

SAFEGUARDING ADULTS IN TAMESIDE

ANNUAL REPORT 2012- 2013



Contents

| | |
|---|----|
| 1. Statement of Purpose | 3 |
| 2. Foreword | 4 |
| 3. Introduction | 6 |
| 4. Financial Summary | 7 |
| 5. How are the lives of Tameside residents improved by Safeguarding? | 8 |
| 6. Independent Scrutiny | 13 |
| 7. Police and Criminal Justice Agencies Response to the Safeguarding Adults Agenda | 14 |
| 8. How effective is TASP? | 15 |
| 9. Summary | 18 |
| 10. Appendices | 20 |
| • Appendix 1 | |
| • Appendix 2 | |
| • Appendix 3 | |
| • Appendix 4 | |
| • Appendix 5 | |
| • Appendix 6 | |
| • Appendix 7 | |

Tameside Adult Safeguarding Partnership

Statement of Purpose

“It is everyone's responsibility to promote Safeguarding Adults. Tameside Adult Safeguarding Partnership is a multi-agency group whose ultimate aim is to safeguard adults. They facilitate a consistent approach for organisations to work in partnership to raise awareness and respond to adult abuse. They are committed to ensuring staff are trained to recognise and respond to adult abuse issues. Tameside Adult Safeguarding Partnership will continue to progress the No Secrets agenda and integrate the National Safeguarding Adults Standard Framework, to enable Tameside residents to live a life free from violence, harassment, humiliation and degradation”.

Foreword

As Independent Chair of Tameside Adult Safeguarding Partnership TASP I am pleased to introduce our Annual Report for 2012/13



Our report is published as early as possible giving the reader the most current and relevant information and sets out our achievements over the past 12 months. It provides an insight to the approach we have towards adult safeguarding and evidences, a partnership approach that I believe is strong.

I have been the Independent Chair for several years and bring a challenge to all partners ensuring that safeguarding is a priority in Tameside. That challenge, in my opinion has been met during the past 12 months and I am confident will continue to be so as we adapt to a changing and different world of Public Health. Our partnership is testament to the already close working relationship existing between Health, Social Care and Police and includes several other partners as seen within this report.

Last year, saw the Draft Care and Support Bill introduced and legislation is expected within the next 12 months. It will stipulate the Local Authorities responsibilities and those whom they work with to protect and respond to adult abuse and neglect. The backing of Statute can only enhance the good partnership approach in existence as mentioned earlier, but it is my belief, it ensures that adult safeguarding remains a priority.

The following pages show an increased number of investigation carried out in Tameside under the umbrella of adult safeguarding, this reflects better guidance and awareness amongst staff of what abuse and neglect 'look like' and how they should respond, the section on data goes further in seeking explanations for changes to reporting habits. We should not be worried if such data increases, it's just that we are getting better at recording and responding.

We have met a natural end to our Strategy 2009/12 and work has already started to move forward with a new strategy for the forthcoming years. It is being influenced not just by local issues but also National such as Winterbourne View and the Mid Staffs (Francis report). We have developed a culture of learning lessons from wherever possible we recognise that we don't have all the answers and we hold the mirror to ourselves ensuring we don't replicate the mistakes of others. We not only hold ourselves to account but we have continued in the past 12 months to voluntarily be scrutinised through the Local Authority and value their comments and suggestions.

Please be assured that there are individuals in Tameside who 'champion' adult safeguarding and will continue to do so. It is our wish that more and more people understand adult abuse and neglect, only by understanding can we make a difference and hopefully prevent

individuals becoming victims and if, unfortunately, victims are identified we have a consistent and robust partnership response and solution - yet treating everyone as an individual.

I am looking forward to 2013 and the new way organisations and partners do business, the introduction of Clinical Commissioning Groups, Health and Wellbeing Boards, Health Watch has to be looked at as an opportunity to raise the profile of Adult Safeguarding because.....

“Adult Safeguarding needs to be everyone’s responsibility”.

As usual may I take the opportunity to publically thank my fellow Board members and those working within the Safeguarding Adults Team for their continued dedication and support”thanks”.

Please remember

NO SECRETS 2000

“There can be no secrets and no hiding place when it comes to exposing the abuse of vulnerable adults”

A G Searle Independent Chair

1. Introduction

- 1.1 Safeguarding adult's framework in Tameside has continued to develop during the course of 2012/13.
- 1.2 Tameside Adult Safeguarding Partnership (TASP) has successfully completed the work to respond to their strategy 2009-2012. It is apparent that the work which has been completed has paved the way for the work to continue in the future. This is evidenced in this annual report.
- 1.3 This report also discusses the local activity during 2012/13, to safeguard adults from abuse in Tameside and the commitment of the partner organisations represented at TASP:-

- TMBC, Community, Childrens, Adults and Health Services
- Tameside Hospital NHS Foundation Trust
- Tameside and Glossop Primary Care Trust
- Stockport Foundation Trust-Tameside and Glossop Community Healthcare Business Group
- Pennine Care NHS Foundation Trust, Tameside and Glossop
- TMBC, Community Safety Unit
- TMBC Exchequer Services
- Fire and Rescue Service, Tameside
- Children's Services
- Greater Manchester Police (Tameside Division)
- TMBC, Housing Strategy
- Victim Support
- LINK
- Probation

2.2 Financial Summary

2.1 There is an expectation that strategies to safeguard adults, who are at risk of abuse, are identified within existing budgets. To deliver a robust, safeguarding adult framework in Tameside, TASP are reliant on contributions from partner organisations.

2.2 TASP acknowledge that this has continued to be a challenge for organisations during 2012/13. It is testament to partner organisations for their continued support despite the lack of legislation to drive this agenda forward. Adult Services continued to be the primary contributor and NHS Tameside and Glossop also sustained their financial support to this agenda.

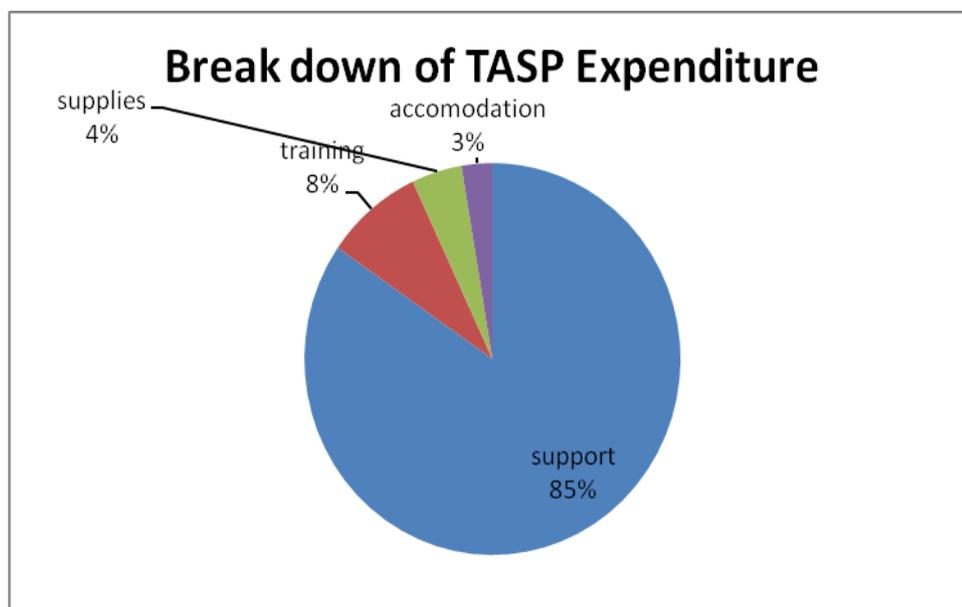
2.3 In this financial year the cost of business was reviewed. This has not been reviewed since 2009. Due to the support required to ensure the delivery of this growing agenda, it was identified that there has been a 23 %increase in costs. As this review took place midyear Adult Services supported TASP with the shortfall.

2.4 Financial Contributions to TASP for 2012/13 £

- **Tameside Metropolitan Borough Council, Community Services, Adults** **83,000**
- **NHS Tameside and Glossop** **30,000**

2.5 Table below illustrates the expenditure for 2012/13.

2.6 Breakdown of TASP Expenditure 2012/13



3. How are the lives of Tameside residents improved by Safeguarding?

3.1 Safeguarding Activity In Tameside

3.2 Tameside Adult Safeguarding Partnership continued to be pro-active in their response to safeguard adults from abuse in Tameside. This is demonstrated in the table below.

| 2011/12 | 2012/13 |
|------------------------------|------------------------------|
| Concerns 799 | Concerns 745 |
| Investigations 459 | Investigations 492 |

3.3 All alerts regarding adult abuse brought to the attention of an organisation represented at TASP are recorded as a concern. On occasions, it is necessary to record this for information purposes only and used for reference if need be in the future. Safeguarding Adult Managers decided that a number of these concerns needed to be looked at in detail to confirm if abuse had taken place and to identify an appropriate protection plan. Consequently, TASP multi-agency policy was invoked 492 times to investigate the alerts in more detail.

