A green text on a white background

Description automatically generated

**TAMESIDE ADULT SERVICES**

**Learning Disability Service**

**STATEMENT OF PURPOSE**

**THIS TELLS YOU ABOUT**

**WHAT WE WILL DO**

**TO SUPPORT YOU**

**What is in this booklet**

* **Mission Statement**
* **Service Aims**
* **How to access the service**
* **Workforce**
* **People who are responsible for the service**
* **Suggestions, compliments, or complaints**
* **Other formats**

**Mission Statement**

**We help and support autistic people, people with learning disabilities, or other conditions, to do things on their own or with some support.**

**A black and white drawing of two people

Description automatically generated**

**We will make sure you get value for money.**

**A drawing of a currency

Description automatically generated**

**When you tell us what you want or need, we will work with you, your family and friends, and anyone else who knows you well, to make it happen.**

**A group of people sitting on a couch

Description automatically generated**

**Service aims**

**We want to support adults to be safe, to do things on their own or with a little support, and to do things in the community.**

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**We offer specialist help and support for autistic people, people with a learning disability, people with complex health needs, people with behaviour needs, people with an acquired brain injury, or people with mental health conditions, who a social worker has said meets the conditions for being supported by us.**

**A group of people standing around a table

Description automatically generated**

**We follow the laws set by the government.**

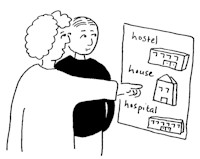
**A black and white logo

Description automatically generatedA collage of people smiling

Description automatically generatedA person sitting on a bench with a person in a wheelchair

Description automatically generated**

**Service aims**



**For people to decide what they want to do**

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A cartoon of a person holding a sign

Description automatically generated

**For people to be safe**

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Description automatically generated



**For people to live in the community**

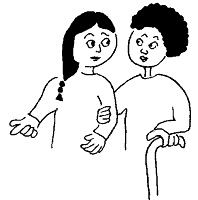
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**To help people be healthy**

**Service aims**



**To have good, trained staff**

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A black and white illustration of a person teaching children

Description automatically generated

**To help people go to college or go to work**

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Description automatically generated

**A black check mark on a white background

Description automatically generatedA cartoon of a person with his arms outstretched

Description automatically generated**

**To plan help and support just for you**

**(Person-centred planning).**

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**How to access the service**

**A clipboard with a white paper with black text

Description automatically generatedIf you need help and support to live in your local community, with access to staff who can help you, your social worker will complete an ‘assessment’ of your needs.**

**You can use the learning disability service if you are over 18 and:**

**Have a learning disability, or**

**Have an acquired brain injury, or**

**Have a mental health disorder, or**

**You are autistic, and**

**Meet the conditions for getting support, and**

**A black and white telephone

Description automatically generatedLive in the Tameside area.**

**You can contact the team, who will find you a social worker**

**The telephone number is 0161 922 4888**

**What happens next**

**If the assessment shows that you have met all the conditions to be able to get help and support from us your social worker will talk to the Accommodation Options Group.**

**This group manage all the properties available to people who meet the conditions of getting help and support.**

**Your social worker will have already talked to you, your family and friends, and anyone else who knows you well, about the type of place you want to live in.**

**They will find you the right place to live and the right staff**

**It might be a house Or a flat**

**A house with a red roof

Description automatically generated A building with many balconies

Description automatically generated**

**Workforce**

**Our staff do training to make sure they do a good job.**

**Here is a list of some of the training that they do:**

**A black and white image of a rectangular object

Description automatically generated**

**QCF**

**Care Certificate**

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**A black text on a white background

Description automatically generated**

**Person-Centred Planning**

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**A group of children sitting around a table

Description automatically generated**

**PROACT-SCIPr-UK training**

**Working Safely**

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**Workforce**

**A close-up of a sign

Description automatically generated**

**Manual Handling**

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**A colorful ribbon with puzzle pieces

Description automatically generated**

**Autism awareness and Oliver McGowan training**

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**A black and white image of a person

Description automatically generated**

**Any other important training**

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**People who manage the service**

**A close-up of a list of people

Description automatically generated**

**A close-up of a person

Description automatically generated**

**Suggestions, Compliments and Complaints**

**Tameside Homemaker Service want to make sure we are providing quality services to people who use our services.**

**We want to know what you think of the services we provide.**

**A group of people with their hands on their faces

Description automatically generated**

**A drawing of a calendar with a hat and smiley faces

Description automatically generated**

**We know you might have ideas that will help make the service better**

**A close-up of a social care complaints

Description automatically generated**

**If you would like to know more about how to make the service better, or how to complain about something, or to tell us what you think we do well, you can ask for a copy of this leaflet.**

**Suggestions, Compliments and Complaints**

**You can also contact:**

**A purple background with white text

Description automatically generated**

**enquiries@cqc.org.uk**

**A white line on a gray circle

Description automatically generated**

**A phone icon in a circle

Description automatically generated**

**03000 616 161**

**Other formats**

**Please ask your assessor or social worker if you would like this information translated into Gujarati, Urdu or Bengali, or in another format such as CD-ROM or Braille**

**A drawing of a cassette tape

Description automatically generated**