referrals for victims of domestic abuse.</p> <p>Identified procedures with and external to GMFRS are known by all members of staff and additional support available when required.</p> <p>Arson Threat Referral process now ensures that the service is only offered to those appropriate referrals and always only with the consent of the individual.</p>
<p>Change Grow Live</p>	<ul style="list-style-type: none"> • Change Grow Live continue to attend Multi-Agency Risk Assessment Conference (MARAC) and the Domestic Abuse Tactical and Coordination (DATAC) meetings, contributing to risk management for both victims and perpetrators of domestic abuse. • Change Grow Live attend and contribute to the Domestic Abuse Steering Group and have recently launched the Advance Programme, working with perpetrators of domestic abuse who use substances, to reduce repeated behaviours and support with behaviour change. • Change Grow Live continue to use the DASH⁵ (domestic abuse, stalking and ‘honour’- based abuse) screening tool to identify domestic abuse with the people who use our services and support them to access appropriate support from other services. Regular training is provided to staff in this area, and it is part of the induction for all new staff. • Change Grow Live work in partnership with Bridges and the local refuge to ensure people who have experienced domestic abuse have access to our services. • Change Grow live have contributed to Domestic Homicide Reviews (now known

Organisation	Domestic Abuse
<p>Jigsaw</p>	<ul style="list-style-type: none"> In the period we have received 2929 referrals into service for victims, children and those causing harm. We have supported 1605 people. We have delivered a wide range of courses, groups and drop ins at our Women and Families centre offering support around domestic abuse, social isolation, mental health and wellbeing, finances and parenting. 761 women attended groups with 32 different courses delivered. We have also attended over 30 community events in Tameside, raising awareness of domestic abuse and the service offer. This includes, hosting the now Deputy Prime Minister at our refuge and hosting the Deputy Mayor of Manchester at our women’s centre, supporting the agenda of ending violence against women and girls. New to Tameside, we have mobilised an offer for those causing harm resulting in 80 referrals for our behaviour change programmes. We have also increased our portfolio of safe accommodation properties for those fleeing domestic abuse, onboarding ten new dispersed properties. Our children’s team have completed training to deliver ‘Escape the Trap’ – a brand-new programme for young people experiencing domestic abuse in their own intimate relationships. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>We have enabled victims to safely end their abusive relationships and who are no longer in need of support from the safeguarding teams, which reduces some demand on services.</p> <p>We have raised agency awareness around domestic abuse so that the response to someone presenting to services is improved and so people know how to refer into our service.</p> <p>We have publicised our services in Tameside so that victims know what we have to offer and where to come to for support, we are making people feel safer and giving them options on what they can do if they are experiencing abuse.</p>
<p>Children’s Services</p>	<ul style="list-style-type: none"> There have been a number of training and awareness raising sessions in respect of domestic abuse within children’s services over the last year. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>Increased awareness and an increased focus on “think family” has led to a better understanding of domestic abuse within children’s services.</p>

Organisation	Adults experiencing multi-disadvantage
<p>Adult Social Care</p>	<ul style="list-style-type: none"> • Has been promoted through the Tiered Risk Assessment Model (TRAM) model. Knowledge boosters and training include this as best practice when working with adults who experience multiple disadvantage. • It has been a theme in SAR's, learning reviews and different forums that have identified multiple disadvantage as a risk to adults in Tameside. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>There has been improved knowledge of multiple disadvantage amongst adult care practitioners. The impact of this will support the workforce to be able to recognise and respond to multiple disadvantage. There has been increased recognition of the need to work closely with partner organisations to respond to abuse and neglect in complex situations involving adults who suffer from multiple disadvantage.</p>
<p>Greater Manchester Police</p>	<p>Greater Manchester Police (GMP) continues to invest resources in the Multi-Agency Safeguarding Hub (MASH), which operates seven days a week to triage vulnerable adult concerns recorded as Care Plans (CAPs). These CAPs are generated from incidents, external referrals, and intelligence reported to the police, including cases of adults experiencing multi-disadvantage.</p> <p>MASH officers review the circumstances of each CAP, authored by frontline attending officers, typically from the 24/7/365 response team, including the history of individuals involved and risk factors such as mental health issues and missing from home episodes. This assists in making risk assessments and creating investigation plans, ensuring appropriate safeguarding measures are implemented.</p> <p>MASH officers also assess whether referrals to other agencies are required and share information via email according to the local information-sharing protocol.</p>