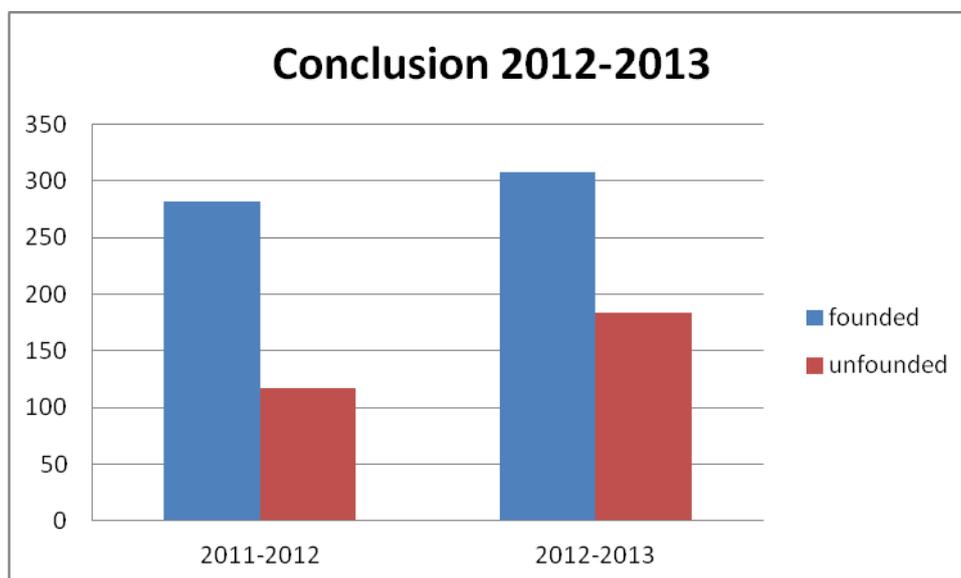


Table 1

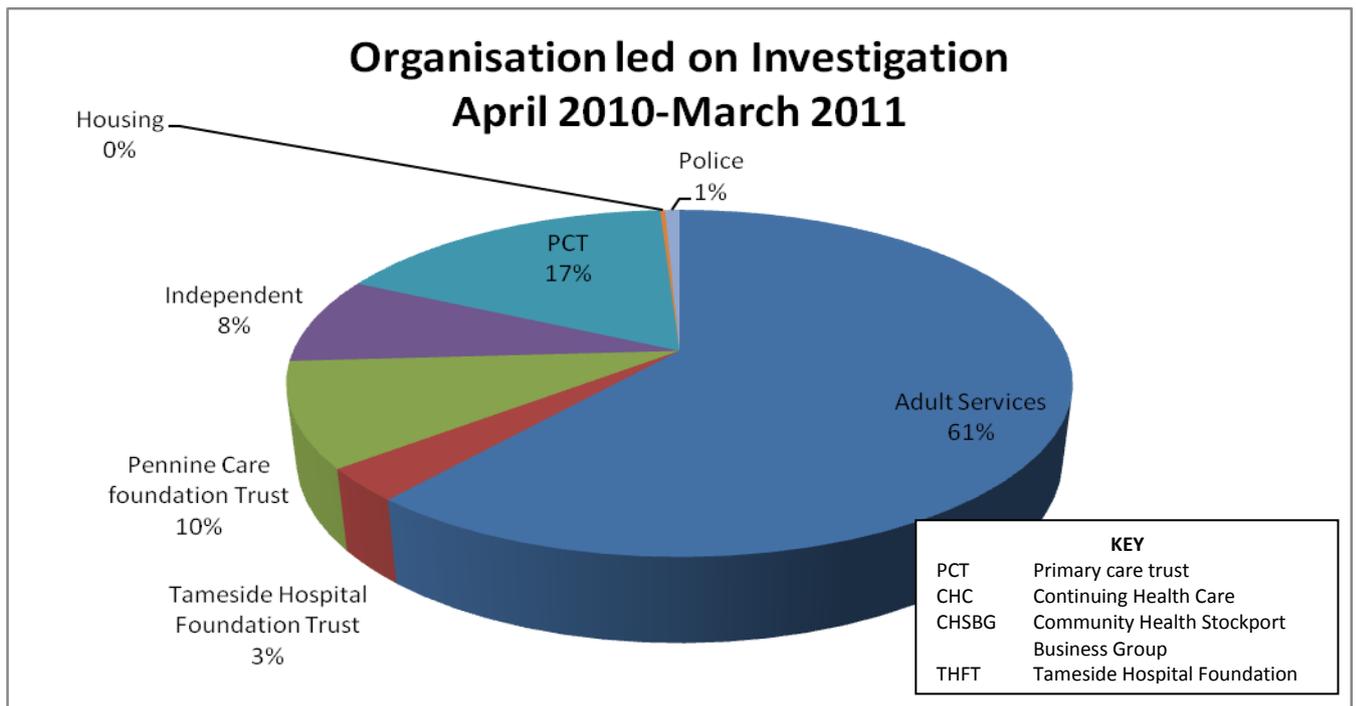


Table 2

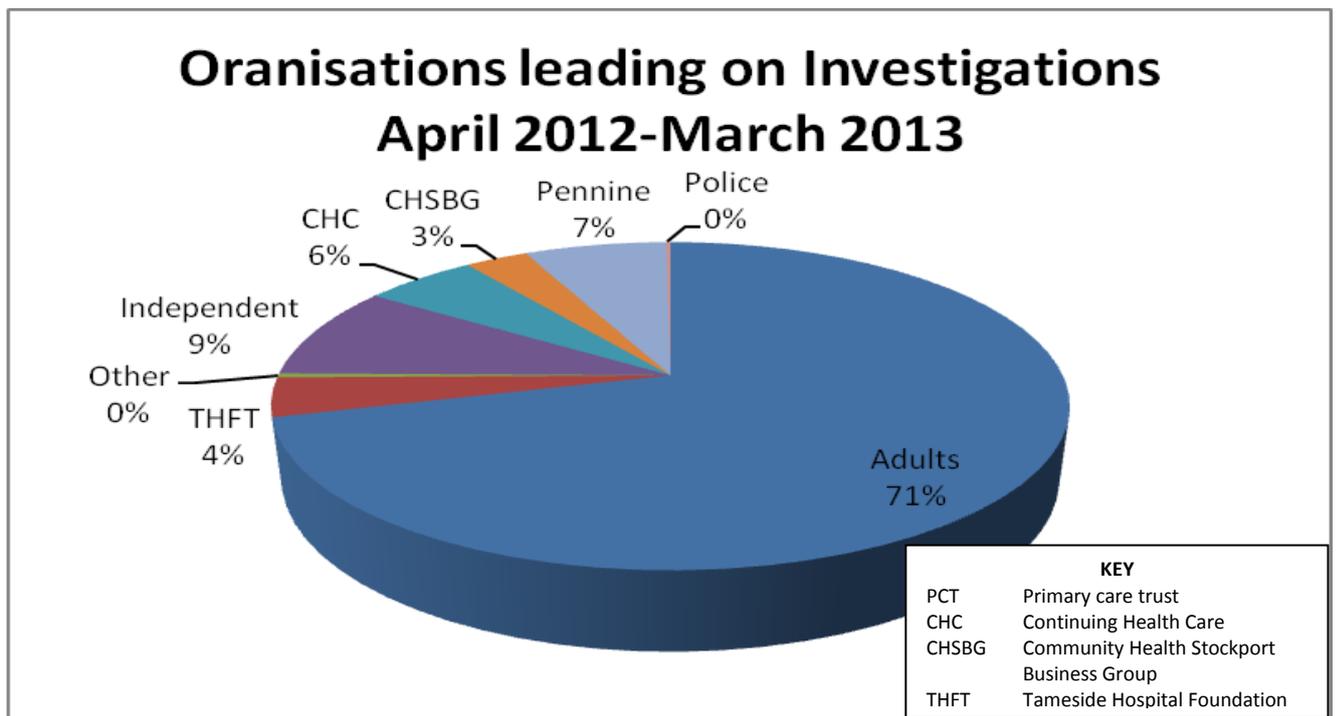


Table 3

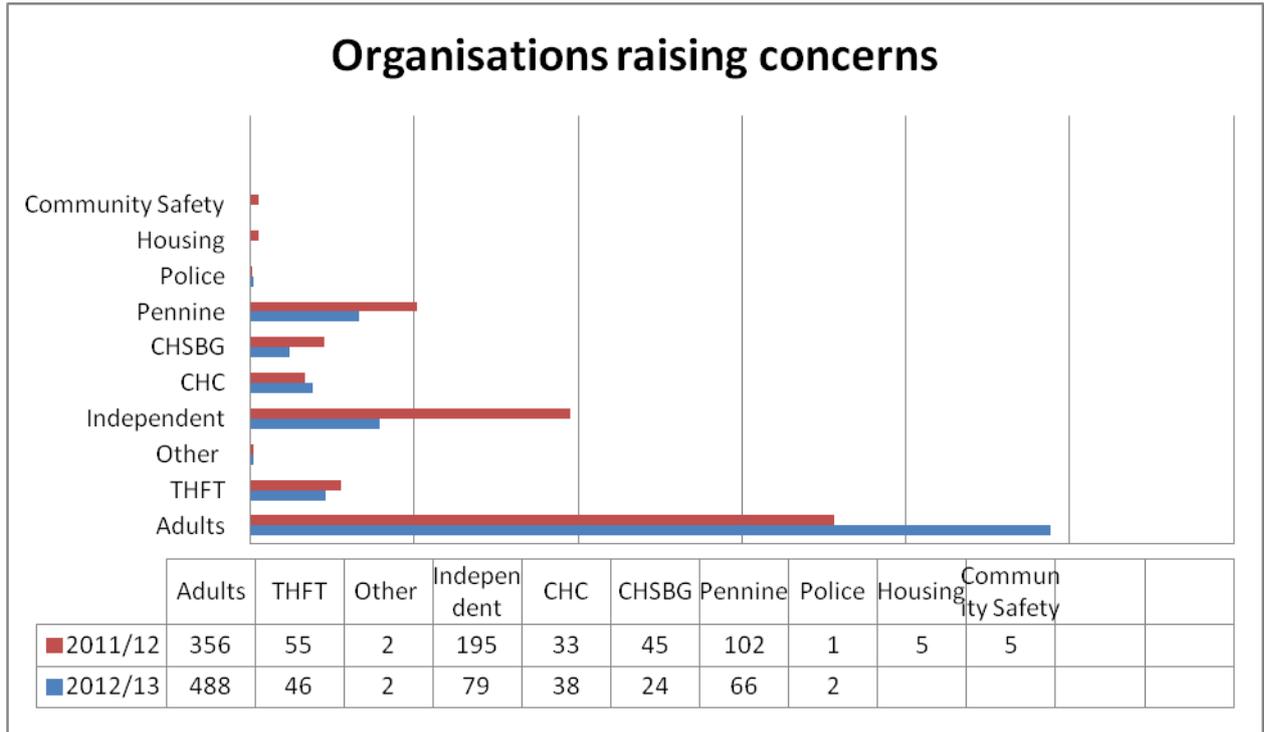
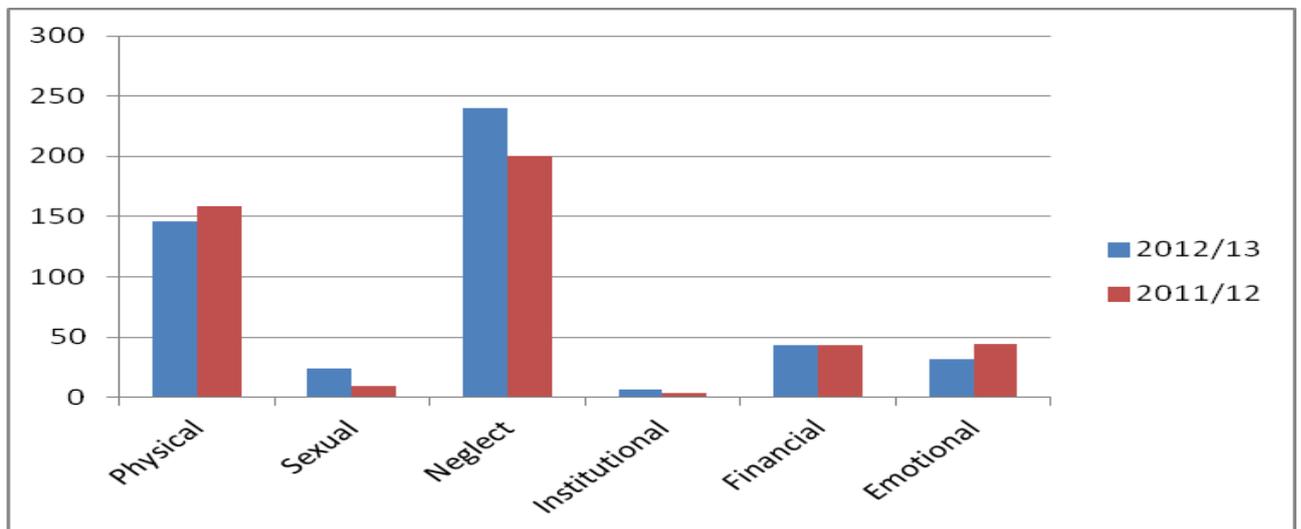


Table 4



3.4 **Analysis of data**

- 3.5 Given these initial figures for 2012/13, it may appear that TASP have witnessed a slight decrease in the number of concerns reported. However, this is possibly due to the number of alerts that were inappropriately reported last financial year.
- 3.6 TASP monitor the activity in Tameside on a quarterly basis. During 2011-2012, trends indicated that there was an increase and an inconsistent approach to concerns raised regarding pressure sores, service user altercations and medication errors. TASP learnt from this and identified additional guidance to support practitioners to determine when a safeguarding alert is raised in these situations. This guidance was implemented during 2012 to encourage best practice. Consequently, this will have certainly contributed to the decrease in concerns raised, particularly in the Independent sector.
- 3.7 The number of investigations undertaken has increased by 9%. The number of safeguarding adult concerns raised where abuse was confirmed to have happened also increased by 9%. This is again a reflection of the impact of the additional guidance. Adult Social Care, long term support, had previously dealt with many service user altercations via internal procedures; with the support of the TASP guidance a more consistent approach has been applied to report service user altercations.
- 3.8 In addition the increased number of investigations invoked, is largely due to a number of 'missed calls'. A provider commissioned by the Local Authority, consistently missed Domiciliary Calls. Adult Social Care addressed this. The situation also raised issues of inappropriate concerns and an inconsistency across the borough of providers reporting missed calls. This will continue to be work in progress for TASP during 2013/14.
- 3.9 The number of investigations unfounded is comparable with the increase in investigations and does not illustrate a significant change in comparison to 2011/12 figures.
- 3.10 Pennine Tameside and Glossop Foundation Trust have witnessed a decrease of 54% concerns being raised during 2012/13. During 2012, staff were engaged in training, particularly Pennine staff working on the Hospital Wards. As the number of staff becoming more alert to Safeguarding increased via TASP multi-agency training, this generated a rise in alerts reported. As a consequence, a decrease was anticipated in the following 12 months when staff had become more familiar with the safeguarding adult framework and Safeguarding adult Managers became more confident in making a professional judgement regarding when to report. However, the decrease is significant and may not be totally due to this practice. TASP Pennine Safeguarding Adult Lead is pro-active and monitors the data comparing internal incidents with safeguarding alerts raised, supporting and advising staff appropriately.
- 3.11 Last financial year TASP worked extremely closely with Housing and Community Safety Unit in response to the recommendations from the Serious Case Review for Adult A. Safeguarding alerts were raised as a result of anti-social behaviour. This year TASP have not seen evidence of concerns being raised from these sources. However, staff are pro-active in their approach in making links with these agendas and there is an expectation that a safeguarding adult alert is raised by other partner agencies prior to Community Safety Unit or Anti-Social Behavioural Risk Assessment Conference being alerted (ASBRAC).

- 3.12 Organisations who take the lead with an investigation, take responsibility for overseeing all of the safeguarding adult process and confirming the conclusion. Continuing Health Care (CHC) and Stockport Foundation Trust-Tameside and Glossop Community Healthcare Business Group (SCHBG) have experienced a decrease in the number of investigations they have led on during 2012/13. Both these organisations have reviewed their practice when invoking the Safeguarding Adult Procedures and confirming their involvement as lead organisation.
- 3.13 TASP acknowledged that CHC were often taking the lead inappropriately to respond to concerns regarding residents funded by other Local Authorities. This practice has now been rectified and may have contributed to the increase in Adult Social Care leading on investigations.
- 3.14 SCHBG, reviewed their internal process for invoking the multi-agency procedures and how Safeguarding Adult Managers interpreted these. The decrease in alerts raised by this organisation and their involvement as lead organisation will be as an outcome of these actions.
- 3.15 The introduction of the guidance to respond to service user altercations, has contributed to the decrease in the number of safeguard adult concerns raised for physical abuse and emotional abuse.
- 3.16 However, the number of safeguarding adult concerns raised regarding sexual abuse has increased. TASP have analysed this data and acknowledge that there has been an increase of Tameside residents reporting allegations of sexual abuse in their own home. These concerns were addressed via the multi-agency response to safeguard the victim and allegations were concluded as unfounded. The increase was also due to one care provider raising alerts of sexual abuse experienced by residents with dementia. The Safeguarding Adult Procedures were invoked and appropriate protection plans implemented.
- 3.17 Allegations of neglect increased by 20%, this is due to the number of missed domiciliary calls experienced. Each concern is, looked at individually and ongoing support has been given to the provider to resolve and prevent a repeat of these situations. TASP will continue to monitor the situation and support Adult Services to ensure the situation improves in the future.