Greater Manchester Police	<p>High-risk vulnerable adult concerns are reviewed in daily management meetings chaired by the district Senior Leadership Team (SLT) to ensure they are addressed promptly with appropriate actions.</p> <p>GMP representatives within the MASH team support partners with information sharing, discussions, professional guidance, the Tiered Risk Assessment Model (TRAM), and participation in Complex and High-Risk Panel meetings.</p> <p>Tameside’s Neighbourhood Policing Teams and Prevention Hub have established a monthly problem-solving meeting known as ‘GPOP,’ focusing on repeat demand generated by individuals or locations and other issues of concern. This multi-agency meeting, led by the police, includes participation from the community safety partnership, NHS, GMFRS, Youth Justice Service, Housing, and Mental Health services. A significant proportion of cases discussed involve vulnerable adults, including issues of self-neglect. Partners collaborate to find the best solutions to improve outcomes for the individuals concerned. Actions set during the meeting are tracked and discussed at subsequent meetings.</p> <p>The Complex Safeguarding Team conducts daily searches of all new intelligence, incidents, and crimes recorded concerning the exploitation of adults. This ensures timely implementation of safeguarding measures and the placement of appropriate markers on individuals and addresses in policing systems. This process helps identify the most suitable officer with the right skill set to support the vulnerable person and undertake investigative actions promptly.</p> <p>All new officers receive safeguarding training, including recognising and responding to adult safeguarding concerns and mental health issues. Seven-minute briefings and available training from the partnership are regularly circulated to all police staff to enhance learning and development. Additionally, the Public Protection Governance Unit (PPGU) centrally provides regular online top-up training sessions, available to all staff, to expand their safeguarding knowledge.</p> <p>Local neighbourhood teams have supported several community events, including raising awareness for National Adult Safeguarding Week and World Elder Abuse Awareness Day.</p> <p>GMP’s Investigation and Safeguarding Review Team (ISRT), based centrally, attends all Safeguarding Adult Review (SAR) panels, acting as an audit process. The SAR panel considers the involvement of partners in adult safeguarding concerns and whether this was in line with expectations. Feedback and learning take place, which may include the views of the adult as part of each agency’s interaction with the vulnerable person and/or family.</p>
---------------------------	--

<p>Greater Manchester Police</p>	<p>Tameside SLT attends quarterly drug and alcohol panels to review recent deaths involving drugs and/or alcohol, identifying learning and improving processes. GMP has implemented the ‘Right Care, Right Person’ (RCRP) initiative, engaging with partners to ensure vulnerable people receive appropriate support.</p> <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>The implementation of ‘Right Care, Right Person’ (RCRP) by GMP in September 2024 promotes the most appropriate response to adults at risk by the most appropriate service at the earliest opportunity. Feedback indicates this has been a positive transition and the process is being reviewed regularly.</p> <p>The work within the Multi-Agency Safeguarding Hub (MASH) ensures that GMP has a dedicated response to safeguarding adults at risk at the earliest opportunity. This includes making appropriate referrals to partners for effective intervention and support. This fosters collaboration and strengthens working relationships with partners, resulting in the best outcomes for adults at risk within Tameside.</p> <p>Our collaboration with Tameside General Hospital ensures an appropriate response to persons reported missing from home (MFH) or subject to Section 136, including vulnerable adults. Daily governance by the Senior Leadership Team (SLT) ensures that MFH investigations are diligently progressed, and Section 136 powers are correctly applied, holding staff and supervisors accountable.</p> <p>The monthly GPOP meeting, led by the Neighbourhood Policing Teams and the Prevention Hub, identifies repeat vulnerable adults and locations. This meeting enhances collaboration among partners to find integrated solutions that improve outcomes for adults at risk of abuse, create safer communities, and reduce demand. This approach protects our most vulnerable residents in Tameside and aims to prevent revictimization.</p> <p>The Complex Safeguarding Team conducts daily scans of all intelligence, incidents, and crimes recorded concerning adult exploitation. This ensures that the most suitable officer is deployed from the outset and that appropriate safeguarding measures are implemented promptly to protect adults at risk and prevent further crime.</p> <p>Training of police staff is a priority for GMP and is embedded through training programs, briefings, continuous professional development (CPD), and partnership events. This enhances staff knowledge and learning, enabling them to improve safeguarding practices for adults at risk of abuse in Tameside.</p>
----------------------------------	---