4 Independent Scrutiny

4.1 Serious Case Review

- 4.2 TASP continued to respond to the recommendations of the Serious Case Review of Adult A.
- 4.3 The work has contributed to the response to the Equality and Human Rights Commission, response to request further information to inform the Hidden in plain sight – The Commission’s Disability Harassment Inquiry

TASP main focus locally, has been in response to recommendation 8 of the Serious Case Review (SCR):-

TASP should hold an event, within 3 months of the publication of this SCR, to bring local residents and professionals together to share the learning from this SCR, with a particular focus on how all can work together to stop the inheritance of the behaviour that created so much torment for Adult A and his family. In addition, all agencies should consider restorative justice approaches for offenders

- 4.4 An event was held which was extremely successful, accommodating 90 staff initially, with the expectation that organisations shared the learning with their staff and the public that they come into contact with.
- 4.5 This work demonstrated that organisations have learnt from the outcome of the serious case review. TASP and Tameside Hate Incident Panel (THIP) acknowledged that links need to be explicit between these agendas and that all staff should be aware of the tools available to them to safeguard adults from abuse.
- ##### 4.6 Scrutiny Panel
- 4.7 Adult Social Care, response to safeguarding was scrutinised during 2012/13 by Elected Members. As defined in No Secrets (Department of Health Guidance: 2000), Councils with Adult Social Services Responsibility are the primary organisation for ensuring a safeguarding adult framework is in place. It was, therefore, appropriate for TASP to also evidence at this forum the work they do in Tameside to Safeguard Adults from Abuse.
- 4.8 The work that was shared was well received. Recommendations have been made that will enhance delivery of the safeguarding adult agenda in the future and will be integral to the delivery of the TASP strategy 2013-2016.

5. Police and Criminal Justice Agencies Response to Safeguarding adult's agenda

- 5.1 TASP continue to work closely with the Public Protection Unit (PPU). Officers identified as Safeguarding Adult Managers, continue to provide advice and guidance to partner organisations, attending safeguarding adult strategy meetings when appropriate.
- 5.2 During 2012/13 PPU have been directly involved in 12 Safeguarding Adult Investigations. PPU officers take the lead on all investigations where a criminal offence is suspected of being committed and the suspect is an individual in a position of care, custody and control of the victim. Successful prosecutions included the conviction of a warden who was jailed for ten months after taking approximately £2,000 from a number of residents at a sheltered accommodation in Ashton.
- 5.3 Staff, within this unit also supports TASP with the multi-agency safeguarding adult training. In addition officers are also pro-active in the review of the Safeguarding Policy and Procedures, ensuring the process is fit for purpose.
- 5.4 Greater Manchester Police, were involved in the delivery of the 'I'm not Laughing' event, hosted by TASP and THIP in 2012. Officers contributed to the content of the day and attended as key speakers and delegates on the day.
- 5.5 The Safeguarding adult agenda is integral to the work in Probation. During 2012/13, 24 staff from Probation accessed multi-agency safeguarding adult training. The number of training places taken by Probation was much higher than in previous years which further evidences that this agenda is becoming integral to mainstream work in Probation.
- 5.6 Victim Support are represented at TASP. In March 2013, Volunteers accessed Safeguarding Adult Training, which raised awareness of adult abuse and how to support victims to report this.
- 5.7 TASP continued to update the Safeguarding Adult Matrix during 2012/13. This is a tool identifying forums that practitioners can access to safeguard adults from abuse. Information contained within the matrix identifies terms of reference and referral forms to support staff to refer to the appropriate forum for support. This includes forums such as Multi-agency Risk Assessment Conference, Anti-Social Behavioural Conference and Channel. In addition Safeguarding Adult Managers attend each of these forums and continue to identify cases that may need support via TASP Safeguarding Adult Procedures. This work ensures that organisations don't work in isolation and share information to identify vulnerable adults in households who are at risk of abuse.

6 How effective is TASP?

- 6.1 During 2012/13 TASP have continued to demonstrate how effective they are in delivering the safeguarding adults agenda in Tameside. Appendix 1 confirms the attendance at TASP and the number of partner organisations committed to developing this agenda.
- 6.2 TASP continued to progress the Strategy for 2009-12, completing objectives whilst laying the foundations to progress this work and inform TASP strategy 2013-16. (Appendix 2) The work TASP have completed to date also provides a robust platform for Tameside Local Authority, Greater Manchester Police and the Clinical Commissioning Group to respond to future legislation when Safeguarding Adult Boards will become statute.
- 6.3 To deliver a multi-agency approach to safeguard adults from abuse a commitment is required from a range of organisations. TASP demonstrate the extent to which partners are both working together and transparent about services. TASP Leads discuss organisations individual contributions Appendix 3, 4, 5,6.
- 6.4 Significant events of 2012/13 that have assisted TASP response to safeguard adults from abuse is detailed below:-
- 6.5 World Elder Abuse Awareness Day
- 6.6 Once again TASP with the help of residents in Tameside raised the profile of adult abuse and World Elder Abuse Awareness Day (WEAAD).
- 6.7 TASP hosted this event at Ashton Primary Care Centre. This was also an opportunity to work in partnership with Dignity in Care Leads and Daisy Champions.
- 6.8 The Safeguarding Adults Team also made sure as many people in Tameside were included, encouraging organisations to use Safeguarding Adults screensavers, people to wear purple for the day, poster displays, activities and cupcake making competitions!



6.9 Raising Awareness for Staff and Public

- 6.10 During Older Peoples Week in October 2012, TASP hosted an information stand at the Grafton Centre, providing those in attendance with an awareness and knowledge of safeguarding Adults.
- 6.11 TASP have been pro-active in supporting partner organisations to raise awareness of Adult Abuse via the opportunity to contribute to development of training with GMP. Staff from the Safeguarding Adult Team and Adult Social Care attended a multi region and agency event hosted by GMP. This provided an opportunity to shape the future of the training provided in this field. As a result of the workshop GMP, will be developing a multi agency Hydra exercise which will provide an opportunity for staff to experience in a safe learning environment the tensions and challenges that work in the field of Adult Protection creates. TASP hope to continue to be involved in this development in the future.
- 6.12 TASP supported the Pennine Lifestyle Market in January. The event offered health and lifestyle information and gave the opportunity for members of the public to gain information, under-go a mini health check, and taster sessions around key lifestyle choice.



- 6.13 Continuing to raise the profile of the safeguarding adult abuse agendas in Tameside, working in partnership with THIP, shared information and advice with customers in Asda supermarket in Ashton.

- 6.14 Ensuring all communities in Tameside can access safeguarding adult information TASP, constantly review how they communicate with the public. Additional contributions from Adult Social Care and Cllr Travis aided the publication of a safeguarding adult DVD for the Deaf Community and Audio CD for the Blind. These were published on the TASP website in February 2013, for staff and public to access.

6.15 Training

The 'I'm not Laughing' event hosted by TASP and Tameside Hate Incident Panel (THIP) for practitioners from all partner organisations to enhance their understanding of partnership working to safeguard adults in the community took place on 25th October with over 90 staff from partner organisations in attendance.

6.16 The 'I'm not Laughing' event displayed a selection of work from the Have your Say: Hate crime prevention project which TASP had also contributed to.



6.17 In partnership with Tameside Safeguarding Childrens Board, TASP hosted an information event regarding the Disclosure and Barring Service for 200 staff employed in Tameside, in a Social and Health Care setting. This provided staff with the opportunity to familiarise themselves with the changes to the Criminal Records Bureau and the Independent Safeguarding Authority.

6.18 As an outcome of scrutiny, elected Members attended a safeguarding adult training session. This work continued to demonstrate the partnership working and the support this agenda has from elected members.

7 **Summary**

- 7.1 TASP have continued to support partner organisations to safeguard adults from abuse. As the agenda evolves, the commitment of partner organisations has become more apparent. TASP acknowledge Adult Social Care additional financial contribution to respond to the growing agenda and subsequent increased support demands.
- 7.2 The increased commitment from partner organisations has supported TASP to have the capacity to provide resources to enable an improved response to the learning from practice.
- 7.3 Data available, aids TASP to make informed decisions to develop practice. Consequently, the additional guidance has been embraced by organisations and this has reduced the number of safeguarding adult concerns raised, supporting vulnerable adults by applying more appropriate practice.
- 7.4 TASP have challenged organisations when trends indicate that repeated safeguarding concerns. This ensures individual organisations review their practice. This is evident in Adult Social Care and a partnership response aids an improvement in the practice to reduce safeguarding concerns in the long term.
- 7.5 It would appear where the safeguarding agenda is promoted and staff awareness raised the safeguarding adult alerts reported increase. TASP will continue to consider this when trends in data are analysed, working with TASP leads to respond as appropriate.
- 7.6 Individual organisations are reviewing how the safeguarding adult procedures are applied in practice and this will ensure that safeguarding adult leads are appropriately identified. However, TASP are mindful of the impact this has had on Adult Social Care. In response to this situation TASP leads continue to promote the partnership working.
- 7.7 This approach has aided TASP to inform internal and external scrutiny processes. This has been considered as a two way process. TASP have utilised the recommendations for improved practice to drive the safeguarding adult agenda forward.
- 7.8 This has been particularly evidenced in the partnership working with the Police and Tameside Hate Incident Panel. In addition the process has informed actions to respond to TASP strategy 2013/16.
- 7.9 This work also places TASP in a good position to support organisations to respond to the imminent legislation when Safeguarding Adult Boards become statute.
- 7.10 TASP leads recognise organisations individual contributions to drive the safeguarding adult agenda forward, as evidenced in the work to promote WEAAD 2012 and TASP involvement with development of training with Greater Manchester Police.
- 7.11 TASP acknowledge that organisations are also pooling resources to ensure adults at risk of abuse continue to have maximum support to protect them from harm. TASP applaud this approach and also welcome the increased involvement of elected members.

7.12 2012/13 has been a productive year for TASP. During this period the safeguarding adult agenda has significantly evolved. TASP are learning from current practice to improve the response to safeguard adults from abuse in Tameside. This approach will inform TASP priorities over the next 12 months, the focus of which will be on outcomes for individuals. This will be addressed through the principles outlined in the TASP Strategy 2013 -16:-

- Leadership
- Partnership
- Prevention
- Empowerment
- Protection and Proportionality
- Learning and Accountability
- Continual Improvement

7.13 TASP will continue to foster the 'one team approach' to safeguard adults from abuse, placing the needs of individuals before the needs of the system and in doing so empowering people to ensure safeguarding adults is everybody's business.

TASP Attendance 2012-2013

| <u>Organisation</u> | <u>June 2012</u> | <u>September 2012</u> | <u>December 2012</u> | <u>March 2013</u> |
|---------------------------|------------------|-----------------------|----------------------|-------------------|
| Adults | ✓ | ✓ | ✓ | ✓ |
| Carers | ✓ | ✓ | × | × |
| CHC | ✓ | ✓ | ✓ | ✓ |
| Children's | × | ✓ | ✓ | ✓ |
| Community Safety | ✓ | ✓ | × | ✓ |
| Fire and Rescue Service | × | ✓ | × | ✓ |
| Housing | ✓ | ✓ | ✓ | × |
| Link | ✓ | × | ✓ | ✓ |
| PCT | ✓ | ✓ | ✓ | ✓ |
| Pennine | ✓ | ✓ | ✓ | ✓ |
| Police | ✓ | ✓ | ✓ | ✓ |
| Probation | ✓ | × | × | ✓ |
| Tameside Foundation Trust | ✓ | × | ✓ | ✓ |
| Victim Support | ✓ | ✓ | ✓ | × |



SAFEGUARDING ADULTS STRATEGY 2013-2016

SAFEGUARDING ADULTS STRATEGY 2013-2016

Contents

| <i>Section</i> | <i>Page</i> |
|---------------------------|-------------|
| Summary of Strategic Aims | 3 |
| Foreword | 4 |
| Priorities | 8 |
| Summary | 17 |
| Appendix 1 | 18 |

SUMMARY OF STRATEGIC AIMS

SAFEGUARDING ADULT STRATEGY PRINCIPLES AND STRATEGIC AIMS 2013-2016



Foreword

Tameside Adult Safeguarding Partnership (TASP) vision and statement of purpose

Tameside Adult Safeguarding Partnership (TASP) is a multi-agency group whose ultimate aim is to safeguard adults in Tameside in response to the No Secrets Guidance (DOH: 2000).

The Partnership does respond to facilitate a consistent approach for organisations to work in partnership to raise awareness and respond to adult abuse.

TASP vision for safeguarding adults is taken forward locally and includes:-

- the partnership response to early intervention and prevention in response to the analysis of safeguarding adult data in Tameside, with a view to influencing the services which are commissioned to support vulnerable adults in Tameside
- strategic direction for partner agencies and organisations in Tameside in relation to safeguarding activity.
- improved outcomes for adults at risk from abuse in Tameside in the future
- TASP contribution to the safe Tameside aim, as defined in Tameside's Sustainable Community Strategy
- the partnership response to TASP multi agency agreed policy and procedures ensuring they are fit for purpose

This vision is summarised in the TASP Statement of Purpose

***“It is everyone’s responsibility to promote Safeguarding Adults. Tameside Adult Safeguarding Partnership is a multi-agency group whose ultimate aim is to safeguard adults. They facilitate a consistent approach for organisations to work in partnership to raise awareness and respond to adult abuse. They are committed to ensuring staff are trained to recognise and respond to adult abuse issues. Tameside Adult Safeguarding Partnership will continue to progress the No Secrets agenda and integrate the National Safeguarding Adults Standard Framework, to enable Tameside residents to live a life free from violence, harassment, humiliation and degradation*”**

Partner Organisations who are represented at TASP

This work would not be effectively delivered without the Partnership commitment, combined with the contribution from the individual Organisations, to share their resources and their skills, to ensure the provision of a robust Safeguarding Adult Framework in Tameside.

The Partner Organisations who are represented at TASP are:-

- TMBC, Community, Children's Adults and Health
- Tameside Hospital NHS Foundation Trust
- Tameside and Glossop Clinical Commissioning Group
- Stockport NHS Foundation Trust-Tameside and Glossop Community Healthcare Business Group
- Pennine Care NHS Foundation Trust, Tameside and Glossop
- TMBC, Community Safety Unit
- TMBC Exchequer Services
- Fire and Rescue Service, Tameside
- Greater Manchester Police (Tameside Division)
- TMBC, Housing Strategy
- Victim Support
- Tameside Local Involvement Network (LINK) (Healthwatch April 2013)
- Carers Action Group
- Probation

Work to Date to Safeguard Adults in Tameside

Tameside Adult Safeguarding Partnership (TASP) identified in 2009 their priorities for the following 3 years to safeguard adults at risk of abuse in Tameside. TASP have reviewed the action in response to the TASP strategy 2009 - 2012. TASP are satisfied that the action plan to deliver this strategy is complete.

Progress to respond to this strategy has been reviewed annually and information regarding this is available and evidenced in TASP Annual Reports. This work demonstrates that people's lives have improved as a result of safeguarding. However, TASP acknowledge that there is further work to complete to respond and develop the Safeguarding Adult Framework in Tameside.

TASP Strategy 2013-2016

This document defines the priorities for TASP 2013-2016 to continue the work, to provide a robust Safeguarding Adult Framework in Tameside.

This work will primarily continue to be in response to the No Secrets multi agency guidance and Association of Directors of Adult Social Services (ADASS), National Framework for Safeguarding Adults.

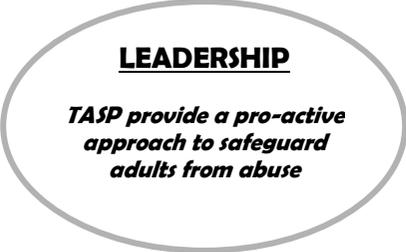
In addition the strategy is influenced by the documents and initiatives that reflect the safeguarding agenda that are detailed below: -

- Local Strategic Partnership Corporate plan, in particular the initiative, Safe Tameside and the improvement priority, to improve the quality of life and residents feelings of safety
- Mental Capacity Act, which created a new offence (Section 44: wilful neglect or deliberate ill-treatment of a person who lacks capacity) and introduced Deprivation of Liberty (DOLS) guidance
- Dignity in Care Initiative
- Protection of Freedoms Act 2012
- Draft Care and Support Bill July 2012
- ADASS Carers and Safeguarding Adult Working together to improve outcomes
- Human Rights Act 1998

Key Principles

The Partnership has agreed that the following 7 key principles are to be adopted to contextualise their priorities for 2013 – 2016:-

- Leadership
- Partnership
- Empowerment
- Prevention
- Protection and Proportionality
- Continual Improvement
- Learning and Accountability



LEADERSHIP

TASP provide a pro-active approach to safeguard adults from abuse

TASP PRIORITIES 2013 - 2016

PRINCIPLE

Leadership (*Outcome: - Recognised and pro-active Leadership to deliver the Safeguarding Adult Framework in Tameside*)

Strategic Aim

Safeguarding is everybody's business. The local authority supports the role of the Safeguarding Adult Board. TASP will listen, learn as well as lead on improved safeguarding outcomes and outcomes for individuals.

Key Point

There is recognised and active leadership demonstrated by the Local Authority. In addition, TASP have an Independent Chair. This is effective to support the partnership working and is deemed as best practice. It is acknowledged that partner organisations are also committed to delivering the Safeguarding Adult Agenda in Tameside.

However, as the safeguarding adult work evolves, TASP need to ensure the structures in place to support this work are fit for purpose. In addition TASP need to ensure the responsibilities of the representatives at the Partnership are defined to facilitate a pro-active strategic partnership.

Work to respond to this principle during 2013-2016 will be supported and influenced by the Draft Care and Support Bill (July 2012).

PARTNERSHIP

*Working together for
better safeguarding
practice and outcomes*

PRINCIPLE

Partnership (*Outcome: - Collaborative approach to delivering the Safeguarding Adult Agenda in Tameside*)

Strategic Aim

TASP will engage with individuals and local stakeholders and work together for better safeguarding practice and outcomes for those involved in safeguarding processes.

Key Point

TASP are representative of partner organisations in Tameside, which are pro-active in developing the safeguarding adult agenda. . This work could not be effectively delivered without the Partnership commitment, combined with the contribution from individual organisations to share resources and skills to provide a robust Safeguarding Adult Framework in Tameside.

Multi- agency meetings are effective and continue to facilitate a consistent approach in responding to adult abuse alerts. Horizon scanning and emerging trends will inform the Terms of Reference for TASP sub groups in the future.

Service user representation includes TASP Leads from LINK (Healthwatch – April 2013) and Carers Action Group. This work is in its infancy and will be a priority for TASP to develop, particularly, in response to the Carers and Adult Working together to improve outcomes guidance.