<p>Greater Manchester Police</p>	<p>GMP’s central Review Team provides consistency and impartiality in reviews, enabling the identification of broader themes, learning, and development opportunities. This team works closely with the Public Protection Governance Unit (PPGU) and the People and Development Branch to implement recommendations arising from statutory reviews.</p> <p>Participation in the drug and alcohol panel supports partners, including GMP, in identifying learning from deaths involving alcohol and/or drug abuse to improve our response to adults at risk. This helps police staff identify vulnerabilities early and take appropriate action to ensure individuals receive the right support.</p>
<p>NHS Greater Manchester</p>	<ul style="list-style-type: none"> • The Tiered Risk Assessment Management Model (TRAM) is a protocol which supports practitioners across the system when working with adults with capacity at risk, including adults with multiple complex needs, and cumulative risks. • There has been work across the health system to raise awareness around the importance of multi-disciplinary team working and using the ‘Team Around the family’ framework. • We have supported a review of the TRAM model and accompanying procedures and promote and monitor health contributions to the collaborative risk management model. • The Named GP for Adult Safeguarding attends the local Drug Related Death Panel cascading learning across Primary Care. Reducing drug and alcohol related deaths learning session was delivered to all general practice safeguarding leads. • We continue to work with system partners to improve transitions pathways ensuring a smooth and supportive transition for individuals and their families, this work will continue in 2025/26.
<p>Pennine Care NHS Foundation Trust</p>	<ul style="list-style-type: none"> • The safeguarding team have supported the development of the high-risk process and are members of the complex and high-risk panel, which supports adults experiencing multi-disadvantage. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>The development of this process supports adults in Tameside who are at the highest level of risk.</p>

Organisation	Adults experiencing multi-disadvantage
<p>Greater Manchester Fire and Rescue Service</p>	<ul style="list-style-type: none"> • The Home Fire Safety Assessments (HFSA) and Prevention Education projects/programmes, consider personal risk factors to identify and manage fire risk. Referrals for those in need are made into the relevant services. • During HFSA visits occupiers are signposted to support and advice services as need is identified through the person-centred approach. • Through targeted campaigns throughout the year GMFRS works in partnership with Local Authority, Voluntary Sector, Public Health and a range of other partners to support those experiencing multi-disadvantage, offering advice, support, referrals to access help to maintain their home environment and keeping themselves safe. HFSA aims to ensure that those in need can access support to ensure they remain safe within their own homes. <p>What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?</p> <p>Through the improved internal GMFRS training offer and the enhanced training of Designated Safeguarding Officers on all kinds of abuse and harm, plus the training available through the safeguarding board, GMFRS staff are better equipped to support vulnerable members of the community.</p> <p>GMFRS is committed to support the safeguarding board priority areas and raising awareness of emerging themes identified internally and by partners in Tameside and across GM. Ensuring GMFRS staff have an awareness of the range of safeguarding issues and the heightened risk created through Multi-Disadvantage should mean that more individuals are identified and supported appropriately.</p> <p>GMFRS is committed to ensuring its person-centred Home Fire Safety Assessment visits continue to deliver appropriate support and advice to those vulnerable members of the community who access the service offer.</p> <p>GMFRS is committed to ensuring that the promotion of the service offer is community wide to ensure every vulnerable person has access to the service.</p> <p>Any person having a care assessment or care assessment review should be referred for a HFSA as part of that process.</p>

Organisation	Adults experiencing multi-disadvantage
Change Grow Live	<ul style="list-style-type: none"> • Change Grow Live have recognised the need for continued development of trauma informed and trauma attuned services. Following internal training in the previous year, all staff have attended further training with Lads Like Us, to support continued professional development in this area. • The service has also implemented learning from Safeguarding Adult Reviews in relation to people with multiple disadvantage and continue to work with our partners to implement this. Change Grow Live also reviews learning in relation to people with multiple disadvantage via the Drug Related Death Panel and works with partners to share learning and ideas to improve outcomes for people with multiple disadvantage. • Change Grow Live continue to offer dedicated support to 18–25-year-olds, transitioning between childhood and adulthood. We have two dedicated employees providing intensive and tailored interventions to young adults, who work in partnership with both children and adult services. We are contributing to the strategic development regarding transitions, and our Cluster Manager for Young People’s services is contributing to strategic meetings. • The Tiered Risk Assessment Model has been key in enabling Change Grow Live to work jointly with partners, providing a Team Around the Adult and pathways for escalating risk, and we continue to work in partnership with Probation, and housing services to maximise opportunities for people presenting with multiple disadvantage. • Change Grow Live attend the Complex Needs Case Panel, led by housing, so we can ensure people have support from the right services, at the right time. • Change Grow Live ensure all staff are engaged in mandatory training, appropriate to their role.
Jigsaw	<ul style="list-style-type: none"> • We feel that the work we undertake across Jigsaw Support includes working with adults experiencing multi disadvantage. Many of the people we work with have several issues when they come into service or into one of our properties, and examples like the tenancy sustainment workers and wellbeing teams will work alongside people to support them. We have robust safeguarding embedded across all of Jigsaw Support who will work with people experiencing multi-disadvantage and this supports the work of the wider partnership.
Children’s Services	<ul style="list-style-type: none"> • No specific targeted activity has taken place during the past year in respect of adults experiencing multi-disadvantage.