TASP acknowledge there may be gaps and there is a need to ensure that the relevant partners are represented at the partnership. As partnership boards eg. Health and Well Being Boards emerge and evolve across Tameside, TASP need to explore these links.

Work to develop the Safeguarding Adult Framework will continue during 2013 - 2016, consulting with TASP leads and other local stakeholders to ensure better safeguarding practice and outcomes for those involved in safeguarding processes.

EMPOWERMENT

Accessible information so concerns can be shared to change harmful situations

PRINCIPLE

Empowerment (*Outcome: - Individuals take direct action to share concerns and change harmful circumstances*)

Strategic Aim

Individuals have access to information, advice and advocacy that is understandable and empowers them to share concerns and recognise potential harm in certain circumstances

Key Point

TASP strive to deliver this principle and overcome any challenges that may emerge. The Partnership does work, to ensure that individuals have access to information in relevant formats. A TASP primary aim is to empower individuals to take direct action. This work is in response to the three strands of TASP Communication Strategy:-

- ❑ Communication with the Public
- ❑ Communication with Staff
- ❑ Management Information Requirements

The three areas of specific focus in the Communication strategy are integral to each other. This ensures good public awareness, appropriate understanding and skills within the workforce to report and investigate concerns of abuse and the right level and detail of management information upon which to base judgements and develop decisions.

However, to ensure the TASP Communication Strategy support the TASP Strategy 2013-16, a refresh of this will be required.

TASP, are aware that advocacy structures are commissioned in Tameside are in place. They recognise information regarding these services will be a useful resource to inform and aid the safeguarding adult process. TASP acknowledge that work to monitor the advocacy services would identify any gaps that may be required to safeguard adults at risk of abuse in the future.

Access to implementing whistle blowing policies is fundamental to supporting staff to share concerns and change harmful circumstances. The need for this approach has been echoed in the recent media coverage. TASP will continue to promote this as best practice and when required direct staff to whistle blowing policies and monitor the progress of the alerts raised in this context,. This will ensure that staff are empowered and supported to respond appropriately to adults who are experiencing or at risk of abuse.

Raising awareness regarding the Safeguarding Adult agenda has also been a focus for the Partnership and will continue to be during 2013-2016.

PREVENTION

Awareness is raised to encourage and reduce the risk of abuse

PRINCIPLE

Prevention (Outcome: - Risk of abuse is reduced)

Strategic Aim

Community engagement, public and professional awareness is encouraged and accessible, and understandable information is available to individuals that reduces risk of abuse

Key Point

TASP continue to be pro-active in their response to the safeguarding adult prevention agenda. Community engagement, public and professional awareness is key to the success of this agenda. In addition TASP require assurance of the commissioning arrangements and outcomes for individuals.

Analysis of safeguarding adult data, to identify themes and inform learning is a primary action for TASP. As the understanding of the safeguarding adult agenda evolves and the requests for information become more sophisticated, this will influence the TASP data set. This work will include an audit of the Safeguarding Adult process, which will also inform learning. This will be work in progress during 2013 -2016.

This work will be pertinent to assure TASP is safeguarding individuals who are receiving Personalised Budgets. This area of provision is in its infancy and TASP needs to ensure it is pro-active to ensure adults in receipt of Personalised Budgets have robust structures in place to ensure

they are safeguarded from risk of abuse. TASP also acknowledge that they have a role to influence policy development in this area, to mitigate any emerging risk within individual organisations represented at the Partnership.

TASP primary aim although focused on prevention has initially been to deliver a pro-active response to safeguard adults to prevent further abuse. Previously, this approach has determined TASP priorities and invoking the safeguarding adult's procedures to respond to adult abuse has been the main focus for all partner organisations.

An advantage of this response has meant intelligence is now more informative and the safeguarding adult agenda embedded into operational practice and core business for most partner organisations.

Recent work TASP has undertaken to progress the prevention agenda, acknowledged that early intervention and prevention is frequently perceived to be a separate piece of work to the 'safeguarding adults agenda'.

However, the dangers of this work being undertaken in isolation of each other hinder success for all stakeholders of the implementation of the No Secrets Guidance and a safeguarding adult framework. TASP prevention strategy will, therefore, be revised to include all three strands:-

- Early Intervention
- Prevention
- Safeguarding Adults

This would, therefore, focus TASP agenda on early intervention to safeguard adults at risk of abuse as a primary aim, thus reducing the need to invoke the safeguarding adult's procedures to protect adults who have experienced abuse. In addition TASP will work closely with the Tameside Safeguarding Children's Board to ensure joined up approaches in prevention protect both adults and children.

**PROTECTION AND
PROPORTIONALITY**

***A person centred
approach to stop abusive
situations***

PRINCIPLE

Protection and Proportionality (*Outcome: - Risks are managed and harmful and abusive situations are stopped*)

Strategic Aim

The response to safeguarding alerts have the person concerned at their centre and enable those at risk to inform outcomes linked to proportionate and protective services and supports. Risks are managed and harmful and abusive situations stopped

Key Point

TASP acknowledge that responses to safeguarding adult alerts must be timely, proportionate and protect individuals from harm. The Safeguarding Adult Multi- Agency Procedures facilitate this approach. TASP constantly review these procedures, to ensure they are fit for purpose. Consequently, additional guidance has been produced during the last 18 months to respond to learning and themes. TASP recognise that this additional guidance should be included in the Multi-agency procedures. During 2013 the Safeguarding Adult Multi- Agency Procedures, will be refreshed and the 6th Edition published.

**CONTINUAL
IMPROVEMENT**

***A Safeguarding Adults
process that is fit for
purpose***

PRINCIPLE

Continual Improvement (*Outcome: - Workforce development framework to aid staff to Safeguard Adults at risk of abuse*)

Strategic Aim

Partnerships and practitioners understand the barriers to recognition and reporting and work in partnership to overcome them and ensure access to justice

Key Point

It is recognised that continued development of the Safeguarding Adult Framework is the appropriate responsive approach for TASP to drive the Safeguarding Adult Agenda forward in Tameside.

TASP constantly review the safeguarding adult framework in Tameside, to ensure it is fit for purpose to facilitate a consistent approach for partner organisations to respond to alerts regarding adult abuse. Consequently, TASP have produced 5th edition of the Safeguarding Adult Procedures and will be producing 6th edition in 2013.

TASP will also develop a work force development framework to provide assurance that all partner organisations adopt the multi-agency approach to safeguarding.

The current TASP structure had supported the safeguarding adult framework. However, TASP acknowledge that this structure will need to be reviewed to ensure the approach facilitates a framework to respond to the TASP strategy 2013-2016.

**LEARNING AND
ACCOUNTABILITY**

*Reflective practice is
encouraged and impacts
are understood*

PRINCIPLE

Learning and Accountability

(Outcome: - A consistent approach to safeguard adults from abuse is applied across all partner organisations)

(Outcome: - Partner organisations and public have access to TASP activity and outcomes to deliver the Safeguarding adult agenda in Tameside)

Strategic Aim

The impact of abuse experienced by individuals is understood; practice and safeguarding experiences and outcomes monitored to learn from the experiences of individuals at risk of harm and those who seek to help them. Staff have the competencies and operational culture to support this.

Key Point

TASP have an information sharing protocol to assist organisations to adopt an information sharing culture across all the partner organisations in the context of Adult Safeguarding. This assists organisations to understand the impact of the response to delivering a safeguarding adult

framework. In addition TASP monitor practice, safeguarding experiences, outcomes and where appropriate lessons learnt, from both a local and national level. This approach ensures a co-operative and collaborative partnership.

It is an expectation that practice is transparent and applicable to any of the principles. TASP will hold organisations to account for the delivery of the safeguarding adult agenda.

The TASP Annual Reports will continue to be available to all partner organisations and the public. Where applicable, TASP will also expect organisations to make available, regulators annual reports. This will aid TASP to continue to facilitate a learning culture. However, it is recognised that to provide an effective response to the delivery of the TASP strategy 2013-2016 the TASP training strategy will need to be reviewed.

TASP acknowledge that their scrutiny process should be formalised. This will include the surveillance of data analysis of emerging themes and trends to inform future strategy and care delivery within partner organisations. This would provide assurance to all partner organisations represented at TASP and to the public, that TASP practice is transparent and that the partnership are committed to providing a robust Safeguarding Adult framework in Tameside. In addition this approach would influence safeguarding adult education learning and workforce planning and development within Partner Organisations, confirming principles of good practice. The introduction of the local Health and Well Being Board will also aid this. Work to progress this during 2013-2016 will be a primary aim for TASP.

Summary

TASP recognise the success of the delivery of the Safeguarding Adult framework is Partnership working. As this agenda evolves and responds to the increased diverse local and national agendas, TASP will need to continually review how they deliver this business and ensure their approach is fit for purpose. The TASP strategy 2013 – 2016, will facilitate this opportunity.

The TASP 7 principles outlined in the strategy are a focus for the partnership. The attached action plan (appendix 1), will help the partnership to achieve effective outcomes in response to these principles. All TASP Leads are pro-active in this approach, which is evidenced by the assigned responsibility of key actions.