Activity in ICFT during 2024/25 in response to the TASP Strategic Objectives – Self Neglect, Neglect, Domestic Abuse and Multiple Disadvantage

Tameside and Glossop Integrated Care NHS Foundation Trust (TGICFT) supports Tameside Adults Safeguarding Partnership Board (TASP) in its commitment to ensuring that **everyone – regardless of age, race, gender, culture, religion, disability, or sexual orientation – has the right to live safely, free from abuse and the fear of abuse** through several key contributions:

Strategic Partnership and Governance

We (TGICFT) are a core partner agency within TASP, contributing to the **strategic leadership and coordination** of safeguarding efforts across Tameside.

This includes:

- Participating in the development and implementation of the **TASP Strategy 2022–25** through collaborative engagement with all stakeholders in the partnership
- Engaging in the on-going collaborative workstreams to build a healthier and better-informed population

Operational Safeguarding Practice

We play a frontline role in:

- **Identifying and responding** to safeguarding concerns in healthcare settings
- Ensuring that staff are trained to **recognise signs of abuse or neglect** and know how to escalate concerns appropriately

- Embedding inclusive safeguarding practices that respect the **diverse backgrounds and identities** of service users
- Learning from reviews and incidents, internally, locally and wider regional and national reports

Community Engagement and Awareness

We collaborate with TASP and other partners in **community outreach initiatives**, such as:

- Hosting and participating in **public awareness events** (e.g., for World Elder Abuse Awareness Day) to educate residents about their rights and available support
- Promoting **accessible safeguarding information** to ensure all individuals, including those with disabilities or language barriers, can seek help

Learning and Quality Improvement

We contribute to:

- **Safeguarding Adult Reviews (SARs)** to learn from past cases and improve future practice
- **Continuous professional development** and reflective learning for multiagency professionals to enhance safeguarding responses across the system

“Beyond Patient Care to Population Health”

We further demonstrate this commitment through our current health improvement strategy, titled “**Beyond Patient Care to Population Health**” (2023–2026), which outlines a comprehensive and inclusive approach to improving the health and wellbeing of people in Tameside and Glossop. Here are the key pillars of the strategy:

1. From Treatment to Prevention

We are shifting focus from reactive care to **preventing ill health** and **tackling health inequalities**. This includes:

- Expanding **lung health** checks and **frailty services**.
- Promoting **early intervention** and **self-care**.
- Addressing the **wider determinants of health**, such as housing, employment, and education.



2. Integrated, Person-Centred Care

We are committed to delivering **joined-up services** that wrap around individuals and communities:

- Strengthening partnerships across **health, social care, and voluntary sectors**.
- Using **Digital Health and Virtual Wards** to support care closer to home.
- Enhancing services like **Same Day Emergency Care** and **Acute Frailty Units** to reduce unnecessary hospital admissions [\[1\]](#).

3. Reducing Inequalities

- The strategy is rooted in **equity and inclusion**, aiming to:
- Use data from the **Joint Strategic Needs Assessment (JSNA)** and **2021 Census** to target underserved groups.
- Engage with communities to ensure services reflect **local voices and lived experiences**.
- Support the Greater Manchester and Derbyshire system goals of **inclusive, place-based care** [\[1\]](#).

4. Workforce for the Future

We are investing in a **sustainable, skilled, and compassionate workforce** by:

- Supporting staff wellbeing and development.
- Promoting **diversity and inclusion** in recruitment and leadership.
- Encouraging innovation and continuous improvement.

5. Data-Driven and Community-Informed

The strategy is informed by:

- Local data and trends (e.g. JSNA, census).
- Ongoing community engagement and feedback.
- Alignment with locality and system-wide plans under Greater Manchester and Derbyshire ICS [\[1\]](#).

Integrated Care – Integrated Safeguarding

At TGICFT, our approach to delivering high quality, integrated care that improves the health, wellbeing, and care of people in Tameside & Glossop has the ambition of tackling, responding to and supporting our population who are experiencing or have experienced Self Neglect, Neglect, Domestic Abuse and Multiple Disadvantage.

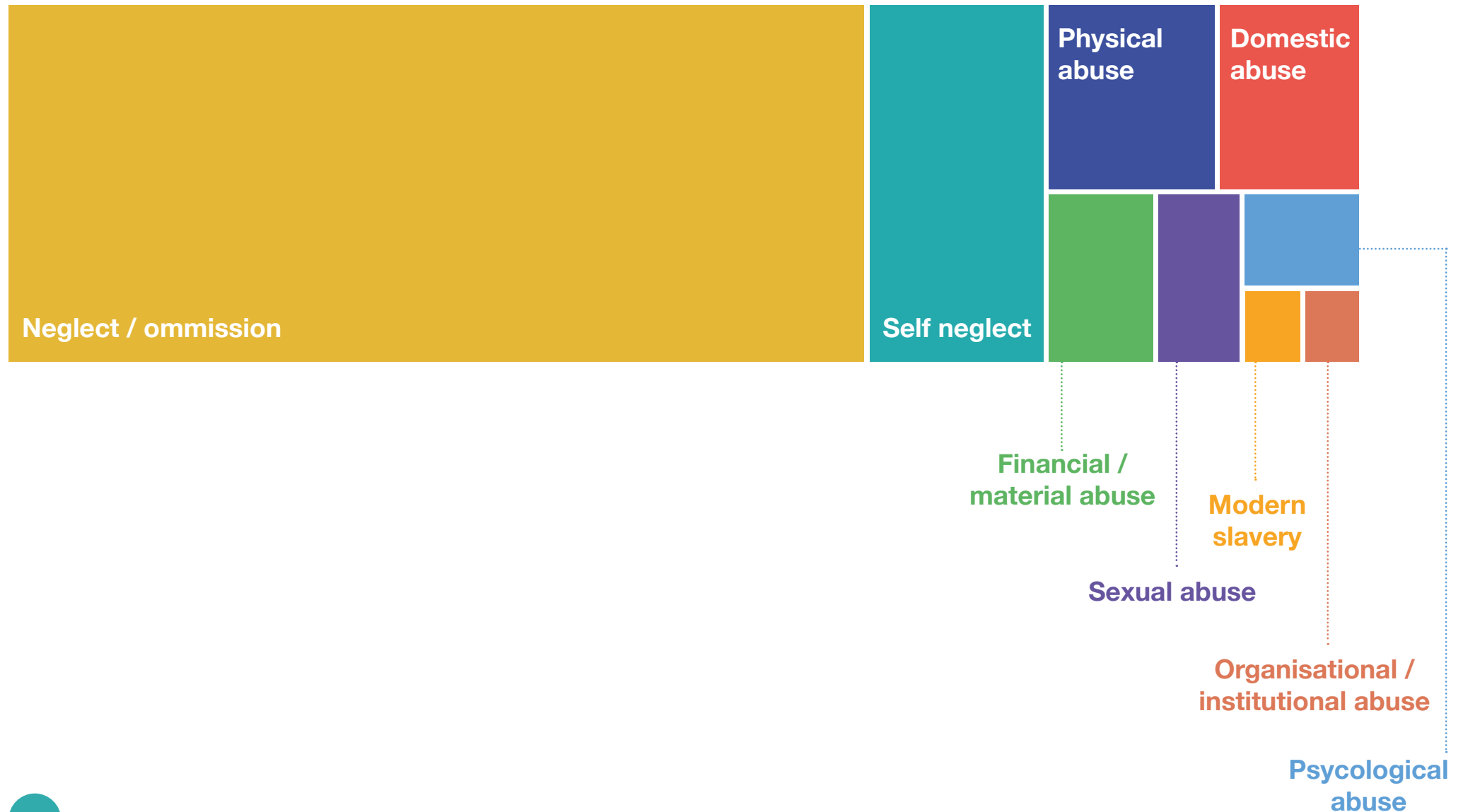
Shifting our focus to preventing ill health and tackling inequalities brings this ambition into our practice. We believe that people should be empowered to manage their health needs with our commitment to ensuring that high quality services work together to provide support when people need it.