TASP acknowledge that it is not an option not to lead the Safeguarding Adult Framework in Tameside as this would breach the response to national guidance as defined in No Secrets and imminent legislation i.e. the Draft Care and Support Bill. In addition this would have a direct impact on Tameside's Corporate Plan 2013 -2016 and safe community's priority. TASP are committed to Safeguarding Adults and will continue to contribute to establish a society where there is zero tolerance to adult abuse.

TASP ACTION PLAN 2013-2016

| PRINCIPLE | STRATEGIC AIM | TASP LEAD | OUTCOME | EVIDENCE |
|------------------|--|------------------|--|-----------------|
| LEADERSHIP | Safeguarding is everybody's business. The local authority supports the role of the Safeguarding Adult Board. TASP will listen, learn as well as lead on improved safeguarding outcomes and outcomes for individuals. | Andrew Searle | <i>Recognised and proactive Leadership to deliver the Safeguarding Adult Framework in Tameside</i> | |
| PARTNERSHIP | Safeguarding Adults Boards engage with individuals and local stakeholders and work together for better safeguarding practice and outcomes for those involved in safeguarding processes | Andrew Searle | <i>Collaborative approach to delivering the Safeguarding Adult Agenda in Tameside</i> | |
| EMPOWERMENT | Individuals have access to information, advice and advocacy that is understandable and empowers them to share concerns and change harmful circumstances. | Peter Denton | <i>Individuals take direct action to share concerns and change harmful circumstances</i> | |

| PRINCIPLE | STRATEGIC AIM | TASP LEAD | OUTCOME | EVIDENCE |
|--------------------------------|--|------------------|--|-----------------|
| PREVENTION | Community engagement, public and professional awareness is encouraged and accessible, and understandable information is available to individuals that reduces risk of abuse | Paul Dulson | <i>Risk of abuse is reduced</i> | |
| PROTECTION AND PROPORTIONALITY | Responses have the person concerned at their centre and enable those at risk to inform outcomes linked to proportionate and protective services and supports. Risks are managed and harmful and abusive situations stopped | Nicola Spragg | <i>Risks are managed and harmful and abusive situations are stopped</i> | |
| CONTINUAL IMPROVEMENT | Partnerships and practitioners understand the barriers to recognition and reporting and work in partnership to overcome them and ensure access to justice | Kevin Siddall | <i>Workforce development framework to aid staff to Safeguard Adults at risk of abuse</i> | |

| | | | | |
|-----------------------------|---|-------------|---|--|
| LEARNING AND ACCOUNTABILITY | The Impact of abuse experienced by individuals are understood; practice monitored and safeguarding experiences and outcomes monitored to learn from the experiences of individuals and people at risk of harm and those who seek to help them. Staff have the competencies and operational culture to support this. | Gill Gibson | <p><i>A consistent approach to safeguard adults from abuse is applied across all partner organisations</i></p> <p><i>Outcome: - Partner organisations and public have access to TASP activity and outcomes to deliver the Safeguarding adult agenda in Tameside</i></p> | |
|-----------------------------|---|-------------|---|--|

Communities, Childrens, Adults and Health Services

Safeguarding Adults Annual Report



During 2012/13, Communities, Childrens, Adults and Health Services have continued to lead the majority of safeguarding adult investigations in Tameside.

This is testimony to the staff and Safeguarding Adult Managers, who have continued to place safeguarding at the forefront of their practice, whilst responding to changes within service delivery to provide an effective response to the current Government agendas.

There have been a particularly high number of investigations undertaken by the Adult Services East Locality. This is due to one particular provider failing in their contractual obligation. Consequently a number of missed calls have been evidenced. Adult Services have responded to this safeguarding situation, meeting regularly with the provider, closely monitoring the situation, making recommendations to improve practice and providing a joint working approach with the provider's management team to address operational issues. Ultimately, this work has been effective and the Local Authority and the Provider have successfully resolved the issues to provide an improved service, ensuring the provider meets their contractual obligations.

TASP Safeguarding adult process has been fundamental in this successful outcome, identifying trends which have prompted a response to review both practice and how safeguarding alerts are reported.

As TASP Lead for Adult Services I have continued to take the lead with the Prevention agenda and supported TASP to deliver a very successful 'I'm not Laughing' event in October 2012. This was also in response to the TASP Serious Case Review of Adult A, raising awareness of Disability Hate Crime and acknowledging the links with the safeguarding adult agenda. It was a multi-agency event, providing 90 staff with the valuable opportunity to discuss approaches to safeguard adults from abuse.

Adult Services continue to fulfil this role in 2013/14 in response to the TASP Strategy as lead for the Prevention Principle, where the strategic aim is:-

'Community engagement, public and professional awareness is encouraged and accessible, and understandable information is available to individuals that reduce risk of abuse.'

This role as TASP Lead for Adult Services will also enhance the Local Authorities proposed future statutory responsibility in response to the Draft Care and Support Bill, on the delivery of Safeguarding Adult Boards.

Paul Dulson

Head of Adult Assessment and Care Management

TASP Summary Report: Annual Progress Report Adult Safeguarding**TGHFT**

This has been an interesting year for the Hospital as it continues to build close working relationships and collaborative working with each of our partners.

Following a review of its Nursing structures a new position Senior Nurse : Adult Safeguarding Lead has enabled the Trust to strengthen the profile and focus of adult safeguarding within the organisation. The role has been instrumental in the development of robust and transparent governance arrangements within the Trust. Part of this work has included the introduction of the review and reflects system used to embrace the improvements and changes required from the learning of each case investigated by the Trust. The Trust has used this opportunity to showcase some of the lessons learnt through its existing divisional structures to ensure all learning and improvements are embedded into practice. Live cases are also shared and discussed at case studies presentations at the Trust internal Adult safeguarding Operational group to ensure there is wider sharing of learning.

In the wake of the Francis Report (2013) the Trust has responded with a series of actions and improvements to support staff and to ensure there are safe and transparent practices across the site. This work includes a series of listening events led by the chief Executive officer which enabled staff to voice their views, contribute to the Trust's response to the Francis Report recommendations and to have an opportunity to be heard about their concerns and good news stories. The event has proven to be exceptionally positive with a range of actions and pledges being implemented to support and safeguard the Trust moving forward. This approach has strengthened the Trust's duty of candour and supported staff to raise issues or concerns using internal systems which include adult safeguarding processes.

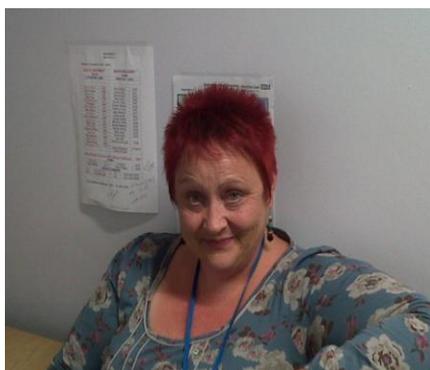
The recent national launch of the 'Compassion in Practice' strategy and vision has been positively received by the Trust and as such has been incorporated within the Trust's Safeguarding ethos and training programme. The 6c concept is fundamental to Adult Safeguarding with a focus on ensuring that all staff groups regardless of speciality are working to the 6 C's in practice. This work has included the implementation of the values and behaviour recruitment process which now screens staff attitude and compassion as a prerequisite to appointment.

The Trust has also achieved good progress with its implementation of the PREVENT which is aligned to Adult safeguarding and associated standards aimed to Safeguard vulnerable people from radicalisation and terrorism at pre criminal stage. To date over 140 staff have been trained in the Health Wrap training and this has resulted in our first live Test case. The work and progress made within the Trust has resulted in the Trust being commended by the DOH.

The next year will continue to concentrate on key area related primarily on our approach to user engagement in line with the Friends and Family Test and the challenges associated with people with Learning disabilities, those with lacking of Capacity and people whose liberty is / may be deprived whilst in hospital.

Nasrin Khadim

Senior Nurse: Adult Safeguarding Lead



The following report is a summary of the work completed during the previous 12 months and the proposals for developing and embedding Adult safeguarding into the principles and governance of Pennine Care NHS Foundation Trust.

Key Achievements

- Pennine Care NHS Foundation Trust has now appointed an Adult Safeguarding Operational Manager in a full time position. The focus of this role is to support and develop and raise awareness of Adult Safeguarding across Pennine and work closely with Tameside safeguarding adult's board.
- The Safeguarding adults information leaflet has been renewed and each member of Pennine Care staff will receive a copy in their wage slip. The information clearly outlines awareness and guidance on what staff need to do if they have a safeguarding concern.
- Improvement of compliance figures has been a key achievement for Pennine Care to ensure that the electronic links make the system of reporting on incidents and staff training more reliable.
- An independent safeguarding Adults audit has been undertaken. Pennine is currently awaiting the results of the report. These will inform the safeguarding adults strategic action plan for 2013/2014.
- As the organisation grows Pennine recognise the need for clear communication channels for staff awareness. Each borough has its own identified safeguarding rep for mental health, Learning disabilities and community services.

Moving Forward and Key Priorities for 2013-2014

- PREVENT- Awareness raising and face to face training to all staff.