The work of **Tameside and Glossop Integrated Care Foundation Trust (TGICFT)** in 2024 to 2025 has had — and is likely to continue having — a significant impact on safeguarding adults at risk of abuse in Tameside.

We have a dedicated corporate Integrated Safeguarding Team (IST) that includes:

- A Head of Integrated Safeguarding
- Named Nurse for Adults
- Named Nurse for Children
- Specialist safeguarding nurses for adults and children
- Named doctor for Adults and Children
- Named midwife
- A Cared for Children's Team

Representation of % of Contacts with IST by Category of Abuse



Headlines 2024 – 2025

Self-Neglect, Neglect, Domestic Abuse and Multiple Disadvantage

We have prioritised and improved staff training to ensure:

- Early identification of safeguarding concerns
- Understanding of complex issues like self-neglect, mental capacity, and hidden harm
- Confidence in using safeguarding pathways and escalating concerns
- Tackling bias and encouraging professional curiosity
- Staff receive the appropriate level of training for their role
- The Core offer is enhanced by additional learning opportunities through forums, groups, drop ins, newsletters and intranet.

We have strengthened our response to disclosure of domestic abuse:

- We have introduced new prompt cards to the urgent care settings which were developed by our Head of Safeguarding with the Strategic Domestic Abuse Manager for Tameside
- We have provided additional support, training and guidance to staff in urgent care setting – as a result we are seeing more recognition of domestic abuse and appropriate responses.

We have improved our visibility and representation in organisation workstreams ensuring that safeguarding is a golden thread throughout:

- We have contributed to the development of falls documentation
- We have been actively involved in review of the enhanced care provision
- We have collaborated on the Trust accreditation scheme
- We attend and contribute to incident review meetings
- We have bimonthly Integrated Safeguarding Group meetings with improved format, structure, attendance and terms of reference.



NWAS Annual Report Accounts 2024-25



[NWAS Annual-Report-Accounts-2024-25](#)

Healthwatch Tameside



Healthwatch Tameside is the local champion for health and social care, gathering feedback from service users to help improve services. As part of the Tameside Adult Safeguarding Partnership Board (TASPB), we act as a critical friend, sharing insights and advocating for the lived experiences of local people.

We actively contribute to TASPB's engagement efforts through our role in the communications group and support for community events. We also promote safeguarding awareness via our online platforms and community outreach.

Our service is underpinned by strong governance, policies, and training. We have a designated safeguarding officer, all staff receive safeguarding training, and we regularly audit referrals. Reflective practice is embedded in our supervision process to ensure continuous improvement.

Our [annual report](#) outlines our ongoing work with communities across Tameside and highlights our commitment to safeguarding and service improvement.



TASPB Priorities 25/26

The Tameside Adult Safeguarding Partnership Board (TASPB) continues to demonstrate a strong commitment to safeguarding adults at risk through collaborative working, strategic leadership, and a shared vision for continuous improvement. The progress made in 2024/25 reflects the dedication of our partners to embedding learning, strengthening multi-agency responses, and ensuring that safeguarding is person-centred and outcome focused.

As we move into 2025/26, TASPB will continue to build on the existing best practice approach to adult safeguarding in Tameside, guided by our refreshed strategy and evolving priorities. We will continue to respond to emerging themes and ensure that the voice of adults remains central to our work. TASPB remains focused on making efficient, impactful decisions that protect and empower the most vulnerable members of our community.

Priorities for TASPB during 2025/26: -

Exploitation

We will work with Partner Organisations in Tameside to protect those adults who have care and support needs from exploitation.

Support to Adult Carers

We will promote the work of partner organisations in Tameside to support Adult Carers to continue to provide and maintain dignity in care and quality of life for adults with care and support needs.

Adults who Experience Multi-Disadvantage

We will demonstrate that there are strong cross-sector partnerships to respond to tackling multiple disadvantage and improving outcomes to prevent Adult Abuse in this cohort of people.

Homelessness and Rough Sleeping

We will have assurance that local safeguarding arrangements and partnerships adequately protect adults with care and support needs who may be vulnerable to abuse or neglect (including self-neglect) and are homeless.