- Electronic Mental Capacity Act & Deprivation of Liberty training has been made available to all staff
- Face to face training for Adult Safeguarding level 2 is being made available via OL&D and the Adult Safeguarding Operational lead.
- Work is currently underway to develop a comprehensive electronic system that will complement the existing system to ensure safe and effective governance is in place
- Continue to promote partnerships and information sharing with MARACs, MAPPAs, ASBCACs
- An audit on incidents/alerts has been completed & will be repeated in order to identify reporting patterns and themes of abuse across the boroughs.
- Review of policy and procedures across Pennine Care partner agencies
- In response to the 290 recommendations made by Francis Report, Pennine Care has reviewed all the recommendations in order to summarise the Trust's current position against the themes and priorities. This will inform part of the Adult Safeguarding action plan for 2013/14.

Annual report will be submitted to the Boards – Both Pennine Care and Tameside Adult Safeguarding

Mandy Fieldhouse

Adult Safeguarding Operational Lead

Tameside and Glossop Community Healthcare (Stockport Foundation Trust)
Safeguarding Adult's Annual Report 2012-2013.



1. Introduction

Tameside and Glossop Community Healthcare Business Group (TGCHBG) part of Stockport NHS Foundation Trust (SFT) are committed to promoting the welfare of vulnerable adults and to ensuring adult safeguarding is embedded in thinking, decision making and practice.

For the last 12 months the TGCHBG has focused on strengthening integration and governance frameworks both internally and across SFT. We are, however, faced with unique challenges regarding working in partnership with two Local Adult Safeguarding Boards, Derbyshire County Council (DCC) and Tameside Metropolitan Borough Council (TMBC) whilst leading the safeguarding agenda through times of changing organisational structures and accountabilities.

In order to demonstrate its commitment to adult safeguarding and to ensure capacity for service development TGCHBG nominated a Safeguarding Adult lead in December 2012, to review all aspects of adult safeguarding provision with a key focus on knowledge and skills, systems and processes, governance and infrastructure, partnerships and working collaboratively.

2. What Progress has been made over the last year?

2.1 Training Achievements

- A 12 month rolling programme been completed to ensure all senior managers and senior clinicians within the Business Group receive safeguarding adult manager's training/refresher training to ensure adult safeguarding leadership is visible, accessible and embedded in frontline thinking practice and decision making.
- 87.76% of staff in the Business Group (April 2013) have received safeguarding adult update via mandatory training programme
- Core group of SAM's received training re Derbyshire County Councils' Adult Safeguarding Thresholds guidance- these staff act as a resource for the wider workforce.
- Learning Disability Service have had active involvement in Hate Crime Workshops and are a recognised Hate Crime reporting centre

- Learning Disability Service have reviewed and re-developed the Behaviour Awareness course for support staff / parents using CITRUS model techniques.
- Tameside and Glossop Community Healthcare Business Group is committed to providing 2 trained DOL's assessors who work in close partnership with TMBC to provide this function.
- Dignity in Care, Daisy award-
3 services within the Business Group and 2 services at SFT have undergone accreditation
13 services within the Business Group are currently in training for the award
16 external services are currently accessing the training including TMBC ASG team.
- Dementia- the Daisy plus is currently in development which includes dementia.
- Dementia awareness training has been provided within the Business Group to- 129 clinical staff and 30 administration and clerical staff.
- 6 SAM's have accessed Mental Capacity Act and Deprivation of Liberty's awareness training and act as a resource for the wider workforce
- Active involvement in TASP subgroup to review training and workforce development plan.

2.2 Service provision

- The Learning Disability Service has developed a protocol to work in partnership with health visitors to support parents who have a learning disability to safely look after their children and to prevent them being removed unless there is no alternative. This was as a result of a recommendation from a recent Serious Case review (SCR).
- The TGCHBG provide active contribution to the Northwest Dignity in Care Group, and have inputted to the National Dignity Implementation Group, as well as working closely with AQUA on this agenda.
- Capacity increased within the TGCHBG to provide advice, support and timely response to all adult safeguarding concerns through the additional identification and training of adult safeguarding advisors/non rota'd SAM's.

2.3 Governance/Audit

- Adult safeguarding quality measure is included on the dashboard for Tameside and Glossop Community Healthcare District Nursing Service
- Continued BG attendance at TASP board
- Continued BG attendance at TASP sub-groups
- Continued attendance at Derbyshire County Council adult Safeguarding board.
- Evidence provided by all services to meet CQC regulatory requirements re adult safeguarding.
- Completion and submission of evidence for HSAF re – learning disability service with assurance provided for C5-C8 relating to adult safeguarding
- As a Business Group we have responded to the self assessment audit tool from NHS Tameside and Glossop commissioners, which was to provide NHS Tameside and Glossop with assurance on our current adult safeguarding practice. We have implemented actions following the self assessment
- A SAM forum has been formed within the business group and runs bi-monthly to provide updates, training and peer supervision to SAM's.
- Review and re-structure of the governance framework took place within the business group and its integration with SFT to provide increased assurance that adult safeguarding is built into all performance and reporting frameworks
- Partnerships and collaborative working strengthened with all key local stakeholders re adult safeguarding.

2.4 New local Policies/Guidance

- In March 2012 we developed and finalised a new Adult Safeguarding Policy which has been disseminated to all our staff within Tameside and Glossop Community Healthcare Business Group. This policy supports and compliments the multi-agency policies that have been agreed and led by Tameside Metropolitan Borough Council, and Derbyshire County Council.
- Active participation re development of TASP strategy, and review of policy and guidance.

2.5 Lessons learnt

- Several RCA's carried out over the last 12 months have indicated a recurring theme re adult safeguarding awareness within the district nursing service- this has led to the development of a service specific action plan to ensure sustainable improvement.
- Over the last 12 months the Learning Disability service has had involvement in the TASP Adult A Serious Case Review, included action planning and shared learning. The Business Group also contributed to a multi-agency event the 'I'm Not Laughing' conference which was held as a direct recommendation from the SCR.
- Case reflection/peer supervision process now in place via business group SAM forum to provide assurance and shared learning
- Business group has active involvement in commissioner led Winterbourne View strategy meetings and contributes to actions as identified
- Task and finish group ran to review and implement learning actions following on from the Francis report
- Patient stories presented to board to share learning and prioritise patient experience.

3. Future Priorities

- Domestic Violence- policy completed in draft, awaiting ratification by SFT. Training planned for 2013/14
- PREVENT- training session arranged for June 2013 for business group SAM's .
- Review of capacity recording within business group to be undertaken and training and tools provided to support staff.
- Task and finish group to be formed to develop process to support staff when working with difficult to engage vulnerable adults.

The focus for the future remains on raising awareness, improving knowledge and skills, implementation of robust governance structures, maintaining effective partnerships and collaborative working, and active learning from adult safeguarding to ensure we embed safeguarding within thinking, decision making and practice at all levels within the Business Group to ensure positive outcomes for adults at risk of harm.

Greater Manchester Police-Tameside

Safeguarding remains a priority for Greater Manchester Police, and it is a priority laid out in the Policing Plan of the Police and Crime Commissioner: 'Protecting Vulnerable People'.

Darren Meeks is now in post as the new Detective Inspector in the Public Protection Investigation Unit (PPIU) at Tameside. Derek Weaver retired in December 2012 after thirty years police service and we wish him all the best for the future. The previous 12 months has seen a number of changes to policing including the introduction of Police and Crime Commissioners. The focus however, remains unchanged and we are committed to building and strengthening partnerships and protecting vulnerable people across Tameside. Recent developments have seen the introduction of the Neighbourhood Policing Investigation System (NPI) which will enable our local policing teams to better manage and prioritise anti-social behaviour related vulnerability within their areas. In addition, the Public Protection Investigation Unit at Tameside continue to review all other incidents where the initial attending officers has identified a vulnerability concern and/or mental health issue. In March 2013, Tameside Police attended 227 incidents where a concern was raised for the vulnerability of an adult (aged 18 years of age or over) and 131 incidents where mental health was identified as a concern. PPIU officers take the lead on all investigations where a criminal offence is suspected of being committed and the suspect is an individual in a position of care, custody and control of the victim. Successful prosecutions recently have included the conviction of a warden who was jailed for ten months after taking about £2,000 from a number of residents at a sheltered accommodation in Ashton.

Greater Manchester Police now provides staff with a five day course which has been specifically designed for those officers dedicated to investigating offences committed against vulnerable adults. The course includes inputs on legislation, achieving best evidence from witnesses, safeguarding and the role of partner agencies. We continue our commitment to working with partners to improve outcomes for members of the public across the borough. Tameside Police have been actively involved both attending and delivering multi-agency training and the development of policy and procedure via attendance at the Safeguarding Adult Manager Group.

Tameside Partnership Core are working alongside partners to deliver Tameside's 'I'm not laughing' campaign, addressing disability related hate crime. The Partnership Core have worked hard over the past 12 months and have reviewed and relaunched all third party hate reporting centres.

We remain committed to the Adult Safeguarding Partnership, and the role we all have in making Tameside a great place to live, work and enjoy.

Nicola Spragg

**Superintendent
Neighbourhood Operations
Tameside Division
Greater Manchester Police**